**Skills**

*Technical Skills*

* Considerable experience programming in Java and Python as well as basic knowledge of C++, used to develop dozens of personal and academic projects throughout high school and university
* Expert abilities in testing and debugging used to help peers in Computer Science class throughout high school and university, contributing to the 85% and above averages of many classmates

*Interpersonal Skills*

* Exquisite team player, bringing a positive attitude to any group, used at work, in group assignments and in team strategy games resulting in a more enjoyable and productive experience for all parties involved
* Superb analytic and problem-solving skills, used to analyze the unique problems of guests at work and solve them in an appropriate manner to provide hundreds of guests with a “best day of the year experience” daily
* Very interested and fast learner, developed by maintaining healthy study habits to achieve a strong cumulative GPA

**Education**

*University of Toronto Scarborough* 2017 – Present

Candidate, Honours Bachelor of Science — Specialist in Computer Science Co-op, 1st year

* cGPA: 3.94 / 4.0
* Received Entrance Scholarship of $7500

**Experience**

*Guest Services Associate* March 2016 – November 2017

Canada’s Wonderland, Vaughan, ON

* Collaborated and communicated with managers from other departments to solve high-pressure issues in an appropriate and satisfactory manner for the guest
* Resolved individual issues for up to 60 guests an hour in person, over the phone and through email resulting in many satisfied guests in a wide variety of unique situations
* Supervised Admissions Associates to control the smooth flow of thousands of guests entering the park and to resolve significant issues on the spot to avoid their escalation
* Directed large ticket transactions of up to $5,000 on a computer-based cash system for corporate events, camp visits and group birthdays

**Extracurricular Activities**

*Application Development Projects* April 2016 – Present

Personal and Academic Projects, Richmond Hill, ON

* Developed two fully functional games in Java, each resulting in efficient and powerful final products
* Constructed various smaller programs to perform difficult tasks throughout secondary school for various assignments to receive the Grade 12 Computer Science Award

*Computer Science Competitions* February 2016 – Present

Langstaff Secondary School, Richmond Hill, ON

* Participated in team programming competitions with classmates, taking the top spot at the high school and a top 33% placement in the school board
* Participated in individual Waterloo Computer Science and Mathematics competitions resulting in a placement in the top 50% of participants