



Chromebooks

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Management

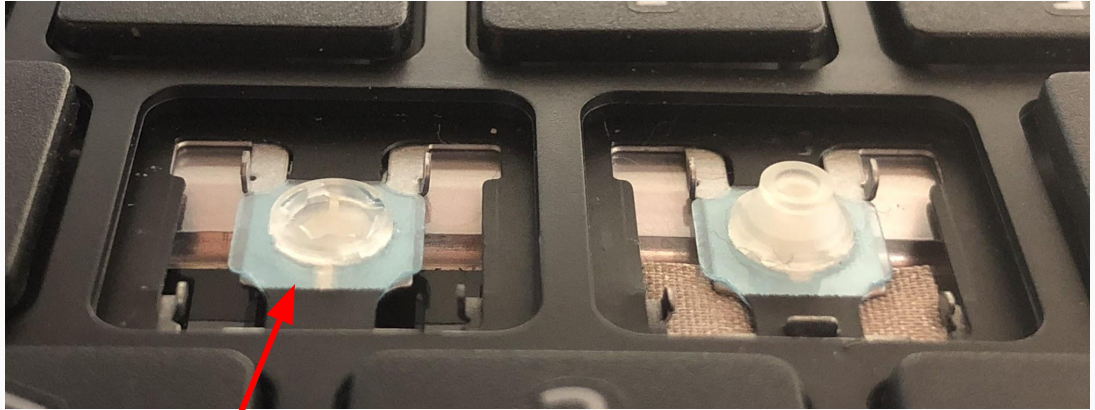
- We recommend assigning chromebooks to individual students.
- Infinite Campus has a spot under the student that can be used to help with assigning them.
- Accidents happen, reiterate that to students. It's OK if something happens, just let the teacher know so technology can be notified.
- No Food or Drink around the Chromebooks (minimize the risk)
- Chromebooks have about a 10 hr. charge, remind students they can't charge personal phones, the battery will not last as long.

Common Issues

- Keys coming off
- Does not type correctly
- Unable to access certain websites
- Zoomed in
- Colors are inverted
- Will not power on
- Rotate Screen

Keyboard Neglect

Keys do come off, although purposely damaging a key is fairly noticeable.

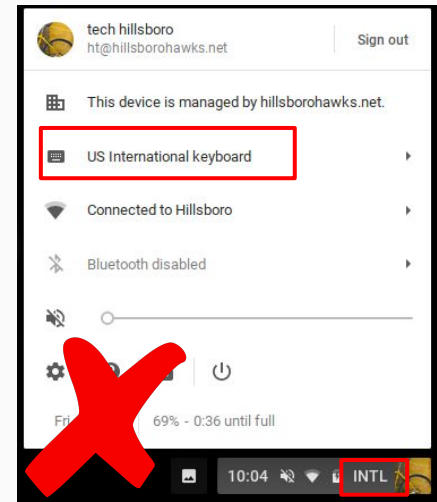
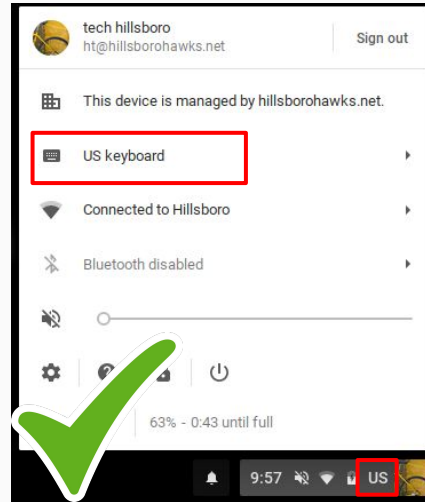


Damaged

Keyboard Typing Messed Up?

Check the keyboard and make sure the keyboard is set to “US” not “INTL”.

“Ctrl+Spacebar” swaps between keyboards



Network

Check Connection



Connected to Hillsboro



Connected to Hawk-Guest



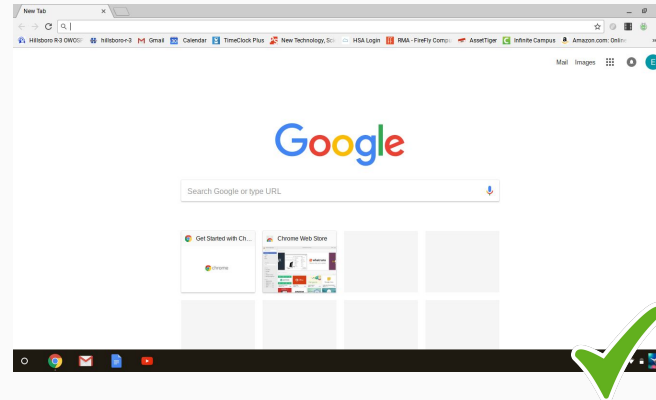
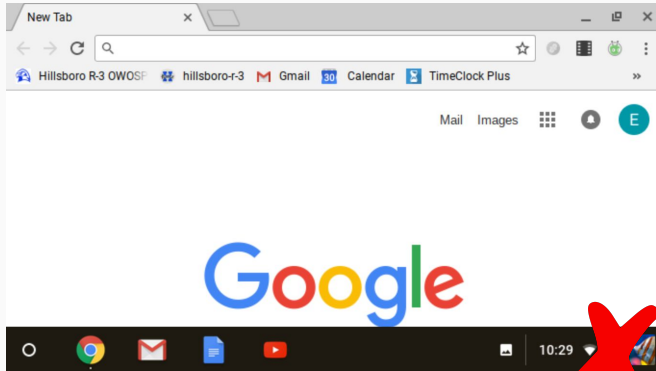
Still not connecting? Try turning the Chromebook on and off

-Hillsboro is meant for our district computers

-Hawk Guest is meant for visitors or personal devices

Zoomed? Check the Resolution

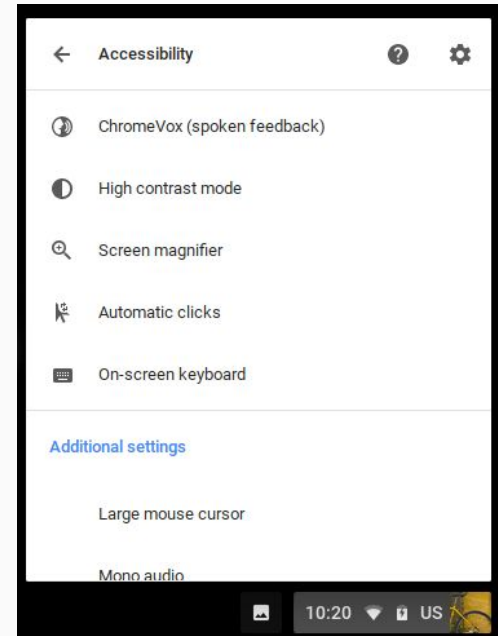
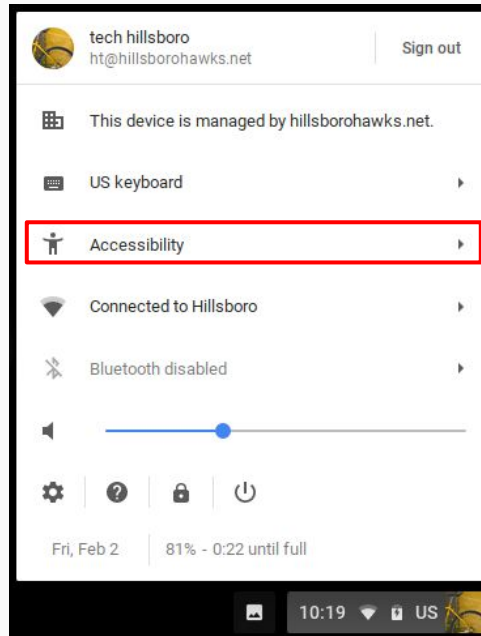
You can change the resolution of the Chromebook by pressing “Ctrl+Shift” and then the “+ or -” “Ctrl+Shift+0” resets the resolution.



Just “ctrl, + or -” adjusts the Google Chrome browser

Accessibility

- ChromeVox
- High Contrast Mode
- Screen Magnifier
- Auto Clicks
- On Screen keyboard
- Etc.



Chromebook Not Coming On?

Look at the light indicator. Is it green, orange, or blinking orange?












Green = charged

Orange = still charging

Blinking Orange = battery issue

If blinking orange, try leaving the Chromebook unplugged for the day and try plugging it back in the next day.

Keyboard Tips

-  Search the web or apps and to turn on/off caps lock use “Ctrl+Search”
-  Go to previous page in browser history
-  Go to next page in your browser history
-  Refresh your Current tab
-  Full Screen
-  Show all windows in Overview mode
-  Dim screen
-  Increase Brightness
-  Mute
-  Decrease volume
-  Increase volume

Keyboard Shortcut

Take a screenshot- Ctrl + 

Take a partial screenshot- Ctrl + shift + 

Turn caps lock on or off- alt + Search

Lock screen- Search + L

See all keyboard shortcuts- Ctrl + Alt + ?

This is great to help with shortcuts



Touchpad Tips

Move the pointer	Move your finger across the touchpad
Click	Press or tap the lower half of the touchpad
Right-Click	Press or tap the touchpad with two fingers. You can also press Alt, then click with one finger
Scroll	Place two fingers on the touchpad and move them up and down to scroll vertically, or left and right to scroll horizontally.
Move between pages	To go back a page you were just on, swipe left with two fingers. To go forward to a page, swipe right with two fingers.
See all open windows	Swipe down with three fingers.
Close a tab	Point to the tab, then tap or click the touchpad with three fingers.
Open a link in a new tab	Point to the link, then tap or click the touchpad with three fingers.
Switch between tabs	If you have multiple browsers open, swipe left or right with three fingers.
Drag and drop	Using one finger, click and hold the item you want to move. Drag the item to its new spot, then release your finger.

Quick Tips

- Rotate Screen- “Ctrl + Shift +

Chromebook Help Center

Just Google - Chromebook Help