

How to access your new BigFanMail email address on iPhone

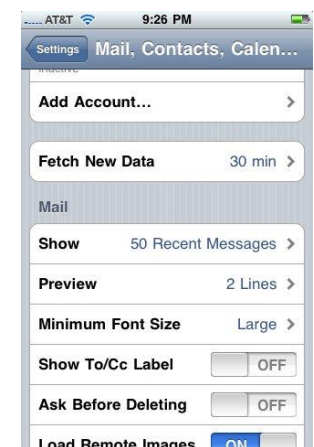
1. From your home screen, Open "Settings"



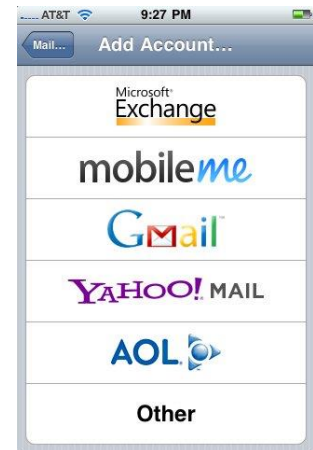
2. Open "Mail, Contacts, Calendars"



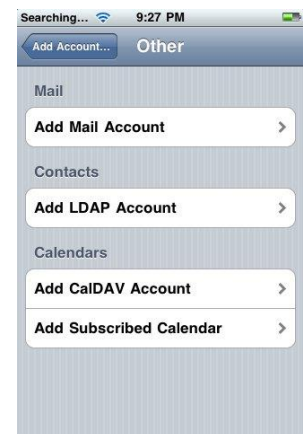
3. Hit "Add Account..."



4. Select "Other"



5. Under the "Mail" section, choose "Add Mail Account"



6. On this screen:

- Enter your Name.
- For Address, put your full BigFanMail address.
- For Password, put the password you entered when you setup your BigFanMail Address.
- For Description, enter anything you'd like to name this account.





7. Click Save and the iPhone will think about your settings and bring you to the next screen.
8. You will then be asked to choose between IMAP or POP. This depends on what your personal preference is. In most cases with a mobile device, you will choose IMAP as it will be able to synchronize to other devices that check the email too (i.e.: a laptop, a desktop, or another mobile device).

Note! Some iPhone connections may not allow IMAP. If you are getting errors setting up IMAP, please try switching to POP.

Under the "Incoming Mail Server" section, enter:

- Host Name: enter YOURDOMAIN.BigFanMailHost.com where "YOURDOMAIN" is the extension on your BigFanMail address (without .com).
 - Example: If your new email address is John.Doe@BigWildcatFan.com, you would enter **BigWildcatFan.BigFanMailHost.com** as your Host Name
 - Example: If your new email address is Jane@BigTideFan.com, you would enter **BigTideFan.BigFanMailHost.com** as your Host Name
- User Name: Put your new BigFanMail address (Example: John.Doe@BigWildcatFan.com)
- Password: In the Password field, enter the password you created for your BigFanMail address

A screenshot of an iPhone screen showing the 'New Account' setup screen. At the top, it says 'Searching...' and '9:42 PM'. Below that is a header 'Enter your account information' with 'Cancel', 'New Account', and 'Save' buttons. There are two tabs: 'IMAP' (selected) and 'POP'. Below the tabs are three text fields: 'Name' with placeholder 'Your Name', 'Address' with placeholder 'email@yourdomain.com', and 'Description' with placeholder 'email@yourdomain.com'. Below these is a section titled 'Incoming Mail Server' with three text fields: 'Host Name' with placeholder 'mail.example.com', 'User Name' with placeholder 'Required', and 'Password' with placeholder '•••••'.



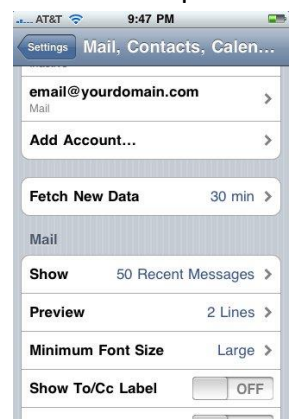
9. Under the "Outgoing Mail Server" section, enter:

- Host Name: enter YOURDOMAIN.BigFanMailHost.com where "YOURDOMAIN" is the extension on your BigFanMail address (without .com).
 - Example: If your new email address is John.Doe@BigWildcatFan.com, you would enter **BigWildcatFan.BigFanMailHost.com** as your Host Name
 - Example: If your new email address is Jane@BigTideFan.com, you would enter **BigTideFan.BigFanMailHost.com** as your Host Name
- User Name: Put your new BigFanMail address (Example: John.Doe@BigWildcatFan.com)
- Password: In the Password field, enter the password you created for your BigFanMail address



10. Hit "Save" in the top-right corner. The iPhone will process your information. This may take up to 10-15 minutes depending on your connection speed. It may take considerably longer if you are NOT connected with WiFi and are only using the regular 3G or Edge connection. It is highly advised that you connect with WiFi.

11. Finally, the screen will slide-down out of the way, and your email account is setup!



If you have any issues, please email us at support@BigFanMail.com.