

Number		UC-01
Name		Cancel reservation
Summary		User expresses intent on cancelling a reservation
Priority		5
Precondtions		User must have made at least one reservation
Postconditions		User has one less reservation
Primary actors		Customer
Secondary actors		
Trigger		logs in to web interface and shows intent to cancel a reservation
Main scenario		uses a web browser and browses to the bike shop's web page
		locates the cancel reservation link and clicks
		identifies themselves
		selects the reservaton they would like to cancel
		reservation is cancelled and customer receives an email
Extensions	Extension 1	rental period starts in less than 5 days
		web page would deny the customer from cancelling that rental reservation
	Extension 2	web page is under maintenance or not responding
		user will come back later or calls the bike shop
	Extension 3	user doesn't remember their information
		web page suggests forgot password or suggests to call bike shop
Open issues		