Görkem Tekin

Product Development Associate

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PROFESSIONAL EXPERIENCE

Product Development Associate   06/2024 – present
Coensio
I contribute to the development of pre-assessment solutions for corporate clients. My responsibilities include researching market needs, designing assessment tools, and refining product features to meet client requirements. I collaborate closely with cross-functional teams to ensure the quality and relevance of our solutions, and I actively participate in testing and iterating on new product features. Additionally, I analyze customer feedback and market trends to continuously enhance our offerings and drive product innovation.

Undergraduate Research Assistant   09/2023 – present
Bogazici University
I am working closely with a professor to study students learning object-oriented programming through gameplay, comparing their test performance before and after playing educational games. We collected feedback to improve our software, made various revisions, and maintained rigorous data and educational content tracking throughout the process. Additionally, We've documented test reports and participated in meetings with other faculty members to discuss these reports and explore ways to enhance our approach.

Python and Robotics Instructor   10/2023 – 06/2024
Istanbul Metropolitan Municipality
I taught the fundamentals of Python and C programming to middle and high school students, guided students through practical coding exercises and projects, and introduced them to robotics. Additionally, I oversaw robotics projects, provided individualized support, and collaborated with educators to enhance the overall learning experience while cultivating a passion for innovation and technology among students.

Curriculum And Instruction Designer   07/2023 – 09/2023
Bogazici University
I collaborated with educators and experts to design a comprehensive Python programming curriculum for high school students, creating structured learning objectives from beginner to advanced levels. I implemented innovative teaching methodologies and hands-on projects to engage students, identified diverse learning resources, and designed assessment tools to monitor progress. Additionally, I maintained detailed documentation, tailored teaching approaches to accommodate diverse learning styles, and stayed updated with the latest advancements in Python programming and educational technologies.

Technical Specialist   04/2023 – 08/2023
Apple
I provided expert-level technical support for Apple products through various channels, diagnosing and resolving complex technical issues swiftly. I guided customers through installations, setups, and updates, ensuring a seamless user experience, and educated them on optimizing their device performance. Additionally, I collaborated with cross-functional teams to resolve escalated issues, stayed informed on Apple products and industry trends, and contributed to improving support processes while exemplifying Apple's commitment to excellence and customer satisfaction.

Specialist
Apple

08/2022 – 03/2023

I demonstrated extensive knowledge of Apple products and services to provide comprehensive solutions, boosting overall customer service goals. As part of the setup team, I installed various software on Apple devices and trained customers on using a range of Apple products. Additionally, I provided exceptional customer service and support for Apple applications and hardware, and ensured timely and organized product delivery as Operation Support.

Frontend Developer Intern
Scoutium

05/2022 – 10/2022

I developed user-friendly web pages using HTML and CSS, maintained and improved website performance, and optimized applications for maximum speed. I collaborated with back-end developers and web designers to enhance usability, created high-quality mockups and prototypes, and ensured graphic standards and brand consistency. Additionally, I stayed up-to-date with emerging technologies to continuously improve my skills and the products I work on.

IT Instructor
Istanbul Metropolitan Municipality

01/2022 – 06/2022

I developed and delivered training courses on Scratch and algorithm concepts to students of varying skill levels. I created lesson plans, course materials, and assignments, conducted assessments to measure progress, and provided feedback for improvement. I stayed up-to-date with the latest IT trends and technologies, incorporating them into the curriculum, and collaborated with other instructors to ensure course quality.

EDUCATION

Computer Education and Educational Technology
Bogazici University

09/2020 – 06/2025

High School Degree
Bahçelievler Anatolian Gymnasium

VOLUNTEER ACTIVITIES

AFAD
Volunteer

03/2022 – present
Istanbul, Turkey

I am voluntarily receiving training against the emergency and disaster response and risk situations across our country, and I am standing by as a disaster volunteer.

ÖTK
Student Delegate

09/2023 – present
İstanbul, Turkey

Elected as the Student Representative for the Computer Educational Technologies at Bogazici University, I served as a liaison between students and faculty. I facilitated communication, addressed student concerns, and played a key role in policy-making processes. Additionally, I organized initiatives to enhance student engagement and fostered a supportive academic community.

Teknodolu
IT Instructor

06/2022 – 07/2022
Afyonkarahisar,
Turkey

Teknodolu aims to introduce technology to children aged 7-13 living in disadvantaged areas by organizing workshops that will contribute to their personal development in line with this purpose. It is a social responsibility project that I took part in this as an IT Instructor and taught lessons that would improve children's computational thinking and algorithm skills.

LANGUAGES

English
C1

German
B1

INTERESTS

Playing Electric Guitar | Collecting Vinyls | Analog Photography