

THE REPORT ON MAKERERE UNIVERSITY HOSPITAL MANAGEMENT

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1 Acknowledgement

I would like to thank my research methodology lecturer Mr. Mwebaze Ernest and the stake holders from whom I collected my data in preparation of my report on my research topic.

2 Background

The university hospital has been under great scrutiny by the premise users both students and the people of the surrounding community on the management and the control of how services are carried out and offered to the patients of the recent years. There is typical redundancy by the doctors in the way they don't value patients' lives who surface the services of the university hospital face due to the negligence of the workers who take time doing unrelated works to the well-being of the patients who have come for medication.

3 Objectives

3.1 General objectives

To solve any form of time lag on the patients who have come for medication

3.2 Specific objectives

To increase on the operating rate of the hospital management. To save time on it takes of students take waiting to be worked on by the hospital departments. Plan of the management of the hospital after the suggestions they get from the clients.

4 Methodology

I used my ODK collect kit installed on my android phone to collect data from the selective students both from female students and male students to have an overview on the way they have a view on the management of the hospital. The ODK collect kit collects information electronically in form of a questionnaire.

4.1 Research questions

Besides the initials of every student has at makerere university a number of questions on the concept I asked were: what was the doctors diagnosis?, How was the organization of the hospital, Was the service offered to you of good help?, What suggestion do you have for the management of the hospital?, What suggestion do you have for the management of the hospital?, What suggestion do you have for the management of the hospital?

4.2 Research design

I used an electronic ODK collect kit to look for data from students at various points and places at campus

4.3 Instruments.

I downloaded the ODK kit collector from windows store and installed it on my phone. I Made a form on the ODK build and it Has been used before to collect data to avoid making paper questionnaires.

4.4 Sample

I went randomly to students from different students who came to be studying from different colleges doing different courses and residing in different halls of residences. I collected information from both genders.

4.5 Data collection

I collected the data myself by giving the students my phone and helping them where they wanted help in filling the form for fast data collection. I reached the students face to face to collect the data to get approximately the right data. The questionnaires were in English and required responses in English from the respondents.

4.6 Data analysis

Data was inserted into spaces on the questionnaires by typing answers and choosing on the objectives I selected for the respondents

4.7 Limitations

Some of the respondents were asking questions which were nagging to me like why are u collecting data from me and for what use. Some of the respondent were seeming to be busy answering anyhow. This led to misleading data hence incomplete data to some extent.

4.8 Results

The comparison among students from different colleges and which college has more students who mostly use the university hospital represented in a pie chart. The number of males and female students who go to the university hospital represented in a bar graph.

5 Discussion

In line with the pie chart results the students doing computer science go to the university hospital then the last seven courses have an equal number of students who go to the hospital. In line with the graph comparing males and females who go to the hospital females go for treatment more than males.

6 Recommendations

The university hospital should be put in line by offering all the suggestions that have been put up by the clients in order to improve the way the hospital operates. The university hospital management should make sure all the suggestions are put in place.