Chatbot Issues

**Next Problem:**

We get data from the Conversation API to make this kind of messages

* “SHIPMENT PROGRESS Location US 05/23/2017 7:55 am Loaded onto vehicle US 05/23/2017 6:35 am LaserShip Origin Scan GROVE CITY, OH US 05/22/2017 6:42 pm LaserShip Origin Scan US 05/22/2017 2:27 pm Shipment information received by LaserShip”
* “DELIVERED <br>Delivered On: Tuesday, 04/25/2017 at 11:46 am Left At: Front Door”
* “Your package is out for delivery and should arrive before 9:00 PM this evening”
* “There was an attempt to deliver the package previously on 5/30/2017. We will attempt delivery again in 24 hours. Did you want to leave any instruction for the driver?”

We get an Array of Events performed on a package:

Like Created, Address Changed, Loaded, Delivered, Returned Etc…

For these we need discussion that

* what we must do to make these messages?
* How many types of messages we need to make.
* Whether they should be made on the BE side.
* or in the conversation API side?

**Next Problem:**

The flow of FE to BE to Conversation API, how to keep it, we are sending dummy messages on the backend side for maintaining the context variable. And we cannot show the rep of the dummy messages on FE.

**Next Problem:**

To maintain the context variable, we need to maintain the dialog boxes in a specific way, so the process or flow Spencer have used for dialogs will not support it. We will need to modify the complete API except very few dialogs.

And plus, Spencer have hardcoded many things we will have to remove them which will cause major change in the API.