



## Ticket

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Your ticket request has been successfully processed. Thank you for availing our services. Your ticket and its details are as follows-

PNR NO.: 451J041020171002	Service Code: 451J	Date of Booking: 04/10/2017 14:00:01
Scheduled Departure: 05:00 PM	Quota: Gen.	Bus Type: ORDINARY
From: DEHRADUN	Date of Journey: 04/10/2017	To: PITHORAGARH
Boarding: DEHRADUN	No of Passenger: 1	Distance(in KM): 542
Reservation upto: PITHORAGARH	Scheduled Arrival: 11:30 AM	Passenger Mob. No: 918802873458

## Fare Detail

Description	Amount (in rupee)	Amount (in words)
Ticket Amt:	627	six hundred and twenty-seven only
Reservation Charge:	10	ten only
Total Amt:	637	six hundred and thirty-seven only

## Detail of Seat(s)

Sl No.	Name of Passenger	Gender	Age	Seat No.	Status
1	HEMANT SHARMA	Male	23	13	Confirmed

## Terms & Conditions

- 1- UTC will not be responsible for any loss or damage to the accompanying luggage.
  - 2- Passengers are allowed to carry 20kg as personal luggage. Any excess luggage will be charged as per UTC rules.
  - 3- To ensure safety, secure and operational convenience, all passengers are requested to refrain from boarding/getting off at any unscheduled stopages.
  - 4- The arrival and departure time mentioned on the ticket are only tentative timings. Buses may be delayed due to some unavoidable reasons like traffic jams etc; however the bus will not leave the starting station before the time that is mentioned on the ticket.
  - 5- Passengers are requested to arrive at the boarding point at least 15 minutes before the scheduled time of departure.
  - 6- Passengers are requested to furnish the following at the time of boarding the bus(falling to do so,they may not be allowed to board the bus).
    - (i) Acopy of the ticket or SMS.
    - (ii) Identity proof. (Driving licence/Student ID Card/Passport/PAN Card/Voter ID Card etc.)
  - 7- UTC shall not be responsible for any delay or inconvenience during the journey due to breakdown of the vehicle or other reasons beyond the control of UTC.
  - 8- The trips are subject to cancellation or postponement due to breakdown of the vehicle or insufficient passengers for the trip. Under such circumstances, passengers will be intimated through email/phone as soon as possible and the ticket amount will be refunded. No passenger will be taken on the wayside. Route diversion charges if necessary will be collected by the conductor at the time of journey. However in case of break down of the bus the fare for uncovered portion of journey considering the nearest fare stage will be refundable.
  - 9- Baggage and Luggage will be booked at owner's risk.
- Cancellation /Refund/Rescheduling
- Ticket booked through Online, refund will be done to their respective Credit Cards/Debit Cards/Bank Accounts according to the Bank procedure. No refund will be done at UTC ticket booking counters.
- i. Before 24 Hrs of the scheduled departure time 75% amount will be refunded.(excluding reservation charges)
  - ii. From 24 Hrs upto 2 Hrs before the scheduled departure time 50% amount will be refunded.(excluding reservation charges).

<https://www.utconline.uk.gov.in>

