

# HEALTH CENTER PORTAL

Date: 03-02-2019

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## 1. Project Overview?

Health Center Portal is an online application developed for creating a better and efficient communication for the people with the health center. This particular project effortlessly connects a family with their corresponding health center. This solution is developed on the plight of the people, through this they can easily communicate with the health center, all you need is to login to the portal and you can easily clarify the queries. They can also communicate with the doctor for any urgent solutions.

## 2. To what extend the system is proposed for?

The main intention of the portal is to connect the people with their corresponding health centers. This system helps to manage the time taken to reach the health centers for various problems.

## 3. Specify the Viewers/Public which is to be involved in the System?

Family members and health center authorities

## 4. List the Modules included in your System?

- Booking: The members can book for various vaccines thereby receive notifications regarding the booking.
- Report: The user gets the report of various tests through the registered mails.
- Statements: If requested, they can take their test statements.

- Chat : For fast enquiries , they are able to chat with the person- in-charge

5. Identify the users in your project?

1. Admin: The administrator has the power to manage the portal. He/She approves the registration, verifies the booking and sends confirmation messages. Admin can view and manage both the family members and the staffs.
2. Registered Users: After logging into their account, they can update their profile, book for the various vaccinations available; take an appointment with the doctor. They can get the results of the various tests through their registered mail. They can view the details of various vaccines to be taken at various age and they can also get notified using messages about the dates and venue of various awareness classes.
3. Lab Technicians: They send the report of the tests through the registered mail where the patients can communicate with reporters directly.

6. Who owns the system?

Health Center

7. System is related to which firm/industry/organization?

Health Center

8. Details of person that you have contacted for data collection?

Health Center authorities

9. Questionnaire to collect details about the project? (Min 10 questions, include descriptive answers, attach additional docs (e.g. Bill receipts, certificate models), if any?)

1. Is there any need for such a system?

This idea was raised from viewing the difficulties of the family members in clarifying the doubts .It would be easier for them if they could reach the authorities without the physical presence.

2. Do you have an existing system?

There is no such application serving all the functionalities.

3. Do you have any suggestion for making your account secure?

Yes, each family can login to the account using their password which is only known to them.

4. Who will use the system?

Health center authorities and family members are the users of the system.

5. What all are the features provided by the system?

Any of the family members can login to their account and can book for vaccines, take appointments.

6. What is the need for report generation?

Through this the patients can get the detailed report through their mail and they don't have to wait for so long for the test results.

7. Do we need a payment system?

Yes, when they are purchasing the sanitary napkins a small amount is deducted from their account.

8. How can we ensure that the family is creating a valid account?

The registration is through the house number which is unique.

9. Do we need an admin in our system?

Yes, admin is needed for managing the entire site. Admin has to manage booking and appointment verification.

10. What are the features provided for the visitors of the site?

Actually much features are not provided for the visitors. They can view about the website and if they have to use the functionalities of the system then they have to register and login to the site.