# Kaviya Thiruchandran

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# Work Experience

## **Team Member (Commercial/Service)**

FANUC INDIA PRIVATE LTD

November 2018 to Present

- Successfully implemented digital signatory in E-Invoice & Quotation.
- 100% committed in achieving Annual/Monthly targets by spot service billing.
- Simplification in Process, Tools and Procedures by identifying pain points.
- Cost reduction in Service Resource Centre.
- Automated recall and promoting maximum number of AMC renewals.
- Periodic payment follow-up and accumulated 80% payment of the invoices done.
- 100% of Service Revenue Major Contribution in achieving the target.

#### Education

#### CS

Institute of Company Secretary of India (ICSI) 2020

#### M.com in IB

Shri Jayendra Saraswathi Vidhyalaya College 2016 to 2018

#### **B.com**

V.N.K. College of Arts & Science 2013 to 2016

### Skills / IT Skills

- ERP, PRISM, CRM
- FANUC developed customized software.
- AVAYA (Call & Mails)
- MS OFFICE
- Excel, Word, PPT & Outlook.
- Basics of SAP
- Invoice Terms & Conditions, GST procedures.