

JAY BHUPTANI

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PROFESSIONAL SUMMARY

Experienced QA Lead and Project Coordinator with 10+ years in software testing and team leadership. Skilled at managing end-to-end QA processes, coordinating cross-functional teams, and ensuring timely, high-quality releases. Strong communicator who bridges gaps between technical teams and stakeholders. Proven track record in delivering successful projects across Fintech, eCommerce, IoT, and Travel domains. Recognized for improving QA efficiency, reducing defects, and driving team performance.

TECHNICAL SKILLS

- ✓ Testing Types: Functional, Mobile App, Integration, Regression, UAT, UI/UX, Browser Compatibility
- ✓ Tools & Tech : Postman, JMeter, Selenium, SQL, Playwright (Basic)
- ✓ Test Management Tools: Atlassian Jira, TestRail, Azure DevOps, Smartsheet
- ✓ Programming & Scripting: Java, SQL, Typescript
- ✓ Coordination & PM: Sprint Planning, Stakeholder Communication, Risk Management, Status Reporting, Client Engagement

PROFESSIONAL CERTIFICATIONS

- 📌 Professional Scrum Master Level I (PSM-I) – Feb 2023
- 📌 ISTQB Certified Tester (Foundation Level) – Aug 2021
- 📌 Scrum Foundations Professional Certificate (SFPC) – Sep 2020

WORK EXPERIENCE

-  **Senior QA Consultant, Dynamic Elements Technology Pvt. Ltd - Ahmedabad** May 2018 - Present
 - Managed QA planning, estimation, and execution for multiple projects.
 - Led cross-functional teams of testers and collaborated with developers and analysts to resolve issues.
 - Conducted sprint planning, backlog grooming, and status reporting with internal and client stakeholders.
 - Oversaw test planning, functional testing, regression cycles, and defect triaging.
 - Reduced post-release defects by 35% through risk-based testing and early defect detection.
-  **Senior QA Analyst, SMN Digital LLP - Ahmedabad** Aug 2016 - Apr 2018
 - Conducted manual and automation testing for web and mobile applications, improving test coverage by 30%.
 - Led defect review meetings with developers to enhance bug resolution efficiency.
 - Developed automation scripts for API testing optimized RESTful service validation.
 - Provided UAT support, working directly with stakeholders to ensure seamless deployment.
-  **QA Analyst, Logistic Infotech Pvt. Ltd - Rajkot** Nov 2014 - Jul 2016
 - Created and maintained traceability matrices, mapping requirements to test cases.
 - Led defect-tracking initiatives, reducing critical bug leakages by 25%.
 - Maintained up-to-date knowledge of applicable technology, tools and processes related to QA activities.
-  **QA Analyst, Gtech Web Infotech Pvt. Ltd - Rajkot** Jan 2014 - Oct 2014
 - Conducted functional, regression, and UAT testing across multiple business domains.
 - Enhanced defect tracking and improved test documentation processes.
-  **Software Developer Trainee, Technigent Software Solution Pvt. Ltd - Rajkot** Jan 2013 - Dec 2013
 - Developed a web-based learning management system for online learning.
 - To study business entities, activities and relationships.

KEY PROJECTS

Evidi Hub / Customer Care Portal / Danish School

Dynamic Elements Technology | CRM Testing | Power Platform

- Performed End-to-End (E2E) testing for Microsoft Dynamics CRM to ensure seamless business process flow.
- Verified 1M+ data records for accuracy and consistency.
- Designed and executed functional and regression test cases for CRM modules.
- Collaborated with developers and business analysts to troubleshoot and resolve CRM-related issues.

Digital Fuel

Dynamic Elements Technology | Non-Profit Revenue Platform

- Conducted end-to-end testing across web, mobile (iOS & Android), APIs, and data synchronization.
- Performed API testing, performance testing, and data validation using Postman and JMeter.
- Ensured delivery of high-quality applications by thoroughly retesting defects and verifying fixes.

IMS (Integrated Management System - NIF)

Dynamic Elements Technology | Sports & Membership Management

- Conducted multi-level testing, including functional, regression, integration, and back-end testing.
- Developed and executed API automated test scripts, improving efficiency.
- Delivered sprint-end demos to stakeholders, showcasing offshore team's progress.

Smart Home Automation (IoT Domain)

SMN Digital LLP | IoT

- Managed internal teams of 12+ members, ensuring seamless collaboration.
- Performed API testing using Postman
- Conducted functional, regression, and mobile app testing across multiple platforms.

NOAN (E-commerce App)

SMN Digital LLP | E-commerce

- Performed compatibility testing to ensure responsiveness across multiple devices.
- Conducted functional, regression, and negative testing to enhance platform stability.

Live Jeri, Live Porto, Live Ubatuba (Travel & Entertainment)

Logistic Infotech Pvt Ltd | Tourism App

- Conducted GUI, functional, regression, and compatibility testing for a tourism-based application.
- Designed and developed test cases based on functional requirements.

EDUCATION





Master of Computer Applications (MCA) - 75.43% (Distinction)

B.H. Gardi College, Gujarat Technological University - 2013

Bachelor of Computer Applications (BCA)- 63.23% (First Class)

Geetanjali College, Saurashtra University - 2010

KEY ACHIEVEMENTS

-  Developed and optimized automation frameworks, reducing test cycle time by 50%.
-  Successfully led multi-site teams, ensuring on-time project delivery in Agile and DevOps environments.
-  Improved overall software quality and testing efficiency, reducing post-release defects by 35%.
-  Recipient of the Ace Alliance Award (Feb 2024) and Going Above & Beyond Awards (Dec 2022, Oct 2021) for outstanding performance and dedication.