

Number		UC-01
Name		Place a rental order on the web interface
Summary		Customer wants to place an order for bike rental
Priority		3
Precondtions		Customer must have a bike license
Postcondtions		Customer gets a confirmation that the rental was processed
Primary actors		Customer
Secondary actors		Staff
Trigger		Customer opens web page and shows intent to rent a bike
Main scenario		Customer looks for rent a bike link and clicks
		Customer enters rental period desired
		Customer enters payment details
		System acknowledges customer's rental order
		Staff processes the rental order and approves
		Customer receives a confirmation of the rental bike
Extensions	Bank rejects payment	System acknowledges customer's rental order
		System receives information from bank that credit limit was hit
		System rejects order and notifies customer unprocessed order
	Bike rental service down	Bike rental service is down for maintenance
		Customer is informed of maintenance and is suggested to call the bike shop instead
Open issues		System asks customer if they would like to come into the shop instead