Résumé

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**GOPAL.C**

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| **Contact No.:**  Mobile :+918124240819, 9585932850 Present Address: Arakkonam to Sholingher Road  Arakkonam Taluka  Chennai  Pin:632510  Tamil Nadu Personal Data: **Date of Birth :** 20/06/1985  **Languages Known:** English and Tamil. | Education Background   * **Master of Computer Application,** Affiliated to University of Madras**,** 2011 pass out * **Bachelor of Science,** Pachaiyappa’s College , Chennai, Affiliated to  **University of Madras,**2007pass out * **HSC,** Goodlet Higher Secondary School, Sholinghur, 2002 pass out * **SSLC,** GovernmentHigher Secondary School, Gudalore, 2000 pass out |

1. Work Experience

**Over 5.5 years experience:**

1. NTT DATA Service: Configuration Analyst, NTT DATA Service

Project Details:

Project : CONFIGURATION PROJECT

Duration: Sep-17-2012 to 04/30/2018

Role : Configuration Analyst

* Design the products as per benefit grid
* Verify benefit grid and update appropriate service rule
* Creating new service rule if doesn’t exist
* Fix deductible amount as per benefit grid
* Fix limit amount and service limit as per benefit grid
* Create test member and test their services
* Create script to release Mass Pend Claims
* Create Cognizant snow tickets to run script
* Create documents for Configuration
* Create, update, delete and upload the documents in SharePoint
* Interacting with onshore counterpart to understand business requirement and providing a solutions.
* Troubleshooting production issue, analyzing the root cause and fixing it.
* Training and mentoring to new employees.
* learned company standards of application software development methodologies of Agile
* To perform insert, update, delete operation through backend

2. Work Experience

**Over 4 years experience:**

NTT DATA Service: Configuration Analysis Senior Analyst

Project Details: -

Project : CONFIGURATION PROJECT

Duration: May - 2018 to 05/13/2022

Role : Configuration Analysis Senior Analyst

**Application:** FACETS, ALM

# Database: SQL Server, MS SQL Server

**Tools:** Intellij IDEA, Spring Boot, MS Access, SSMS,

**Programming**: Java, Core Java

**Roles and Responsibilities:**

Using java technologies to build applications.

Using Java collections operations to perform on the data like searching, sorting, insertion manipulation and deletion.

Using spring boot technologies to build web applications according to client specification.

Worked in a team of designers and other IT person to meet team goals and improve business outcomes.

Connect JDBC and write SQL queries.

Learned company standards of application software development methodologies of Agile

Communicate and interact with clients effectively