Unregistered User

As an unregistered user, I want to view the landing page so that I can view information on theaters, locations, movie schedules, and upcoming movies.

As an unregistered user, I want to view the registration page so that I have the option of registering and becoming a registered user

As an unregistered user, I want to book tickets for a movie showing

Registered User

As a registered user, I want to view my profile page which shows my information

As a registered user, I want to upgrade from regular membership to premium membership to enjoy extra perks

As a registered user, I want to view the list of movies that I've watched in the past 30 days so that I have a visual of my movie-watching history

As a registered user, I want to book up to 8 seats for movie booking so that I can bring more people with me

As a registered user, I want to have the option of paying for my booking using my card or reward points so that I have flexibility in my payment method

As a registered user, I want to be able to cancel my upcoming movie booking(s) and request a refund in case I am unable to make it to the showing and want my money back

As a registered user, I want to accumulate reward points from my movie bookings so that I can use it towards purchasing future tickets

As a registered user, I want my service fee for booking tickets to be waived as a perk of being a premium member

Employee

As an employee, I want to perform basic operations/configurations like adding/updating/removing movies/showtimes/theaters so that we can meet requirements and customer demand

As an employee, I want to configure seating capacity for a theater so that we can meet customer demand and multiplex requirements

As an employee, I want to be able to view theater occupancy analytics information by location and movie so that we can use it for business analysis and future planning

As an employee, I want to configure discount pricing for Tuesday movie showings and pre-6 PM showings so that we can provide customers greater incentive to go to the theater