



3rd ETSI Speech Quality Test Event 2004



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The poster features a central image of a grey acoustic head with a microphone, surrounded by colorful sound wave patterns. Above the head, the text 'PLUGTESTS THE INTEROPERABILITY SERVICE' is displayed in a blue box, followed by 'come&test' in a stylized font and 'VoIP Speech Quality' in large, colorful letters. Below the head, the text '2004 3rd VoIP Speech Quality Test Event (SQTE)' is prominently displayed. Further down, the locations and dates for the event are listed: 'EUROPE: GERMANY • 14-25 JUNE' and 'USA: BRIGHTON (MI) • 13-24 SEPT.'. At the bottom, logos for 'HEAD acoustics' and 'SIEMENS' are shown, along with the 'ETSI eEurope' logo. A vertical sidebar on the left contains the text 'Standards for Business' and a series of circular icons representing different standards or services.

Standards for Business

2004
3rd VoIP Speech Quality
Test Event (SQTE)

EUROPE: GERMANY • 14-25 JUNE

USA: BRIGHTON (MI) • 13-24 SEPT.

Sponsored by
HEAD acoustics*

Supported by
SIEMENS

Information & registration: www.etsi.org/plugtests/3rdSQTE.htm
Join our sponsorship programme!
www.etsi.org/plugtests/sponsors.htm

ETSI
eEurope

Overview

- Introduction - 1st, 2nd and 3rd SQTE
- Discussion of Results
 - Gateways
 - IP phones
- Summary & Outlook

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Introduction

The ETSI **S**peech **Q**uality **T**est **E**vents

- **1st SQTE October 2000**
organized and hosted by the ETSI “*Bake-off Service*”
6 participating companies
test labs *HEAD acoustics, Deutsche Telekom*
- **2nd SQTE April 2002**
organized and hosted by the ETSI “*Plugtests Service*”
5 participating companies
test labs *HEAD acoustics, Deutsche Telekom*
- **3rd SQTE June and September 2004, “twin event” EU, US**
organized by the ETSI “*Plugtests Service*” and *HEAD acoustics*,
hosted by *HEAD acoustics*
11 participating companies, test lab *HEAD acoustics*

The Goal

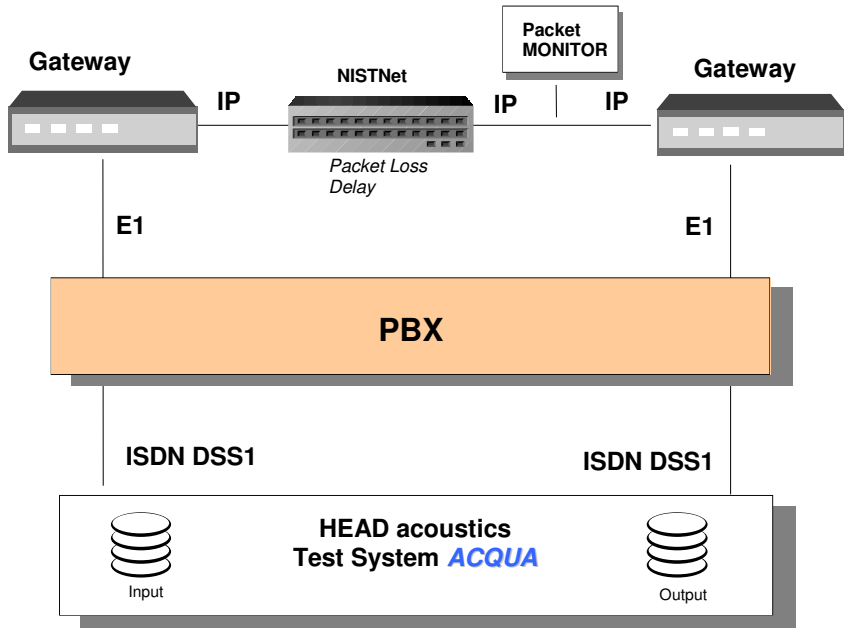
Evaluate all conversational aspects

- Listening speech quality (“*status quo*”)
- Detailed parameter tests
- Echo measurements, EC implementation
- Double talk performance tests
- Quality of background noise transmission

In order to

- *Compare different implementations*
- *Document the state of the arte of technology*
- *Give input to standardization*
- *Help companies to optimize their implementations*

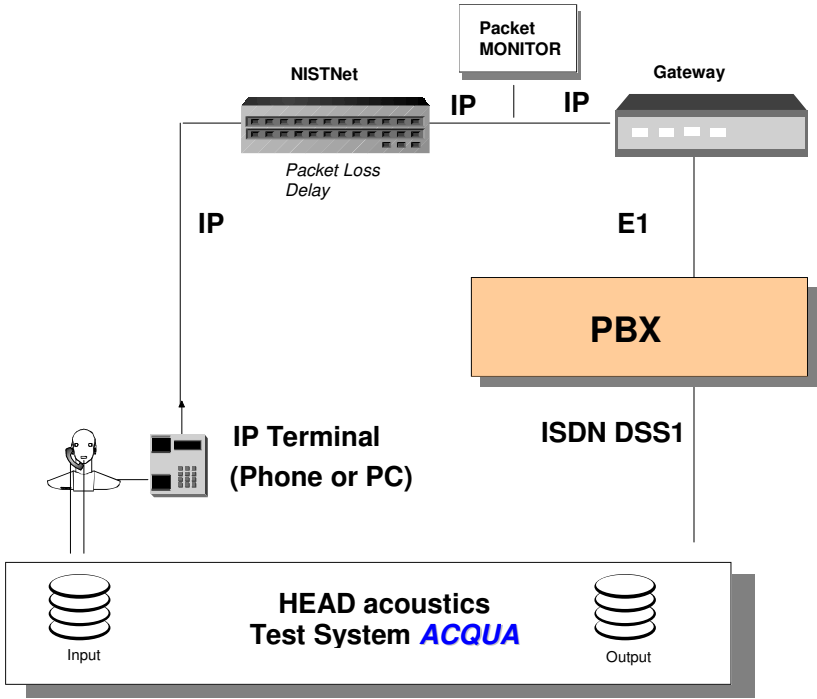
Test Setup Gateways



Condition	Packet Loss (Equal)	Additional Delay ¹	Delay Variation
1a	0	0	No
2a	1%	0	No
3a	2%	0	No
4a	3%	0	No
5a	5%	0	No
6a	1%	50 ms	20 ms (2)

Condition	Packet Loss (Equal)	Additional Delay ¹	Delay Variation
1b	0	0	No
2b	5%	0	No
3b	0	50 ms	20 ms (2)
4b	5%	50 ms	20 ms(2)

Test Setup IP-Phones



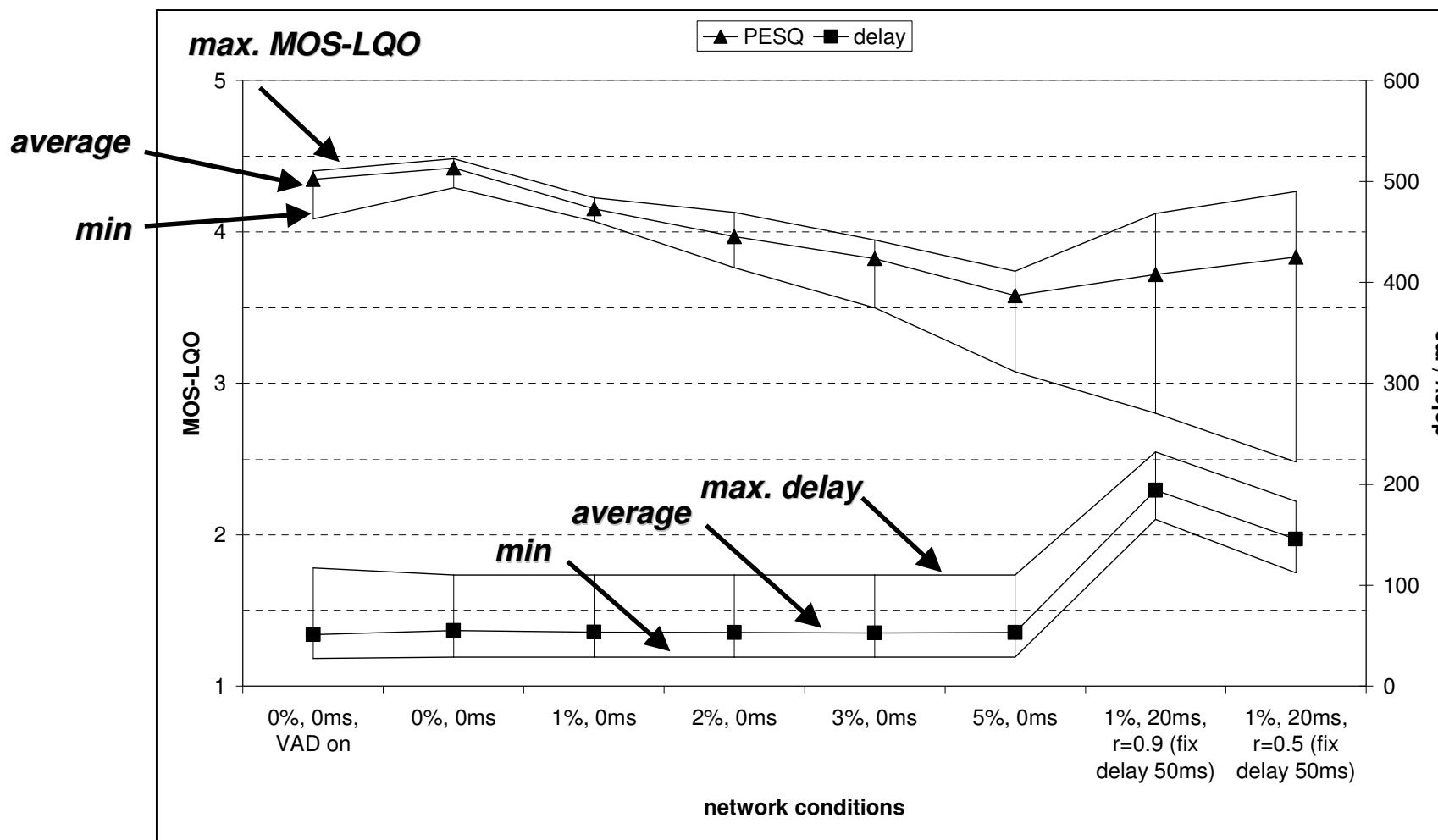
Condition	Packet Loss (Equal)	Additional Delay ¹⁾	Delay Variation
1c	0	100 ms	No
2c	0	100 ms	20 ms(2)
3c	1%	100 ms	No
4c	1%	100 ms	20 ms(2)
5c	3%	100 ms	No

Condition	Packet Loss (Equal)	Additional Delay ¹⁾	Delay Variation
1d	0	100 ms	No
2d	3%	100 ms	No
3d	0	100 ms	20 ms(2)
4d	3%	100 ms	20 ms(2)

Overview

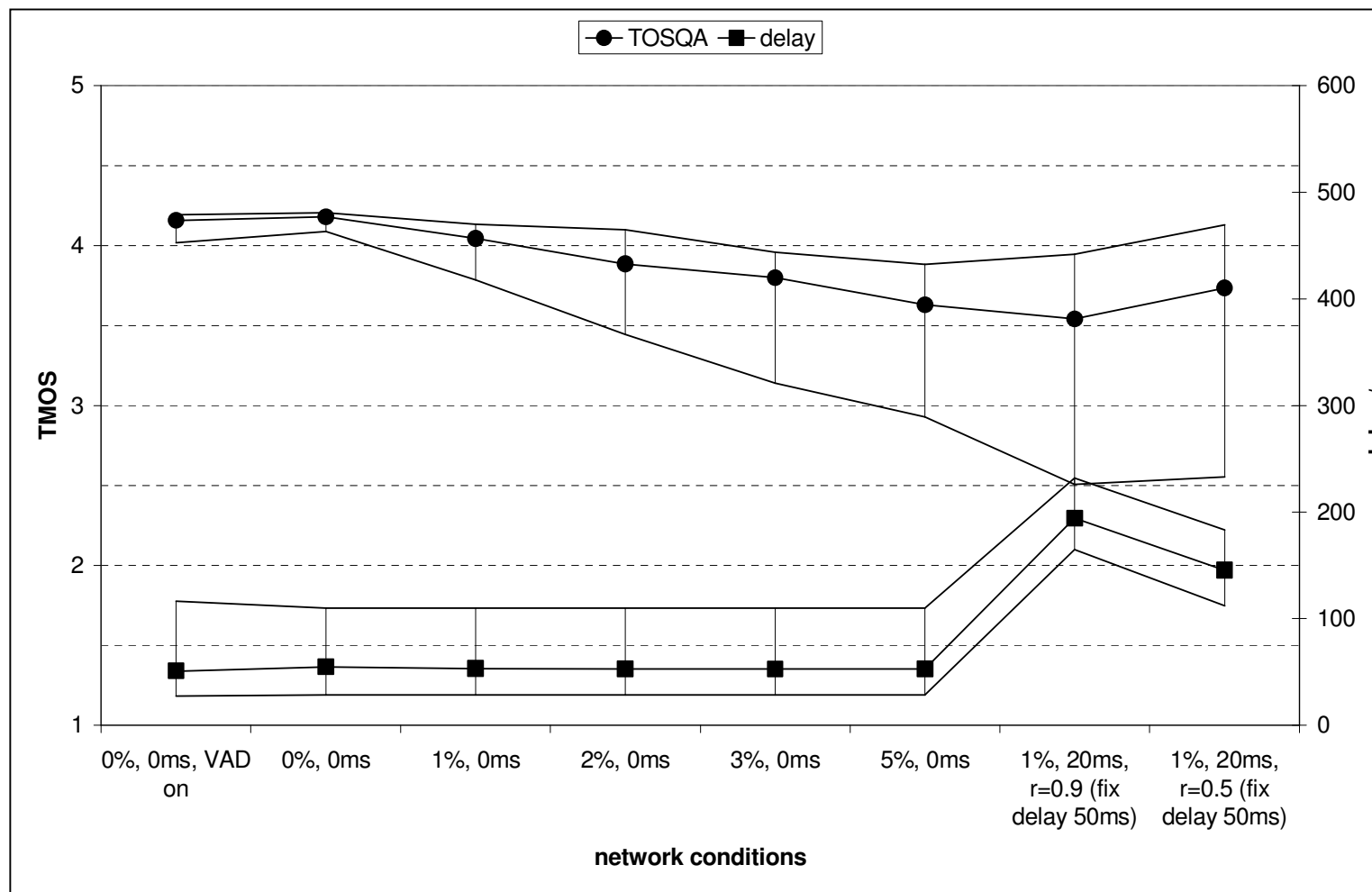
- Introduction - 1st, 2nd and 3rd SQTE
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Listening Speech Quality PESQ P.862 (MOS-LQO)



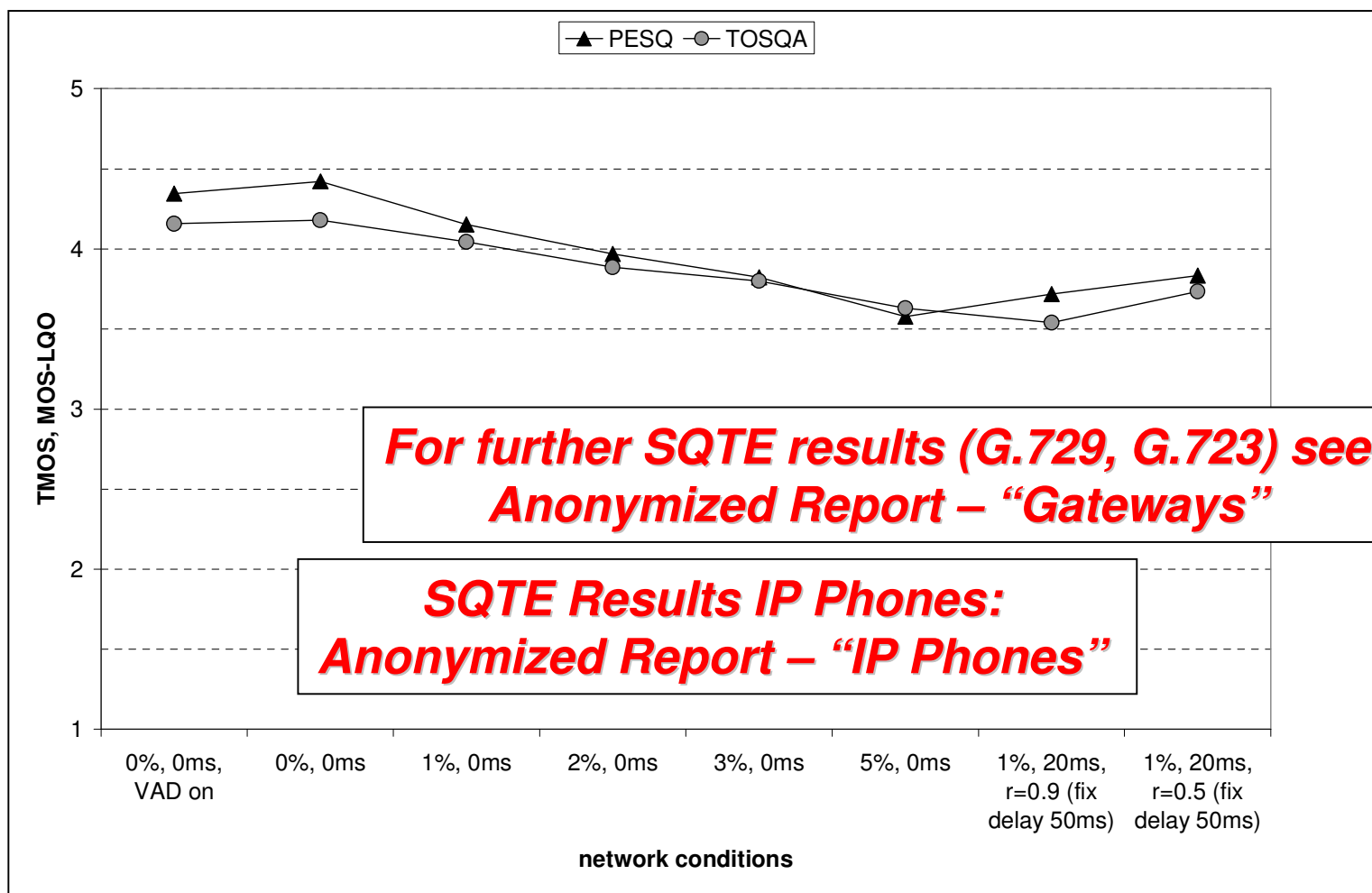
G.711

Listening Speech Quality *TOSQA2001 (TMOS)*



G.711

Listening Speech Quality (*MOS-LQO vs. TMOS*)

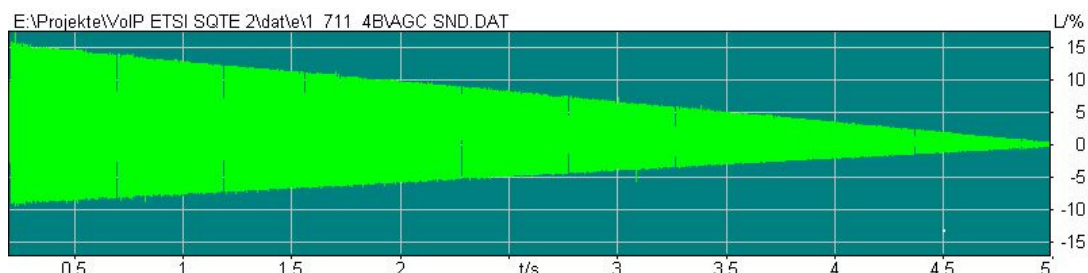




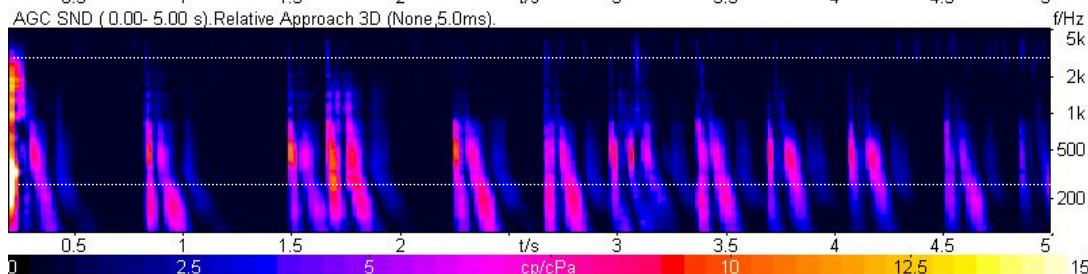
Packet Loss Concealment

Highly influencing MOS score - optimization criteria

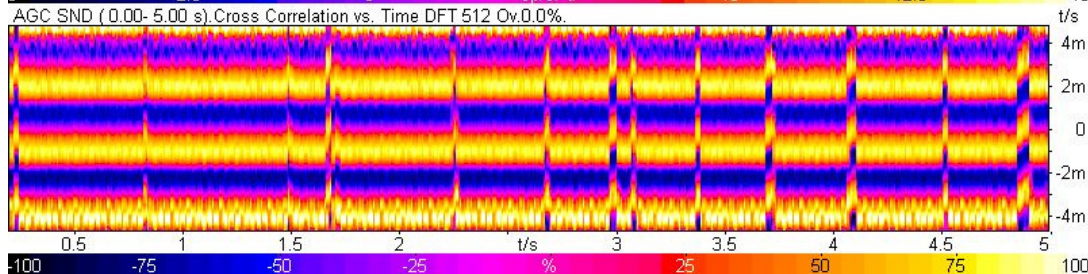
Test signal (5s)



Relative Approach



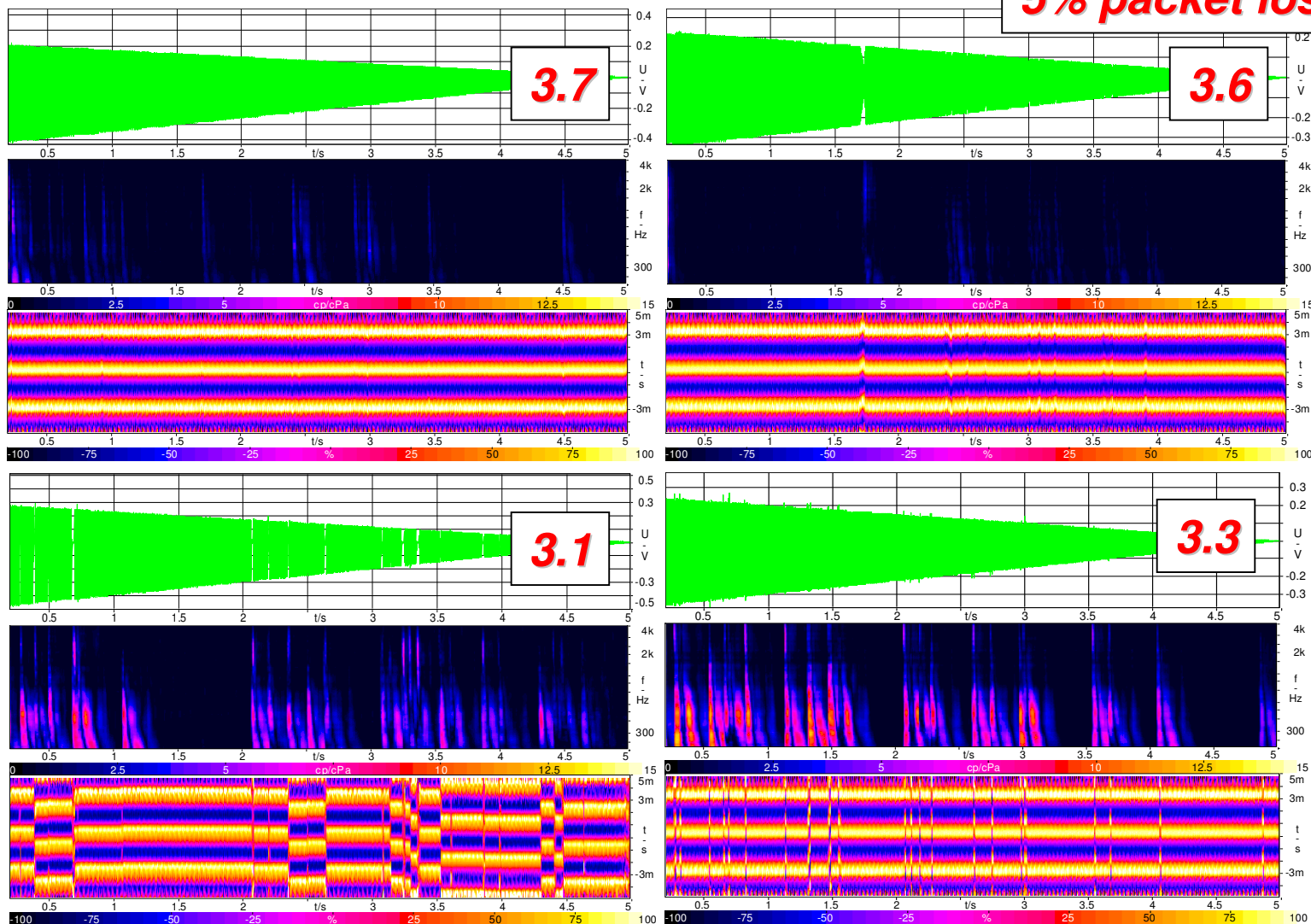
Cross correlation
vs. Time





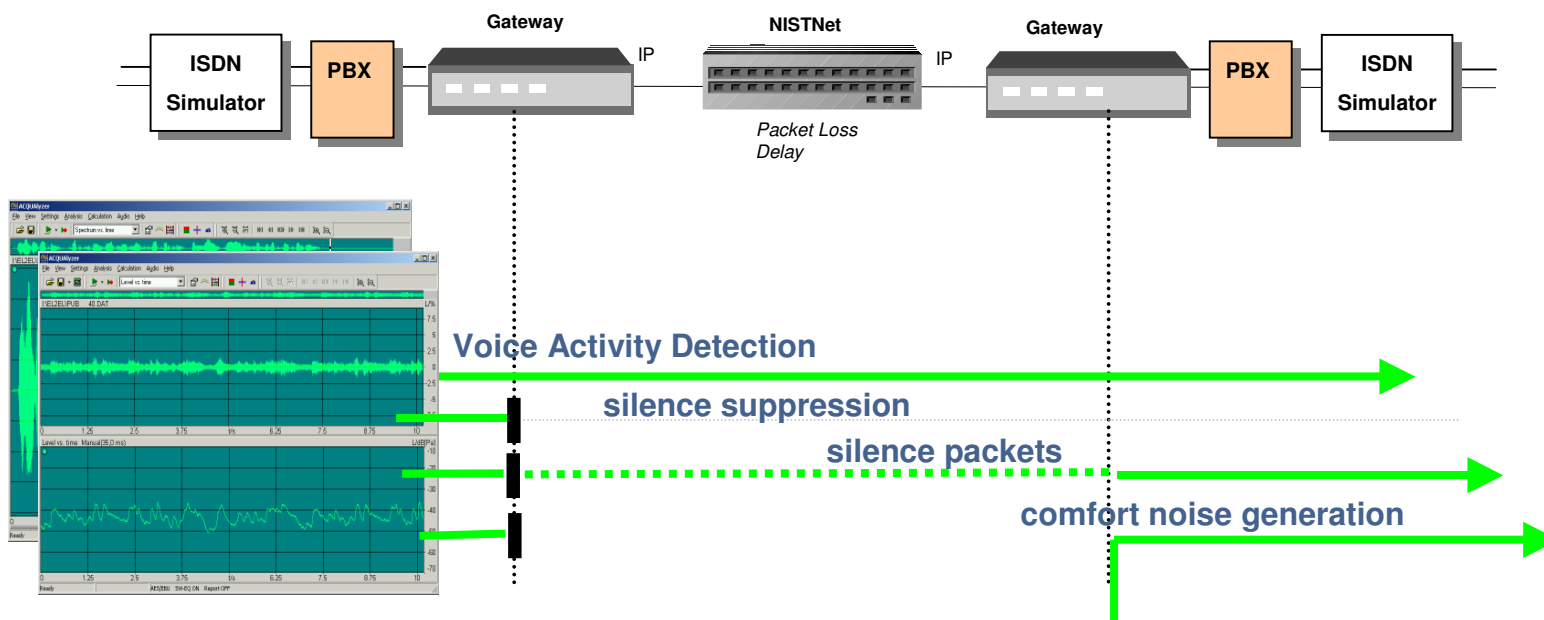
Packet Loss Concealment (4 of 10)

MOS-LQO
5% packet loss





VAD and Comfort Noise





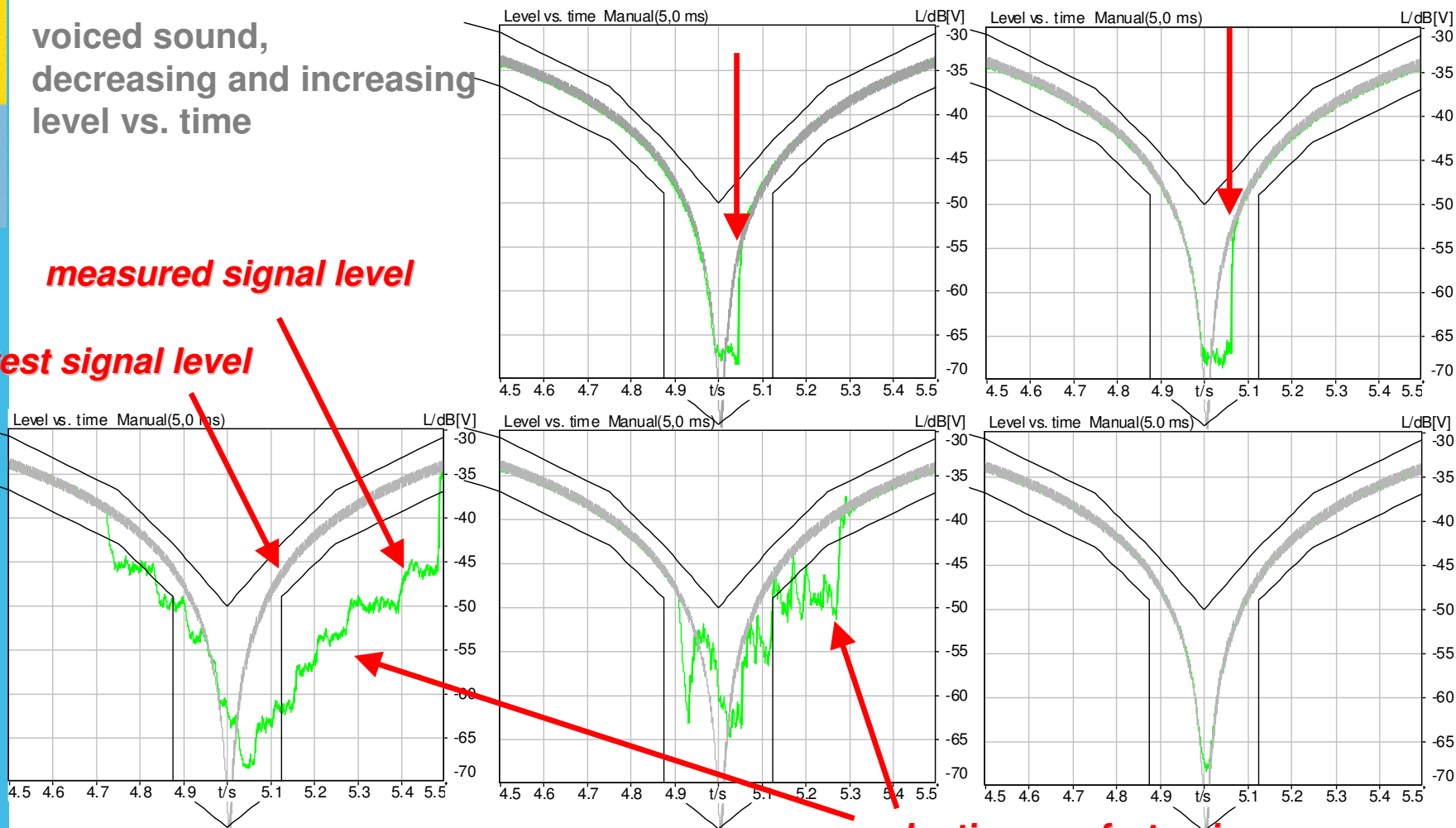
VAD und Comfort Noise I (5 of 10)

voiced sound,
decreasing and increasing
level vs. time

activation thresholds, “hysteresis”

measured signal level

test signal level



adaptive comfort noise

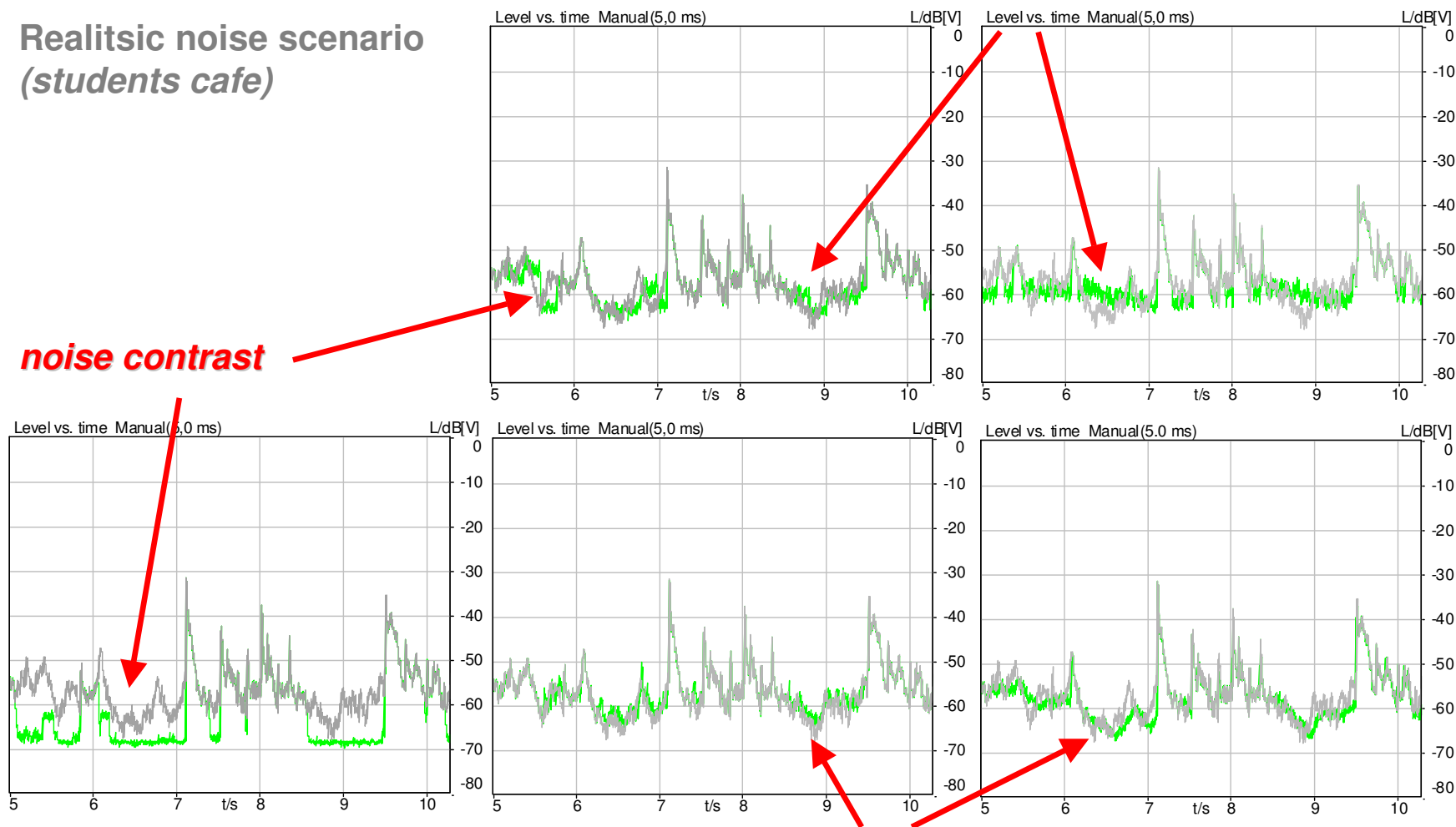


VAD und Comfort Noise II (5 of 10)

Realistic noise scenario
(students cafe)

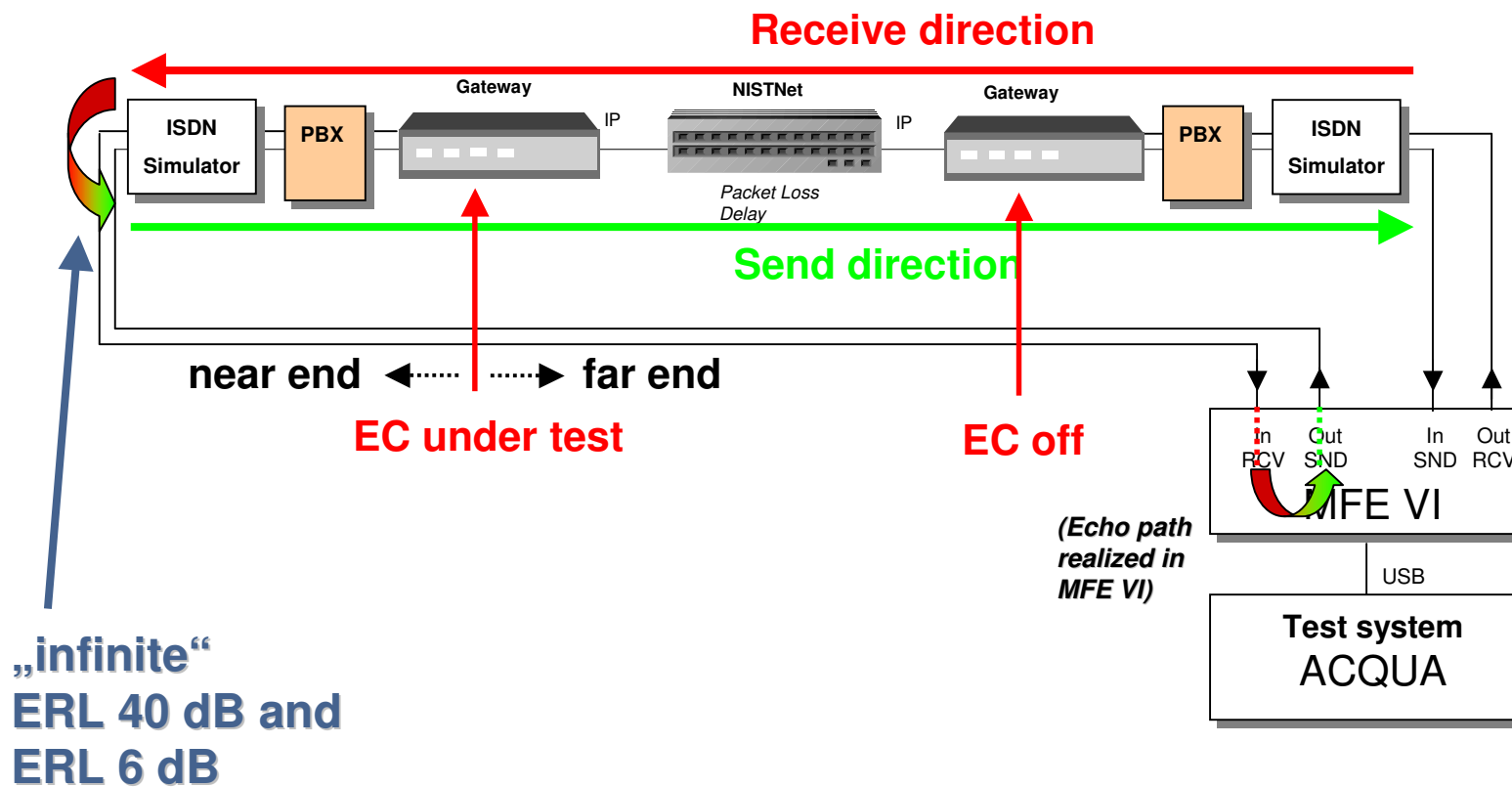
comfort noise level slightly too high

noise contrast



quickly adapting comfort noise

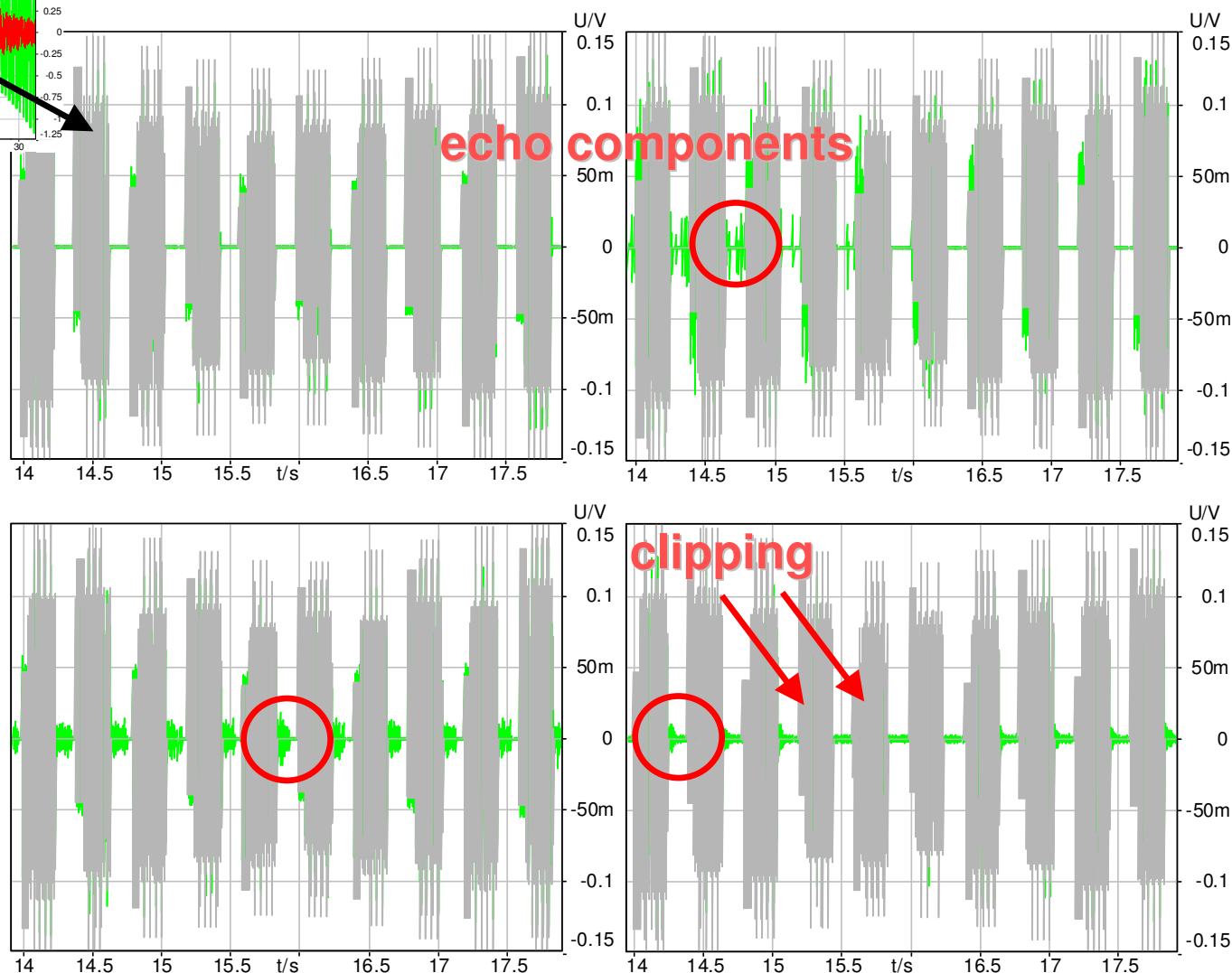
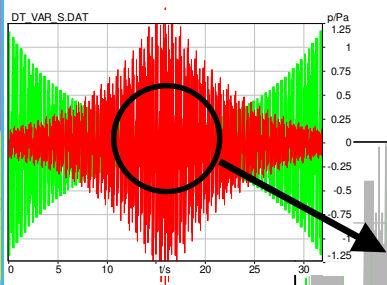
Setup for Echo Canceller Testing



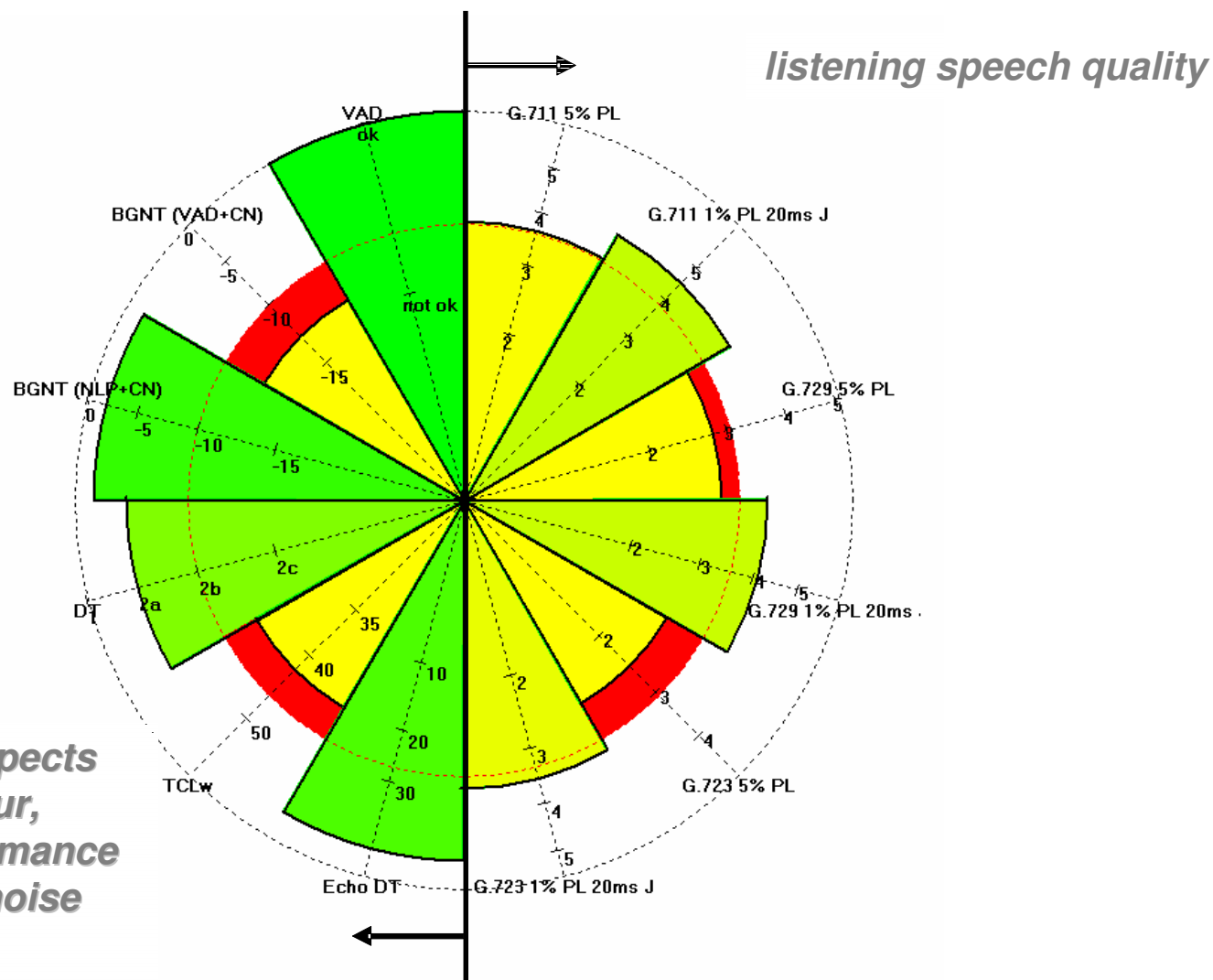


Standards for Business

Double Talk Performance 6 dB ERL



Summary Results: „Gateway Pie“



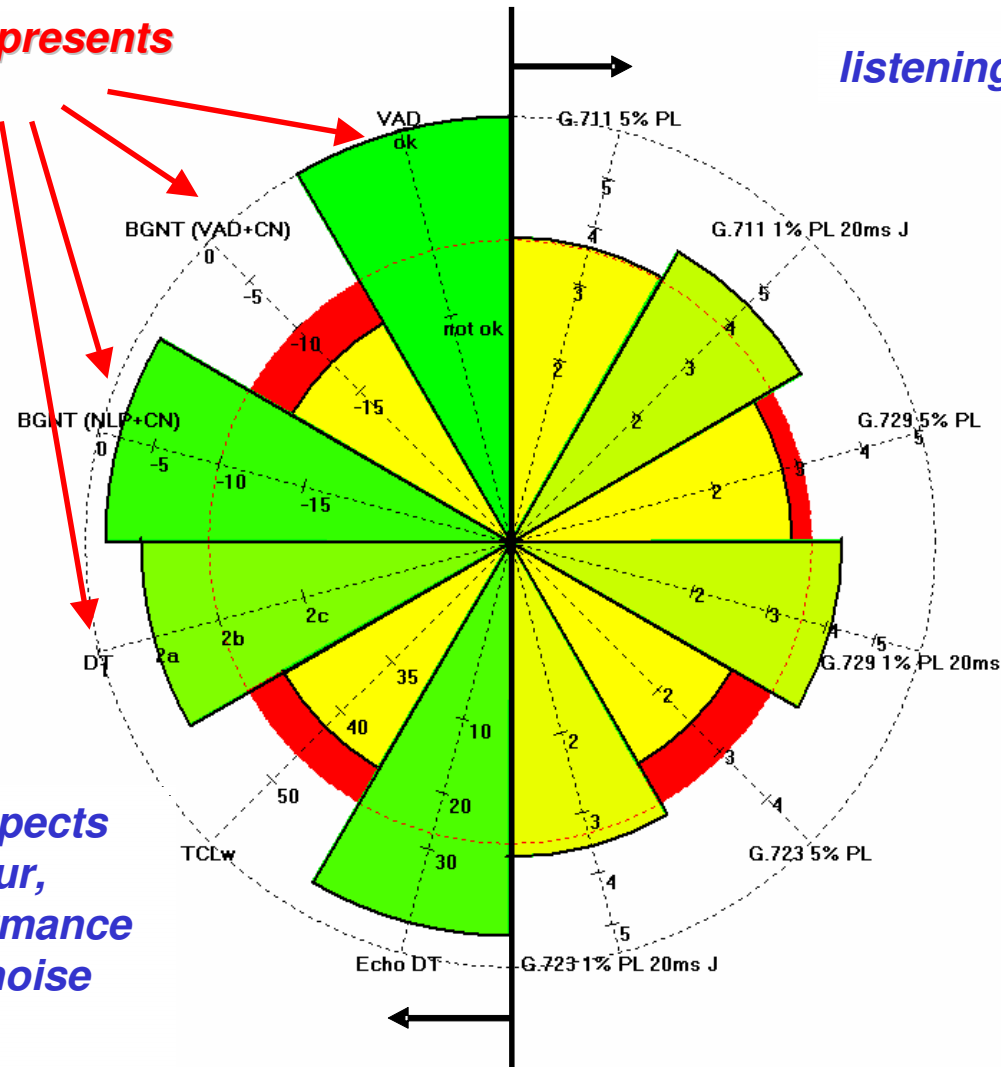
*conversational aspects
like echo behaviour,
double talk performance
and background noise
transmission*



Summary Results: „Gateway Pie“

Each “slide” represents one parameter

listening speech quality

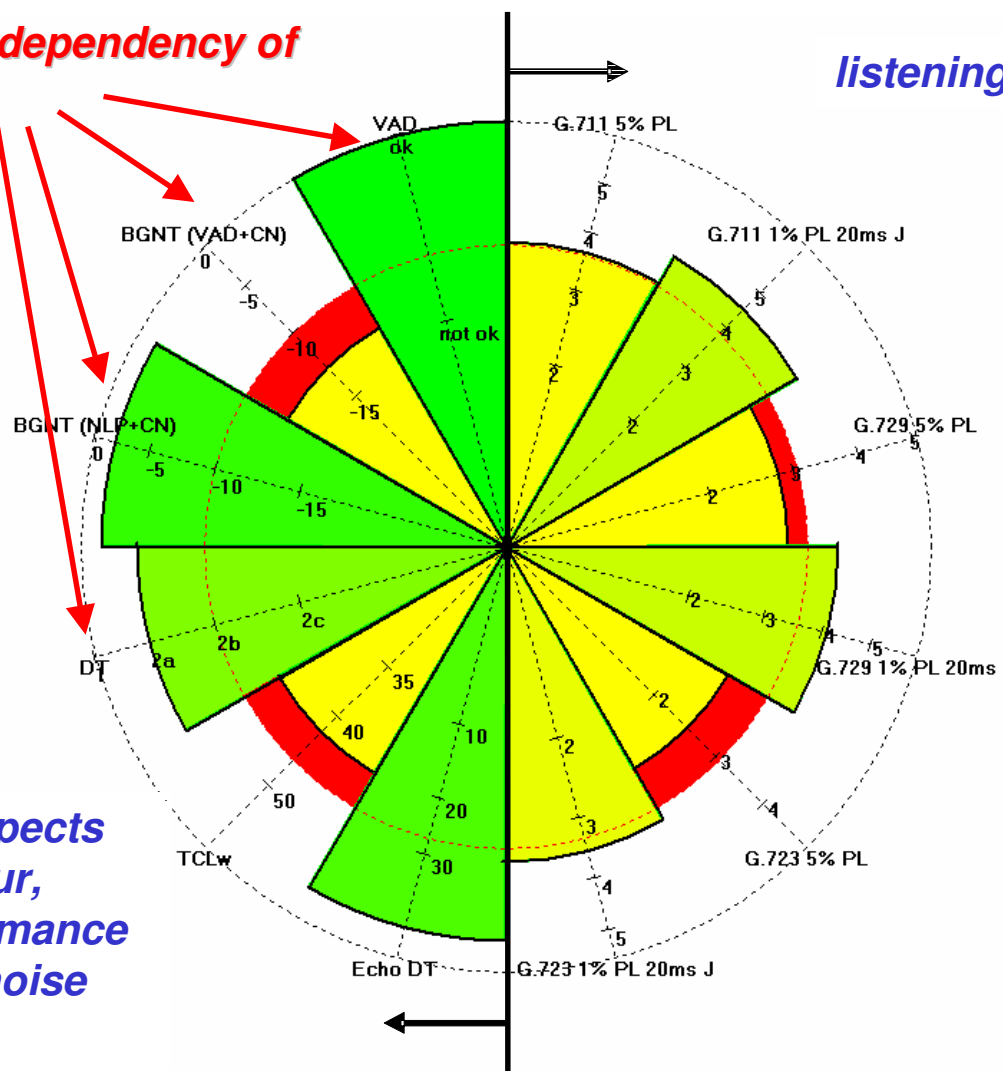


*conversational aspects
like echo behaviour,
double talk performance
and background noise
transmission*

Summary Results: „Gateway Pie“

Assumption: Independency of parameters, no interaction aspects

listening speech quality



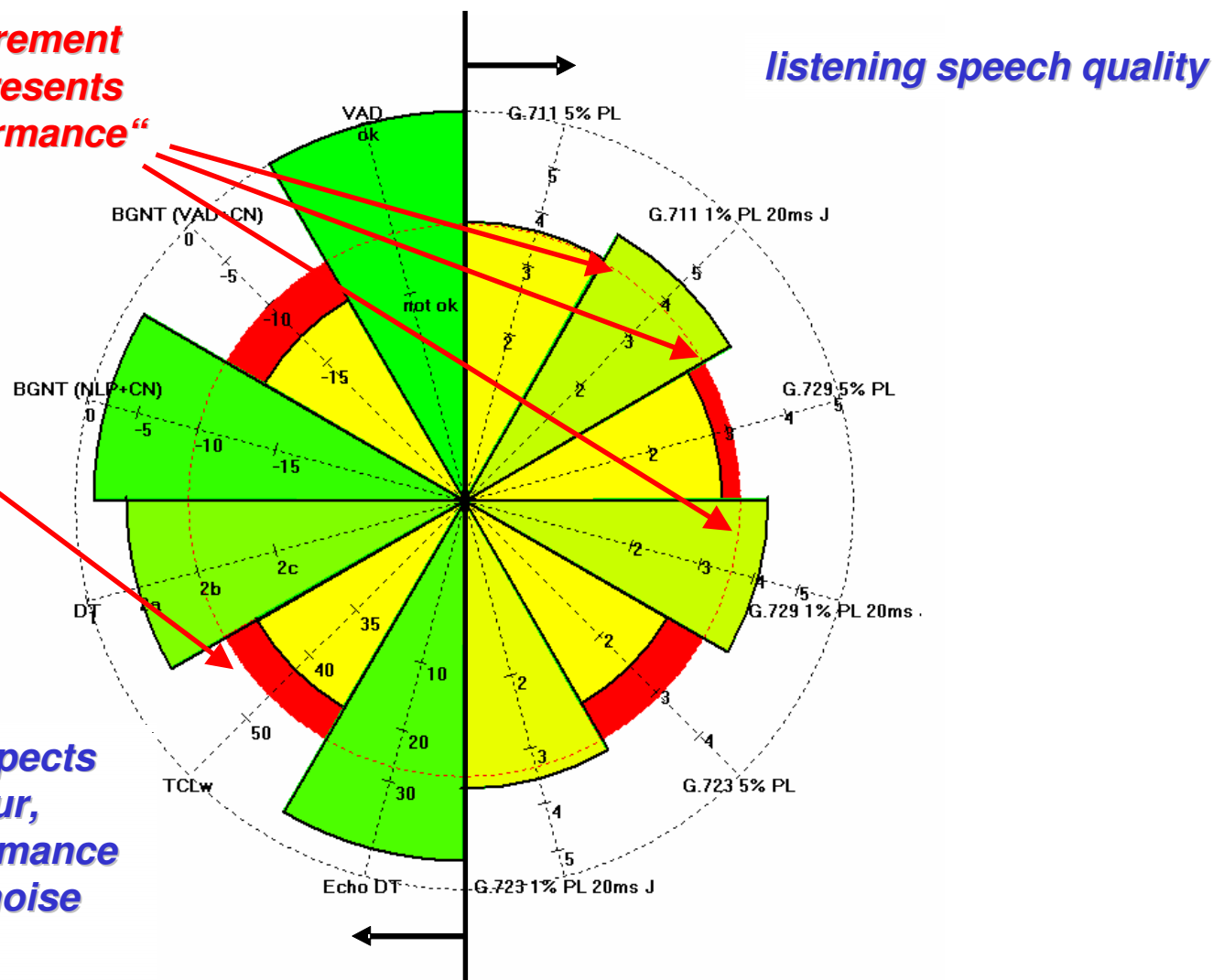
conversational aspects like echo behaviour, double talk performance and background noise transmission

Summary Results: „Gateway Pie“

Minimum requirement (red circle) represents “average performance” of 3rd SQTE

**...or
recommended
numbers**

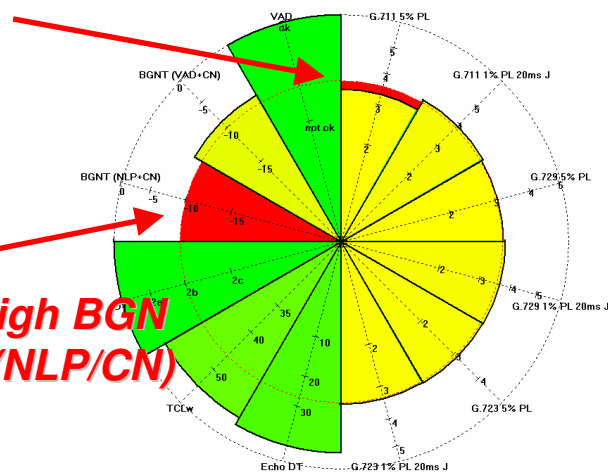
**conversational aspects
like echo behaviour,
double talk performance
and background noise
transmission**





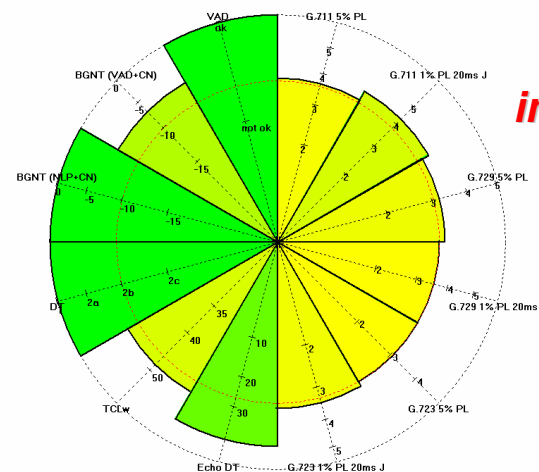
Example Results (4 of 10)

G.711 PLC

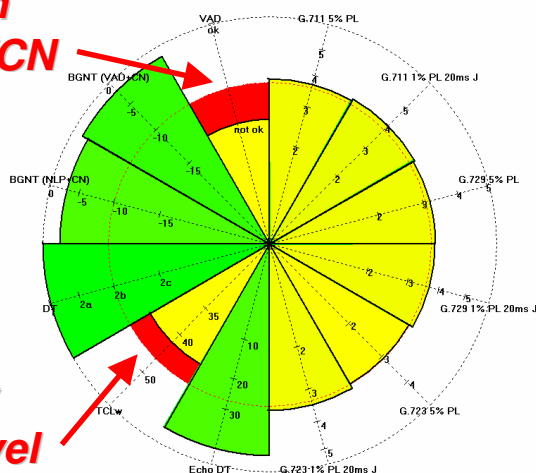


EC inserts high BGN modulation (NLP/CN)

“balanced” implementation

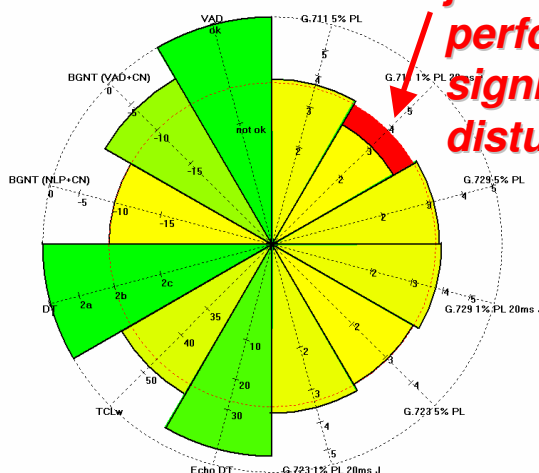


BGN modulation caused by VAD/CN



violation of requirement only caused by CN level (echo attenuation high enough)

jitter buffer performance G.711, significant disturbances



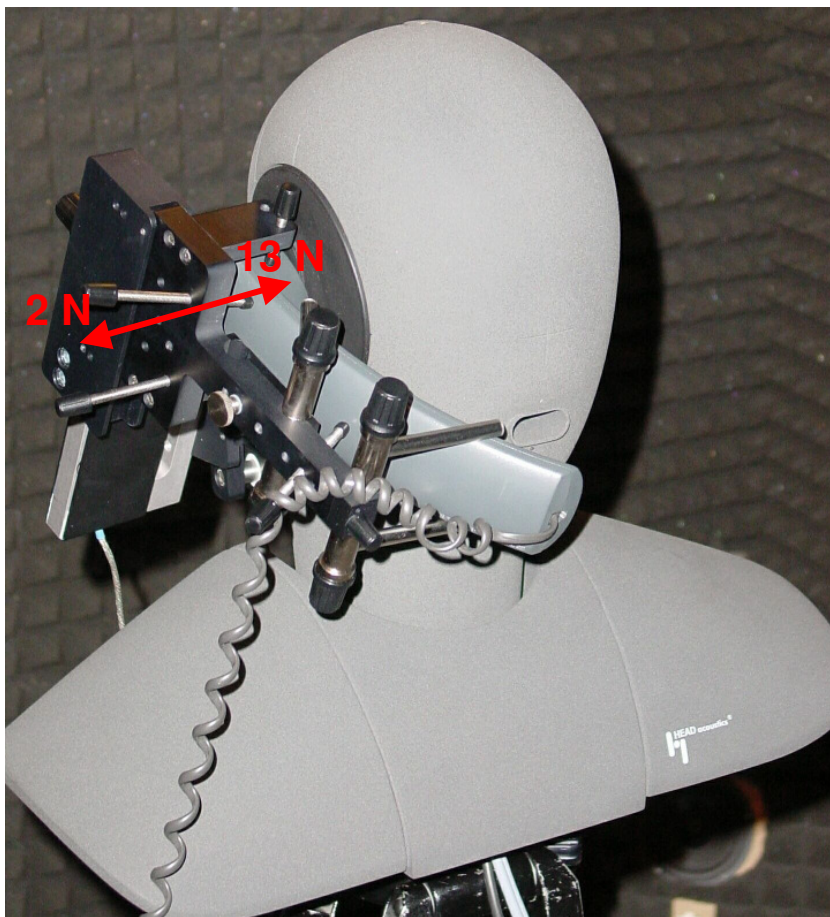
Overview

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Testing IP Phones @ 3rd SQTE

Tests in handset and hands-free mode



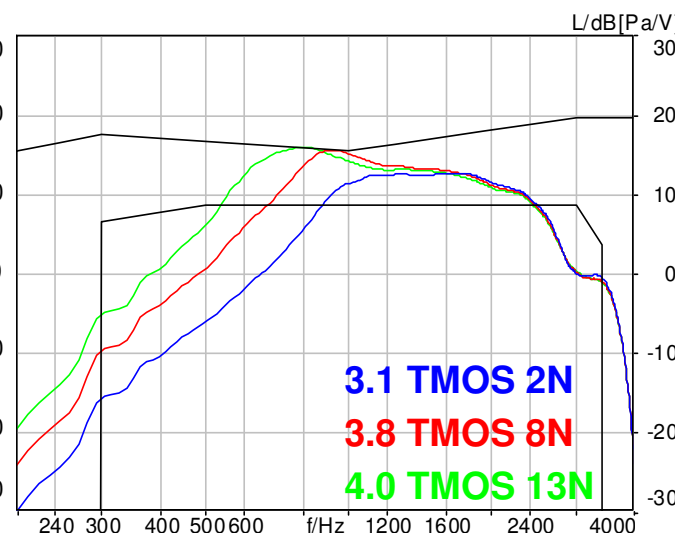
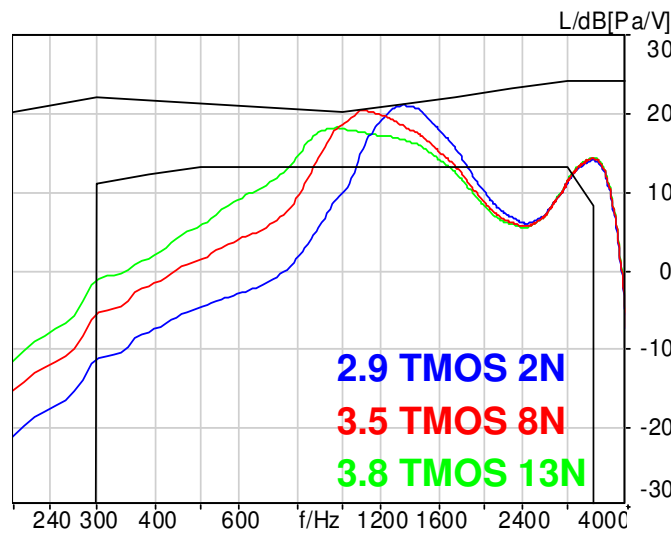
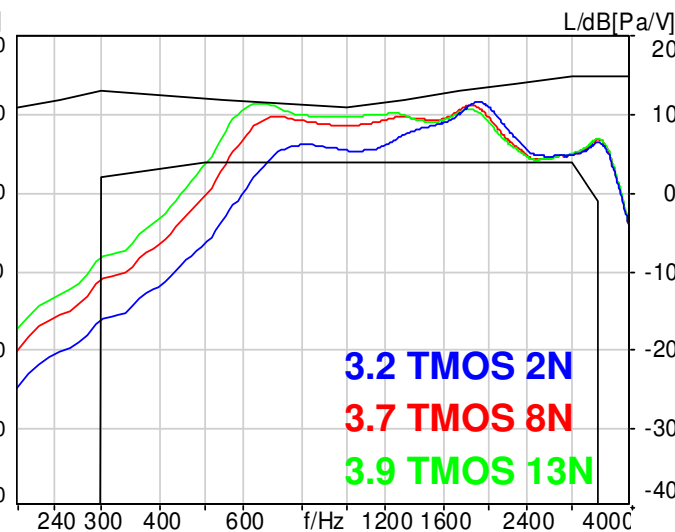
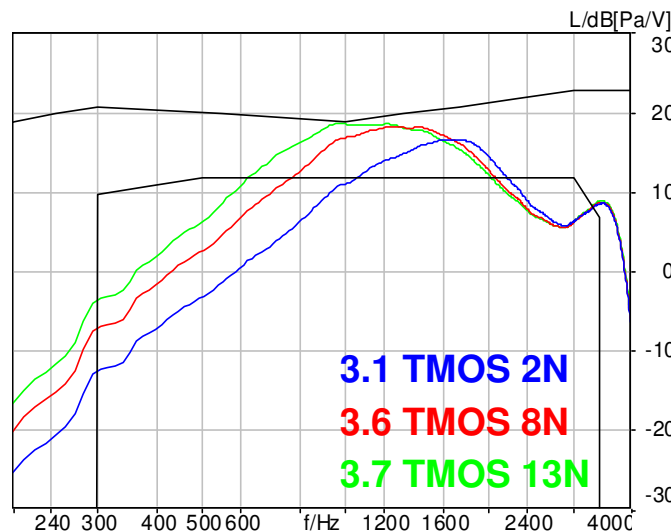
For handset

- Frequency response, ...
- TMOS using TOSQA2001
- Echo measurements
- Double talk performance
- Quality of background noise transmission

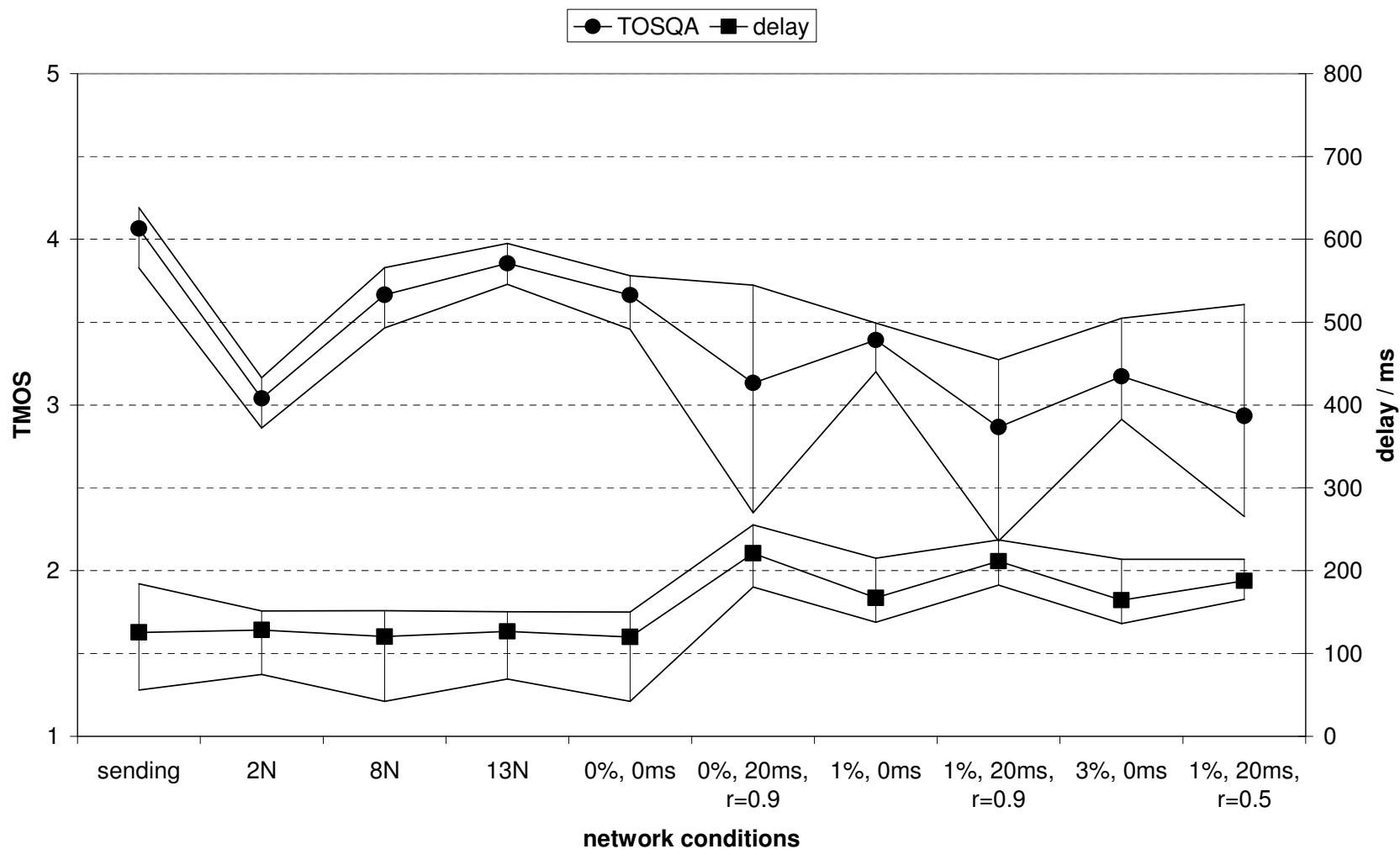


Testing IP Phones @ 3rd SQTE

Receiving
frequency
responses
and TMOS



Listening Speech Quality *TOSQA2001 (TMOS)*



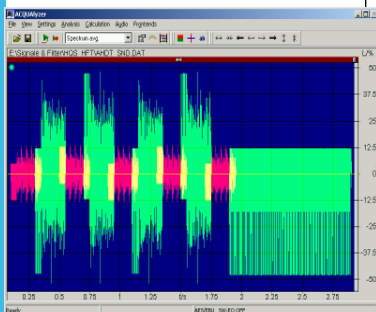
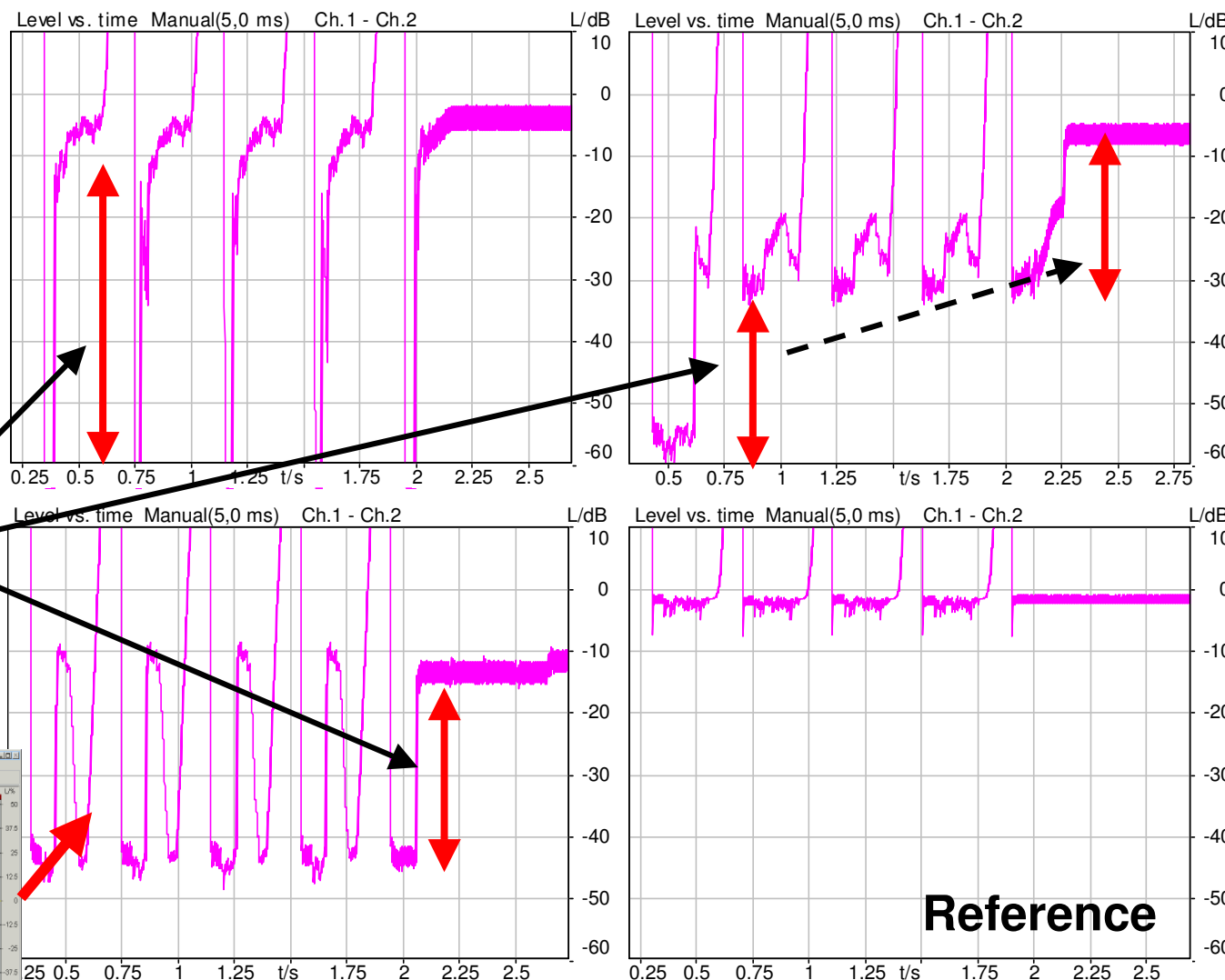
G.711, sending & receiving direction



Double Talk Test Hands-Free Terminals

Double talk test:

Attenuation range in sending direction (P.340)

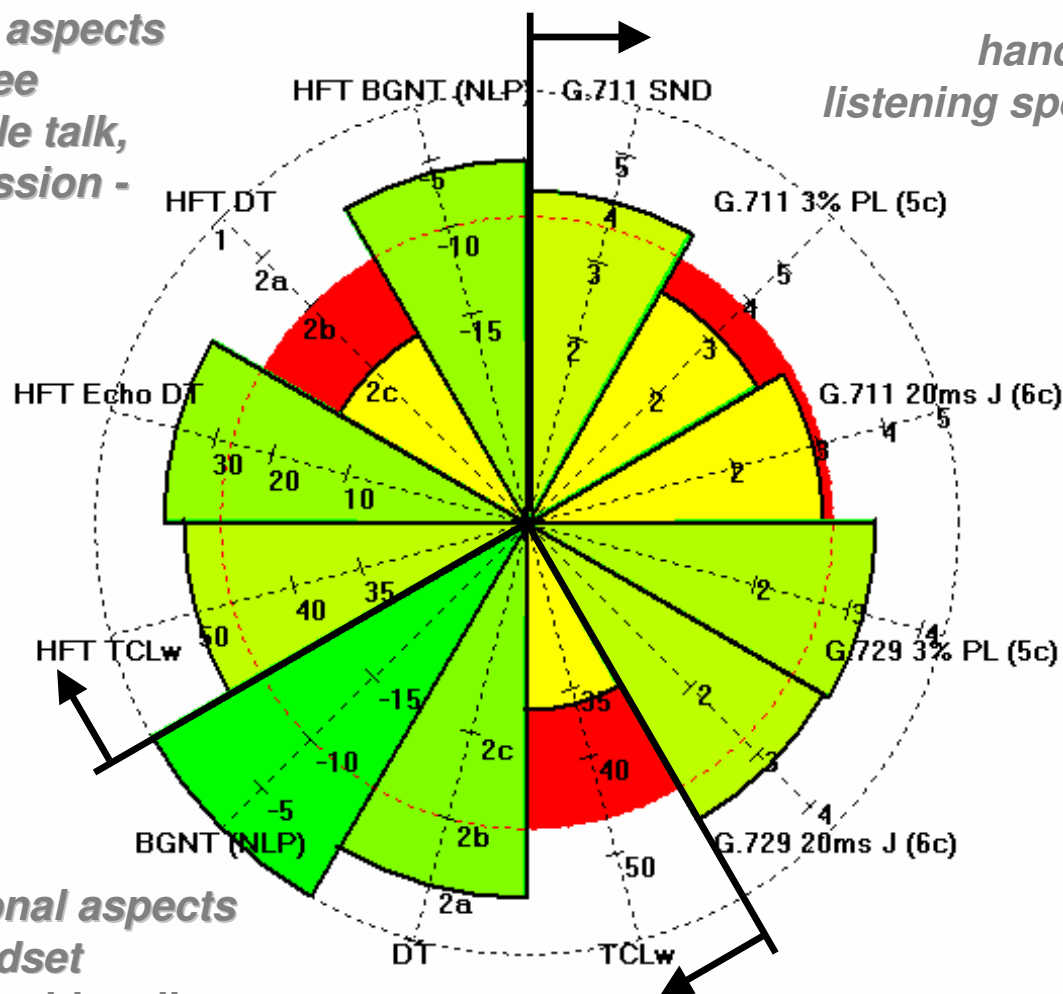


Summary Results: "IP-Phone Pies"

conversational aspects
hands-free
- echo, double talk,
BGN transmission -

handset
listening speech quality

conversational aspects
handset
- echo, double talk,
BGN transmission -



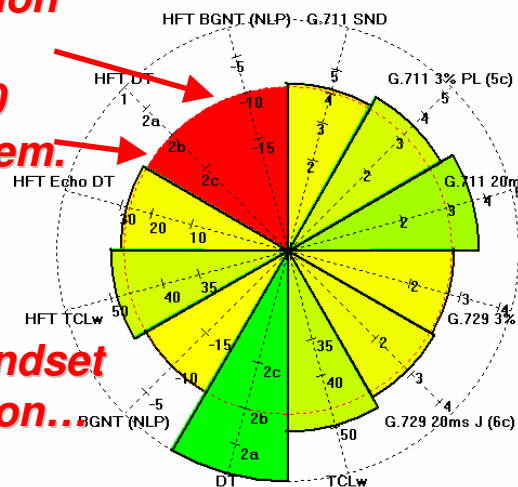


Summary Results: "IP-Phone Pies"

BGN modulation

**ITU-T P.340
"type 3" implem.**

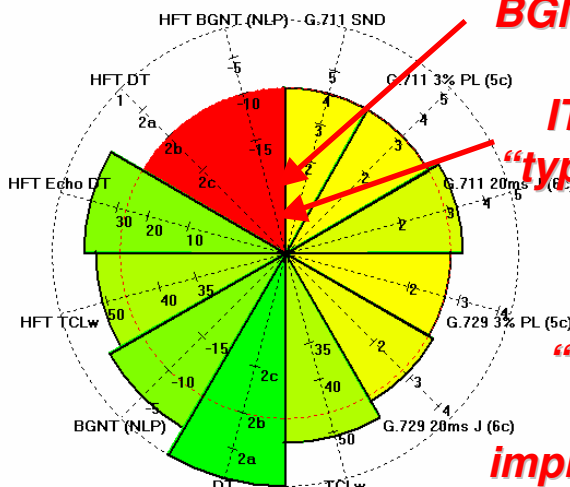
**"balanced" handset
Implementation...**



BGN modulation

**ITU-T P.340
"type 3" implem.**

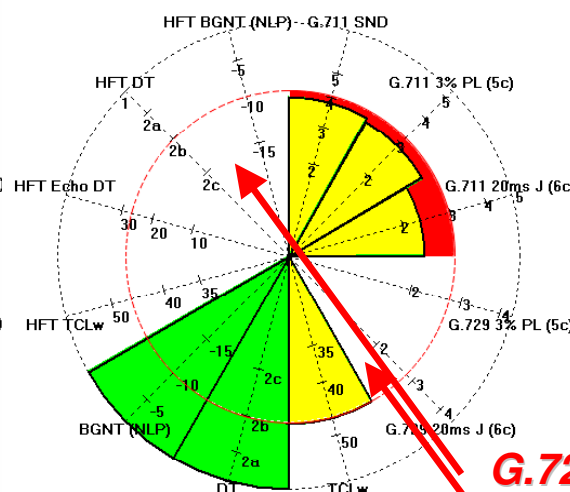
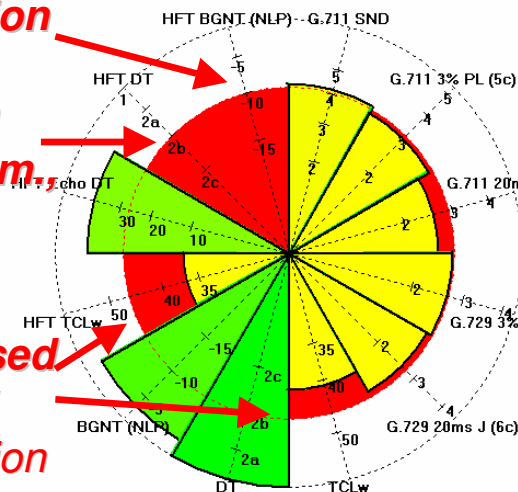
**"balanced" handset
implementation...**



BGN modulation

**ITU-T P.340
"type 3" implem.**

**Violation caused
by noise level
(echo attenuation
high enough)**



**G.729 and
hands-free
not tested**

Some quotes from the 3rd SQTE event:

- ❑ **Michael Metzger**, Executive Director of Marketing, *Mindspeed Technologies*:
 - "... bringing together the world leaders in VoIP technology in a co-operative and neutral environment, this prestigious event continues to improve the quality of VoIP....,,
- ❑ **Peter Fixel**, member of the executive board, *AVM*:
 - "... The ETSI event has helped us towards achieving our goals, and given us valuable information about the market trend and technological developments."
- ❑ **Daniel Hartnett**, *Infineon Technologies*:
 - Plugtests(tm) service of ETSI is an invaluable exercise for a company that sees voice quality as a key element for the success of our telephone terminal product families. Infineon will continue to "The VoIP Speech Quality Test Event (SQTE) organised by the work closely with HEAD acoustics and ETSI to benchmark their products for voice quality excellence"

Overall quality of the event: Score 4.6 out of 5