Mackenzie-Cole Davison

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EDUCATION

University of Central Florida   **Graduated May, 2025**
Bachelor of Art, Digital Media: Web and Interactive Platforms   *Orlando, FL*
- **GPA: 3.8/4.0**; *Magna Cum Laude*; Bright Future's Medallion Scholar; Dean's List Fall 2021 & Spring 2022
- UCF Design and Code Club Member

WORK EXPERIENCE

Starbucks Coffee Company   **Jan. 2020 – Present**
Shift Supervisor | October, 2023 – Present   *Philadelphia, PA*
- Served as the **primary point of communication** between staff and management, coordinating **daily workflows**, **issue resolution**, **training**, and **adherence to organizational standards**.
- Coordinated **multiple competing priorities** including **staffing**, **operations**, and **service delivery** in a fast-paced environment, contributing to sustained **100% customer satisfaction** over a six-week period.

Barista | January, 2020 – October, 2023
- Delivered exceptional **customer service** by preparing and serving beverages to brand standards, engaging customers, and maintaining a clean, efficient workspace.

Tropical Smoothie   **Oct. 2021 – Jan. 2022**
Team Member   *Orlando, FL*
- Worked collaboratively with team members to prepare orders and communicate priorities, contributing to an efficient and customer-focused team environment.

Pizza Hut   **Nov. 2018 – Jan. 2020**
Delivery Driver   *Alachua, FL*
- Resolved delivery obstacles and customer concerns by adapting routes and communicating proactively, ensuring accurate, timely deliveries and maintaining customer satisfaction.

PROJECTS

KnightQuarters: [React Native Social Media App](#)   **May 2025**
Backend Developer
- Collaborated within a **4-person cross-functional team**, coordinating tasks, monitoring progress, and supporting on-time completion through **clear communication** and shared **project documentation**.
- Tech Stack: React Native; PHP; MySQL

Magic Eight Ball: [Web Development Project](#)   **Apr. 2024**
Web Developer
- Independently managed a web project from planning through deployment, demonstrating **web management**, **content organization**, **version control**, and consistent **deadline adherence**.
- Tech Stack: HTML; CSS; JavaScript

SKILLS & TECHNOLOGIES

- **Technologies:** Visual Studio Code; Microsoft Excel/Outlook
- **Skills:** Web Management; Communications; Operational Coordination, Data Entry, Project Management