




Service Oriented Architecture

CS 752 Software Architecture and Design Practices
Prof. Chandrashekar R

Ref: Service-Oriented Architecture: Concepts, Technology, and Design By Thomas Erl

1. Introduction
2. Architecture Principles
3. Sub-Architectures (“under the hood”)
4. Implementation Approaches
5. Example

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- A blue arrow pointing to the right, indicating the start of the list.
1. Introduction
 2. Architecture Principles
 3. Sub-Architectures (“under the hood”)
 4. Example

1. INTRODUCTION

Business Process Concepts

Business Process

- A formally defined method for achieving a specific goal

Task

- Steps involved in a specific business process

Process Input

- Information provided when process is triggered

Process Output

- Information generated after a process is completed

Manual Process

- Process in which all tasks are exclusively done by humans

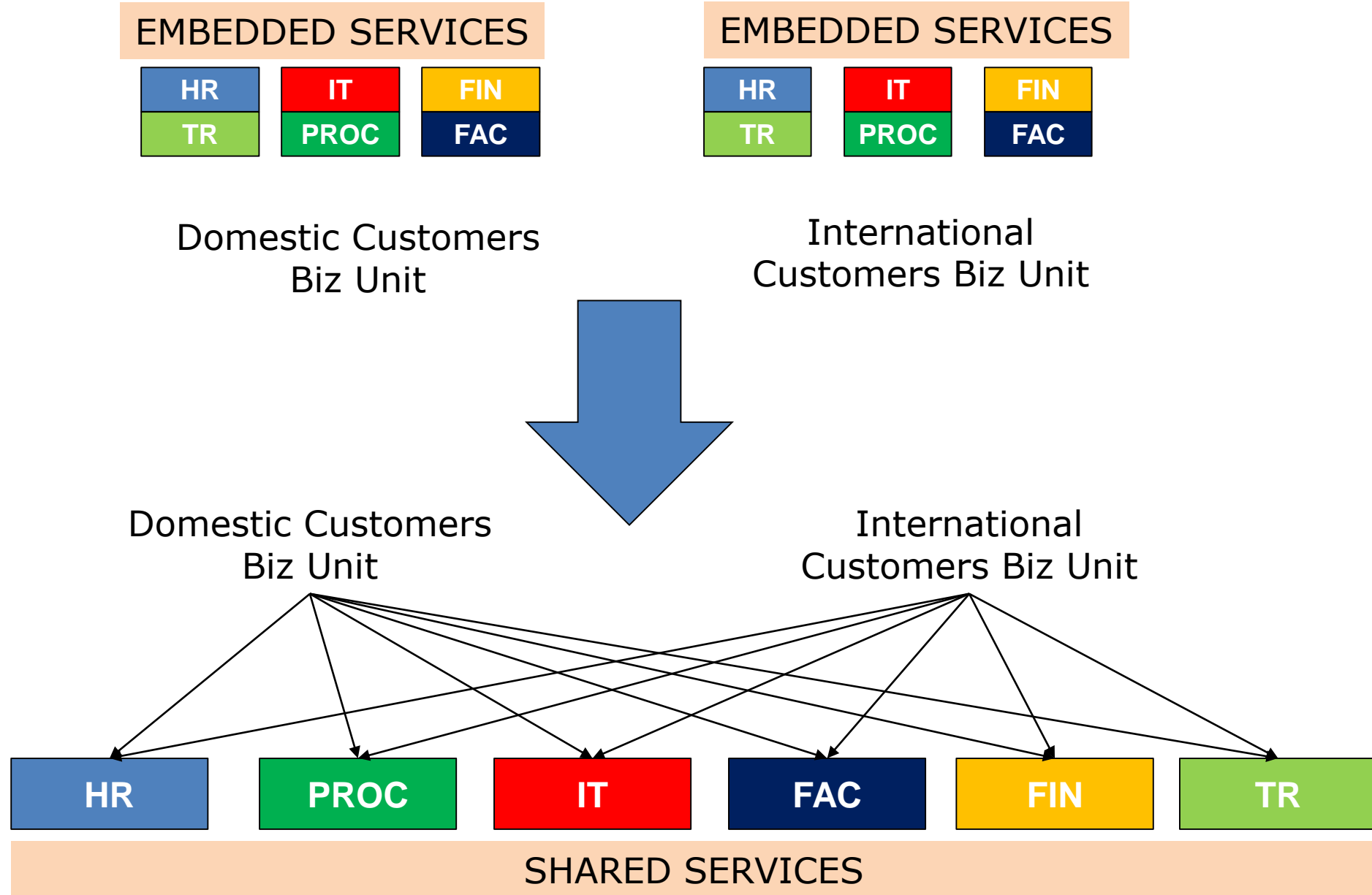
Automated Process

- Process that is made up of tasks that are fully automated

Hybrid Process

- Process that where some tasks are manual and some are automated

SOA Motivation – Shared Services Model



Embedded Services

- Services are provisioned within the divisions
- Services are optimized for the specific needs of the division
- Possibility of under-utilization and over-provisioning of resources
- High cost, high efficiency



Analogy: How will it be if each **PROCESS** in an operating system gets its own physical CPU, physical RAM, physical DISK?

Shared Services

- Multiple divisions share the same services
- Services are optimized for least common denominator
- Resources provisioned and utilized optimally across all the divisions
- Reduced cost, reduced efficiency (if not managed properly)



Analogy: Multiple processes share the services provided by a small group of CPU, RAM and DISK resources

- SOA is an architecture style for enterprise IT systems
- Inspired by the “shared-services” model
- At a conceptual level, **WHAT** needs to be done in a business process remains the same
- At the logical and physical level, **HOW** it needs to be done will vary in SOA

- Functionality divided into **composable services** (and not single use “local” functions)
- Loose coupling between service provider and service consumer
- Serves as building blocks for more complex services
- Make business processes more dynamic



Task vs Service?

Service Concepts

Service Capability

- Every service is capable of carrying out certain **FUNCTION**

Service Contract

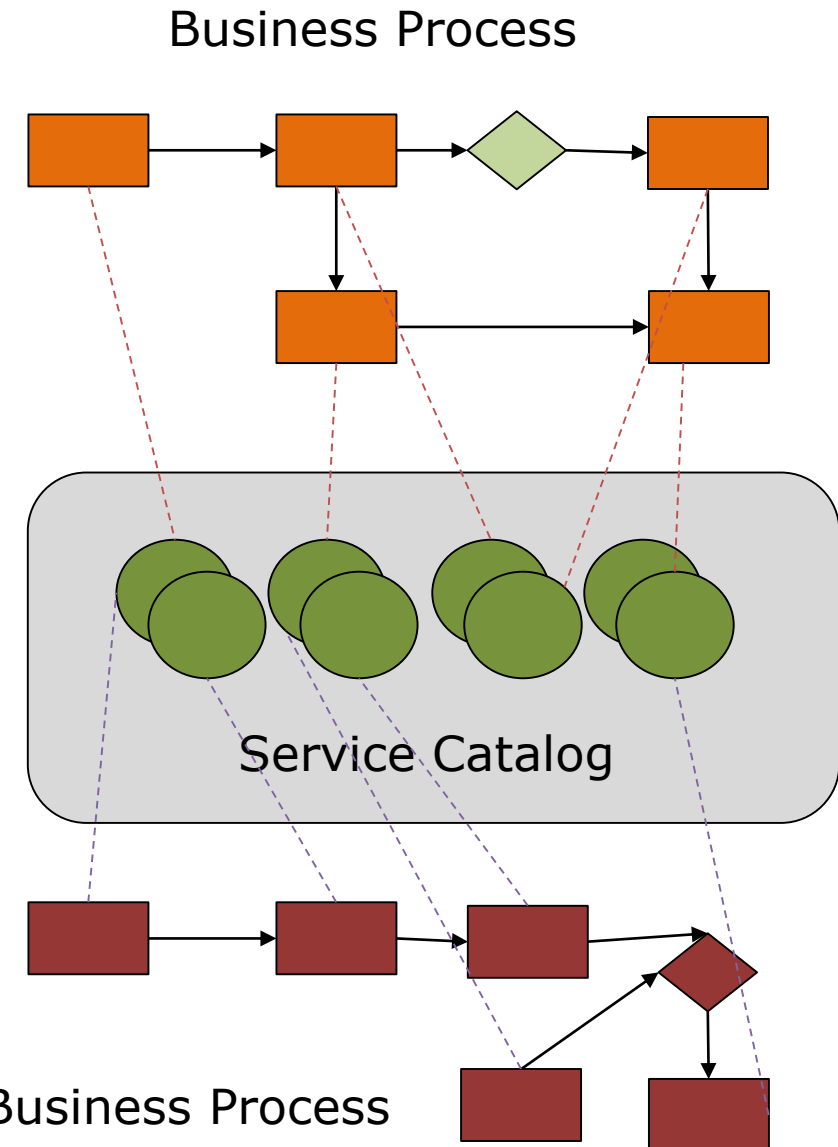
- Capability is formally published in the form of a **CONTRACT**

Service Discovery

- Service consumers should be able find out about both services available from a **CATALOG** and their capabilities via contracts

Service Invocation

- Compose a set of capabilities to carry out **TASKS**



- Open Standards
- Integration points
- Virtualization (location, platform, service provider)
- Automation (business process vs workflow)
- Orchestration
- Choreography

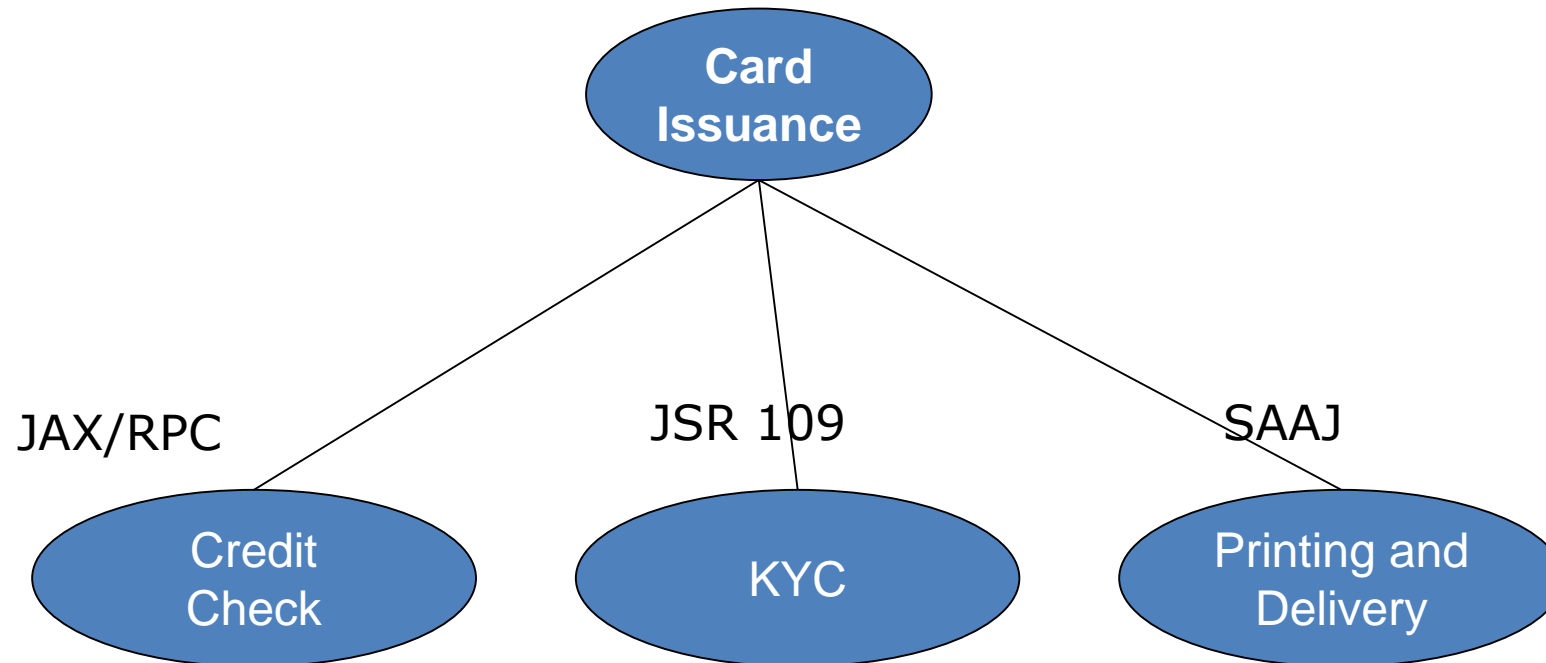
Open Standards

- Open Standards
- Integration points
- Virtualization
- Automation
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- Standards are needed
- Standards need to be Open
- Standards need to be used!



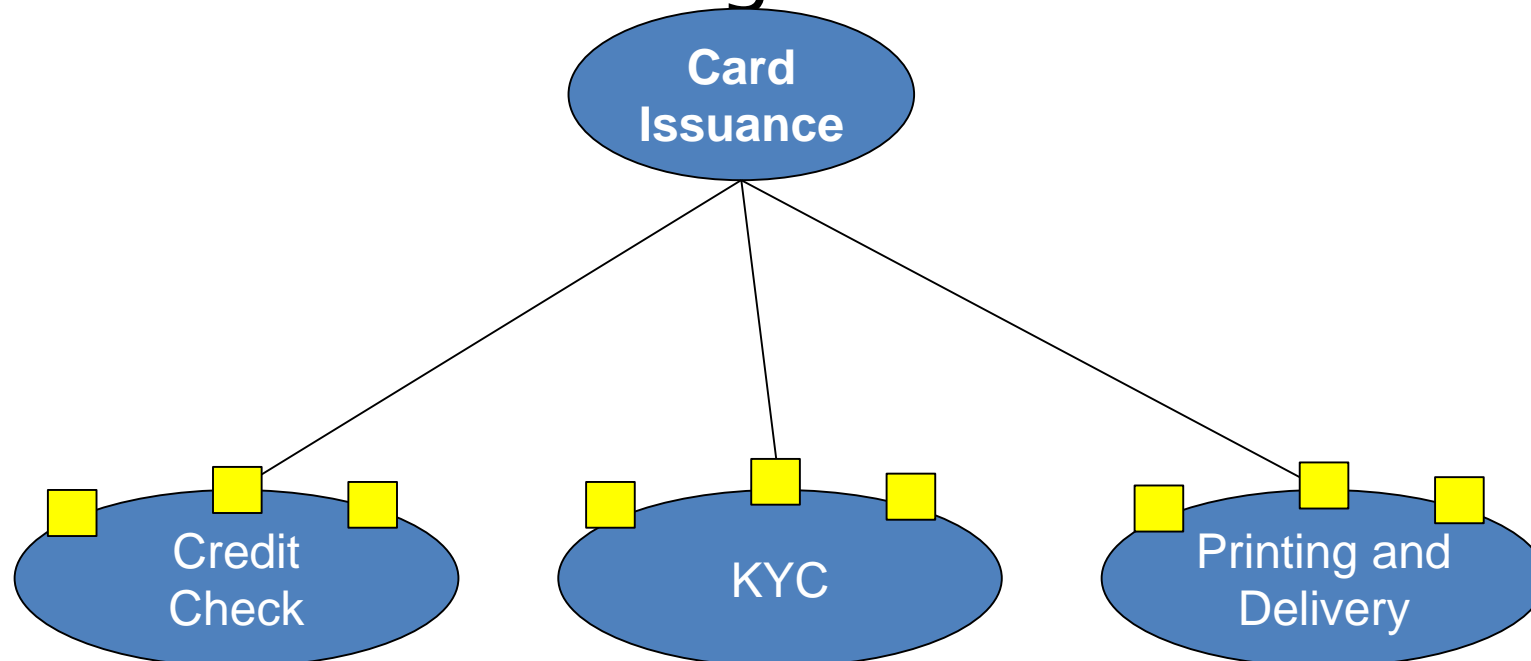
What does "closed" mean?
Duh, it is opposite of "open"!



Integration Points

- Open Standards
- Integration points
- Virtualization
- Automation
- Orchestration
- Choreography

- Entry points needed for integration
- Possibility of multiple entry points for the same service
- Platform-neutral integration



- Open Standards
- Integration points
- Virtualization
- Automation
- Orchestration
- Choreography

- Location

- Service consumer not worried about location from where service is being delivered



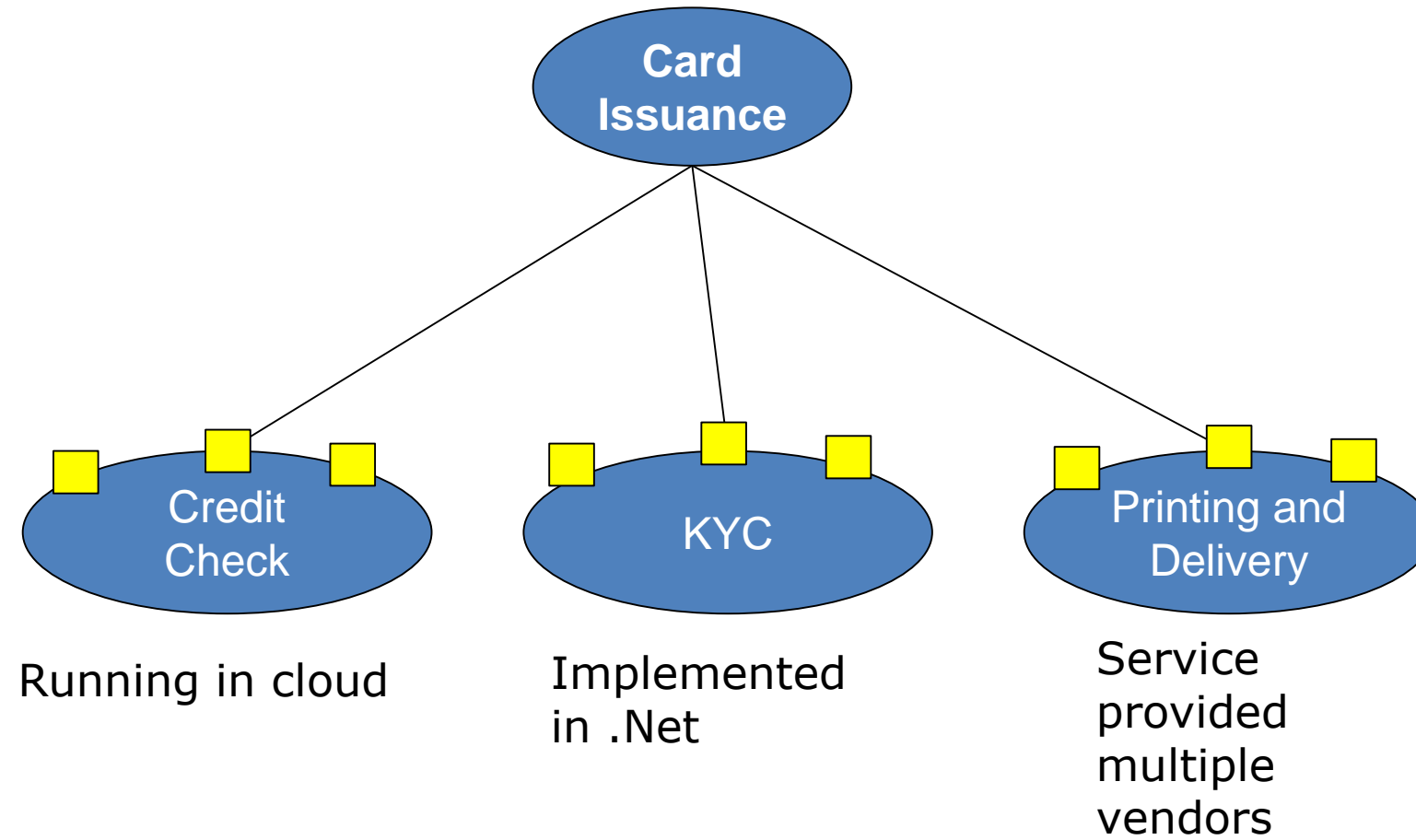
Just like call center!

- Platform

- Technology platform of consumer and provider need not be same

- Service Provider

- Service consumer not worried which specific “worker” is providing the service



Automation

Key Elements of SOA

- Open Standards
- Integration points
- Virtualization
- Automation
- Orchestration
- Choreography

- From an architecture perspective, services can be delivered manually or through automation
- SOA's abstractions allow seamless conversion of manual services to automated services



E.g., Document Verification

Automation

Key Elements of SOA

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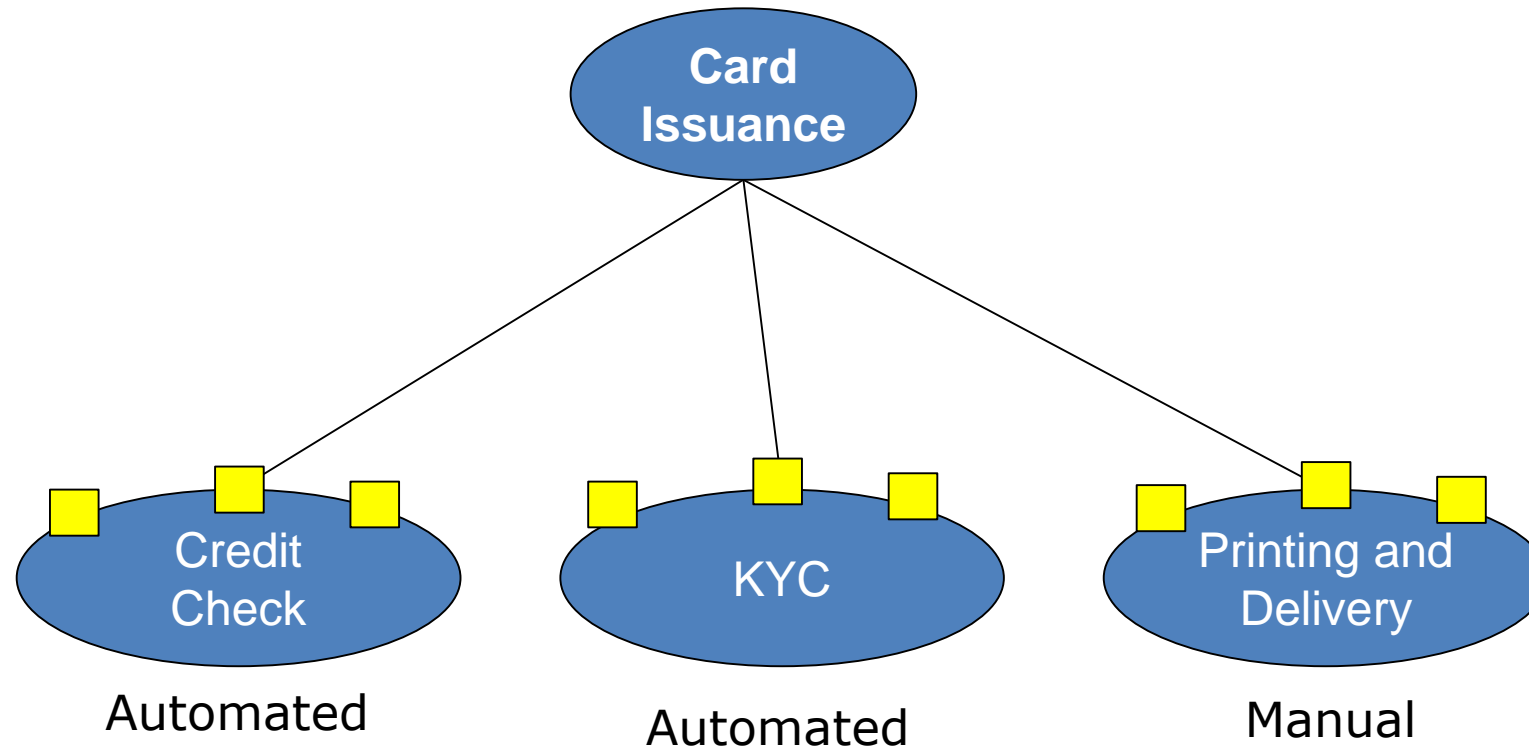
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E.g., Document Verification

- The processes can span within the organization ("workflow automation") or across organizations ("business process automation")

Hybrid Service



E.g., Hybrid process vs Hybrid service

Service Execution Models

- Open Standards
- Integration points
- Virtualization
- Automation
- Orchestration
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Orchestration

- The “controller” for each business process **invokes** services as part of the implementing process



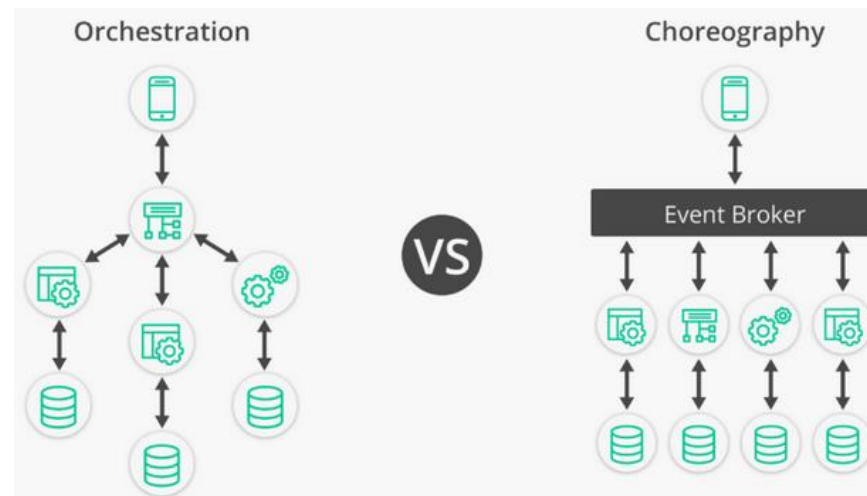
E.g., Analogous to a conductor conducting an orchestra... no musician plays unless asked to be by the conductor!

Choreography

- The “controller” for each business process **announces** tasks that need to be done as part of the implementing process. Services pick up the tasks and do what is needed



E.g., Analogous to dancers doing their own moves once music starts playing!



SOA for Enterprise Architecture

- Focuses on Business
- Business Processes Management
- Business Process Execution

SOA for IT Systems Architecture

- Focuses on IT needs of the enterprise
- IT Services are modeled as shared services

SOA for Technical Architecture

- Software architecture for implementing services
- Hardware infrastructure

Definition of a “Service”

- Services encapsulate a reusable business function
- Services are defined by explicit, implementation–independent interfaces
- Services are invoked through communication protocols that stress location transparency and interoperability

Technical Function Services

- auditEvent, checkUserPassword, and checkUserAuthorization

Business Function Services

- calculateDollarValueFromYen and getStockPrice

Business Transaction Services

- checkOrderAvailability and createBillingRecord

Business Process Services

- openAccount, createStockOrder, reconcileAccount, and renewPolicy

1. Introduction



2. Architecture Principles

3. Sub-Architectures ("under the hood")

4. Example

ARCHITECTURE PRINCIPLES

Architecture Principles

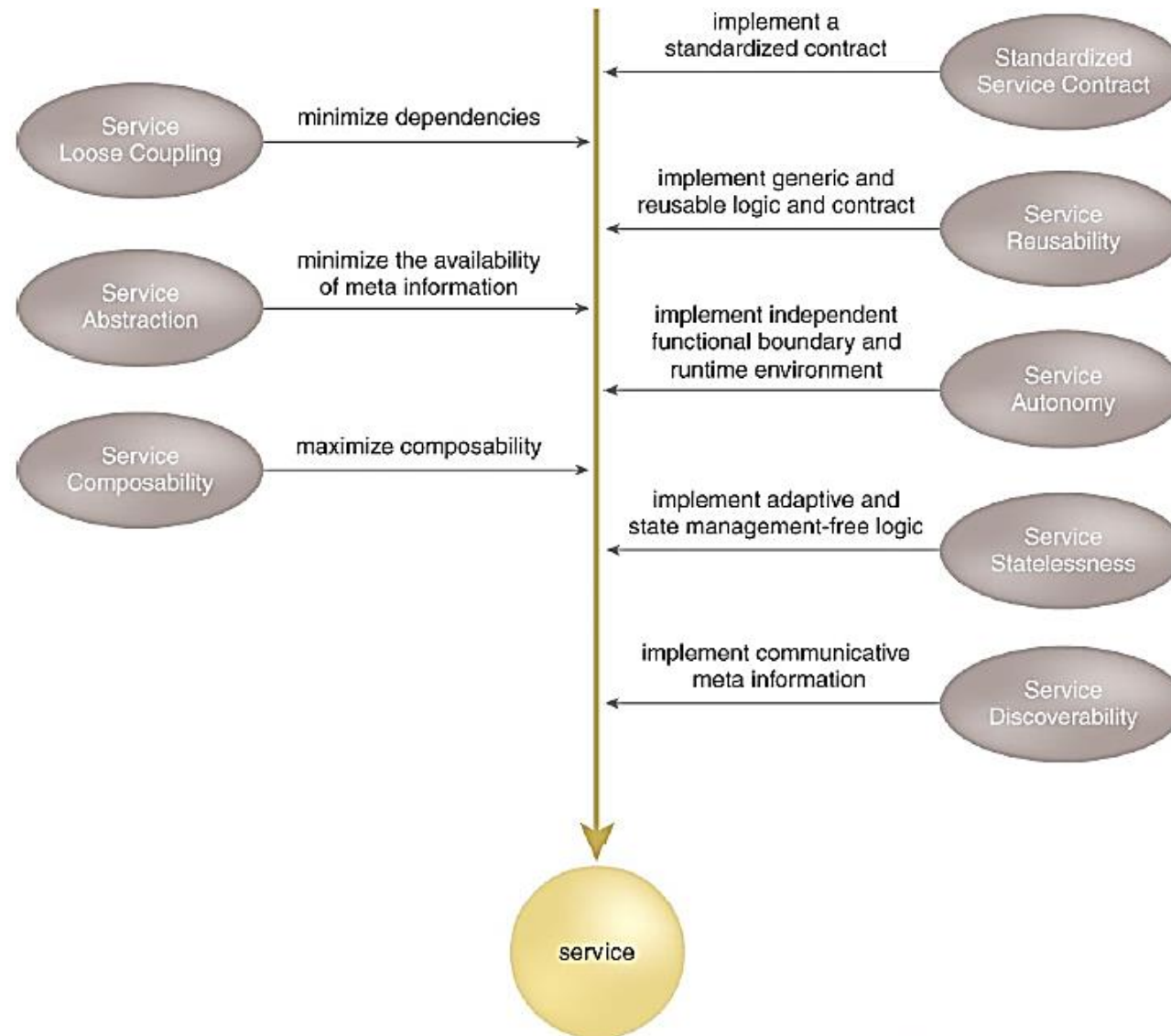
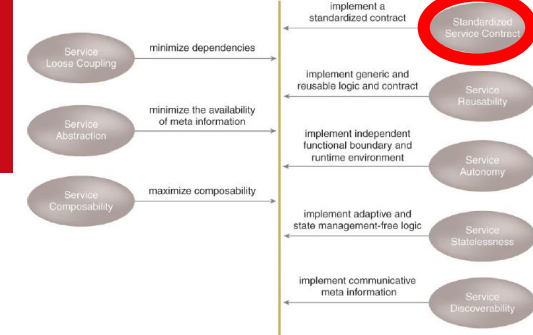


Figure 3.9 How service-orientation design principles collectively shape

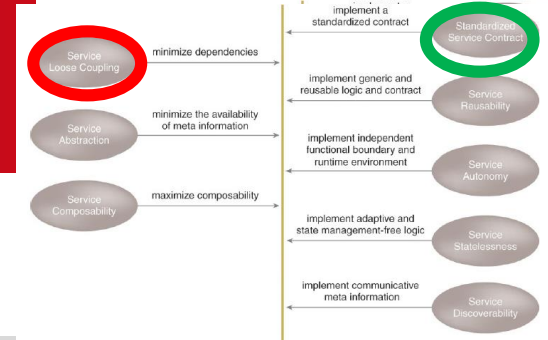
Standardized Service Contract



Services within the same service inventory are in compliance with the same contract design standards.

- Services publish and perform their capabilities in a standardized way

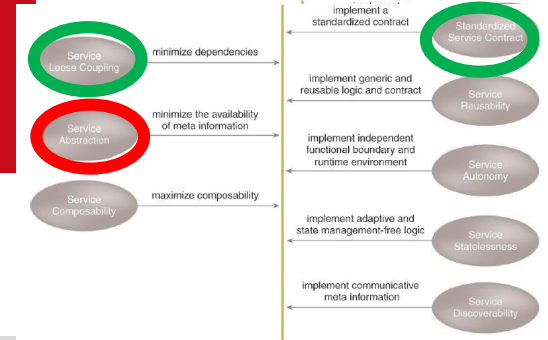
Loose Coupling



Service contracts impose low consumer coupling requirements and are themselves decoupled from their surrounding environment.

- Loose coupling between contract, implementation and consumption
- Enables independent evolution of design, implementation innovations without large scale changes

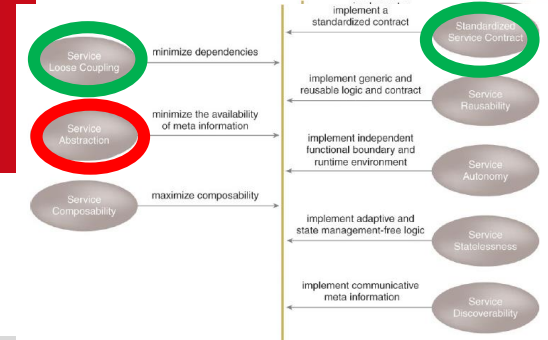
Service Abstraction



Service contracts only contain essential information and information about services is limited to what is published in service contracts

- Hide underlying details
- Necessary to enable loose-coupling

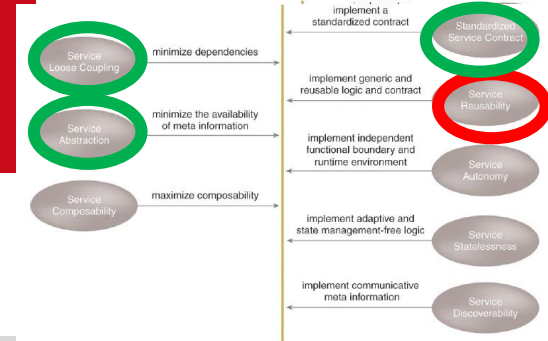
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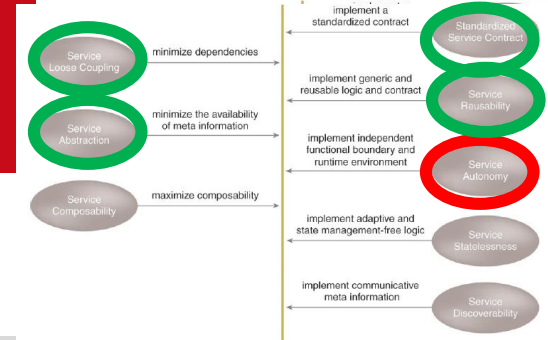
Service Reusability



*Services contain and express **agnostic** logic and can be positioned as reusable enterprise resources*

- Reusability necessary to take advantage of “shared services” benefits
- Not hardcoding for single-purpose makes it **agnostic**

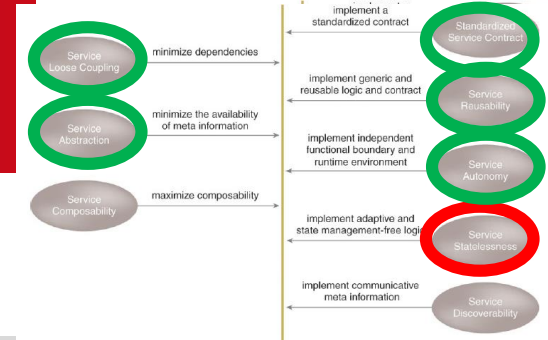
Service Autonomy



Services exercise a high level of control over their underlying runtime execution environment

- Significant degree of control over its environment and resources
- Enables evolution and improvements without impacting others

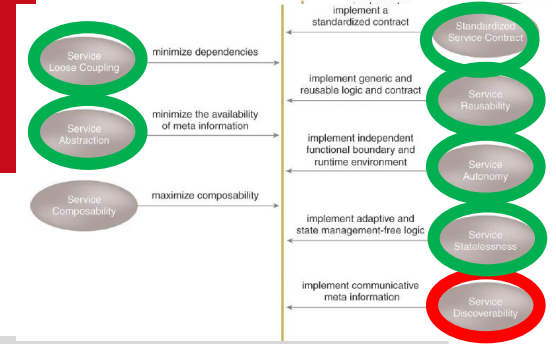
Service Statelessness



Services minimize resource consumption by deferring the management of state information when necessary

- Eliminates need of services to “remember” multiple execution threads
- Helps keep the service implementation “light-weight” – reduces memory requirements

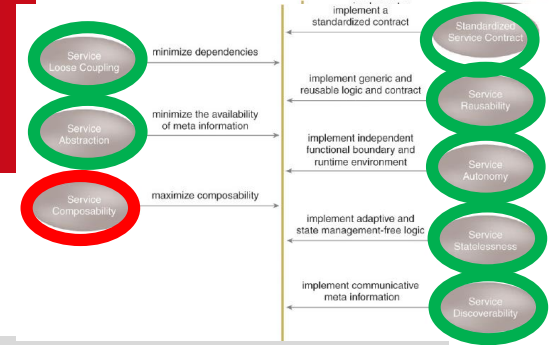
Service Discoverability



Services are supplemented with communicative metadata by which they can be effectively discovered and interpreted

- If services are not discoverable, there can be wasted effort in implementing multiple embedded services for same the same service
- Like a repair shop without customers - each one gets down to repairing their own equipment

Service Composability



*Services are effective composition **participants**, regardless of the size and complexity of the composition*

- Same service can be used in multiple varying contexts
- Many other principles like loose coupling, statelessness, etc. contribute towards this principle

GOING FORWARD

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2. Architecture Principles
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SOA SUB-ARCHITECTURES

Sub-Architecture Types

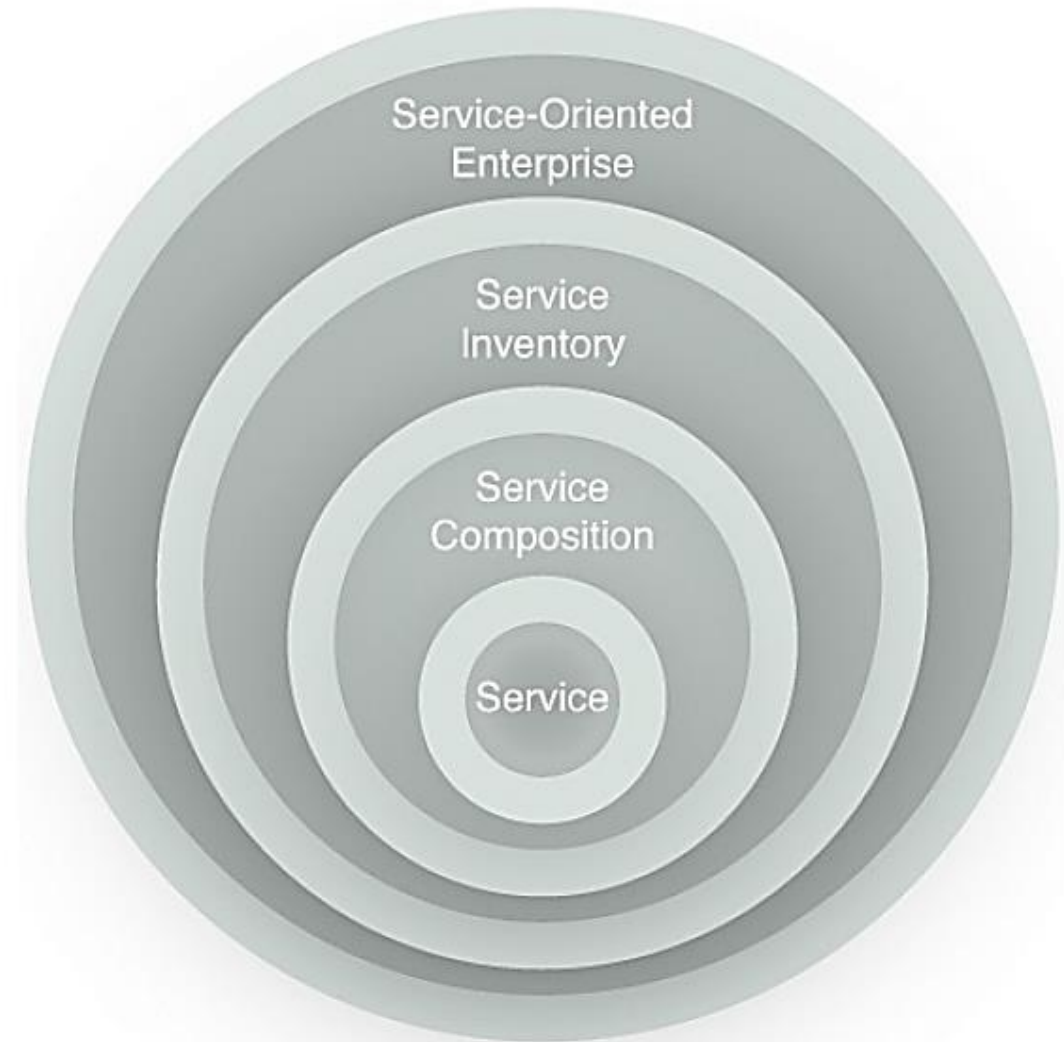
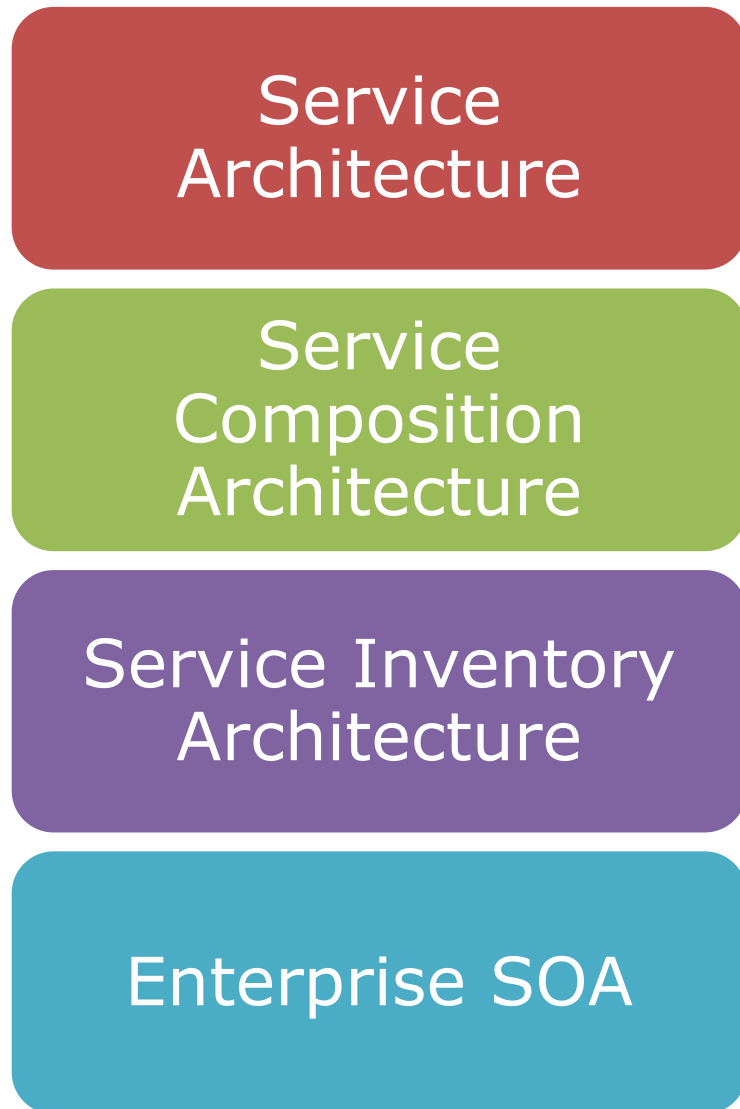


Figure 4.8 The layered SOA model establishes the four common SOA types:

Service Architecture

- Technology architecture of the actual service
- [Recall] Characteristics of a services (loosely coupled, composable, abstraction, etc.)
- Services can be grouped into inventories that follow similar architecture style like layered, event driven, etc.

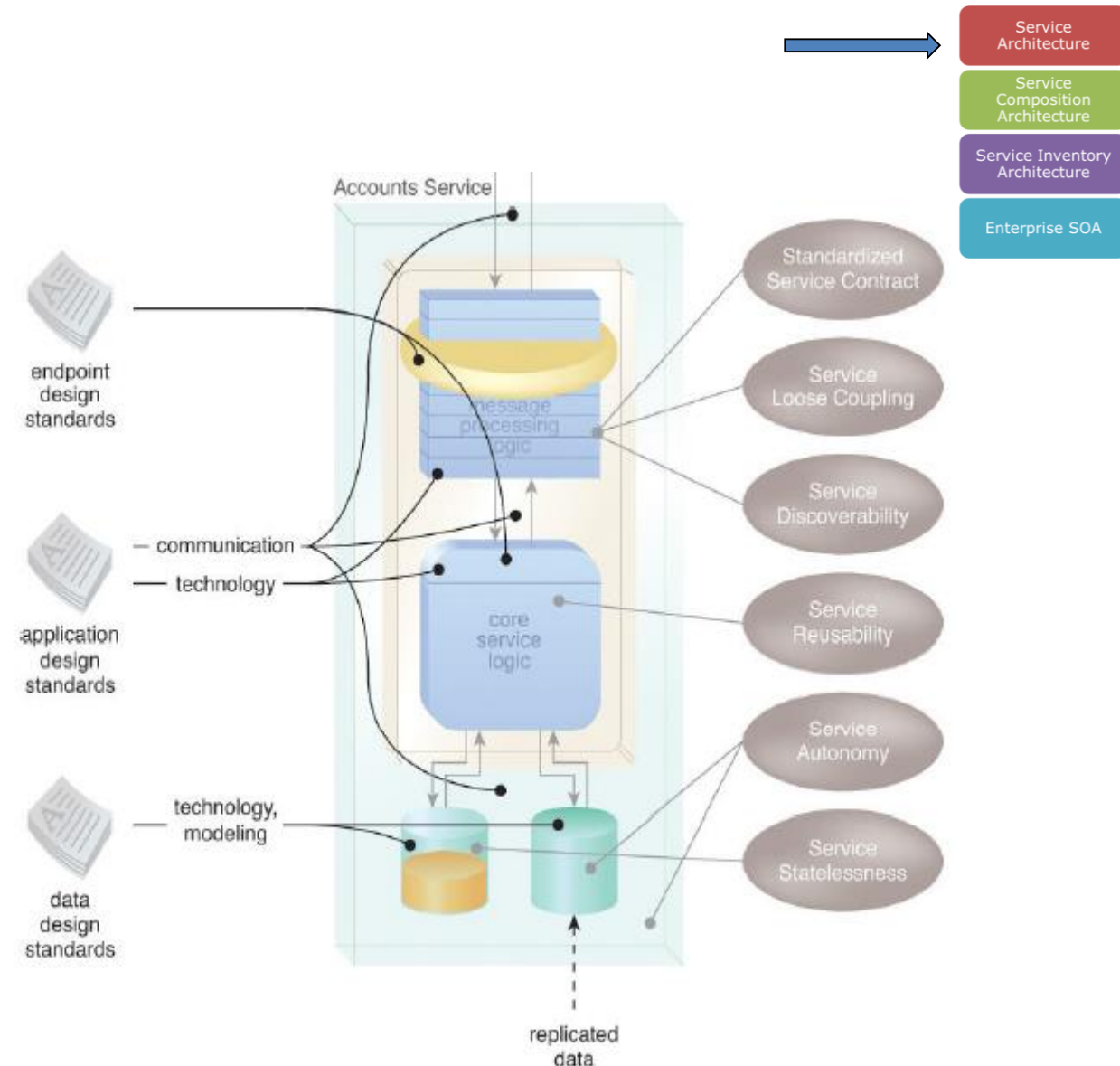
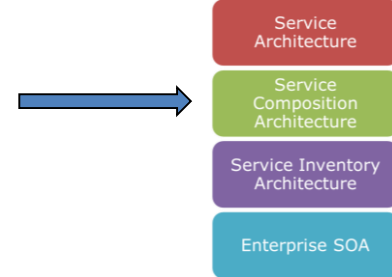
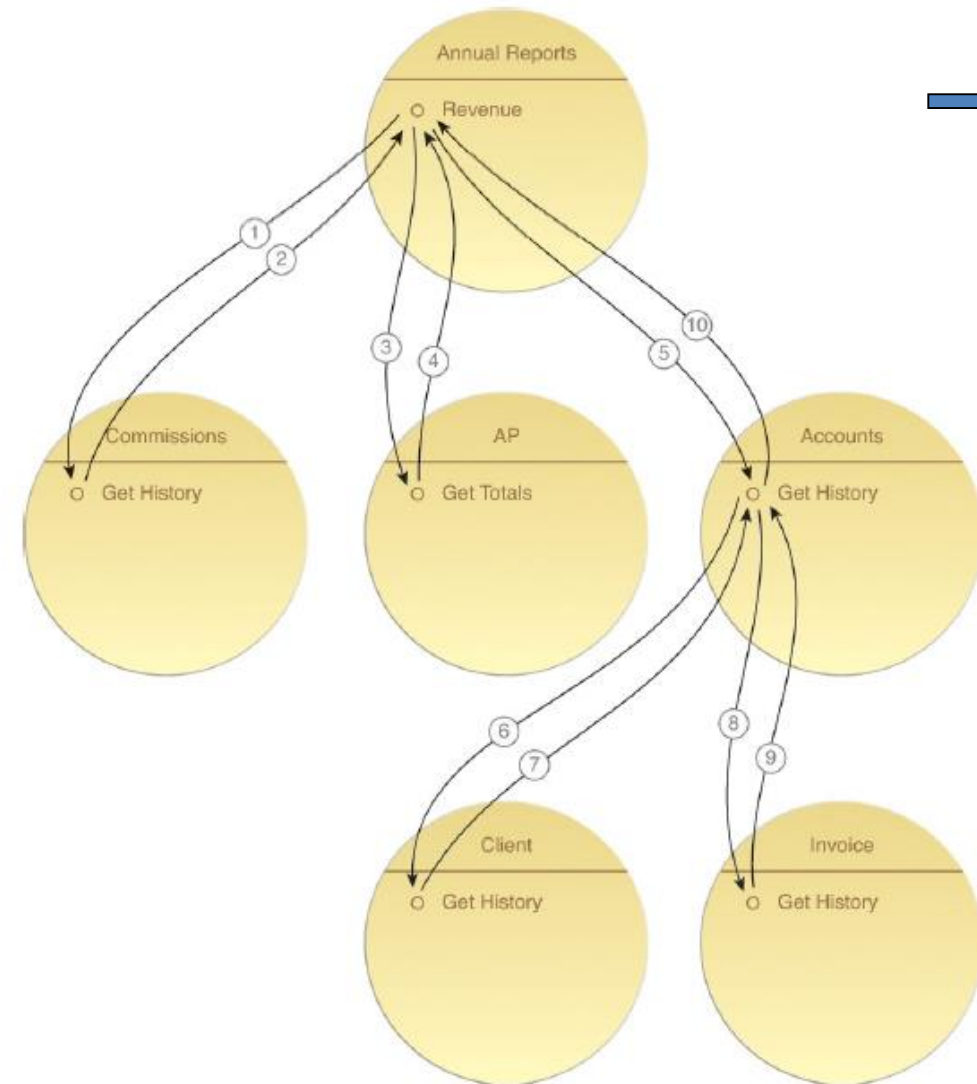


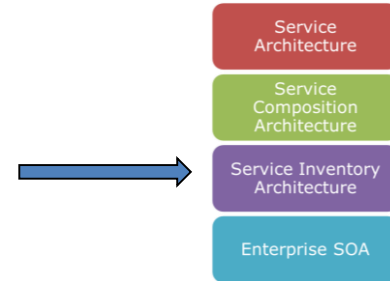
Figure 4.11 Custom design standards and service-orientation design

Service Composition Architecture

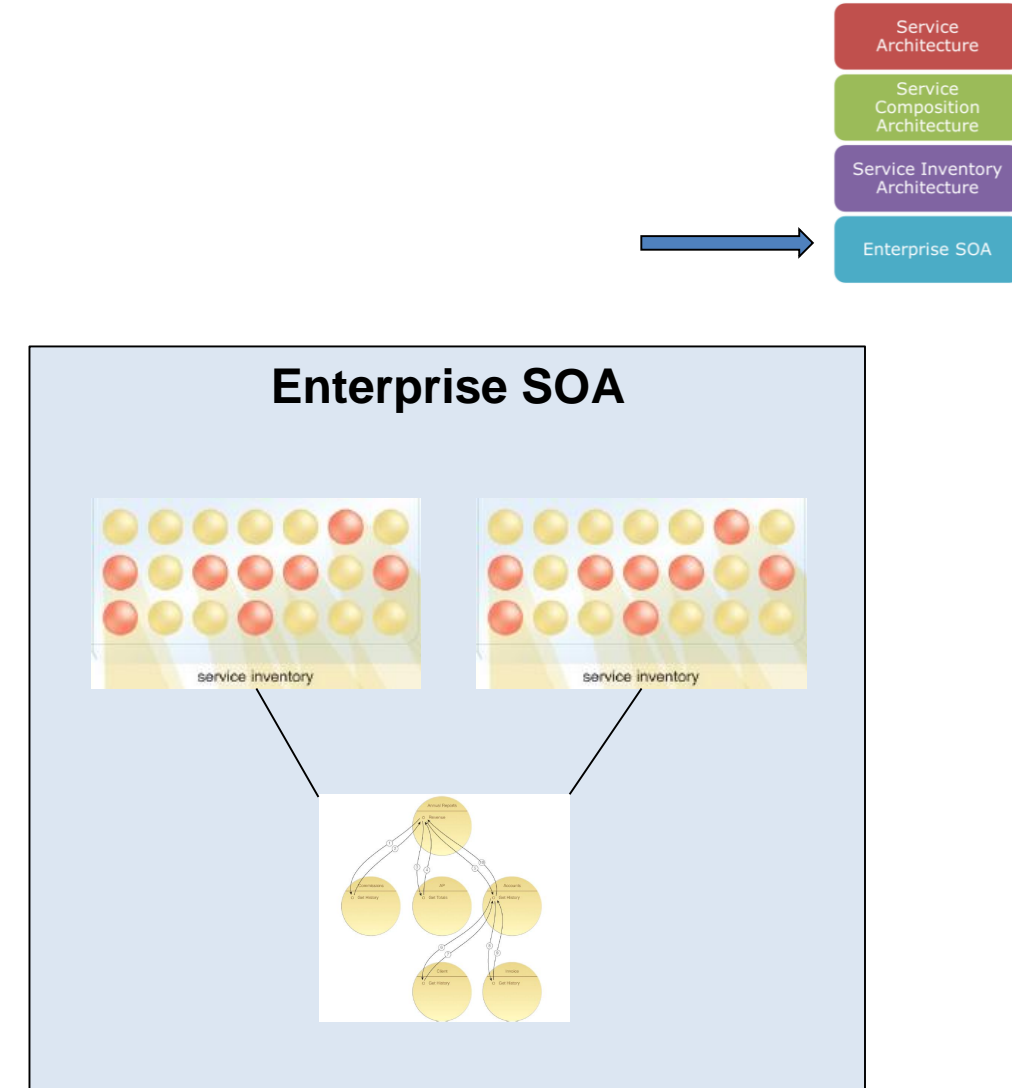
- Specifies architecture of **composite services** that use existing services
- Analogous to modular design that shows sub-modules of a module



- How are the services organized made available for use?
- What are the rules governing addition, removal and retiring of services?
- What are the principles governing composition using services from the inventory?



- A collection of service inventories on which entire enterprise relies on
- Rules governing design standards for inventories and services within inventories



IMPLEMENTATION APPROACHES

- Web Service is an open-standards based protocol for implementing SOA over the web
- Web services provide an open–standard and machine–readable model for creating explicit, implementation–independent descriptions of service interfaces.
- Web services provide communication mechanisms that are location–transparent and interoperable.
- Key Standards
 - TCP/IP, XML, HTTP
 - WSDL, SOAP, UDDI

- REST stands **RE**presentational **S**tate **T**ransfer
- Light weight alternative to SOAP-based Web Services
- Key behavior characteristics
 - Stateless, Idempotent or Non-Idempotent, RO/RW
- Key protocols
 - HTTP based methods such as GET, POST, PUT, DELETE
 - JAX-RS for Java implementations



SUMMARY OF SOA

- SOA is one of the most widely used technology architecture styles
- SOA is amenable to be implemented at multiple levels
- SOA is widely implemented using SOAP Web Services or REST micro-services