Derek Carter

2023-03-23
James Stone
NICE

Dear James Stone,

My name is Derek Carter and I'm a cloud infrastructure specialist with twenty-four years of experience. I was made aware of your Sr. Cloud Site Reliability Engineer posting from James Lance, and I'm sharing my interest in helping NICE reach it's goal of improving it's reliability and availability.

My most recent experience was leading a team of seven operations and DevOps engineers at UserTesting to create and socialize a new Kubernetes based platform. I improved developer productivity, while reducing costs by implementing DevOps related practices and tooling.

Prior to that, I was a Staff Engineer at Nav inc. and architected a full DevOps and CI/CD pipeline to migrate the engineering org from a platform of hand-maintained servers to a Kubernetes based platform.

I'd be a great asset to the team at NICE. As a Linux instructor I have honed my skills around explaining complex topics to a wide audience. These skills will help me represent NICE in a favorable light, both in-person and digitally.

I'm attaching my resume, and you can find my entire work history on my LinkedIn profile https://www.linkedin.com/in/goozbach/

I look forward to hearing from you and wish you the best.

Sincerely,

Derek Carter