

DocuMed Evaluation Sheet

Use a **copy** of this document to keep track of your participant's results

Participant code (first initial of your first name, followed by 1,2,3,..etc): C1

Pre-test questions

How many times a week does the participant use a computer?

every day, 10x a day

How does the participant feel about the current system of acquiring accommodations for medical issues for school?

- It's ok
- middle man service
- Getting into the system was "ok"

*new student
setup is probably
not easy*

Has the participant ever had to acquire accommodations for school?

☒ Y ☐ N

Has the participant ever had any difficulty obtaining doctor's notes to approve accommodations they were seeking?

☐ Y ☒ N

Does the participant think that a fully online system for obtaining doctors notes and applying accommodations for each of their classes would be a more ideal setup?

☒ Y ☐ N

Cognitive Evaluation

Record the participant explaining what they think each button will do, and then have them click it. If it was not the expected result, ask them how they feel about it. Jot any notes down below if needed:

not a
heuristic

Benchmark Test

Time the participant in the following benchmark tests:

Test	Time taken (s)
Have the participant sign up for an account.	29.7 s
Have the participant sign into their account.	12.36 s
Have the participant try to request a new password	11.23 s
Have the participant contact a member of DSS and send a message	6.66 s
Have the participant contact a doctor and send a message	5.09 s
Have the participant access a document via MyDocs	14.08 s
Have the participant upload a document	10.32 s
Have the participant upload a document, then find it in MyDocs	8.10 s
Have the participant select a MyDocs document, and apply one accommodation per class	23.24 s
Have the participant log out	1.17 s

1★ Experienced some confusion
w/ accommodation application

2★ Experienced initial confusion
with MyDocs

3★ Drag/Drop much more efficient!

Post-test Questionnaire:

Have the participant take this questionnaire, but make sure to fill in their participant code: <https://forms.gle/epQtf7rbZk8QhDoAA>

Participant C1