

DETAILED ASSIGNMENT PLAN (DAP)

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| Name of Beneficiary | PIPPARA GOPALA KRISHNA | | |
| Employee Number | 68759 |  |  |
| Position Title | Systems Analyst |  |  |
| **QUESTIONS ABOUT EMPLOYMENT** | | | |
| Is the employee currently full time employee of Birlasoft? | |  | Yes ☒ No ☐ |
| Does Birlasoft assign and direct their work? | |  | Yes ☒ No ☐ |
| Will Birlasoft have the Right to Control their employment during your assignment in the United States? | |  | Yes ☒ No ☐ |
| Will Birlasoft conduct their supervision and employee appraisals? | |  | Yes ☒ No ☐ |
| Will their day to day work be supervised by a Birlasoft manager? | |  | Yes ☒ No ☐ |

**QUESTIONS ABOUT THE ASSIGNMENT**

# PLEASE LIST THE TECHNOLOGIES TO BE USED IN THE ASSIGNMENT

Java, J2EE, React, Redux, spring, Spring Boot, Spring Cloud, Oracle Database, Pivot Cloud  
 Foundry.

# PLEASE LIST ANY BIRLASOFT PROPRIETARY TECHNOLOGIES TO BE USED IN THE ASSIGNMENT

N/A

# WHAT IS THE DURATION OF THE PROJECT?

3years (March 2023 to September 2026)

|  |  |
| --- | --- |
| **Name/Title/Email of Vertical Supervisor** | Sanjay Bajaj, Sr. Vice President, BFSI Delivery Manager.  bajaj.sanjay@birlasoft.com |
| **Name/Email of Account Manager** | Shashank Varshney  shashank.varshney@birlasoft.com |

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| **Name/Email of Business Manager** | Ganesh Sankaran/ganesh.sankaran@birlasoft.com |
| **Name/Email of HR Business Partner** | John Bahadur/ john.bahadur@birlasoft.com |

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| --- | --- |
| **Name of Client and HQ Address:** | **Location of Project with Full Address** |
| Synchrony Financial  777 Long Ridge Road, Stamford, CT, USA  06902-1250 | 9374 SWAYING PINE CT, MIAMISBURG, OHIO, 45342 |

**DESCRIPTION OF END CLIENT:**

Synchrony Financial is a consumer financial services company headquartered in Stamford, Connecticut, United States. Prior to its 2014 initial public offering, Synchrony operated as GE Capital Retail Finance Corporation and was a division of General Electric. The company offers consumer financing products, including credit, promotional financing and loyalty programs, installment lending and healthcare services, such as dental, veterinary, cosmetic, vision and audiology.

**DESCRIPTION OF PROJECT:**

**Provider Center** is an integrated web-based provider platform. Provider can log-in almost immediately to start processing transactions and credit applications, given they complete require training. Provider Center has a wide feature set because it enables all of the program management activities for provider outside of the base transactions and apply functionalities. These include pulling down transaction records, managing promos, generating reporting, ordering marketing and advertising material, and getting messages or important Care Credit updates.

* Provider Center is a digital platform where merchants/providers enroll themselves to perform their business.
* Provider Center is consumer based application.
* Providers Center deals with health care providers and their customers.

**Synchrony Financial’s** Provider Center is Web Application provides below functionalities:

* Registration and Login modules
* Apply(Revolving, Installment and Quick Screen(Pre-Approval)
* Check Application Status
* Transaction management
* Credit Limit Increase
* Reports
* Manage User, Devices and Promotions
* My Profile

**MSF (Multi Source Financing)** Component provides ability to the Credit Applications to integrate with the Secondary Lenders like Allegro, Fortiva and etc., This Component will be working bridge between Synchrony Provider Center Applications and the Secondary Lenders. The Primary purpose of this Component is to get generic User Experience among various applications and Lenders.

**MSF Component contains following screens in Secondary lender Apply Flow**

* Offers Screen
* Accept offers page
* Review offer and interest calculation page
* Terms and Promotion page
* Error pages
* Decision pages
* KYC Screens

**JOB DUTY CHART (JOB DUTIES MUST TOTAL 100%)**

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| --- | --- |
| **Job Duties** | **%** |
| 1. Project Initiation | 10% |
| 2. Project Planning | 10% |

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| --- | --- |
| 3. Architecture and Design | 20% |
| 4. Code development | 30% |
| 5. Testing | 20% |
| 6. Project Implementation | 5% |
| 7. Post Release support and Monitoring | 5% |
| 8. Click or tap here to enter text. | % |
| 9. Click or tap here to enter text. | % |
| **Total:** | **100** |

**ITINERARY OF SERVICES**

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| --- | --- | --- |
| **Dates [Month/ Year]** | | **Type of Work to be Performed** |
| January 2023 | March 2023 | • Gather Business requirements from end users for the Multi Source Financing MFE and Provider Center Enhancements.  • Attend the Daily Scrum calls, Status calls and update business on the status updates.  • Work on the design phase for the Multi Source Financing MFE and MSF Micro services  • Prepare the IT requirement documentation, system design document and review them with business.  • Work with Secondary Lender API integration as Part Subprime.  • Multi Source Financing Micro Services development.  • Multi Source Financing Apply, Accept offer end point integration.  • As part of Multi Source Financing MFE flow added Offers Screen, Accept offer Page, Interest calculation, Terms, Promo page, Error Pages, Decision Pages and Pending page.  • Once requirements and design are signed off, Work with offshore team on the build /development and monitor the work.  • Allegro Secondary Lender integration as part Subprime waterfall.  • Coordinate with testing team, explain the build/functionality and fix the defects identified.  • Coordinate with the UAT (User Acceptance Testing) team and fix the defects identified.  • Prepare for production release – Creating implementation plan, create release ticket.   • Work with security teams for the application scans and make sure new build adhere to the standards.  • Identify the potential gaps in the application and propose the solutions/process improvements to overcome those.  • Prepare technical Document and functional for reference purpose by the RTS team. |
| April 2023 | September 2023 | • Gather Business requirements from end users for the Multi Source Financing MFE refresh application feature and Allegro Secondary integration as part application Summary.  • Attend the Daily Scrum calls, Status calls and update business on the status updates.  • Work on the design phase for the Multi Source Financing MFE and MSF Micro services for Enhancement’s.  • Prepare the IT requirement documentation, system design document and review them with business.  • Work with Secondary Lender API integration as Part Subprime.  • Multi Source Financing Micro Services development for Enhancement’s.  • Multi Source Financing GET Application, Cart offer end point integration.  • As part of Multi Source Financing MFE flow added Offers Screen, Accept offer Page, Interest calculation, Terms, Promo page, Error Pages, Decision Pages and Pending page.  • Once requirements and design are signed off, Work with offshore team on the build /development and monitor the work.  • Allegro Secondary Lender integration as part Subprime waterfall.  • Coordinate with testing team, explain the build/functionality and fix the defects identified.  • Coordinate with the UAT (User Acceptance Testing) team and fix the defects identified.  • Prepare for production release – Creating implementation plan, create release ticket.   • Work with security teams for the application scans and make sure new build adhere to the standards.  • Identify the potential gaps in the application and propose the solutions/process improvements to overcome those.  • Prepare technical Document and functional for reference purpose by the RTS team. |
| October 2023 | June 2024 | • Gather Business requirements from end users for the Multi Source Financing MFE KYC changes for Address mismatch, SSN mismatch, DOB Mismatch functionality.  • Attend the Daily Scrum calls, Status calls and update business on the status updates.  • Work on the design phase for the Multi Source Financing MFE and MSF Micro services  • Prepare the IT requirement documentation, system design document and review them with business.  • Work with Secondary Lender API integration as Part Subprime.  • Multi Source Financing Micro Services development.  • Multi Source Financing PUT endpoint changes for KYC changes.  • As part of Multi Source Financing MFE flow added for KYC page support for SSN, Dob and Address Mismatch.  • Once requirements and design are signed off, Work with offshore team on the build /development and monitor the work.  • Allegro Secondary Lender integration as part Subprime waterfall. |
| July 2024 | December 2024 | • Coordinate with QA team to execute all test scripts in test environment.    • Track open defects and identify root cause and work with offshore development team and QA team to close the defects.    • Train business users, provide application hand off and work with them to obtain Sign off for User Acceptance Testing.    • Prepare implementation checklist and plan, create change management tickets for production implementation.    • Review the implementation plan with RUN team and coordinate the implementation with release management team.    • Coordinate the regular health checkups for the application and communicate the reports to client. |
| January 2025 | June 2025 | • Conduct feasibility study, analyze requirements and participate in project initiation and planning meetings with client for One acquisition project.   • Provide effort estimation and work with client to prepare the project schedule.   • Work on the Design and Development phases of the One acquisition project, prepare architecture, identify technology stack, prepare high level design and obtain Sign off from Enterprise Architecture team.   • Work on the Application Construction phase, work with offshore team and develop the code.   • Conduct code reviews and perform code scan and make necessary changes to address the issues. Assist development to team prepare unit test cases and review the document. Work with QA team to prepare test plan and test strategy.   • Coordinate with QA team to execute all test scripts in test environment. Track open defects and identify root cause and work with offshore development team and QA team to close the defects.   • Train business users and work with them to obtain Sign off for User Acceptance Testing. |
| July 2025 | March 2026 | • Work on the Design and Development phases of the One acquisition project, prepare architecture, identify technology stack, prepare high level design and obtain Sign off from Enterprise Architecture team.   • Work on the Application Construction phase, work with offshore team and develop the code.   • Conduct code reviews and perform code scan and make necessary changes to address the issues. Assist development to team prepare unit test cases and review the document.  Work with QA team to prepare test plan and test strategy.   • Coordinate with QA team to execute all test scripts in test environment.   • Track open defects and identify root cause and work with offshore development team and QA team to close the defects.   • Train business users and work with them to obtain Sign off for User Acceptance Testing. |
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