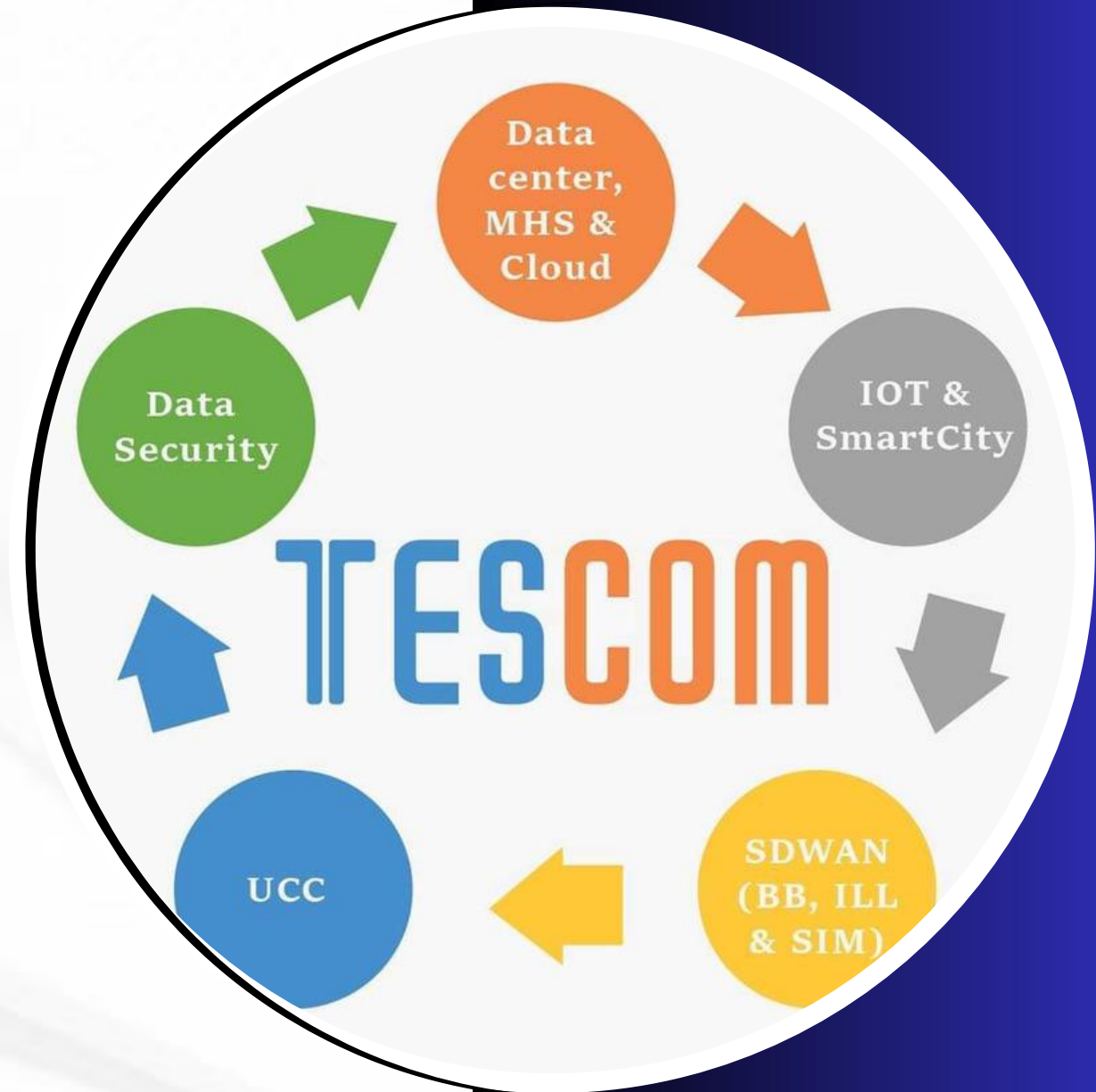# TESCOM BUSINESS SOLUTIONS

INDIA'S FIRST SYSTEM INTEGRATOR OFFERING COMPLETE IT & TELECOM SOLUTIONS

# Introduction To TESCOM Business Solution

**TESCOM Business Solutions is a leading provider of innovative IT and telecommunications services.**



➢ We have committed to delivering excellence, integrity, and customer-focused services.

➢ Our comprehensive offerings include managed IT services, DC & cloud solutions, cybersecurity , network connectivity, IoT solutions, marketing services, and UCC.

➢ At TESCOM, we prioritize quality and innovation, ensuring our clients stay ahead in an ever-evolving digital landscape.

# Our Footprint in India

| State Name | Installations |
|---|---|
| Maharashtra | 1234 |
| Karnataka | 812 |
| Delhi | 750 |
| Gujarat | 602 |
| Tamil Nadu | 448 |
| Uttar Pradesh | 353 |
| Rajasthan | 322 |
| West Bengal | 330 |
| Madhya Pradesh | 252 |
| Andhra Pradesh | 352 |
| Telangana | 219 |
| Kerala | 427 |
| Punjab | 434 |
| Haryana | 229 |
| Total Installations | 6764 |

➢ TESCOM Business Solutions: 6,764 Successful Installations Across India

➢ We hold an Class B ISP license , further solidifying our position as a trusted telecommunications provider in the region.

➢ Providing services pan-India with fast and reliable support to ensure minimal downtime and maximum efficiency for our clients.

➢ From bustling metropolitan areas to emerging business hubs, our installations span various industries, ensuring seamless connectivity and advanced IT solutions for businesses of all sizes.

# Our Offices Across India

| Office Type | States | Manpower Presence |
|---|---|---|
| Own | Mumbai | 8 |
| Own | Kalyan | 10 |
| Own | Thane | 35 |
| Shared | Bangalore | 1 |
| Shared | Kerla | 1 |
| Satellite Office | Pune | 1 |
| Satellite Office | Bhiwandi | 1 |
| Satellite Office | Kolkata | 1 |
| Satellite Office | Jaipur | 1 |
| Satellite Office | Jharkhand | 1 |
| Partner Office | Bhopal | 2 |
| Partner Office | Jaipur | 2 |
| Partner Office | Kerla | 2 |
| Partner Office | Hydrabad | 2 |
| **Total** | | **68** |

➢ TESCOM Business Solutions: 14 Offices Nationwide

➢ With a strong presence across India, TESCOM Business Solutions is always nearby, ready to provide exceptional service and support.

➢ Our widespread office network ensures that we can deliver prompt and efficient support to our clients, no matter where they are located in the country.

**Marketing Solutions**

- RCS
- Toll Free Services
- Hosted IVR
- Hosted OBD Service
- SMS Solutions
- Truecaller Business

**Network**

- ILL, Broadband
- SDWAN
- SIM based solutions
- Managed Services
- MPLS & NDE

**CLOUD & DC**

- CO-LOCATION
- MANAGED HOSTING
- Rack Space
- CLOUD Storage
- Lift Shift Migration and Management
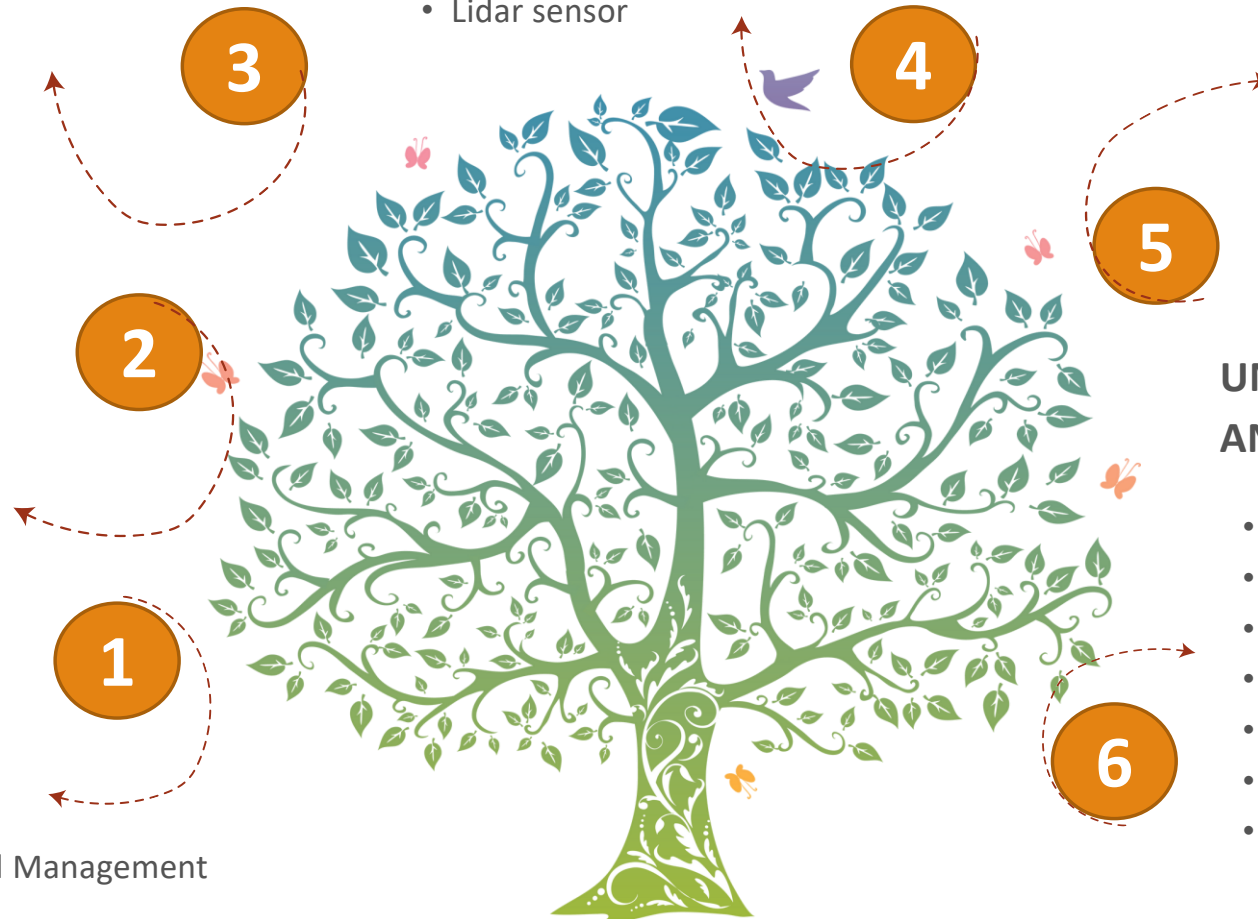
**IOT AND MOBILITY**

- Internet in lift screens
- Digital advertising screens and hoardings
- Internet to electric vehicles and smart city devices.
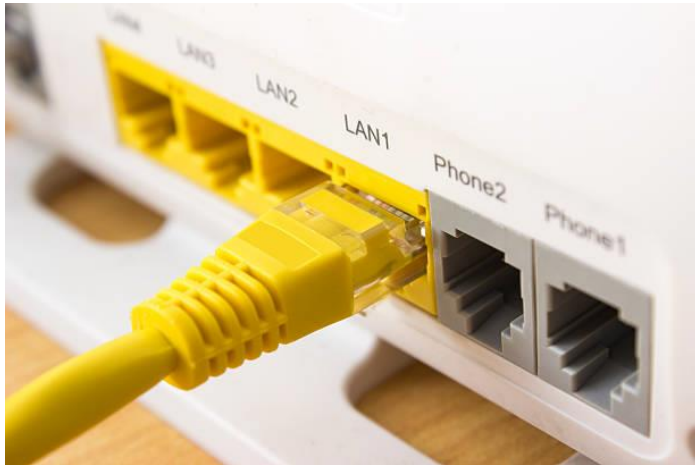- Lidar sensor

**SECURITY**

- Virtual Firewall
- DDOS
- Endpoint Security
- Email & Web Security
- Multifactor Authentication
- Threat Management
- Dark Web Monitoring

**UNIFIED COMMUNICATIONS AND COLLABORATION**

- GLOBAL SIP CONNECT
- UCAAS (MICROSOFT)
- HOSTED CONTACT CENTRE
- AUDIO CONFERENCING
- ITFS & LNS
- UCAAS (CISCO)
- CCTV Installation and Management

# Our Network Services





➢ **Internet Leased Line (ILL):** We provide ILL with managed services, including firewall and router for enhanced security and performance, available on an OPEX model.

➢ **Broadband (BB):** High-speed broadband solutions for businesses of all sizes, providing fast and efficient internet access.

➢ **Software-Defined Wide Area Network (SD-WAN):** Advanced SD-WAN solutions for optimized network performance, improved security, and enhanced flexibility in managing multiple locations.

➢ **SIM-Based Solutions:** Innovative SIM-based connectivity solutions for remote and mobile applications, ensuring continuous network access."

➢ **Managed Network Solutions:** Comprehensive network management services, including monitoring, maintenance, and support to ensure your network operates smoothly and efficiently.

➢ **NAAS,MPLS and NDE Services:** We provide MPLS,NAAS and NDE services for secure and reliable point-to-point (P2P) connectivity.

# Cyber Security Services

➢ **Antivirus Solutions:** Protect your systems against malware, viruses, and other cyber threats with our robust antivirus solutions, ensuring comprehensive security for all your devices.

➢ **Firewall & Virtual Firewall:** Secure your digital perimeter with our comprehensive firewall solutions, including both physical and virtual firewall services.

➢ **DDoS Protection:** Mitigate the risk of Distributed Denial of Service (DDoS) attacks with our comprehensive protection strategies, ensuring your services remain available and resilient.

➢ **Endpoint Security:** Secure all endpoints, including desktops, laptops, and mobile devices, with our comprehensive endpoint security solutions that prevent malware and unauthorized access.

➢ **Vulnerability Assessment and Penetration Testing (VAPT):** Identify and address security vulnerabilities before they can be exploited with our comprehensive VAPT services, ensuring your systems are secure and resilient.

# Data Center and Cloud Services



➢ **Co-Location Services:** Securely house your IT infrastructure in our state-of-the-art data centers, ensuring high availability and robust security.

➢ **Managed Hosting:** Leverage our managed hosting services for reliable, high-performance hosting with expert management and support.

➢ **Cloud Storage:** Benefit from scalable, secure cloud storage solutions that meet your data storage needs with flexibility and efficiency.

➢ **Lift-and-Shift Migration:** Smoothly migrate your applications and workloads to the cloud with our lift-and-shift migration services, minimizing disruption and downtime.

➢ **Cloud Management:** Elevate your cloud experience with our managed services for AWS, Azure, and GCP. Let us handle the complexities while you focus on your business goals.

➢ **Disaster Recovery:** Ensure business continuity with our disaster recovery solutions, safeguarding your data and operations against unexpected disruptions.

# Unified Communications and Collaboration

➢ **PRI (Primary Rate Interface):** Reliable and high-quality PRI services for efficient voice communication and seamless integration with your existing telephony systems.

➢ **Global SIP Connect:** Global SIP connect services to streamline your communication infrastructure, reduce costs, and enhance flexibility with SIP trunking.

➢ **UCaaS (Unified Communications as a Service) - Microsoft & Cisco:** Leverage the power of cloud-based unified communications with our UCaaS offerings from Microsoft and Cisco, providing advanced features and seamless collaboration tools.

➢ **Hosted Contact Center:** Efficiently manage your customer interactions with our hosted contact Center solutions, offering advanced features and scalability to meet your business needs.

➢ **Audio Conferencing:** Enhance your team's communication with our robust audio conferencing solutions, providing clear and reliable voice communication for meetings and collaborations.
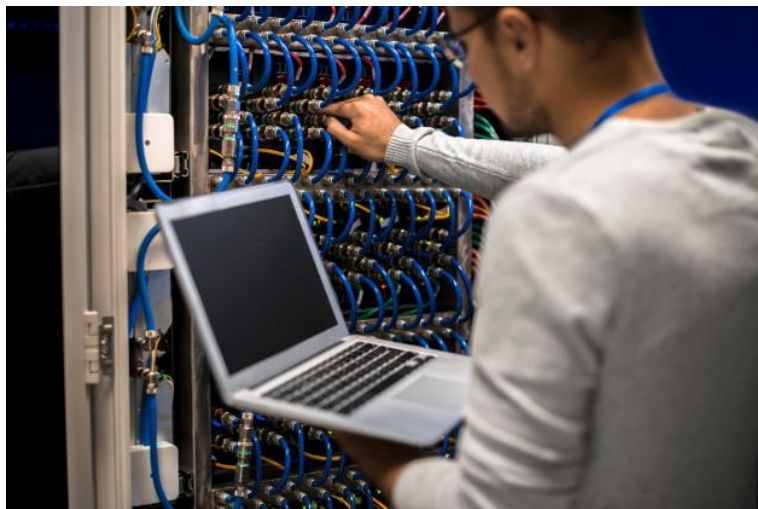
# Marketing Solutions



- **RCS (Rich Communication Services):** Engage your customers with rich, interactive messaging through our RCS solutions, providing a more engaging and personalized experience.

- **Toll-Free Services:** Enhance your customer service with our toll-free services, offering easy and free access for your customers to reach you.

- **Hosted IVR (Interactive Voice Response):** Streamline your customer interactions with our hosted IVR solutions, providing automated and efficient handling of calls and inquiries.

- **Hosted OBD (Outbound Dialing) Service:** Reach your customers proactively with our hosted OBD service, delivering automated messages and notifications effectively.

- **SMS and Email Solutions:** Leverage our SMS and email solutions for targeted and effective communication, ensuring your messages reach your audience promptly and reliably.

- **Truecaller Business:** Enhance your business presence and credibility with Truecaller Business, helping your customers identify and trust your communication.

# Next-Gen Services



➢ **Dark Web Monitoring:** Protect your business from emerging threats with our dark web monitoring services, detecting compromised data and potential risks in real-time.

➢ **Lidar Monitoring:** Utilize our Lidar monitoring solutions for accurate people counting and data collection in large infrastructures.

➢ **Guest WiFi Marketing:** Enhance customer engagement by displaying targeted advertisements when customers connect to guest WiFi in malls and other infrastructures.

➢ **AI Queue Management:** Optimize customer flow and reduce wait times with our AI-powered queue management system, enhancing the overall customer experience.

➢ **Advanced Analytics:** Leverage our advanced analytics services to gain deep insights into your business data, driving informed decision-making and strategic growth.

# Our Other Services





➢ **Hardware Solutions:** From routers and access points to network boosters, firewalls, servers, and other IT accessories, we provide top-quality equipment to optimize your infrastructure.

➢ **CCTV Services:** Secure your premises with our advanced CCTV solutions, including expert wiring installations for seamless surveillance.

➢ **Engineer Support:** Access technical expertise whenever you need it with our engineer support service, ensuring smooth operations and rapid problem resolution.

➢ **ODU (Outdoor Unit):** Sim-based internet connectivity for locations where wired connections are unreachable, featuring IP67-rated heatproof and water-resistant units.

# Our Esteemed Clients

# Our Partners

# Thank you

## WE LOOK FORWARD TO WORKING WITH YOU

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