

# DocuMed Post-Evaluation Questionnaire

Please answer all questions honestly, and to the best of your ability.

Participant Code \*

C1

At any point, did you run into issues with the system or feel unsure about how to navigate your account? \*

No

In one word, how would you describe the way the design made you feel? \*

assured

Do you believe that using this system could make it easier to communicate with your doctors and professors? \*

Yes, having a secure online portal to message doctors and professors can be much easier and more efficient than having to make constant appointments or make time to meet in person to discuss accommodations.

Do you think DocuMed is easier or more difficult to use than the current process of requesting accommodations? \*

- ☒ Easier
- ☐ More difficult

How likely would you be to use this service? \*

	1	2	3	4	5	
Not at all likely	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	Very likely

How likely would you be to recommend this service to a friend? \*

	1	2	3	4	5	
Not at all likely	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	Very likely

On a scale of 1-10, how much did you enjoy the color scheme? \*

	1	2	3	4	5	6	7	8	9	10	
Hated it	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	Loved it

On a scale of 1-10, how difficult was it to navigate the interface, with 1 being very difficult and 10 being very easy? \*

	1	2	3	4	5	6	7	8	9	10	
Extremely difficult	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	Extremely easy

When using this software, what part of the process saw the most improvement compared to the process that schools currently use? \*

- ☐ Signing Up (versus talking to DSS about getting accommodations)
- ☐ Uploading documents (versus going in and giving them to DSS)
- ☐ Viewing MyDocs (versus finding your physical copies of doctors notes)
- ☒ using Contact Doctor and Contact DSS (instead of having to use email, phone, or in-person communication)

Rank these processes in order of easiest to hardest: \*

	Signing up/in	Contacting DSS/Doctor	Accessing documents	Uploading a document	Finding a document after uploading it	Applying Accommodations	Logging out
First (Easiest)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>
Second	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Third	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Fourth	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Fifth	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>
Sixth	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Seventh (Hardest)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>

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