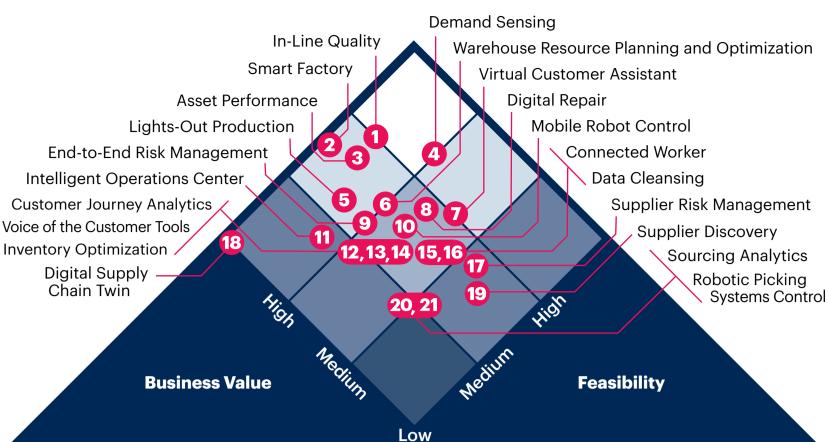
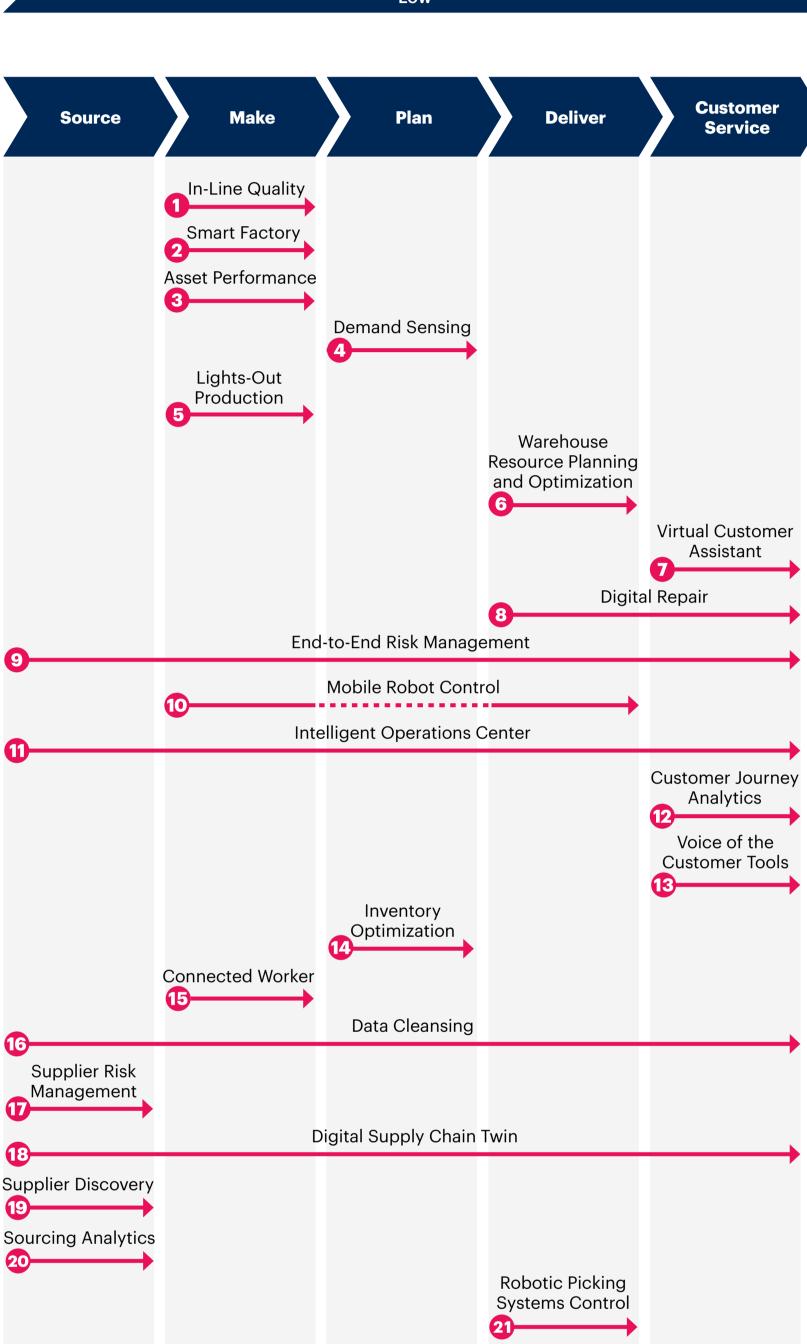
## Al Use Case Prism for Supply Chain





**Feasibility** 

**Business Value** 

•• Business case is intermittent and doesn't apply to the process spanning the dotted line

		Efficiency Gains¹	Service Improve- ment <sup>2</sup>	Revenue Growth <sup>3</sup>	Data Availability <sup>4</sup>	Cultural Readiness <sup>5</sup>	Talent <sup>6</sup>	Technology <sup>7</sup>
1	In-Line Quality				•			
2	Smart Factory				•			
3	Asset Performance				•			
4	Demand Sensing				•			
5	Lights-Out Production							
6	Warehouse Resource Planning and Optimization		•		•	•		
<b>7</b>	Virtual Customer Assistant				•			
8	Digital Repair				•			
9	End-to-End Risk Management							
10	Mobile Robot Control							
1	Intelligent Operations Center							
12	<b>Customer Journey Analytics</b>							
13	Voice of the Customer Tools		•					
14	Inventory Optimization							
<b>1</b> 5	Connected Worker				•			
16	Data Cleansing			$\circ$				
<b>D</b>	Supplier Risk Management		•					
18	Digital Supply Chain Twin							
19	Supplier Discovery				•			
19 20 21	Sourcing Analytics				•			
21	Robotic Picking Systems Control							

<sup>&</sup>lt;sup>1</sup> The ability to meet or exceed performance goals with equal or fewer resources such as capital investments, staff, technology or time duration.

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<sup>&</sup>lt;sup>2</sup> The ability to meet or exceed customer service requirements such as on-time delivery or product availability.

<sup>3</sup> Top line growth by expanding product and service offering increasing market above or entering new markets.

<sup>&</sup>lt;sup>3</sup> Top-line growth by expanding product and service offering, increasing market share or entering new markets. <sup>4</sup> The ability to acquire, manager and harmonize good quality data to train and be used in Al solutions.

The ability and openness of the organization to use and incorporate AI technology and insights into their decision making.
 This includes readiness to rely on AI to augment or automate decision making.
 The availability of technical resources, subject matter experts and digitally dexterous users to create, coach and consume

Al solutions.

<sup>7</sup> The availability of technology solutions and infrastructure to support building and deploying Al solutions at scale.