Options ⋮

Get Workers SOAP API Not detecting BP in transaction Log Service that is a Service Step in Hire BP (Create Workday Account)

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10-11-2024 08:54 AM

gsivakumar500

Level 7

Problem Statement : Get_Workers SOAP API Request does not detect BP Changes under wd:Transaction_Log_Criteria_Data. Below is the XPath SOAP Request of the Payload.

Who is the 3rd Party System : MuleSoft

<wd:Transaction_Log_Criteria_Data>/

   <wd:Subscriber_Reference>/

      <wd:ID wd:type="Integration_Service_Name">**List Of BP Names**</wd:ID>

Whats the BP Name : Add Workday Account and Edit Workday Account

What Likely could be the issue ? :

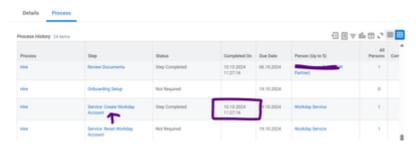These business processes are attached a **Service Step in the Hire Business Process. And not a standaloneBP By itself ?**

What is Returned ? :

A Work Contact Change as it is the latest Completed BP (This BP is also part of Integration Transaction Log Service Integration_Service_Name**)**

View Worker History by Category

Worker History 10 items

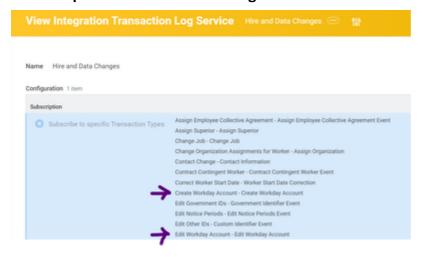| Business Process	Effective Date	Initiated On	Due Date	Completed On	Status
Work Contact Change: Manne ~~~~~~~~~~~~~~~~	14.10.2024	07.10.2024 13:01:19	09.10.2024	07.10.2024 13:01:19	Successfully Completed

What is Expected to be Returned :

Create Workday Account Attached to the Hire BP that is also part of the Integration Transaction Log Service.

Details   Process

Process History 24 items

Process	Step	Status	Completed On	Due Date	Person (Up to 5)	All Persons	Cor
Hire	Review Documents	Step Completed	10.10.2024 11:27:16	06.10.2024	~~~~~~~~~~~~ Partner)	1	
Hire	Onboarding Setup	Not Required		19.10.2024		0	
Hire	Service: Create Workday Account	Step Completed	10.10.2024 11:27:16	10.10.2024	Workday Service	1	
Hire	Service: Reset Workday Account	Not Required		19.10.2024	Workday Service	1	

List of Bps in the Transaction Log Service :

View Integration Transaction Log Service   Hire and Data Changes

Name   Hire and Data Changes

Configuration 1 item

Subscription

Subscribe to specific Transaction Types

Assign Employee Collective Agreement - Assign Employee Collective Agreement Event
Assign Superior - Assign Superior
Change Job - Change Job
Change Organization Assignments for Worker - Assign Organization
Contact Change - Contact Information
Contract Contingent Worker - Contract Contingent Worker Event
Correct Worker Start Date - Worker Start Date Correction
Create Workday Account - Create Workday Account
Edit Government IDs - Government Identifier Event
Edit Notice Periods - Edit Notice Periods Event
Edit Other IDs - Custom Identifier Event
Edit Workday Account - Edit Workday Account

Sample XML Request :

```xml
<env:Body>
    <wd:Get_Workers_Request xmlns:wd="urn:com.workday/bsvc" wd:version="v43.0">
        <wd:Request_Criteria>
            <wd:Transaction_Log_Criteria_Data>
                <wd:Transaction_Date_Range_Data>
                    <wd:Updated_From>2024-10-07T00:00:00</wd:Updated_From>
                    <wd:Updated_Through>2024-10-10T02:33:46</wd:Updated_Through>


                </wd:Transaction_Date_Range_Data>
                <wd:Subscriber_Reference>
                    <wd:ID wd:type="Integration_Service_Name">Hire and Data Changes</wd:ID>
                </wd:Subscriber_Reference>
            </wd:Transaction_Log_Criteria_Data>
            <wd:Field_And_Parameter_Criteria_Data>
                <wd:Provider_Reference>
                    <wd:ID wd:type="Integration_System_ID">INTXXX_WD_MulesoftCCW</wd:ID>
                </wd:Provider_Reference>
            </wd:Field_And_Parameter_Criteria_Data>
        </wd:Request_Criteria>
        <wd:Response_Filter>
            <wd:As_Of_Effective_Date>2024-10-10</wd:As_Of_Effective_Date>
            <wd:As_Of_Entry_DateTime>2024-10-10T16:33:46</wd:As_Of_Entry_DateTi
```

```
            <wd:Page>1</wd:Page>

            <wd:Count>100</wd:Count>

        </wd:Response_Filter>

        <wd:Response_Group>

            <wd:Include_Reference>true</wd:Include_Reference>

            <wd:Include_Personal_Information>true</wd:Include_Personal_Informat
ion>

            <wd:Show_All_Personal_Information>true</wd:Show_All_Personal_Inform
ation>

             <wd:Include_Transaction_Log_Data>true</wd:Include_Transaction_Log_Dat
a>

        </wd:Response_Group>

    </wd:Get_Workers_Request>

</env:Body>
```

Industries: **Technology**

Product Areas: (**Cloud Connect for Human Capital Management**)

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Sort: Newest to Oldest

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