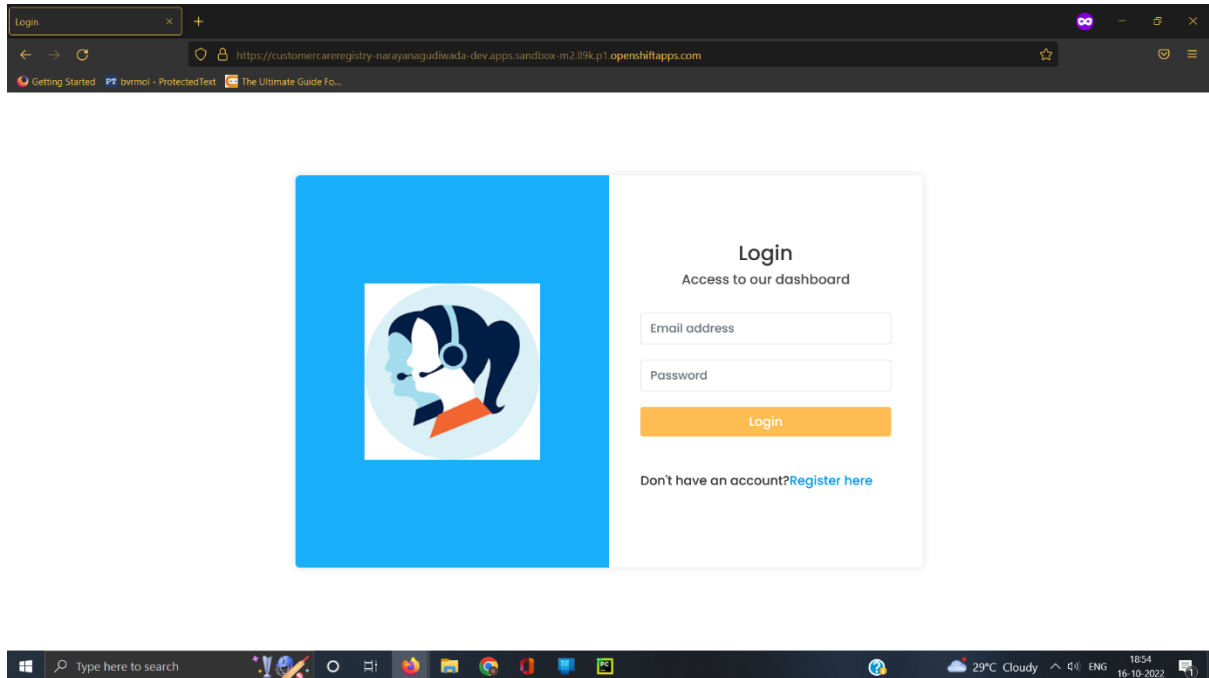
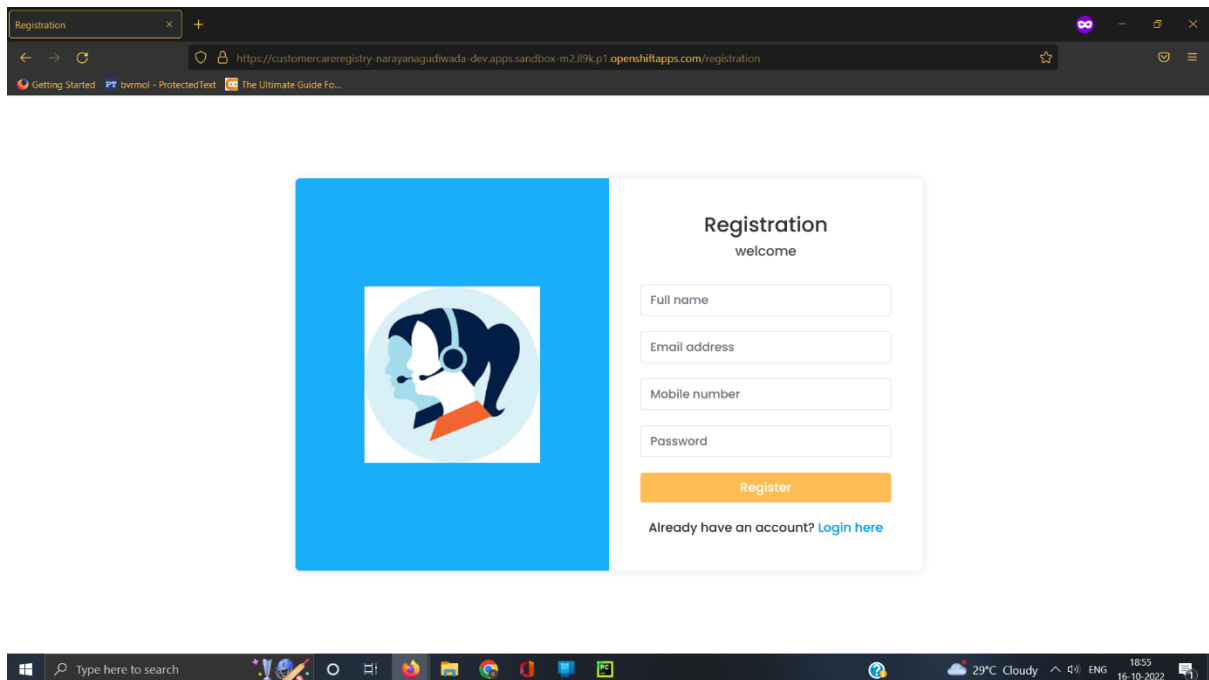


User screenshots

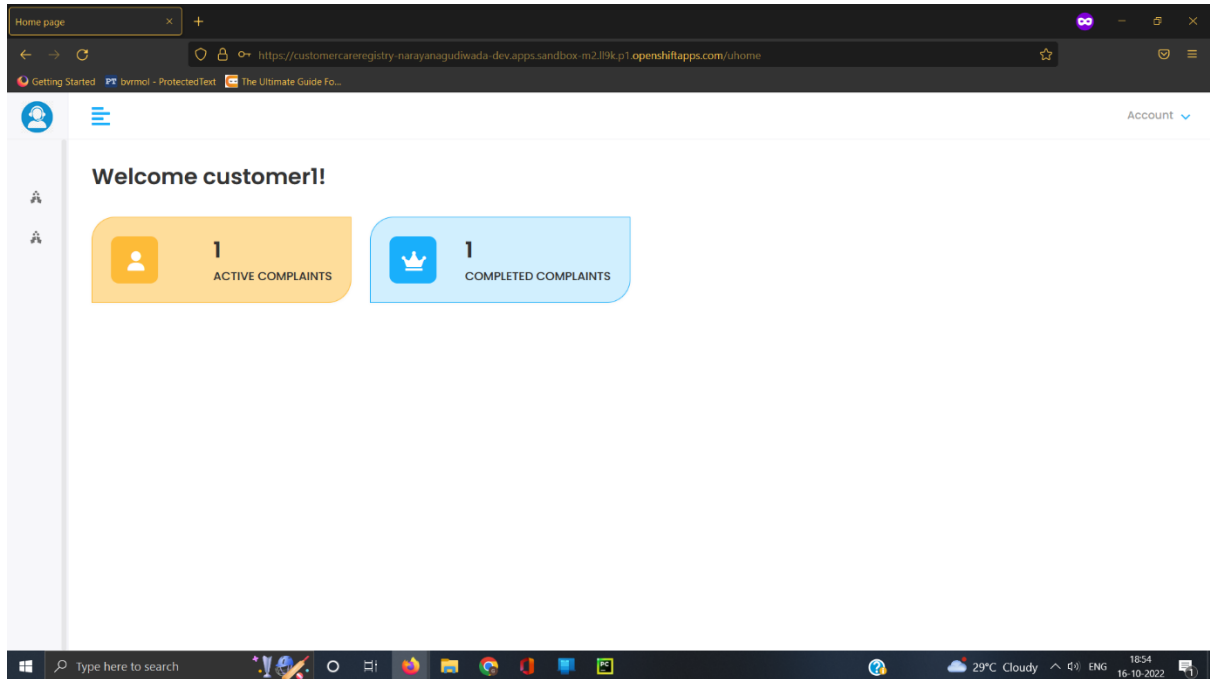
Login page:

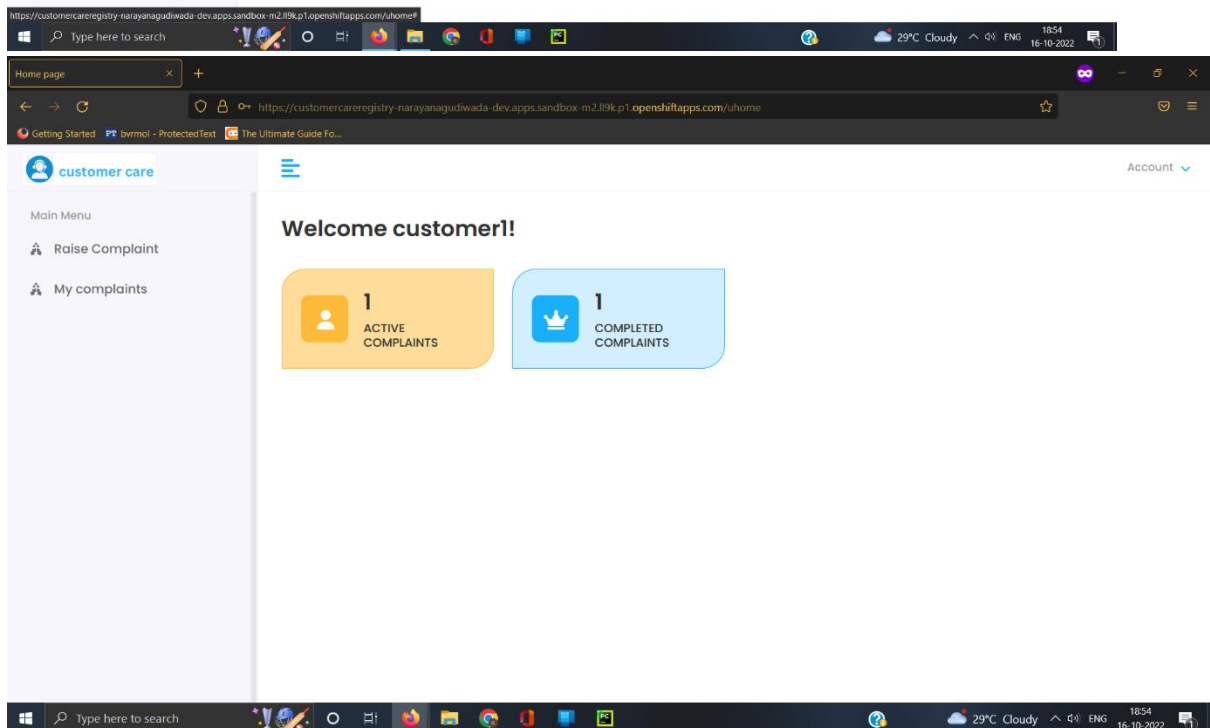
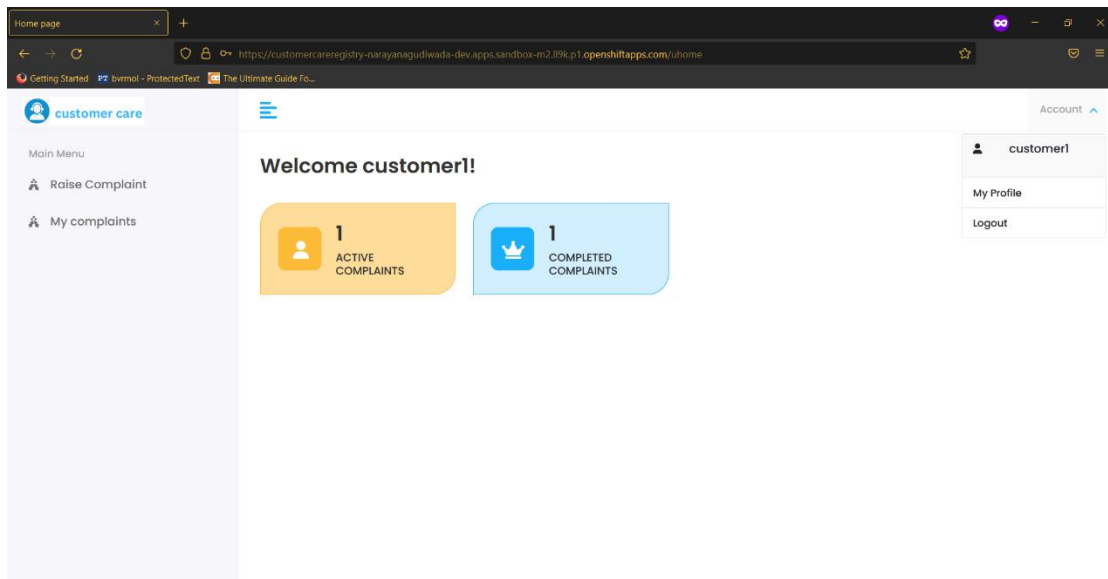


Registration Page:



Homepage:





Raise complaint page:

Complaint

customer care

Main Menu

- Raise Complaint
- My Complaints

New Complaint

Enter your issue

Submit

16-10-2022 18:55

My Complaints page:

Complaint_status

customer care

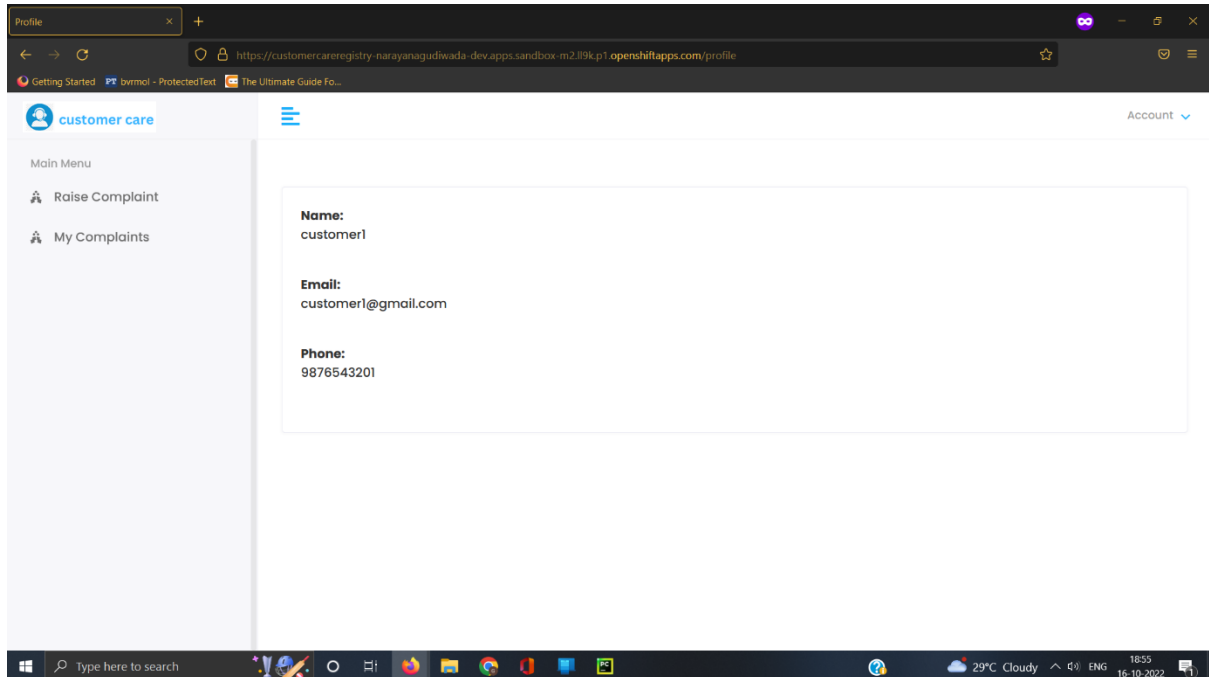
Main Menu

- Raise Complaint
- My Complaints

	COMPLAINT_ID	C_STATUS
1	10000	COMPLETED
2	10007	UNADDRESSED

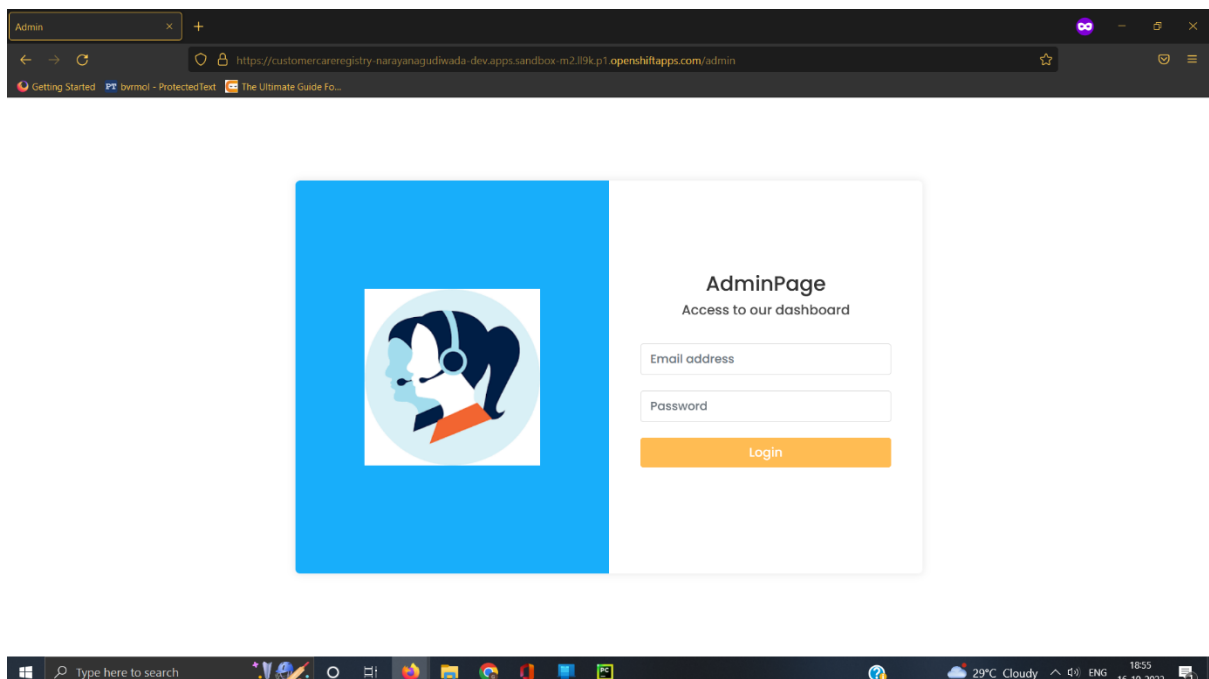
16-10-2022 18:55

Profile page:



Admin Screenshots

Admin login page:



Admin Home page:

The screenshot shows the Admin Home page of a customer care system. The browser address bar indicates the URL: <https://customer.care.registry-narayanagudiwada-dev.apps.sandbox-m2.l9k.p1.openshiftapps.com/ahome>. The page features a sidebar menu with the following items: 'view complaints', 'Create Agent', 'assign agent', and 'track complaints'. The main content area displays a 'Welcome admin!' message and three summary cards: 4 UNADDRESSED COMPLAINTS, 1 ADDRESSED COMPLAINTS, and 6 COMPLETED COMPLAINTS. The Windows taskbar at the bottom shows the system time as 18:56 on 16-10-2022.

Admin view complaints page:

The screenshot shows the Admin view complaints page. The browser address bar indicates the URL: <https://customer.care.registry-narayanagudiwada-dev.apps.sandbox-m2.l9k.p1.openshiftapps.com/vcomplaint>. The page features a sidebar menu with the following items: 'view complaints', 'Create Agent', 'assign agent', and 'track complaint'. The main content area displays a 'View Complaints' section with a status filter dropdown set to 'select' and a 'Submit' button. Below this is a table listing complaints with columns: DATE, COMPLAINT_ID, COMPLAINT, STATUS, and USER EMAIL.

DATE	COMPLAINT_ID	COMPLAINT	STATUS	USER EMAIL
2022-10-14	10006		UNADDRESSED	vitodi5389@inkmoto.com
2022-10-14	10007	n legal terminology, a complaint is any formal legal document that sets out the facts and legal reasons	UNADDRESSED	customer1@gmail.com
2022-10-16	10008	it is not wirkind properly.	UNADDRESSED	kittu.kotti@gmail.com
2022-10-16	10010	hi i am having an issue.	UNADDRESSED	subbu@gmail.com

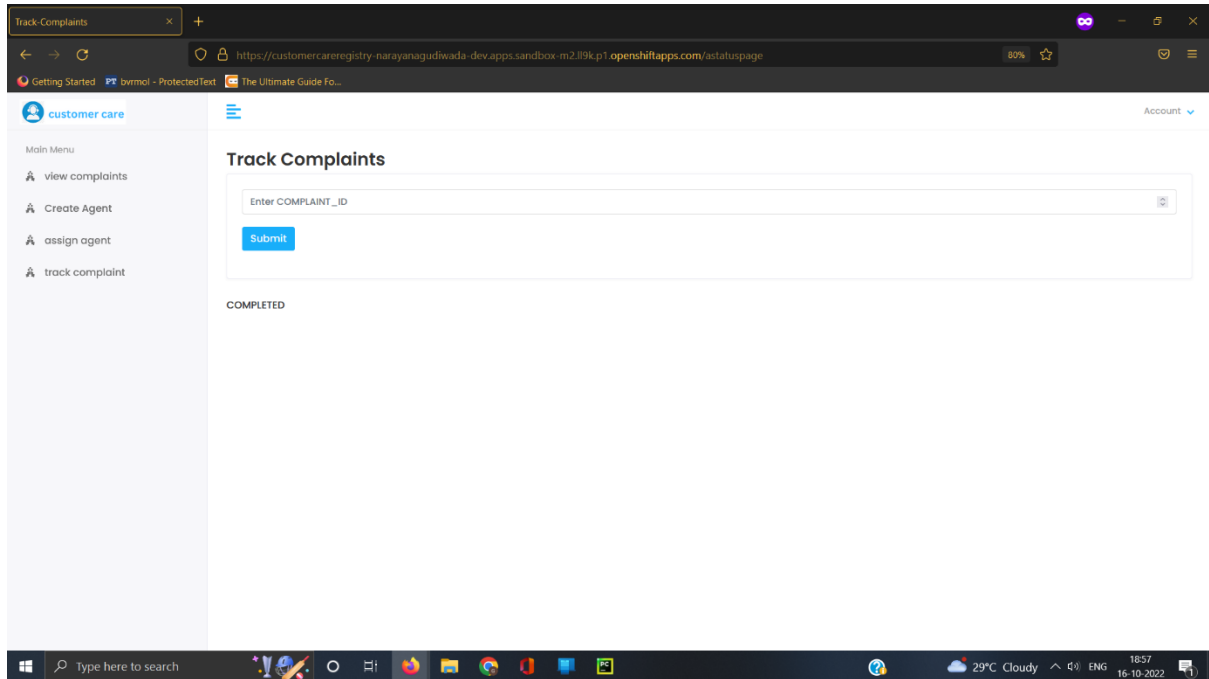
Creation of agents:

The screenshot shows a web browser window with the address bar displaying `https://customercareregistry-narayanagudiwada-dev.apps.sandbox.m2.l9k.p1.openshiftapps.com/createagent`. The page has a dark theme sidebar on the left with the 'customer care' logo and a 'Main Menu' containing: 'view complaints', 'Create Agent', 'assign agent', and 'set as complete'. The main content area is titled 'Create Agent' and contains a form with three input fields: 'Enter agentid', 'Enter email', and 'Enter password'. Below these fields is an orange 'Submit' button. The Windows taskbar at the bottom shows the search bar, task view, and several application icons, with the system tray indicating 29°C, Cloudy weather, and the date 16-10-2022.

Assign Agents:

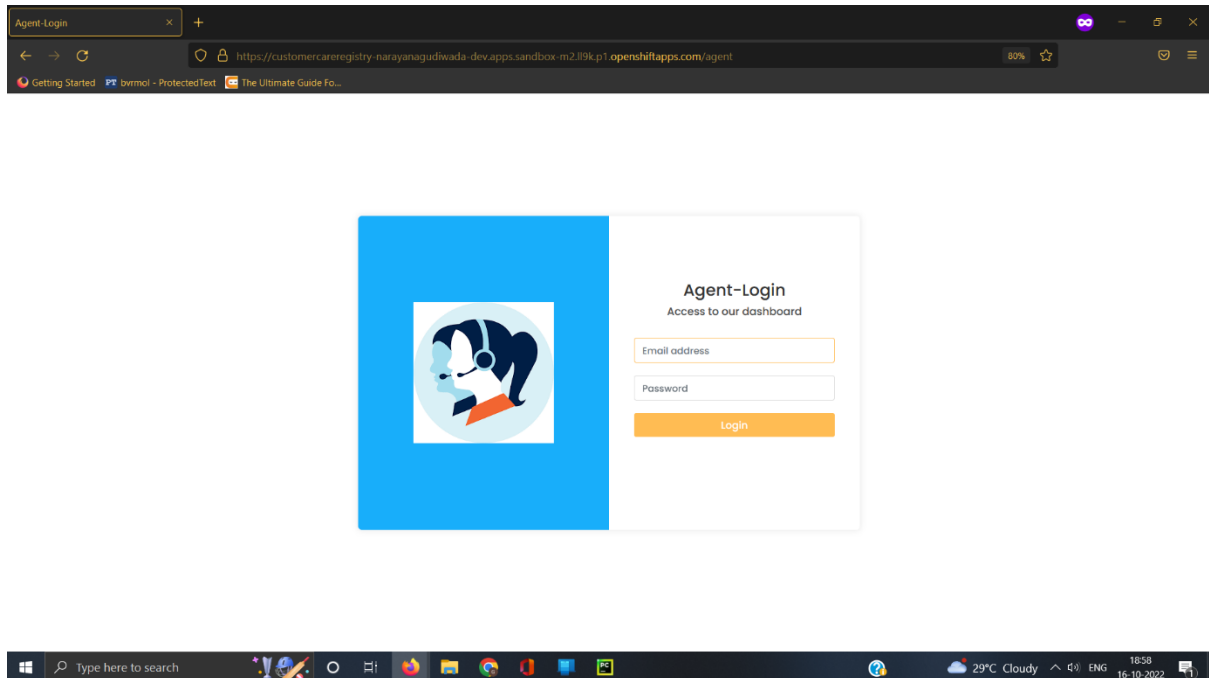
The screenshot shows a web browser window with the address bar displaying `https://customercareregistry-narayanagudiwada-dev.apps.sandbox.m2.l9k.p1.openshiftapps.com/assignagent`. The sidebar on the left is similar to the previous page but includes 'track complaints' instead of 'set as complete'. The main content area is titled 'Assign Agent' and contains a form with a dropdown menu showing '1000' and '10001'. Below the dropdown is a text input field containing 'narayana'. An orange 'Assign' button is at the bottom of the form. The Windows taskbar at the bottom shows the search bar, task view, and several application icons, with the system tray indicating 29°C, Cloudy weather, and the date 16-10-2022.

Track complaints:



Agent screenshots

Agent Login page:



Agent Home page:

The screenshot shows the 'Agent-home' page in a web browser. The browser's address bar displays the URL: `https://customerregistry-narayanagudiwada-dev.apps.sandbox-m2.l9k.p1.openshiftapps.com/agenthome`. The page features a sidebar on the left with a 'customer care' header and a 'Main Menu' containing 'view complaints' and 'close complaint'. The main content area is titled 'Welcome agent!!' and displays two summary cards: '1 ASSIGNED COMPLAINTS' (with a red envelope icon) and '1 CLOSED COMPLAINTS' (with a yellow envelope icon). On the right, an 'Account' dropdown menu shows the user 'agent1' with options for 'change password' and 'Logout'. The browser's taskbar at the bottom shows the Windows search bar, various application icons, and system status information including '29°C Cloudy', 'ENG', and the time '18:59 16-10-2022'.

Agent view complaints:

The screenshot shows the 'Agent view complaints' page in a web browser. The browser's address bar displays the URL: `https://customerregistry-narayanagudiwada-dev.apps.sandbox-m2.l9k.p1.openshiftapps.com/agentvcomplaint`. The sidebar on the left is identical to the previous page. The main content area features a 'Status:' section with a text input field containing 'ADDRESSED' and a 'Submit' button. Below this is a table with the following data:

DATE	COMPLAINT_ID	COMPLAINT	STATUS	USER EMAIL
2022-10-16	10009	Received defected item	ADDRESSED	saiarava786@gmail.com

The browser's taskbar at the bottom shows the Windows search bar, various application icons, and system status information including '29°C Cloudy', 'ENG', and the time '18:58 16-10-2022'.

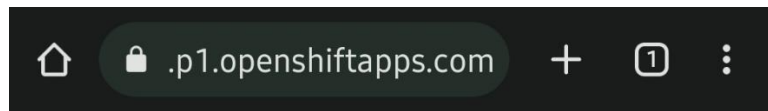
Close complaint:

The screenshot shows a web browser window with the address bar displaying `https://customerregistry-narayanagudiwada-dev.apps.sandbox-m2.ll9k.p1.openshiftapps.com/closecomplaint`. The page has a dark theme. On the left, a sidebar contains a 'customer care' header and a 'Main Menu' with two items: 'view complaints' and 'close complaint'. The main content area is titled 'close complaint' and features a form with a single text input field labeled 'Complaint ID' and an orange 'Submit' button below it. The Windows taskbar at the bottom shows the search bar, application icons, and system tray information including '29°C Cloudy', 'ENG', and the date '16-10-2022'.

Change password:

The screenshot shows a web browser window with the address bar displaying `https://customerregistry-narayanagudiwada-dev.apps.sandbox-m2.ll9k.p1.openshiftapps.com/changepassword`. The page has a dark theme. On the left, a sidebar contains a 'customer care' header and a 'Main Menu' with two items: 'view complaints' and 'close complaint'. The main content area is titled 'change password' and features a form with a single text input field labeled 'new password' and an orange 'Submit' button below it. The Windows taskbar at the bottom shows the search bar, application icons, and system tray information including '29°C Cloudy', 'ENG', and the date '16-10-2022'.

Mobile view screenshots

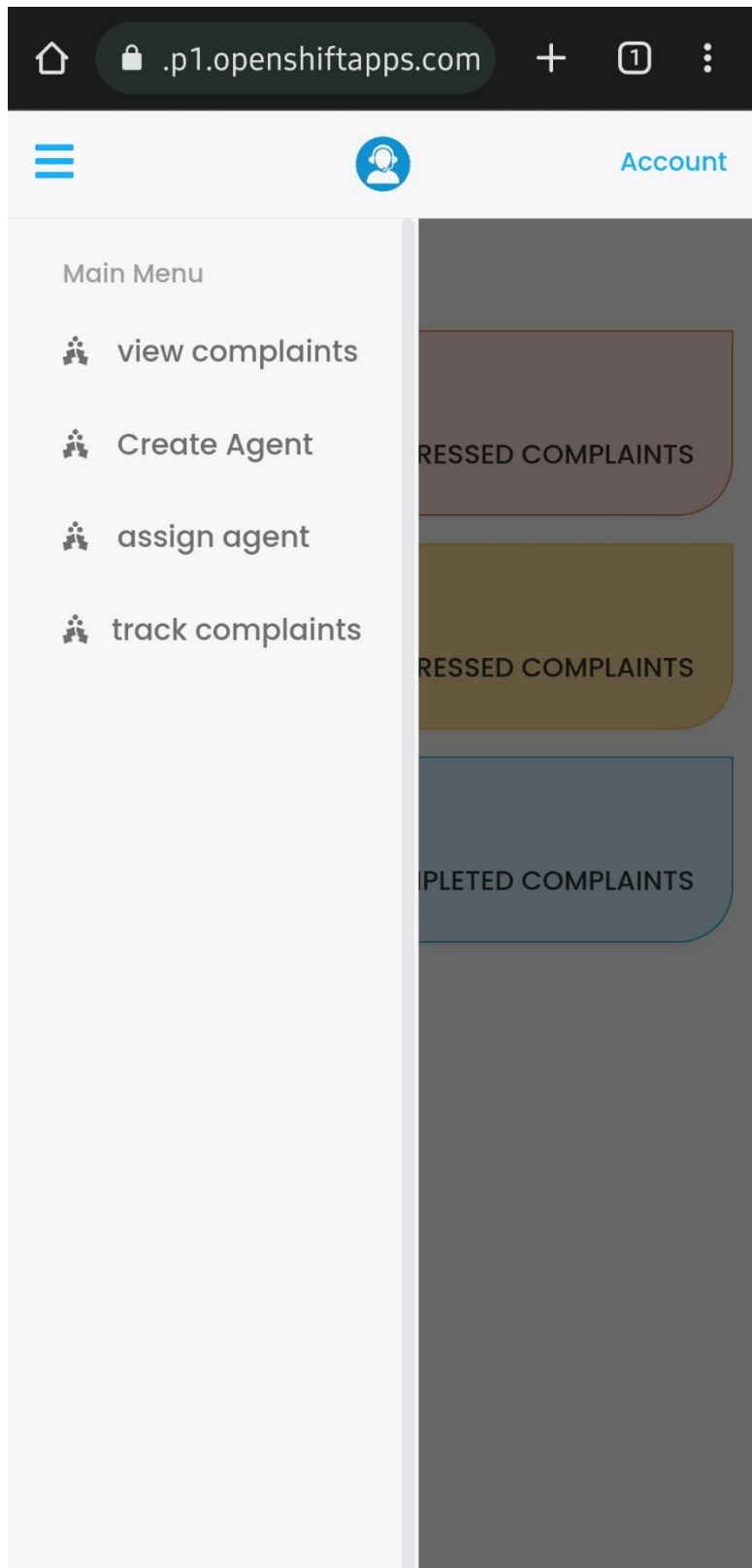


Login

Access to our dashboard

Login

Don't have an account? [Register here](#)



Create Agent

Welcome admin1!

