

Bid Document

Bid Details	
Bid End Date/Time	03-08-2021 10:00:00
Bid Opening Date/Time	03-08-2021 10:30:00
Bid Life Cycle (From Publish Date)	90 (Days)
Bid Offer Validity (From End Date)	60 (Days)
Ministry/State Name	Ministry Of Defence
Department Name	Department Of Military Affairs
Organisation Name	Indian Navy
Office Name	*****
Item Category	ANNUAL MAINTENANCE SERVICE - CCTV SYSTEM
Contract Period	12 Month(s) 5 Day(s)
Years of Past Experience required	3 Year (s)
Past Experience of Similar Services required	Yes
MSE Exemption for Years Of Experience	Yes
Startup Exemption for Years Of Experience	Yes
SHG Exemption for Years of Experience and Turnover	No
Document required from seller	Experience Criteria,Certificate (Requested in ATC) *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer
Bid to RA enabled	No
Time allowed for Technical Clarifications during technical evaluation	2 Days
Estimated Bid Value	300000
Evaluation Method	Total value wise evaluation

EMD Detail

Required	No
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ePBG Detail

Required	No
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Splitting

Bid splitting not applied.

1. If the bidder is a Micro or Small Enterprise as per latest definitions under MSME rules, the bidder shall be exempted from the requirement of "Bidder Turnover" criteria and "Experience Criteria". If the bidder is OEM of the offered products, it would also be exempted from the "OEM Average Turnover" criteria. In case any bidder is seeking exemption from Turnover / Experience Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer.
2. If the bidder is a Startup, the bidder shall be exempted from the requirement of "Bidder Turnover" criteria and "Experience Criteria". If the bidder is OEM of the offered products, it would also be exempted from the "OEM Average Turnover" criteria. In case any bidder is seeking exemption from Turnover / Experience Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer.
3. Years of Past Experience required: The bidder must have experience for number of years as indicated above in bid data sheet (ending month of March prior to the bid opening) of providing similar type of services to any Central / State Govt Organization / PSU / Public Listed Company. Copies of relevant contracts / orders to be uploaded along with bid in support of having provided services during each of the Financial year.
4. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.
5. Past Experience of Similar Services: The Bidder must have successfully executed / completed at least one single order of 80 % of the Estimated Bid Value or 2 orders each of 50 % of the Estimated Bid Value or 3 orders each of 40 % of the Estimated Bid Value for similar service(s) in last three years to any Central / State Govt Organization / PSU / Public Listed Company. Copies of contracts / work orders and documentary evidence of successful execution / completion in support of Past Experience of Similar Services along with names, address and contact details of clients shall be uploaded with the bid for verification by the Buyer.
6. Short Duration Bid has been published by the Buyer with the approval of the Competent authority due to Emergency procurement of critical products/services.

Additional Qualification/Data Required

Location/site address of CCTV SYSTEM available/installed:INS GARUDA NAVAL BASE KOCHI - 682004

Provide brief description/details of system components including Make and Model number, quantity etc of the assets to be covered under the scope of the AMC contract:3 MP FULL HD VARIFOCAI IR BULLET CAMERA

3 MP FULL HD 36X IR PTZ CAMERA

24 PORT L2 POE SWITCH

40" LED FULL HD DISPLAY

JOY STIC

24 CHANNEL NVR

16 CH NVR

POE SWITCHES

CAT6 UTP CABLE OFC PATCH CORDS

POWER ADAPTORS

STORE DEVICES/HARD DISC

VIEW STATION PC

1KVA UPS

10/100 MBPS MEDIA CONVERTERS

EXISTING / OLD FIBER BACKBONE BEING USED FOOR CCTV SURVEILLANCE SYSTEM

POWER SUPPLY AND REGULATION EQUIPMENT, SURGE PROTECTION SYSTEM

EXISTING POWER SUPPLY CABLE LAID ALONGSIDE PERIMETER WALL

Briefly describe the overall CCTV system and its intended /expected performance objective to enable the service provider to have clear understanding about the system and buyers specific requirements in addition to the SLA:The Unit has installed 15 in number of cctv cameras .The repair of ofc

between main security office and all the cameras loicated will be covered under AMC.the service engineer to visit

the customer every week for the contract period for preventive maintain

Year of Procurement of major CCTV System components (for VINTAGE):INSTALLED IN 2016

UPLOAD EACH SYSTEM DETAILS AND ANY OTHER specific additional requirements to the GeM SLA:[1623922254.pdf](#)

ANNUAL MAINTENANCE SERVICE - CCTV SYSTEM (1)

Technical Specifications

Specification	Values
Core	
Type of Service Package	MAINTENANCE AND REPAIR SERVICES FOR CCTV SURVEILLANCE SYSTEM FOR PERIOD OF ONE YEAR
Number of On-site dedicated manpower (service engineer / system administrator) provided	1
Duty hours for dedicated manpower provided	24 hrs/day
Working days in a week	6 dyas
Frequency of Preventive maintenance visit	Fortnightly
Condition of SYSTEM (at the time of Bidding)	Under AMC and function
Type of AMC	Annual Maintenance Contract
billing / payment Frequency	QUATERLY
Addon(s)	

Additional Specification Documents

Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporting Officer	Address	Service Quantity (number of CCTV Systems)	Additional Requirement
1	*****	*****ERNAKULAM	1	N/A

Buyer Added Bid Specific Additional Terms and Conditions

- Bidders are advised to check applicable GST on their own before quoting. Buyer will not take any responsibility in this regards. GST reimbursement will be as per actuals or as per applicable rates (whichever is lower), subject to the maximum of quoted GST %.
- Duration of the service contract may be extended up to 6 months beyond the initial contract duration (subject to satisfactory performance and mutual consent).
- NON DISCLOSURE DECLARATION CERTIFICATE (On Bidder Letter Head) to be uploaded with bid:**
 - I M/s. Seller's Name hereby declare that I shall not disclose the contract or any provision, specification,

plan, design, pattern, sample or information thereof to any third party during and after expiry of Contract.

2. If defying the norms as per the Contract a legal action may be taken against me as per the existing Rules.

4. OPTION CLAUSE: The Purchaser reserves the right to increase or decrease the quantity to be ordered up to 50 percent of bid quantity at the time of placement of contract. The purchaser also reserves the right to increase the ordered quantity by up to 50% of the contracted quantity during the currency of the contract at the contracted rates. Bidders are bound to accept the orders accordingly.
5. AVAILABILITY OF OFFICE OF SERVICE PROVIDER: An office of the Service Provider must be located in the state of Consignee. DOCUMENTARY EVIDENCE TO BE SUBMITTED.
6. Escalation Matrix For Service Support : Bidder/OEM must provide Escalation Matrix of Telephone Numbers for Service Support.

Disclaimer

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization. Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome and consequences thereof including any eccentricity / restriction arising in the bidding process due to these ATCs and due to modification of technical specification and / or terms and conditions governing the bid. Any clause incorporated by the Buyer such as demanding Tender Sample, incorporating any clause against the MSME policy and Preference to make in India Policy, mandating any Brand names or Foreign Certification, changing the default time period for Acceptance of material or payment timeline governed by OM of Department of Expenditure shall be null and void and would not be considered part of bid. Further any reference of conditions published on any external site or reference to external documents / clauses shall also be null and void. If any seller has any objection / grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

This Bid is governed by the [General Terms and Conditions](#), conditons stipulated in Bid and [Service Level Agreement](#) specific to this Service as provided in the Marketplace. However in case if any condition specified in General Terms and Conditions is contradicted by the conditions stipulated in Service Level Agreement, then it will over ride the conditions in the General Terms and Conditions.

In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws.

---Thank You---