

Bid Document

| Bid Details | |
|--|--|
| Bid End Date/Time | 05-08-2021 17:00:00 |
| Bid Opening Date/Time | 05-08-2021 17:30:00 |
| Bid Life Cycle (From Publish Date) | 90 (Days) |
| Bid Offer Validity (From End Date) | 30 (Days) |
| Ministry/State Name | West Bengal |
| Department Name | Finance Department West Bengal |
| Organisation Name | Directorate Of Treasuries And Accounts West Bengal |
| Office Name | Kolkata |
| Total Quantity | 973 |
| Item Category | END POINT PROTECTION SOFTWARE/ APPLIANCES (Version 2.0) (PAC Only) |
| Minimum Average Annual Turnover of the Bidder | 5 Lakh (s) |
| OEM Average Turnover (Last 3 Years) | 5 Lakh (s) |
| Years of Past Experience required | 3 Year (s) |
| MSE Exemption for Years of Experience and Turnover | No |
| Startup Exemption for Years of Experience and Turnover | No |
| Document required from seller | Experience Criteria,Past Performance,Bidder Turnover,OEM Annual Turnover *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer |
| Past Performance | 50 % |
| Bid to RA enabled | No |
| Time allowed for Technical Clarifications during technical evaluation | 2 Days |
| Evaluation Method | Total value wise evaluation |

EMD Detail

| | |
|----------|----|
| Required | No |
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ePBG Detail

| | |
|----------|----|
| Required | No |
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Splitting

Bid splitting not applied.

MSE Purchase Preference

| | |
|-------------------------|----|
| MSE Purchase Preference | No |
|-------------------------|----|

MII Purchase Preference

| | |
|-------------------------|----|
| MII Purchase Preference | No |
|-------------------------|----|

1. The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated above in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3-year-old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.
2. Experience Criteria: In respect of the filter applied for experience criteria, the Bidder or its OEM {themselves or through reseller(s)} should have regularly, manufactured and supplied same or similar Category Products to any Central / State Govt Organization / PSU / Public Listed Company for number of Financial years as indicated above in the bid document before the bid opening date. Copies of relevant contracts to be submitted along with bid in support of having supplied some quantity during each of the Financial year. In case of bunch bids, the category of primary product having highest value should meet this criterion.
3. OEM Turn Over Criteria: The minimum average annual financial turnover of the OEM of the offered product during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the OEM is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.
4. Past Performance: The Bidder or its OEM {themselves or through re-seller(s)} should have supplied same or similar Category Products for 50% of bid quantity, in at least one of the last three Financial years before the bid opening date to any Central / State Govt Organization / PSU / Public Listed Company. Copies of relevant contracts (proving supply of cumulative order quantity in any one financial year) to be submitted along with bid in support of quantity supplied in the relevant Financial year. In case of bunch bids, the category related to primary product having highest bid value should meet this criterion.

END POINT PROTECTION SOFTWARE/ APPLIANCES (Version 2.0) (973 pieces) (Under PAC)

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|-------|--|
| Make | quickheal |
| Model | quickhealeps7.6totalstandard3year51-350antivirus(seqrte) |

| | |
|------------|------------------|
| Brand Type | Registered Brand |
|------------|------------------|

Technical Specifications

[* As per GeM Category Specification](#)

| Specification | Specification Name | Bid Requirement (Allowed Values) |
|-------------------|--------------------|---|
| BASIC INFORMATION | Software Type | End Point Protection Software/ Appliances |

| Specification | Specification Name | Bid Requirement (Allowed Values) |
|------------------|---|--|
| | Component of End Point Protection Software/Appliance offered in the scope of supply | Policy Management, Centralized Management, Updation and Upgradation Management, Advanced Endpoint Protection, Device Control, Data Loss Protection, Mobile and Virtual Environment |
| SCOPE OF LICENCE | Types of Licence | Subscription |
| | " Duration of Subscription (in Years) (Hint :- Select '0' if not applicable)" | 3.0 - 5.0 Or higher |
| | OEM Licensing policy (Hint:- Device means Server, Desktop, Laptop,Thin client etc) | Per Device |
| | Number of devices for license offered in the scope of supply (Hint :- Select '0' if not applicable) | 10000.0 - 10000.0 Or higher |
| | Number of users for license offered in the scope of supply (Hint :- Select '0' if not applicable) | 10000.0 - 10000.0 Or higher |
| | Scope of Installation | Installation, Integration, Configuration, End to End Workflow Implementation, User Acceptance Testing of offered modules |
| | Deployment option | On premises, Cloud |
| | The offered product have support from OEM for | Updation for Patches and Bug fixes within support period, Upgradation of version within support period |
| | Number of Years for OEM support for updation (Patches and Bug fixes) is included in the scope of supply (Hint :- Select '0' if not applicable) | 3.0 - 5.0 Or higher |
| | Number of Years for OEM support for Upgradation of version is included in the scope of supply (Hint :- Select '0' if not applicable) | 3.0 - 5.0 Or higher |
| | Training Options | On-Site, Virtual, Training Material |
| | Number of days Training Provided (Hint :- Select '0' if not applicable) | 5.0 - 30.0 Or higher |

| Specification | Specification Name | Bid Requirement (Allowed Values) |
|------------------------------|--|--|
| Advanced Endpoint Protection | Advanced Endpoint Protection Features | Blended Threats/Malware Protection, (HIPS)/Behavioral Analytics, HTTP Malware Detection, HTTPS Malware Detection, Automated Malware and Threat Removal, Web Filtering, Suspicious email attachments scanning, Enhanced remediation capabilities, Global Threat Intelligence with Reputation Source configuration capability, Advanced Protection against fileless attack methods, Data Protection / Full disk and file Encryption, Data backup / Data recovery / Roll Back, End point forensic, Memory Protection, Advance machine learning and AI based next generation End point security, Integration with a sandboxing solution for APT detection, Application startup Control |

Consignees/Reporting Officer and Quantity

| S.No. | Consignee/Reporting Officer | Address | Quantity | Delivery Days |
|-------|-----------------------------|-----------------------|----------|---------------|
| 1 | Sumit Gupta | 700001,8, Lyons Range | 973 | 15 |

Buyer Added Bid Specific Additional Terms and Conditions

1. IMPORTED PRODUCTS: In case of imported products, OEM or Authorized Seller of OEM should have a registered office in India to provide after sales service support in India. The certificate to this effect should be submitted.
2. Scope of supply (Bid price to include all cost components) : Supply Installation Testing Commissioning of Goods and Training of operators and providing Statutory Clearances required (if any)
3. Availability of Service Centres: Bidder/OEM must have a Functional Service Centre in the State of each Consignee's Location in case of carry-in warranty. (Not applicable in case of goods having on-site warranty). If service center is not already there at the time of bidding, successful bidder / OEM shall have to establish one within 30 days of award of contract. Payment shall be released only after submission of documentary evidence of having Functional Service Centre.
4. Dedicated /toll Free Telephone No. for Service Support : BIDDER/OEM must have Dedicated/toll Free Telephone No. for Service Support.
5. Escalation Matrix For Service Support : Bidder/OEM must provide Escalation Matrix of Telephone Numbers for Service Support.

Disclaimer

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization. Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome and consequences thereof including any eccentricity / restriction arising in the bidding process due to these ATCs and due to modification of technical specification and / or terms and conditions governing the bid. Any clause incorporated by the Buyer such as demanding Tender Sample, incorporating any clause against the MSME policy and Preference to make in India Policy, mandating any Brand

names or Foreign Certification, changing the default time period for Acceptance of material or payment timeline governed by OM of Department of Expenditure shall be null and void and would not be considered part of bid. Further any reference of conditions published on any external site or reference to external documents / clauses shall also be null and void. If any seller has any objection / grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

[This Bid is also governed by the General Terms and Conditions](#)

In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws.

---Thank You---