



How to access your new BigFanMail email address on Android

With Android devices, many different email clients are available to check your email. When you first begin using your Android device, it will request you to add your Gmail account. To receive email with your Android, you can add your website email to your Gmail account. Then when you check your Gmail you will automatically check your BigFanMail email as well. For more information, check out the setup of Gmail on our support page: www.BigFanMail.com/Support.

However, you can also add your website email as a separate account on your Android device. We will discuss the basic information in this article but your client may be slightly different as Android OS can be customized by your provider.

1. Click on the "Mail" icon on the front screen of your phone. If the "Mail" icon is not available on the Home Screen you can find it on the Applications screen as well.
2. On the Mail screen, click on New account
3. You may also be asked what type of mail provider you want to set up. Choose Other/POP3/IMAP.
4. Choose Manual Setup.
5. Next we will fill in your incoming server settings:
 - You may be asked to choose between IMAP or POP. This depends on what your personal preference is. In most cases with a mobile device, you will choose IMAP as it will be able to synchronize to other devices that check the email too (i.e.: a laptop, a desktop, or another mobile device).
 - Email Address: This is your full email address, for example John.Doe@BigWildcatFan.com
 - Username: Here you will put in your full email address again, this is very important to use the full email address.
 - Password: In the Password field, enter the password you created for your BigFanMail address
 - In the POP server field, enter YOURDOMAIN.BigFanMailHost.com where "YOURDOMAIN" is the extension on your BigFanMail address (without .com).
 - Example: If your new email address is John.Doe@BigWildcatFan.com, you would enter **BigWildcatFan.BigFanMailHost.com** as your POP Server
 - Example: If your new email address is Jane@BigTideFan.com, you would enter **BigTideFan.BigFanMailHost.com** as your POP Server
 - For Security Type, select SSL
 - Enter 995 as your Port
 - Choose Next



6. Now we will fill in your outgoing server settings:

- Username: Here you will put in your full email address again, this is very important to use the full email address.
- Password: In the Password field, enter the password you created for your BigFanMail address
- In the SMTP server field, enter YOURDOMAIN.BigFanMailHost.com where "YOURDOMAIN" is the extension on your BigFanMail address (without .com).
 - Example: If your new email address is John.Doe@BigWildcatFan.com, you would enter **BigWildcatFan.BigFanMailHost.com** as your POP Server
 - Example: If your new email address is Jane@BigTideFan.com, you would enter **BigTideFan.BigFanMailHost.com** as your POP Server
- For Security Type, select SSL
- Enter 465 as your Port
- Choose Next

On the final screen you can name the account what you want. You may choose "Big Fan Mail" or any other name you would like to give this account, or just use the actual email address. This is just a method so you can identify the account for yourself. You will also get an option to choose if this is your default email account. Once you are done, click Finish setup.

Congratulations! Your email is now set up on your Android device.

If you have any issues, please email us at support@BigFanMail.com.