

Revathy P

Looking to work with corporate or MNC to enhance my growth in career

Chennai, Tamil Nadu

revathypallikondarajan6_hes@indeedemail.com

9941916138

Self and quick learner

Proactive

Team player

Personal Details

Date of Birth: 1985-06-13

Eligible to work in: India

Highest Career Level: 2-5 years experience

Industry: Customer Service, KPO, Research, Analytics

Total years of experience: 5

Work Experience

Senior Customer Service Associate

Firstsource pvt ltd

December 2015 to November 2016

I was a Team member. Resolution at one time. Resolving bill disputes for corporate and platinum customer. Handling cancellation. And convincing the customer over call for any disputes and clarifying the same.

Senior Associate

Xchanging Technology Services India Pvt Ltd - Bengaluru, Karnataka

July 2008 to April 2012

Processing of first advice cases.

Resolving the query of end client.

Preparing management reports.

Accredited in phase I and II to have direct contact with the client.

Education

MBA in Finance and Marketing

Anna University - Namakkal, Tamil Nadu

March 2006 to March 2008

B. Com in Commerce and business management

Avinashilingam Institute for Home Science & Higher Education for Women - Coimbatore, Tamil Nadu

March 2003 to March 2006

