DocuMed Post-Evaluation Questionnaire

Please answer all questions honestly, and to the best of your ability.

Participant Code *

M2

At any point, did you run into issues with the system or feel unsure about how to navigate your account? *

I was a little confused at first because I didn't know what the initial screen was, I noticed the title at the top, but not until after clicking my way through a few pages on the menu to the left

In one word, how would you describe the way the design made you feel? *

Simple

Do you believe that using this system could make it easier to communicate with your doctors and professors? *

Yeah I think so, everything's easier online, this seems like a neat little app to make the process stress-free

Do you think DocuMed is easier or more difficult to use than the current process of requesting accommodations? *

◉ Easier

○ More difficult

How likely would you be to use this service? *

	1	2	3	4	5	
Not at all likely	○	○	◉	○	○	Very likely

How likely would you be to recommend this service to a friend? *

	1	2	3	4	5	
Not at all likely	○	○	○	○	◉	Very likely

On a scale of 1-10, how much did you enjoy the color scheme? *

	1	2	3	4	5	6	7	8	9	10	
Hated it	○	○	○	○	○	○	○	◉	○	○	Loved it

On a scale of 1-10, how difficult was it to navigate the interface, with 1 being very difficult and 10 being very easy? *

	1	2	3	4	5	6	7	8	9	10	
Extremely difficult	○	○	○	○	○	○	○	●	○	○	Extremely easy

When using this software, what part of the process saw the most improvement compared to the process that schools currently use? *

○ Signing Up (versus talking to DSS about getting accommodations)

● Uploading documents (versus going in and giving them to DSS)

○ Viewing MyDocs (versus finding your physical copies of doctors notes)

○ using Contact Doctor and Contact DSS (instead of having to use email, phone, or in-person communication)

Rank these processes in order of easiest to hardest: *

	Signing up/in	Contacting DSS/Doctor	Accessing documents	Uploading a document	Finding a document after uploading it	Applying Accommodations	Logging out
First (Easiest)	○	○	○	○	○	○	●
Second	●	○	○	○	○	○	○
Third	○	●	○	○	○	○	○
Fourth	○	○	●	○	○	○	○
Fifth	○	○	○	○	○	●	○
Sixth	○	○	○	●	○	○	○
Seventh (Hardest)	○	○	○	○	●	○	○

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