

# Online Consumer Survey

\*Required

1. **Email address \***

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2. **Age \***

*Mark only one oval.*

☐

20-30

☐

31-50

☐

51-above

☐

Other: 

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3. **Sex \***

*Mark only one oval.*

☐

Male

☐

Female

4. **Locality/Block \***

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5. **Full Name \***

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6. **Which kind of water do you use for drinking ? \***

*Mark only one oval.*

☐

RO

☐

Bottled Water - Local Brand

☐

Bisleri/Aquafina/etc.

☐

Other: 

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**7. How frequently you shop online ? \****Mark only one oval.*

- ☐ Thrice a week or more
- ☐ Twice a month or more
- ☐ Once in six months or more
- ☐ Never
- ☐ Other: \_\_\_\_\_

**8. How frequently you purchase grocery items online ? \****Mark only one oval.*

- ☐ Thrice a week or more
- ☐ Twice a month or more
- ☐ Once in six months or more
- ☐ Never
- ☐ Other: \_\_\_\_\_

**9. What kind of problems you face with online grocery purchase ? \****Mark only one oval.*

- ☐ Payment
- ☐ Delivery
- ☐ Damaged goods
- ☐ Other: \_\_\_\_\_

**10. What payment mode do you prefer ? \****Mark only one oval.*

- ☐ Mobile Wallet
- ☐ Internet Banking
- ☐ Cash on Delivery
- ☐ Other: \_\_\_\_\_

☐ Send me a copy of my responses.