IT Key Metrics Data 2023: IT Security Measures — Practitioners Guide to Establish a Baseline

Published 8 December 2022 - ID G00779743 - 3 min read

By Analyst(s): Eric Stegman, Jamie Guevara, Nick Michelogiannakis, Shaivya Kaushal

Initiatives: Technology Finance, Risk and Value Management; Security Operations

Use the Security section of the IT Budget Tool to evaluate your organization versus the published Gartner content to assist with fact-based decisions and drive improved business value.

Overview

Key Findings

- Organizations often want to assess whether their expenditure on IT security matches industry norms. However, the circumstances each organization finds itself in are unique, and each defines the IT security budget differently.
- CISOs unable to articulate the true security expenditure of their organizations will be unable to assert whether all necessary security functions are being met and therefore unable to defend and grow their existing budget to defend against a growing cybersecurity risk.
- IT Budget tool is an interactive online survey that allows you to input your organization's data and provide a personalized comparison report in return.
- IT Key Metrics Data serves as a directional indicator of overall spending and staffing levels but does not reflect unique business requirements or objectives, which drive IT complexity and demand.

Alternatively, download the guide to Gartner IT Budget

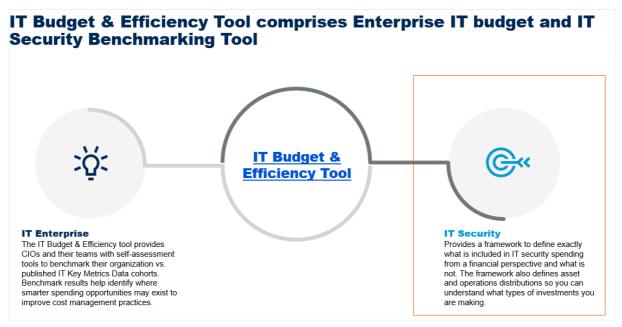
IT Security: Practitioners Guide

Recommendations

IT Budget & Efficiency tool comprises enterprise & IT security sections.

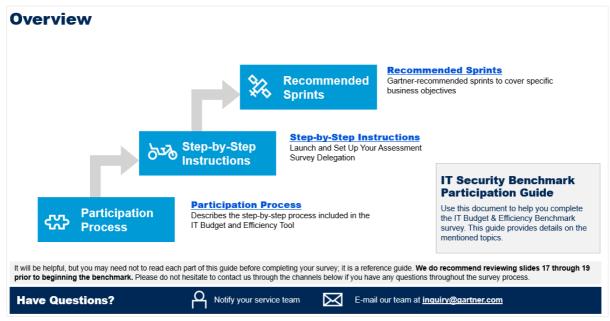
Gartner, Inc. | G00779743

Figure 1: IT Security in IT Budget Tool



Gartner

Figure 2: Overview of the tool



Gartner

- 1. Leverage the Gartner IT Budget
- 2. Review the Framework Definitions

3. Schedule an inquiry to review your results or address alignment questions

Analysis

How Does the Tool Help?

Provides a framework to define exactly what is included in IT security spending from a financial perspective and what is not. The framework also defines asset and operations distributions so you can understand what types of investments you are making. This in turn can pinpoint areas of overinvestment and underinvestment.

Provides peer reference data relative to total IT spending, employees, and revenue.

Sets a baseline for IT security spending and allows the conversation to focus on facts rather than opinions.

Download the excel spreadsheet

How Does it Work?

Figure 3: Recommended journey for IT Security baseline

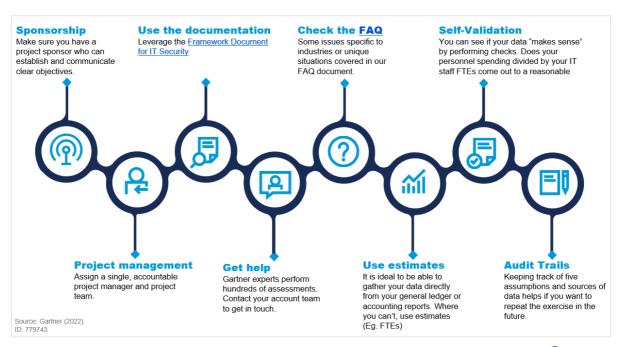


Gartner

How Difficult Will it Be?

The level of difficulty depends on your ability to gather data and the size of your organization, but there are some best practices.

Figure 4: Best practices while using the Tool



Gartner.

Check the FAQ: Check our Frequently Asked Questions document.

Summary of Results

Figure 5: Sample Report



Gartner.

The output of the report contains top level metrics and distributions.

Each of these metrics shows security spending/staffing relative to specific workload factors. It is not unusual for an organization to be higher than the average on one and lower on another. It is important to understand that the published averages are not targets, and decisions of "good" or "bad" performance should not be based on these metrics. With security the most important thing is to understand your level of risk and the economics of actions taken to reduce that risk. Those trade-offs should be done in conjunction with business management.

The top-level metrics are a good place to start your analysis, but it's important to go beyond them to understand what drives cost. That is where the distribution metrics come in.

Figure 6: IT Security Metrics and distributions

Key IT Security Metrics			
IT Security Spending as a Percent of IT Spending	IT Security Spending per Employee	IT Security Spending per \$1K Revenue	IT Security Staff as a % of IT Staff
Distribution by Operation (IT Security Spending & Staffing)			
Operational infrastructure security	Vulnerability managemen and security analytics	t Application security	Governance, risk, and compliance management
Distribution by Task (Operational Infra. Security Spending & Staffing)			
Distribution by 10	ask (Operational II	ma. Security Spe	nding & Stannig)
Identity/Access Mgmt.	Network security	End Point security	Data Security
Identity/Access Mgmt.		End Point security	<u> </u>

Gartner

Understanding these distributions can help guide discussions around trade-offs among traditional measures such as firewalls (Operational Infrastructure), more advanced methods (Vulnerability Management and Security Analytics), and management oversight (Governance, Risk, and Compliance). It's always important to understand the metrics with your own environment in mind. Organizations without investments in custom application development may not need to spend as much on Application Security.

The same type of analysis can be done with the asset distribution. Here the trade-offs are among personnel, hardware, software and external services.

Additional offerings

Leverage the Gartner IT Budget Tool to generate a comparison report of your IT metrics vs. published industry metrics on an ongoing basis.

Additionally, access your organization in other business towers using:

End-User Services & Application Portfolio Budget & Efficiency Tool

IT Key Metrics Data Comparison Tool: Data Center & Network

Gartner, Inc. | G00779743

Connect with Us

To learn more about Gartner IT Key Metrics Data tools contact your account executive or write to us at inquiry@gartner.com.

Recommended by the Authors

Some documents may not be available as part of your current Gartner subscription.

IT Score for Security & Risk Management

Predicts 2022: Consolidated Security Platforms Are the Future

Cybersecurity Leadership Primer for 2022

Top Trends in Cybersecurity 2022

IT Cost Optimization, Finance, Risk and Value Primer for 2022

Five Board Questions That Security and Risk Leaders Must Be Prepared to Answer

How to Design a Security Champion Program

Security Program Management 101 — How to Select your Security Framework

Document Revision History

IT Key Metrics Data 2022: IT Security Measures — Practitioners Guide to Establish a Baseline - 16 December 2021

IT Key Metrics Data 2021: IT Security Measures — Practitioners Guide to Establish a Baseline - 18 December 2020

Gartner, Inc. | G00779743

© 2023 Gartner, Inc. and/or its affiliates. All rights reserved. Gartner is a registered trademark of Gartner, Inc. and its affiliates. This publication may not be reproduced or distributed in any form without Gartner's prior written permission. It consists of the opinions of Gartner's research organization, which should not be construed as statements of fact. While the information contained in this publication has been obtained from sources believed to be reliable, Gartner disclaims all warranties as to the accuracy, completeness or adequacy of such information. Although Gartner research may address legal and financial issues, Gartner does not provide legal or investment advice and its research should not be construed or used as such. Your access and use of this publication are governed by Gartner's Usage Policy. Gartner prides itself on its reputation for independence and objectivity. Its research is produced independently by its research organization without input or influence from any third party. For further information, see "Guiding Principles on Independence and Objectivity."