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## IRCTC e-Ticketing Service

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## Electronic Reservation Slip (Personal User)



1. You can travel on e-ticket sent on SMS or take a Virtual Reservation Message (VRM) along with any one of the prescribed ID in original. Please do not print the ERS unless extremely necessary. This Ticket will be valid with an ID proof in original. Please carry original identity proof. If found travelling without original ID proof, passenger will be treated as without ticket and charged as per extant Railway Rules.
2. Valid IDs to be presented during train journey by one of the passenger booked on an e-ticket :- Voter Identity Card / Passport / PAN Card / Driving License / Photo ID card issued by Central / State Govt / Public Sector Undertakings of State / Central Government, District Administrations, Municipal bodies and Panchayat Administrations which are having serial number / Student Identity Card with photograph issued by recognized School or College for their students / Nationalized Bank Passbook with photograph / Credit Cards issued by Banks with laminated photograph/Unique Identification Card "Aadhaar".
3. Service Accounting Code (SAC) 996411: Local land transport services of passengers by railways for distance upto 150 Kms Service Accounting Code (SAC) 996416: Sightseeing transportation services by railways for Tourist Ticket Service Accounting Code (SAC) 996421: Long distance transport services of passengers through rail network by Railways for distance beyond 150 Kms
4. In case the ticket has been booked in advance before implementation of GST and the same is cancelled after implementation of GST, Refund amount due as per refund shall be refunded to passenger. However total amount of service charge charged at the time of booking shall not be refunded to passenger in cash/ shall not be transferred in the account in which transaction took place in case of e-Tickets etc.
5. Refund of service tax shall be made only after Ministry of Railways gets refund from the department. The cancelled ticket shall be treated be as credit note for getting refund of service tax amount.
6. General rules/ Information for e-ticket passenger have to be studied by the customer for cancellation & refund.

PNR No: 2817582739	Train No. & Name: 22824/BUBNESWR RJDHNI	Quota: GENERAL (GN)
Transaction ID: 10000985744915	Date & Time Of Booking: 21-Sep-2017 07:31:02 HRS	Class: SECOND AC (2A)
From: NEW DELHI (NDLS)	Date Of Journey: 28-Sep-2017	To: BHUBANESWAR (BBS)
Boarding At: NEW DELHI (NDLS)	Date Of Boarding: 28-Sep-2017	Scheduled Departure: 28-Sep-2017 17:05 *
Resv. Up to: BHUBANESWAR (BBS)	Scheduled Arrival: 29-Sep-2017 17:25 *	Adult: 1 Child: 0
Passenger Mobile No: 9040506153		Distance: 1800 KM
Passenger Address:	hataroad, Dhenkanal, Orissa - 759013	

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## FARE DETAILS :

Ticket Fare **	₹ 4520.0	Rupees Four Thousand Five Hundred and Twenty Only
Catering Charges (Incl. of GST)	₹ 460.0	Rupees Four Hundred and Sixty Only
IRCTC Service Charge (Incl. of GST) #	₹ 0.0	Rupees Zero Only
Total Fare (all inclusive)	₹ 4980.0	Rupees Four Thousand Nine Hundred and Eighty Only

\*\* Inclusive of GST - ₹ 215.18 Only

# Service Charges per e-ticket irrespective of number of passengers on the ticket.

Ananya Ranjan Mohapatra

## PASSENGER DETAILS :

SNo.	Name	Age	Sex	Food Choice	Booking Status	Current Status
1	AMIYA MOHAPATRA	25	Male	VEG	WL/10	WL/1

## Indian Railways GST Details :

Invoice Number : PS17281758273911 Address: Indian Railways New Delhi

Supplier Information		Recipient Information			Taxable Value	CGST		SGST/UGST		IGST		Total Tax
SAC Code	GSTIN	GSTIN	Name	Address		Rate	Amount	Rate	Amount	Rate	Amount	
996421	07AAAGM0289C1ZL				4304.82	2.5	107.59	2.5	107.59			215.18

This ticket is booked on a personal user ID and cannot be sold by an agent. If bought from an agent by any individual, it is at his/her own risk.

Acronyms: RLWL: REMOTE LOCATION WAITLIST PQWL: POOLED QUOTA WAITLIST RSWL: ROAD-SIDE WAITLIST

Place of Supply: NEW DELHI (NDLS) State Code/Name of Supplier : 7/Delhi

Ticket Printing Time: 21-Sep-2017 07:31:28 HRS

Print ERS Without Advertisements [X]



## IMPORTANT :

1. For details, rules and terms & conditions of E-Ticketing services, please visit [www.irctc.co.in](http://www.irctc.co.in).
2. \*New Time Table will be effective from 1-Oct-2017. Departure time and Arrival Time printed on this ERS/VRM is liable to change. Please Check correct departure, arrival from Railway Station Enquiry, Dial 139 or SMS RAIL to 139.
3. There are amendments in certain provision of Refund Rules. Refer Amended Refund Rules w.e.f 12-Nov-2015.(details available on [www.irctc.co.in](http://www.irctc.co.in) under heading Refund Rule-> Cancellation of Ticket and Refund Rules 2015.)
4. The accommodation booked is not transferable and is valid only if the ORIGINAL ID card prescribed is presented during the journey. The ERS/VRM/RRM along with valid id card of any one the passenger booked on e-ticket proof in original would be verified by TTE with the name and PNR on the chart. If the Passenger fail to produced/display ERS/VRM due to any eventuality(loss, damaged mobile/laptop etc.) but has the prescribed original proof of identity, a penalty of Rs.50/- per ticket as applicable to such cases will be levied. The ticket checking staff on board/off board will give excess fare ticket for the same.
5. E-ticket cancellations are permitted through [www.irctc.co.in](http://www.irctc.co.in) by the user.
6. PNRs having fully waitlisted status will be dropped and the names of the passengers will not appear on the chart. They are not allowed to board the train. However the names of PARTIALLY waitlisted/confirmed and RAC will appear in the chart.
7. Obtain certificate from the TTE /Conductor in case of (a) PARTIALLY waitlisted e-ticket when LESS NO. OF PASSENGERS travel, (b) A.C. FAILURE, (c) TRAVEL IN LOWER CLASS. This original certificate must be sent to GGM (IT), IRCTC, Internet Ticketing Centre, IRCA Building, State Entry Road, New Delhi-110055 after filing TDR online within prescribed time for claiming refund.
8. In case of Partial confirmed/RAC/Wait listed ticket, TDR should be filed online within prescribed time in case NO PASSENGER is travelling for processing of refund as per Railway refund rules
9. While TDR refund requests are filed & registered on IRCTC website [www.irctc.co.in](http://www.irctc.co.in), they are processed by Zonal Railways as per Railway Refund Rules.(detail available on [www.irctc.co.in](http://www.irctc.co.in) under heading General Information.
10. In premium special train cancellation is not allowed.
11. Confirmed ticket can be cancelled upto thirty minutes before scheduled departure of the train. However, no refund shall be granted on cancellation of confirmed ticket after four hours before the scheduled departure of train.
12. RAC/partially confirmed Ticket can be cancelled upto thirty minutes before scheduled departure of the train. However, refund will be granted as per provisions of extant Railway Refund Rule.
13. In case, on a party e-ticket or a family e-ticket issued for travel of more than one passenger, some passengers have confirmed reservation and others are on RAC or waiting list, full refund of fare, less clerkage, shall be admissible for confirmed passengers also subject to the condition that the ticket shall be cancelled online or online TDR shall be filed for all the passengers upto thirty minutes before the scheduled departure of the train.

**Dear Customer,**

Congratulations! Thank you for using IRCTC's online rail reservation facility. Your e-ticket has been booked and the details are indicated below.

Please take a printout of the Electronic Reservation Slip (ERS)/a screenshot of ERS i.e. Virtual Reservation Message (VRM) OF YOUR TICKET FROM YOUR Booked Tickets History page. You have to carry this printout/VRM along with any one from the listed identity cards (Voter Identity Card / Passport / PAN Card / Driving License / Photo ID card issued by Central / State Govt / Student Identity Card with photograph issued by recognized School or College for their students / Nationalised Bank Passbook with photograph / Credit Cards issued by Banks with laminated photograph) during train journey in original. Both these will be examined by ticket checking staff on stations/trains for verification purpose.

**Ticket Details**

Transaction ID :	100000477067160	PNR No. :	6106231872	Train No. & Name :	22811/ RAJDHANI EXPRESS
Date of Booking :	22-Sep-2017	Class :	THIRD AC	Quota :	TATKAL
Date of Journey :	23-Sep-2017	From :	BBS	To :	NDLS
Boarding At :	BBS	Date Of Boarding :	23-Sep-2017	Reservation Upto :	NDLS
Scheduled Departure :	11:40 Hrs				

**Passenger Details**

Sl. No.	Name	Age	Gender	Status	Coach	Seat / Berth / WL No
1	SANJAYA CHOUDHARY	31	Male	CNF	B7	07
2	AMIYA MOHAPATRA	25	Male	CNF	S7	03

**Fare Details**

Distance :	1723 KM
Ticket Fare :	Rs. 6930.00
Service Charge :	Rs. 50.80
Total Fare :	Rs. 6980.80 *

\* Payment Gateway charges as applicable.

For cancellation of your ticket, please log in to your account, select the PNR you wish to cancel and cancel your ticket online. Cancellation of your e-Ticket is possible only on the website [www.irctc.co.in](http://www.irctc.co.in), and is NOT possible on PRS Counters.

You can cancel any of the passenger names from the list of passengers on this ticket without affecting the ticket as a whole.

**CANCELLATION OF E-TICKETS**

(1) E-Ticket can be cancelled online till preparation of charts (which is normally 4 to 6 hours before the scheduled departure of the train from the originating stations. (For trains starting up to 12 noon the chart preparation is usually done on the previous night)) OR 4 hours before the scheduled departure of boarding the train in case of confirmed ticket OR 30 minutes before the scheduled departure of boarding the train in case of RAC/WL whichever is earlier. If by any reason you are unable to cancel your ticket on the website till the time of charting please mail to [etickets@irctc.co.in](mailto:etickets@irctc.co.in). User can check their refund status online by clicking "Refund Status" link after logging in. All refund will be processed as per extant Railway Refund Rules. Please refer refund rules [here](#).

(2) After preparation of charts, the user shall have to file online TDR for claiming refund. IRCTC forward the case to concerned Zonal Railway on the basis of Customer request through EDR and Enhance coaching refund system. The refund case will be decided by Railways. The TDR can be filed by the same user who books the ticket. After receipt of the refund amount from Railway, it shall be credited only in the same account through which booking was made through opted payment gateway. If by any reason you are unable to file TDR through website please mail to [etickets@irctc.co.in](mailto:etickets@irctc.co.in). User can check TDR/Refund status through TDR History. All refund will be process as per extant Railway Refund Rules. Please refer refund rules [here](#).

(3) Any refund amount will be credited only in the same account through booking was made by user. Customer is advised not to close that account so that refund amount will be credited back.

For CHANGE OF BOARDING STATION & CHANGE IN NAME customer can now approach the nearest Railway Reservation Office with Electronic Reservation Slip print out and photo identity proof mentioned in the Electronic Reservation Slip at least 24 hours before the scheduled departure of train as per existing Railway rules.

Once you have cancelled your ticket, the fresh details and changes made by you will be available on the Cancelled e-Tickets History (as a link to site). The refund amount due to you after cancellation will be credited back to the same account which you had used for booking the ticket.

Passengers are advised not to carry inflammable/dangerous/explosive articles as part of their luggage and also to desist from smoking in the trains.

For any further assistance, please contact us at 24\*7 Hrs.

Customer Support at 011-39340000 or mail us at [care@irctc.co.in](mailto:care@irctc.co.in).

Just dial 139 from your landline, mobile & CDMA phones for railway enquiries.

$6980.80 - 2 = 3490.40$   
Per head  
Amiya Ranjan Mohapatra