

## <<enumeration>> order status

ACCEPTED
PROCESSING
ON\_HOLD
CANCELLED
DECLINED
SHIPPED
DELIVERED
RETURNED
REFUNDED
PARTIALLY\_REFUNDED
COMPLAINT\_PROCESS
UNKNOWN

## <<enumaration>> complaint\_reason

NOT\_DELIVERED LATE\_DELIVERY DAMAGED\_DELIVERY INCOMPLETE\_DELIVERY SPOILED\_FOOD

## <<enumeration>> complaint\_status

ASSIGNED PROCESSING RESOLVED