GUILLERMO ORTIZ
Head of Engineering

CONTACT

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LANGUAGES

Spanish

English

Catalan

German

French

CERTIFICATIONS

AWS Certified Solutions Architect – Associate

AWS Certified Cloud Practitioner

Azure AI Engineer Associate

Azure Fundamentals

Scrum.org: Professional Scrum Master I

Magnolia Associate Developer Certificate

Adobe Certified Expert – AEM Sites Business Practitioner

Google Analytics for Beginners

EXPERIENCE

Head of Engineering, Flight Centre Travel Group, Global, November 2024 – present
Leading 100+ people across global markets, driving global AI/ML products and workloads, platform transformation, cloud migration and security/compliance at scale. Experienced in growing teams to improve delivery speed, resilience, and retention while securing alignment with senior leaders to keep strategic projects on track.

CTO at FCM Lab, Flight Centre Travel Group, Spain & EMEA, October 2021 – October 2024
Led regional innovation hub consisting of 20+ developers and data engineers, migrating systems to cloud-native, strengthening security (ISO27001, PCI DSS), and building high-retention teams while aligning tech roadmaps with business growth.

General Manager – Spain, TBSCG, February 2020 – September 2021
Director of Engineering and Country Director for Spain, building the AEM consulting practice, leading multinational teams, and delivering enterprise digital transformations for global clients including Doosan, Herbalife, El Corte Inglés, and Nikon.

Development Centre Lead – Spain, TBSCG, January 2017 – January 2020
Director of Engineering and Development Chapter Lead for 30+ Spanish and distributed engineers, driving technology strategy, team growth, and delivery of enterprise CMS and cloud solutions across clients in energy, heavy machinery, healthcare, education, telecommunications, and transportation sectors.

Senior Software Engineer, TBSCG, November 2014 – December 2016

CTO, Maitsa, October 2012 – August 2013

Software Engineer, iContainers, February 2012 – August 2013

Junior Engineer roles, various companies, 2008 – 2011

EDUCATION

Degree in Business Management and Administration, 2010 – 2014
Universitat Autònoma de Barcelona + Erasmus at Leibniz Universität Hannover

Diploma in Computer Science, 2006 – 2010
Universitat Politècnica de Catalunya