

## Ticket Enquiry



हिमाचल पथ परिवहन निगम  
HIMACHAL ROAD TRANSPORT CORPORATION  
JOURNEY CUM RESERVATION TICKET

## Onward Journey Ticket Details

Service No : 19, SHIMLA ISBT TUTIKANDI - DELHI ISBT KASHMIRI GATE : 21:45 HRS

यात्रा पत्र नं TICKET NO.	सेवा संख्या SERVICE NO.	सेवा श्रेणी SERVICE CLASS
201712250009024	19	HIMSUTA AC VOLVO / SCANIA 2X2
उद्गम स्थान SOURCE	यात्रा तिथि JOURNEY DATE	प्रस्थान समय Boarding Time
SHIMLA ISBT TUTIKANDI	25-Dec-2017	21:45 HRS
गंतव्य स्थान DESTINATION		गंतव्य स्थान TRANSACTION REF.NO.
DELHI ISBT KASHMIRI GATE		OB2017200232768
बस में चढ़ने का स्थान BOARDING PLACE : SHIMLA ISBT TUTIKANDI	बस में विकल्प चढ़ने का स्थान ALTERNATE BOARDING POINT :	बस से उतारने का स्थान ALIGHTING POINT : DELHI ISBT KASHMIRI GATE

No. of Seats : 2( दयस्क Adults: 2 बच्चे Children: 0)

## Total Fare Details

Original Basic Fare	1714.00	Concession Amount	0
Basic Fare	1714	Concession Type	No Discount
Toll Fee	30	Service Charges	28
Total Levies	112		

Total Fare: 1884 = 1884

Passenger Information			
Seat No	Passenger Name	Age	Gender
17 ; 18	AYUSH CHAUHAN ; PARUL GAZTA	27 ; 25	MALE ; MALE

## Enroute Refreshment

## Refreshment Rates

Passenger who has to carry the Identity card in original.

Note : You have to pay discount given, if you failed to produce Smart Cards on demand during journey.

## Terms and Conditions :

- The arrival and departure of the bus will depend up on the condition of roads, weather and the natural calamity.
- Travelling without Ticket is offence. However in case of e-Tickets, if your e-Ticket is confirmed i.e appearing in your account booking history, you can travel without Printout of e-Ticket at your Mobile/Laptop along with any ID Proof.
- Passenger is himself responsible for his luggage.
- In case of any technical problem, the traveller will be allowed to travel in other HRTC buses or refund will be made for the remaining journey.
- Any ID proof must be carried with you at the time of travelling.
- No Email request will be entertained for cancellation of e-Tickets.
- GST & Service Charges are Non-Refundable.
- Website url: <http://www.hrtchp.com>

## Excerpts from Regulation

- e-Tickets can be booked upto 4 hours prior to departure time of the bus from originating station of the route.
- Customer will only get the e-Ticket when the transaction has been done completely. For any incomplete transaction HRTC will not be responsible.
- Passengers who fail to Board the Bus at the Source Station mentioned in the e-Ticket have no right to claim refunds in such cases.
- Claims for refunds in case of reduced or diverted services will not be entertained.
- e-Tickets are not transferable and do not confer any priority upon the holder over genuine passenger.
- Tickets which are loaned, lost or stolen will not be replaced.
- HRTC has full rights to change Bus fares/Bus Departure Time/cancellation rules any time Depending on the Rules and Regulations.

## In Case of Cancelling Tickets

- An amount of 10% of fare will be deducted in case the cancellation of e-tickets is upto 12 hours prior to the departure time of the bus (from originating station of the route).
- An amount of 25% of fare will be deducted in case the cancellation of e-tickets is within 4 to 12 hours prior to the departure time of the bus (from originating station of the route). After this no cancellation is allowed.
- The e-Tickets can only be cancelled by the User himself upto 4 hours prior to the Departure Time of the bus ( from the originating station of the route ) by logging in to his/her account and then clicking on Print/Cancel link shown against the e-Ticket and then clicking on Cancel Button appeared on Tickets Detail Page. e-Tickets can not be cancelled at HRTC Counters.
- The service charges are non-refundable in case of e-Tickets cancellation.
- No refund will be made in case of e-tickets after departure of bus ( from the originating station of the route ).
- e-Tickets can only be cancelled by the User himself upto 4 hours prior to the Departure Time of the bus from the Originating Station of the Route by logging in to his/her account and then clicking on Print/Cancel link shown against the e-Ticket. e-Tickets can not be cancelled within 4 hours prior to the Departure Time of the bus from the Originating Station of the route through any mode.