#	Use Case	Persona	Other Personas	Importance	Frequency	I*F	Interaction Cost	Page Distance	Redesign Cost	
-	As a new student, I want to look at a map of the university to find where my classes are.	Current Student		High	High	High	1		-	
	As a new student, I want to find out if any of my previous credits will be transferred.	Current Student	,	High	Medium	High	N/A		N/A	
	As a new student, I want to find the campus police number and maintainence number.	Current Student	Faculty	Medium	Low	Low	4			
	As a student with disabilities, I want to find out what resources are available to help me succeed.	Current Student	-	High	Low	Medium	4			
	As an injured student, I want to find out if there is any transportation options for me to use.	Current Student		High	Low	Medium	N/A		N/A	
	As a faculty member, I want to find out how many TAs I can have.	Faculty	r douby	Medium	Low	Low	N/A		N/A	
	As a prospective student, I want to find out how diverse the universitiy's student body is.	-	Current Student, Parents		Low	Low	N/A		N/A	
	As a prospective student, I want to learn if there are any major sports teams and a community surrounding them.	Prospective Studen		Low	Medium	Low	5			
	As a prospective student, I want to see what the average class size is for my potential major.	Prospective Studen		Medium	Medium	Medium	N/A		N/A	
	As a prospective student, I want to see if there is a greek life system.	Prospective Studen		Low	Low	Low	N/A		N/A	
	As a prospective student, I want to find out what residential life on campus is like.	Prospective Studen		Medium	Medium	Medium	2			
	As a prospective student, I want to see a virtual tour of the campus.	Prospective Studen		Low	Low	Low	3			,
	As a prospective student, I want to attend my colleges orientation and need information about it.	Prospective Studen		Medium	Low	Medium	3			
	As a student, I want to calculate what my GPA could be next gaurter/semester.	Current Student		Medium	High	High	3	-		
	As a returning student, I want to find out how to become a resident advisor (RA).	Current Student		Medium	Low	Low	5			
	As a faculty member, I want to find out which areas I'm allowed to park in.	Faculty	Current Student, Staff	High	Low	Medium	4		-	
	As a student I want to find out how to become a tutor in my department.	Current Student		Low	Low	Low	N/A	N/A	N/A	
	As a student, I want to find a faculty contact information directory so I can contact my professor about missing class.	Current Student		Medium	Medium	Medium	3			
	As a student, I want to find out what my current address is so I can receive mail.	Current Student	Parents	High	Medium	High	2			
	As a student, I want to view this year's academic calendar.	Current Student		High	High	High	3			
	As a student, I want to view this year's academic calendar.  As a student, I want to schedule an appointment with an academic advisor.	Current Student	onto, r abunty	Medium	Medium	Medium	N/A		N/A	
	As a student, I want to see if there are mental health resources to use on campus.	Current Student	Faculty, Staff	High	Low	Medium	4			
	As a parent, I want to find out what kind of loans are available to help with tuition.	Parents	Prospective Student	High	Medium	High	3			
	As a parent, I want to see if there is a work study program offered and how it works.	Parents		Medium	Low	Medium	N/A		N/A	1
	As a parent, I want to deposit money into my child's personal account.	Parents	1 Toopeouve orducit	Medium	Medium	Medium	N/A		N/A	
	As a parent, I want to pay for the tuition for my child's current quarter/semester.	Parents	Current Student	High	High	High	N/A		N/A	
	As a parent, I want to find out if there is any system of viewing my childs grades with their permission.	Parents		Low	Low	Low	N/A		N/A	
	As a parent, I want to read about the universities security policies.	Parents		Low	Low	Low	3			,
	As a parent, I want to read about the universities admission requirements.	Parents	· ·	Medium	High	High	N/A		N/A	
	As a parent, I want to see if there are any parent involvement programs.	Parents		Low	Low	Low	3			
	As a parent, I want to see if there are any parent involvement programs.  As a parent, I want to email my students professor to ask why they are doing poorly.	Parents		Low	Low	Low	3			
	As a parent, I want to see which financial aid opportunities my child qualifies for.	Parents		High	Medium	High	3			
	As a returning student, I want to find out what housing options are available to me.	Current Student	· ·	High	High	High	N/A	-	N/A	
	As an employee, I want to find out the holiday schedule so I can plan my vacation.	Staff		High	Low	Medium	N/A 3			,
		Staff		High	Low	Medium	N/A		N/A	
	As an employee, I want to learn details about my medical insurance.	Staff	-	-	Low	Medium	N/A		N/A	
	An an employee, I want to find out the University's absence policy.  As a faculty, I want to learn about University's sabbatical process.	Faculty	-	High High	Low	Low	N/A 5			
		Current Student		Medium	Medium	Medium	4			
	As a graduate student in computer science, I want to find out who is doing research in machine learning.  As a graduate student in computer science, I want find out the requirements/benefits for application for a TA position.	Current Student	Faculty	Medium	Low	Medium		Unreachable	5	
	As a graduate student in computer science, I want tind out my degree requirements	Current Student		High	Low	High	2		_	
		Staff		Medium	High	High	2		-	
	As an employee, I need help for fixing my computer.  As a student, I want to book a study room in the library.	Current Student		Medium	High	High	1	-	_	
	As an employee, I want to find out about the pay schedule.	Staff		Low	Medium	Medium	2			
	As an employee, I want to find out about the pay schedule.  As an employee, I want to find out what kind of retirement plan is offered.	Staff	Faculty	High	Medium	High	4	-	-	
	As an employee, I want to find out what kind of retirement plant is offered.  As an employee, I want to find out if I get any gym/health facility benefits.	Staff		Medium	Medium	Medium	3		_	
	As an employee, it want to find out in get any gymmeant racinity benefits.  As an employee, my manager has assigned me training courses. I need to find the training course signup and schedule.	Staff	-	High	High	High	2		-	
	As a high school student, I want to find a public physics talk to attend, to write up for my physics report.	Public		Low	Low	Low	5			
	As a high school student, I want to find a public physics talk to attend, to write up for my physics report.  As a high school physics teacher, I want to invite professors to give a special lecture for my students.	Public	Caroni Giadeni	Medium	Low	Medium	3	-		
	As an alumni, I want to order my transcript.	Alumni	Current Student	High	High	High	1		-	
	As an international student from an non-english speaking country, I want to find out the english exam requirements for a transfer stud			High	High	High	1	2		
	As someone who wishes to learn, I want to take extensions classes. What classes are available to the public?	Public		High	Medium	High	3			
	As an American high school student, how do I apply and what are the requirements?	Prospective Studen		High	Low	High	2			
	As a current student, how can I photocopy a textbook at the library?	Current Student	Staff	Medium	High	Medium	2			
	As an unaffiliated person, how can I join the university's library and checkout books?	Public		High	High	High	1			
	As a current student, I need to search the library catalog for a book.	Current Student		High	High	High	1			
	As a postgraduate, what research/academic jobs are available?	Public		High	Medium	High	2			
	As an employee, what is the proper resignation procedure?	Staff		High	Low	High	3			
	As an employee, when is the job evaluation and what is being evaluated?	Staff	Faculty, Students	High	Medium	High	3			
			r acuity, ctudents				3			
5	As an alumni, what are the upcoming events?	Alumni		Medium	High	High	1	3	1	

60 As an alumni, I wish to search for a classmate and get his contact info.	Alumni		Medium	High	High	3	3	3	>
61 As an alumni, I wish to subscribe to the alumni magazine/print.	Alumni		Low	Low	Low	3		-	
62 As an alumni, I wish to donate a monetary contribution to my department.	Alumni		High	High	High	1		-	
63 As an alumni, I wish to join the alumni facebook group.	Alumni		Low	High	Low	1	_		
64 As an alumni, I want to know what associations are available to join.	Alumni		Low	Low	Low			-	2
65 As an alumni, I wish to search for a job through the university career center.	Alumni	Current Student	High	Medium	Medium	4		5	3
66 As an alumni, I wish to volunteer for the university.	Alumni		Low	Medium	Low	1			-
67 As a student, I want to see what kind of events are happening on campus around this time.	Current Student	Prospective Student	Medium	Low	Medium	2			,
68 As a singer, I want to find out if I can book an event to promote my new album.	Public		Low	Low	Low	4	-	1	
69 As a prospective student, I want to figure out when I can come visit the school.	Prospective Studer		High	Medium	Medium	1			1
70 As a student. I want to plan out my schedule so I can plan ahead for courses/summers.	Current Student	Parents	High	High	High	3			2
71 As a student, I want to purchase a parking permit to be able to park on campus.	Current Student	- aronto	Medium	Low	Low	2		-	2
72 As a prospective student, I want to find out about the possible dining and housing plans available.	Prospective Studer	Current Student	Low	Low	Low	NA	NA	NA	
73 As a student interested in sports, I want to know when the team meets and what are the requirements (tryouts?) for the team.	Current Student	Prospective Student	Medium	Low	Medium	2			2
74 As an employee, how can I request that my textbook be able to be on reserve for my students?	Faculty	r respective etauent	Low	Low	Low	NA	NA	NA	-
75 As a student, I want to check what university jobs are currently being offered.	Current Student	Prospective Student	High	High	High	3			2
76 As an employee, I want to check the hours of the dining halls/food court.	Current Student	Prospective Student, Fa	3	Low	Low	3			
77 As a student, I want to know what are the recreational classes that I can take during the school year so I can stay active.	Current Student	Parents, Prospective Stu		Medium	Medium	1			
78 As a recently graduated student, I want to join the Alumni network and connect with other graduates and professionals.	Alumni	Current Student	Medium	Low	Medium	1			
79 As a student, I've always wanted to learn how to dance, are there any resources (classes, clubs, etc.) that can help me learn?	Current Student		Low	Low	Low	2		-	2
80 As a student, I want to see what are my options for public transportation in getting to campus from off campus.	Current Student	Prospective Student, Fa	-	Low	Medium	NA	NA	NA	
81 As a student, where can I find open scholarships that I can apply to?	Current Student	Prospective Student, Par		Medium	Medium	4		-	3
82 As a student, how do I apply for financial aid?	Current Student	Prospective Student, Par	-	High	High	4		;	3
83 As a prospective student, I want to see what rank this school places in and any awards/recognition that makes it stand out.	Prospective Studer	nt	Low	Low	Low	1	1		1
84 As a student, I want to get involved in the associated student body (if it exists), where can I find more information?	Current Student	Prospective Student	Medium	Low	Low	2	! 3	3	2
85 As a student, how do I start my own club?	Current Student		Medium	Low	Low	NA	NA	NA	
86 As a new student looking for community, is there a list of all the current orgs/clubs for me to quickly skim through or search through?	Current Student	Prospective Student	Medium	Medium	Medium	4		;	3
87 As an employee, I want to contact a fellow faculty because I'm interested in their research/paper.	Faculty		Medium	Low	Medium	2	! 3	3	2
88 As a vegan student, I want to know if the dining halls have accommodations to my dietary restrictions.	Current Student	Faculty	Low	Low	Low	2	. 4	:	2
89 As a student, I want to know how to forward my school email to my personal email.	Current Student	Faculty	Low	Low	Low	1	2		ı
90 As a student, I'm looking to study abroad and need to see if I meet the requirements and the possibilities of where I can go.	Current Student	Prospective Student	Medium	Medium	Medium	1	3		ı
91 As a student, I want to know if there a health office on campus and where is it/what are the costs of a walk in.	Current Student		Medium	Low	Medium	NA	NA	NA	
92 As a student, I want to know what counseling services are offered by the school.	Current Student		Medium	Low	Low	1	2		1
93 As a student, I want to know when there are career fairs and to get more information about companies when they visit.	Current Student	Prospective Student, Alu	High	Medium	Medium	2	! 3		ı
94 As a student, I want to know if I can get help with applying to jobs and also with my resume.	Current Student	Prospective Student, Alu	Medium	Medium	Medium	2	! 3	3	2
95 As a student, I want to report a crime I saw happen on campus (perhaps anonymously) to the campus police.	Current Student	Faculty, Public	Low	Low	Low	NA	NA	NA	
96 As an employee, I need to find where I can print out handouts for my students.	Faculty	Current Student	Low	Medium	Low	NA	NA	NA	
97 As a student, I want to know if there is a pool, and when it is open to the public.	Current Student	Faculty, Public	Low	Low	Low	1	2	2	1
98 As an employee, I wish to have my own course + information page so that my students and others can find relevant info from it.	Faculty		Medium	Low	Medium	NA	NA	NA	
99 As a student, I want to know how to connect to the internet (wireless/wired).	Current Student	Faculty, Public	Medium	High	Medium	1	2		1
100 As a student, I want to know what kind of (health) insurance does the school offer and what does it cover.	Current Student	Prospective Student	Medium	Medium	Medium	2	! 3		1
						191		163	3