

Name(s): _____

Hotel Confirmation #: _____

Welcome to the only place with the best of Mexico included!

Let's start planning your daily activities at Hotel Xcaret Mexico.

We suggest you browse through this guide and click on the buttons and logos to see the menus and additional information.

IMPORTANT:

This is a form used for **requesting** reservations, their confirmation is **subject to change** depending on the availability of our services. We ask you to read the Terms and Conditions at the end of the form.

CANCUN AIRPORT			
ARRIVAL		DEPARTURE	
Date	Dec 19, 2025	Date	
Airline	Air Transat	Airline	
Flight No.	TS 326	Flight No.	
Arrival Time	10:35 AM	Departure Time	
No. People	4	No. People	
Flight	<input type="checkbox"/> National <input checked="" type="checkbox"/> International	Flight	<input type="checkbox"/> National <input type="checkbox"/> International

TULUM AIRPORT			
ARRIVAL		DEPARTURE	
Date		Date	
Airline		Airline	
Flight No.		Flight No.	
Arrival Time		Departure Time	
No. People		No. People	
Flight	<input type="checkbox"/> National <input type="checkbox"/> International	Flight	<input type="checkbox"/> National <input type="checkbox"/> International

*In order to board our transportation service your boarding pass or flight itinerary must be presented and confirmed to have a flight arriving / departing on the day the transportation service is needed.



MULUK SPA

In harmony with the environment and inspired in ancestral traditions, Muluk Spa is a mystical and natural sanctuary that offers a holistic experience which leads you on the path of complete renovation through relaxation, stimulation of the senses and health.

Find out about treatments available in Muluk Spa by [clicking here](#) or on the logo.






PARKS THAT REQUIRE A RESERVATION

Desired date	Xperience	Pick-up time	Guest(s) Number	Schedules
	 MEXICAN FLOATING FIESTA CANCUN por xcaret	18:20h		Monday - Saturday ETA back to the hotel: 00:30h Food and drinks included *VERIFY TERMS AND CONDITIONS*
	 por xcaret	9:00h 14:00h		Monday - Saturday from 9:00h until 19:00h Meals not included
	 OASIS MAYA por xcaret	8:50h		Monday - Saturday ETA back to the hotel: 17:30h Food and soft drinks included *VERIFY TERMS AND CONDITIONS*
	 por xcaret	7:15h		Monday - Saturday ETA back to the hotel: 20:30h Buffet included at La Casona de Valladolid \$33USD fee per person
	 HIDDEN WONDER por xcaret	9:15h		Monday - Sunday ETA back to the hotel: 18:30h Food and drinks included *VERIFY TERMS AND CONDITIONS*
	 HIDDEN WONDER por xcaret + TULUM	7:15h		Monday - Sunday ETA back to the hotel: 18:30h Food and drinks included \$26USD fee per person
		Isla Mujeres 9:30h Cozumel 10:25h		Isla Mujeres Monday - Wednesday - Friday - Sunday ETA back to the hotel: 20:00h Cozumel Tuesday- Thursday - Saturday ETA back to the hotel: 19:30h ***Food and activities not included
	 CATAMARÁN by xcaret	9:30h		Catamarán Light Isla Mujeres Monday - Wednesday - Friday - Sunday ETA back to the hotel: 20:00h



PARKS THAT DO NOT REQUIRE A RESERVATION

Xperience	Schedules
	<p>Monday - Sunday 8:30h to 22:30h Includes one meal at any of the buffet restaurants Available transportation every 30 minutes *VERIFY TERMS AND CONDITIONS*</p>
	<p>Monday - Saturday 8:30h to 17:00h Includes unlimited buffet Available transportation every 30 minutes *VERIFY TERMS AND CONDITIONS*</p>
	<p>Monday - Saturday 17:30h to 22:30h Includes unlimited buffet Available transportation every 30 minutes *VERIFY TERMS AND CONDITIONS*</p>

Suggestion: Avoid booking parks with set transportation times on your arrival date. We are not responsible for any unforeseen situation that might prevent you from taking your transportation. No show fees apply.

OPTIONAL ACTIVITIES (\$)

Click on the image to discover all the additional experiences in our parks. These reservations can be made upon arrival at the hotel with our concierge or Excursion Travel team.



DINNING EXPERIENCES

No reservations required.

Restaurant	Speciality	Breakfast	Lunch	Dinner	Dress Code*
	Mexican & International buffet	Continental 6:30h to 7:00h Buffet 7:00h to 12:00h	13:00h to 17:00h	18:00h to 23:00h	Breakfast & Lunch: Beach Casual Dinner: Casual
	Seafood	8:00h to 11:00h	12:00h to 18:00h	19:30h to 23:00h	Breakfast & Lunch: Beach Casual Dinner: Casual
	International Buffet	7:00h to 11:00h	12:00h to 18:00h	CLOSED	Beach Casual
	Vegan	7:00h to 12:00h	13:00h to 17:00h	CLOSED	Breakfast & Lunch: Beach Casual Dinner: Casual
	Mexican Food inspired by the state of Oaxaca	CLOSED	CLOSED	18:00h to 23:00h	Casual
	Mexican Food inspired by the state of Veracruz	7:00h to 11:00h	12:00h to 18:00h	19:00h to 22:00h	Breakfast & Lunch: Beach Casual Dinner: Casual
	Mexican Buffet	Continental 6:30h to 7:00h Buffet 7:00h to 12:00h	13:00h to 17:00h	18:00h to 23:00h	Breakfast & Lunch: Beach Casual Dinner: Casual
	Mexican Food Trucks	24 h			Beach Casual

*Consult Dress Code details below in the Terms and Conditions section.



Restaurants that require reservation

Restaurant	Speciality	Service hours	Guest(s) Number	Preferred Date / time	Dress Code*	Additional Information
	International (5 course set menu)	Dinner show only seating 19:00 h (2 hour show)			Casual	Monday, Wednesday & Friday Corazon de Madera Tuesday, Thursday & Saturday Mexican Show
	Mexican steakhouse	18:00 to 23:00 h Sunday opens at 19:00 h			Casual	Steaks buffet with a Mexican touch
	Contemporary Asian Fusion Cuisine	18:00h to 23:00h			Casual	4 different experiences to choose from: Fusion, Tatami, Sushi bar & Teppanyaki
	Italian-Mexican Fusion	Breakfast 7:00h to 11:30h Lunch 12:30h to 17:00h Dinner 18:00h to 23:00h			Formal	Experience available for guests of Casa Fuego (Adults only) Reservations for dinner only
	Contemporary Mexican Cuisine (Tasting menu) \$	18:00h to 23:00h			Formal	8 course dinner + wine pairing (Adults only)
	International Buffet \$	Sunday 10:00h to 16:00h			Casual	The best brunch experience in Mexico and the Caribbean
	Contemporary Mexican Cuisine inspired by the state of Baja California	Breakfast 8:00h to 12:00h Lunch 13:00h to 17:00h Dinner 18:00h to 22:00h			Formal	Experience available for adults only Reservations for dinner only
	Contemporary Asian Cuisine	Dinner 18:00h to 22:00h			Casual	4 different experiences to choose from: Sushi train, Teppanyaki, Mongolian Grill & Dim Sum - Ramen bar
	Mexican Food inspired by the state of Nuevo Leon	Dinner 18:00h to 23:00h			Casual	A la carte restaurant
	Mexican Food inspired by the state of Yucatan	Dinner 18:00h to 22:00h			Casual	A la carte restaurant
	International a la carte	Breakfast 8:00h to 11:00h Lunch 12:00h to 18:00h Dinner 19:00h to 23:00h			Breakfast & Lunch: Beach Casual Dinner: Casual	A la carte restaurant Reservations for dinner only
	Mexican Food inspired by the state of Puebla	Dinner 18:00h to 22:00h			Casual	A la carte restaurant
	Mexican Food inspired by the state of Michoacan	Dinner 18:00h to 22:00h			Casual	A la carte restaurant

*Consult Dress Code details below in the Terms and Conditions section.



Please advise us of any allergies or dietary restrictions you or your companions may have.

SPECIALS

CELEBRATION		REQUESTS	
Birthday		Handicap Suite	
Anniversary		Crib(s)	
Honeymoon		Pet Access (\$)	
Other		Other	

Thank you for choosing Hotel Xcaret Mexico for your vacations!

It will be a pleasure to welcome you and create together a unique and unforgettable experience in the best of the Mexican Caribbean.



TERMS AND CONDITIONS

No show policy:

- A no show policy will apply, along with a charge of \$25usd per person, if a cancellation is made less than 24 hours before the scheduled service time for tours, parks and restaurants that require a reservation.
- Teatro del Rio no show fee is \$600 mexican pesos.
- For HA' restaurant and the Sunday Brunch, a penalty of 100% of the cost will apply.

All Fun Inclusive activities beginning and ending:

- Upon checking in, you may access and use facilities and services starting at 7:00h.
- Upon checking out, you may access and use facilities and services until 18:00h

Transportation

- This service is valid to and from the airport only if the flight date matches the check in and check out dates from the hotel.
- Reservations for hotel – airport transfers are scheduled approximately 4 hours before flight departure time. We recommend being ready at the meeting point at least 15 minutes before the pickup time provided by our staff.
- "La despeinada" our transportation service between Xenses, Xcaret, Xplor and Xplor Fuego parks, is available every 30 minutes departing from "La Xentral".

Access to parks and tours

- Access to Grupo Xcaret parks and tours is included in our All Fun Inclusive. However, for safety reasons, some activities and parks have age, weight, and height restrictions. Some limitations may also apply in case of disability or pregnancy. Please inquire with our team if necessary.
- Xenotes tour has a minimum age required of 6 years.

Dress code in restaurants

- **Beach casual:** Admission is only restricted when wearing just swimsuits or wet clothing.
- **Casual – Ladies:** Cocktail dress, pants, skirt, blouse, sneakers, shoes, or sandals.
- **Casual – Gentleman:** Pants, Bermudas, polo shirts, sneakers, or closed shoes.
- **Formal – Ladies:** Dress, pants, skirt, blouse, shoes, or elegant sandals.
- **Formal – Gentleman:** Dress pants, button shirts, polo shirts, closed shoes.

I, _____, the undersigned, accept the Terms and Conditions described above and confirm that I am aware of the requested activities.

Signature

