**HANK GONTARZ**

(607) 378-9790 hgontarz1234@gmail.com

**SUMMARY**

A senior programmer/analyst experienced in developing, maintaining and enhancing large computer systems. A dedicated, diligent and detail-oriented problem solver who identifies issues and implements enduring solutions.

**PROFESSIONAL EXPERIENCE**

**Yellow Pages Group**, Blue Bell, PA **2008-2016**

***Senior Applications Programmer/Analyst***

Senior programmer responsible for the design, development, implementation and maintenance of custom applications to solve various problems for the print and digital directories industry.

* Enhanced PC and Mainframe software systems for various clients.
* Built an automated system to place digital Ads & Yellow Pages to various web sites.
* Assisted in deploying an ad manufacturing paperless work-flow system to consolidate and streamline operations.
* Built an automated system to dynamically build tear pages based on the demands of the sales and marketing teams.
* Rebuilt and remapped fonts to be included in our ad manufacturing and page composition systems.
* Designed, developed and implemented the automated system that converted and transferred the advertising data to the replacement system; this initiative was completed ahead of schedule and under budget.
* Implemented an application to digitally handle our service orders in an automated fashion and store the results in our document management system.
* Implemented an application to digitally convert various mainframe reports into Excel documents automatically and email the URL link to our business analysts.
* Designed and developed Ad Tax, a multi-platform solution that extracts and refines content from directory advertising, transforming it into keywords that are used by the Google search engines. This provided the client with a new product line for their internet sales division.

**Volt Information Sciences**, Blue Bell, PA **1997-2008**

***Applications Programmer/Analyst***

Programmer responsible for the design, development, implementation and maintenance of custom applications to solve various problems for the print and digital directories industry.

* Enhanced PC and Mainframe software systems for various clients.
* Developed a new Macintosh to Mainframe graphics subsystem.
* Integrated process color support into the existing composition systems.
* Ported numerous OS/2 programs to the Windows operating systems.
* Built a new mainframe TCP/IP communications layer for the Microsoft Windows platforms that assisted in the transition from an SNA to TCP/IP network.

**EDUCATION**

Mansfield University of Pennsylvania, Mansfield, PA

Reading Area Community College, Reading, PA

Drexel & Temple Universities, Philadelphia, PA

**TECHNICAL SKILLS**

Platforms:

# Macintosh, Intel PCs, DEC VAX/VMS, IBM Mainframe z/OS

Systems:

**MAC Classic & OSX, Unix, Linux, OS/2, DOS, VAX/VMS, MS Windows, DOS/VSE, VM/CMS,** **MVS & z/OS**

Languages:

**Dot NET, Visual Basic, Pascal, PC Assembler, DCL, JCL, Mainframe Assembler, PL/I, Cobol,** **C#, C/C++ (IBM, MS, Borland, GNU), Java, JavaScript, REXX, SQL, PostScript**

Software:

**MS Office, Adobe Creative Suites**

**Terminal Emulators (Reflections, PComm, Extra)**

# Mainframe: CICS, TSO, ISPF, SDSF, JCL, CP/CMS, Xedit, VTAM, VSAM

**Databases: DB2, MS SQL Server, MySQL, SQLlite, Oracle, MS Access, Interbase**

Networking:

# TCP/IP, PPP, LAN, APPC/APPN, 3270 EHLLAPI