

DocuMed Post-Evaluation Questionnaire

Please answer all questions honestly, and to the best of your ability.

Participant Code *

M3

At any point, did you run into issues with the system or feel unsure about how to navigate your account? *

Yes, when I was asked to apply accommodations

In one word, how would you describe the way the design made you feel? *

supported

Do you believe that using this system could make it easier to communicate with your doctors and professors? *

Yes

Do you think DocuMed is easier or more difficult to use than the current process of requesting accommodations? *

- ☒ Easier
- ☐ More difficult

How likely would you be to use this service? *

	1	2	3	4	5	
Not at all likely	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	Very likely

How likely would you be to recommend this service to a friend? *

	1	2	3	4	5	
Not at all likely	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	Very likely

On a scale of 1-10, how much did you enjoy the color scheme? *

	1	2	3	4	5	6	7	8	9	10	
Hated it	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Loved it

On a scale of 1-10, how difficult was it to navigate the interface, with 1 being very difficult and 10 being very easy? *

	1	2	3	4	5	6	7	8	9	10	
Extremely difficult	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	Extremely easy

When using this software, what part of the process saw the most improvement compared to the process that schools currently use? *

- ☐ Signing Up (versus talking to DSS about getting accommodations)
- ☐ Uploading documents (versus going in and giving them to DSS)
- ☐ Viewing MyDocs (versus finding your physical copies of doctors notes)
- ☒ using Contact Doctor and Contact DSS (instead of having to use email, phone, or in-person communication)

Rank these processes in order of easiest to hardest: *

	Signing up/in	Contacting DSS/Doctor	Accessing documents	Uploading a document	Finding a document after uploading it	Applying Accommodations	Logging out
First (Easiest)	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Second	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Third	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>
Fourth	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>
Fifth	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Sixth	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Seventh (Hardest)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>

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