

Professional Summary

Business Analyst with a track record of enhancing operational efficiency, leveraging data-driven insights, and implementing technology solutions to drive growth and streamline processes. Experienced in data visualization, process automation, and system integration, with strong analytical and communication skills.

Work History

Industrial Digitalization Intern04/2024 – 07/2024

Creative Manufacturing Ltd. – Birmingham, UK

- Streamlining manufacturing processes through the integration of ERP, MES, and PDM systems.
- Utilized Zapier to automate processes and reduce manual tasks, improving productivity.
- Leveraged Power BI to analyse Manufacturing KPIs and provide actionable insights.
- Demonstrated skills in requirement gathering, stakeholder engagement, data analysis, and solutions recommendation.

Business Operations Analyst09/2019 - 07/2023

Patanjali Ayurved Ltd. FMCG Retail Store – Mumbai, India

- Achieving a 20% improvement in efficiency by optimizing operations.
- Reducing stock-outs by 65% and enhancing product availability.
- Trained and managed team of 5+ employees to enhance overall operations.
- Cultivated strong customer relationships, resulting in increased loyalty and repeat business.
- Applied consultative selling techniques to enhance overall sales performance.
- Managed budget constraints effectively, optimising resources to meet financial goals.

Certifications & Accomplishments

- Postman API Fundamentals, Postman, Issued May 2024.
- Power BI for Beginners, Simplilearn, Issued Mar 2024.
- IELTS, IDP Education Ltd, Issued Feb 2023.
- Course Representative - Information Systems and Business Analysis, Aston University.
- Student Mentor, Aston University.
- Contribution as an IELTS ambassador.

Technical Skills

- Programming Languages: C / C++, Basic Python
- Front End Technologies: JavaScript, HTML and CSS
- Tools: Microsoft Power BI, Zapier, Postman, WordPress, GitHub, Microsoft Office

Education

Master of Science: Information Systems and Business Analysis09/2024

Aston University - Birmingham, UK

Bachelor of Engineering: Information Technology05/2019

Vidyalankar Institute of Technology - Mumbai, India

Hobbies And Interests

Chess, Cricket, Swimming, Photography, and Video Gaming.