



Srijani Datta &lt;u\_sdatta@eesl.co.in&gt;

## Bus Ticket – KOLKATA to DURGAPUR on 12/12/2017 and Rate Your Experience

1 message

Paytm <no-reply@paytm.com>  
To: u\_sdatta@eesl.co.in

Mon, Dec 11, 2017 at 4:48 AM

<b>paytm</b> BUS		9555 123123 24X7 Bus Helpline
PNR <b>D2NR977F</b>	Ticket ID <b>OZ3WBB</b>	Order ID <b>4263496428</b>
Departure <b>KOLKATA</b> 7:45 AM Tue, 12 Dec 2017		Arrival <b>DURGAPUR</b> 10:40 AM Tue, 12 Dec 2017
Bus Operator Name <b>SHYAMOLI PARIBAHAN Pvt. Ltd.</b> Volvo A/C Seater Executive Luxury (2+2)	Reporting Time 7:30 AM	Boarding Time 7:45 AM
Boarding Point Esplanade Bus stand Shyamoli Parabahan Counter, Esplanade, Opposite of B.C.Roy Market. Beside L- 20 Bus stand. Landmark: Asansol-Durgapur-Volvo Bus Stand	Operator Contact Number 9836583690/9836583691/8420191520	
<b>TRAVELLER DETAILS</b>		
Name srijani datta	Gender Female	Seat No 20
<b>FARE &amp; PAYMENT DETAILS</b>		
Total Fare	₹ 412	
Promo Applied	BUS150 Rs. 16 cashback	
How likely is it that you would recommend Paytm to a friend or a colleague?		

Bill verified  
Srijani Datta  
30/1/18

Very Unlikely    0    1    2    3    4    5    6    7    8    9    10    Very Likely

☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐

☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐

Submit

**Cancellation Policy:**

- Refund policy mentioned above is indicative. The actual cancellation charges are determined by bus operators and bus providers at the actual time of cancellation. Paytm has no role in governing cancellation charges.
- Cancellation charges are calculated on the actual fare of the ticket, if any discount coupons are used while purchasing the ticket, the discounted value would be used to calculate the refund amount when a ticket is cancelled.
- Partial cancellation of tickets in the same order is not allowed.

**Hours before Departure****Refund percentage**

Before 12 Hrs.

75%

**Terms and Conditions:**

Paytm is only a bus ticket booking platform. It does not operate bus services of its own. In order to provide a comprehensive choice of bus operators, departure times and prices to customers, it has tied up with many bus operators and service providers. Paytm's advice to customers is to choose bus operators they are aware of and whose service they are comfortable with. This site is for consumer use only. Any travel agent/tour operator/consolidator/aggregator should not use this site for individual/ group bookings. In the event of bookings by any travel agent/tour operator/consolidator/aggregator through the Site are detected, the Company reserves the right, including without limitation, to cancel such bookings immediately without any notice to such travel agent/tour operator/aggregator/consolidator and/or to withhold payments/commissions thereto. The various discounts and offers mentioned on the Site are applicable to the Consumer for the purposes of end use only.

**Paytm is responsible for:**

- Issuing a valid ticket (a ticket that will be accepted by the bus operator) for its network of bus operators.
- Providing refund and support in the event of cancellation.
- Providing customer support and information in case of any delays / inconvenience.

**Paytm is not responsible for:**

- The bus operator's bus seats etc not being up to the customer's expectation.
- The bus operator canceling the trip due to unavoidable reasons.
- The baggage of the customer getting lost / stolen / damaged.
- The bus operator changing a customer's seat at the last minute to accommodate a lady / child.