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admin@irctc.co.in <ticketad achinindusgroup@gmail.com</ticketad 	min@irctc.co.in>					Tue, Jan 09, 2018 at 10:38 A
s is a system generated mail. Pl Call our 24-hour Customer Care Email Us care@irctc.co.in	ease do not reply to this email ID. or	If you have a query	or need any clarif	ication you may:		
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ease take a screenshot of EF m the listed identity cards (Vi lilege for their students / Nati	using IRCTC's online rail reserva RS i.e. Virtual Reservation Mess oter Identify Card / Passport / P. Ionalised Bank Passbook with p king staff on stations/trains for ve	age(VRM) OF YO AN Card / Driving I hotograph / Credit	UR TICKET FRO License / Photo I I Cards issued b	OM YOUR Booked Ticke	ts History page .You have to carry	r this VRM or SMS send to you along with any or ard with photograph issued by recognized School n original. Both these i.e SMS or VRM & original i
cket Details						12205 / NANDA DEVI EXP
ransaction ID :	100001116013678	PNR No.:		2721926840	Train No. / Name:	TATKAL
Date of Booking:	09-Jan-2018	Class:		2A	Quota :	DDN
Date of Journey:	10-Jan-2018	From:		NDLS	To:	DDN
Boarding At :	NDLS	Date Of Bo	arding :	10-Jan-2018	Reservation Up to :	
Scheduled Departure :	23:50 Hrs					
assenger Details						2 mm 1 mm 1 mm 2 mm 2 mm 1 mm 1 mm 1 mm
SI. No. Name		Age	Gender	Status	1991	/ Berth / WL No
1 SACHIN	KUMAR	33	Male	CNF	A8 36	
Fare Details						
Distance :					- A-L	305 KM
Ticket Fare :					110	Rs. 1250.00
Service Charge (Inclusive of G	ST):				1/2	Rs. 0.00
Travel Insurance Premium (Inc	lusive of GST):				1 milied to	Rs. 1250 00 *
Total Fare :					Ve ment	RS. 1230 00
• Payment Gateway charges as	applicable.				Verified to Payment Payment so. Cancellation of your e-Ticket is p	
is NOT possible on PRS Cou	nters.				U	possible only on the website www.irctc.co.in, and
You can cancel any of the pa	ssenger names from the list of pa	assengers on this ti	cket without affec	cting the ticket as a whole	e.	
This ticket is booked on a per	sonal user ID and can not be sol	d by an agent. If bo	ought from an age	ent by any individual, it is	at his/her own risk	
CANCELLATION OF F-TICK	ETS					
preparation is usually done of train in case of RAC/WL white online by clicking "Refund Sta	chever is earlier. If by any reason atus" link after logging in, All refur	n you are unable to nd will be processe	cancel your tick d as per extent R	et on the website till the ailway Refund Rules. Ple	time of charting please mail to etion as a refer refund rules here.	stations. (For trains starting up to 12 noon the ch utes before the scheduled departure of boarding t ckets@irctc.co.in, User can check their refund stat
coaching refund system. The the same account through to TDR/Refund status through 1	refund case will be decided by i which booking was made throug TDR History. All refund will be pro	ph opted payment cess as per extent	gateway. If by Railway Refund	any reason you are una Rules. Please refer refun	ble to file TDR through website drules here.	sis of Customer request through EDR and Enhar und amount from Railway, it shall be credited only please mail to etickets@irctc.co.in. User can che
(3) Any refund amount will be	e credited only in the same accou	int through booking	was made by u	ser. Customer is advised	not to close that account so that re	efund amount will be credited back.
Now User can change Board Boarding Station.	ing Station from IRCTC's website	To Change Board	ding Station Pleas	se log into IRCTC website	e theп go to Book Ticket History Ра	ige then Select the PNR and Choose New
To View the Guidelines for C	hanging Boarding Station Please	click here				
least 24 hours before the sch	eduled departure of train as per e	existing Railway rul	es.			of mentioned in the Electronic Reservation Slip at
Once you have cancelled you credited back to the same ac	ur ticket, the fresh details and cha count which you had used for boo	inges made by you oking the ticket.	will be available	on the Cancelled e-Ticke	its History (as a link to site). The re	fund amount due to you after cancellation will be
Passengers are advised not	to carry inflammable/dangerous/e	explosive articles as	s part of their lug	gage and also to desist fro	om smoking in the trains.	
For any further assistance, p Customer Support at 011-39	lease contact us at 24°7 Hrs. 340000 or mail us at care@irctc.c	co.in.				
Just dial 139 from your lan	dline, mobile & CDMA phones t	for railway enquir	ies.			
	dline, mobile & CDMA phones to			www.ecatering.irctc.co.ir	1	
To book and get food deliver		I IRCTC Toll free N	o. (0) or log in at	www.ecatering.irctc.co.ir	1	
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Booking Confirmation on IRCTC, Train: 12018, 11-Jan-2018,	Sachin Kumar <sachinindusgroup@gmail.com< th=""></sachinindusgroup@gmail.com<>
ticketadmin@irete.co.in <ticketadmin@irete.co.in> To aachininduagroup@gmail.com</ticketadmin@irete.co.in>	EC, DDN - NDLS
the district of the second	Wed, Jan 10, 2018 at 10:10 AN
This is a system generated mail. Please do not reply to this email ID. If you have a query or ne (1) Call our 24-hour Customer Care or (2) Email Us care∰irctc.co.in	ed any clarification you may:
Ticket Confirmation	
	more:

Dear Customer,

Congratulations! Thank you for using IRCTC's online rail reservation facility. Your e-licket has been booked and the details are indicated. Below

Please take a screenshot of ERS i.e. Virtual Reservation Message(VRM) OF YOUR TICKET FROM YOUR Booked Tickets History page. You have to carry this VRM or SMS send to you along with any one from the listed identity cards (Voter Identity Card / Passport / PAN Card / Driving License / Photo ID card issued by Central / State Gov! / Student Identity Card with photograph issued by recognized School or College for their students. / Nationalised Bank Passbook with photograph / Credit Cards issued by Banks with laminated photograph) during train journey in original. Both these i.e. SMS or VRM & original ID will be examined by ticket checking staff on stations/trains for verification.

## **Ticket Details**

Transaction ID:	100001116018842	PNR No. :	2721988343	Train No. / Name :	12015 / DEHRADUN SHTBOL
Date of Booking :	10-Jan-2018	Class :	<b>€</b> C	Quota :	TATKAL
Date of Journey :	11-Jan-2018	From :	DON	To:	NELS
Boarding At :	DDN	Date Of Boarding :	11-Jan-2018	Reservation Up to :	NOLS
Scheduled Departure :	17:00 Hrs				

## Passenger Details

SI. No.	Name	Age	Gender	Status	Coach	Seat / Berth / VA. No
4	SACHIN KUMAR	33	Male	CNF	64	14

## Fare Details

Ticket Fare :

Service Charge (Inclusive of GST) :

Travel Insurance Premium (Inclusive of GST)

Total Fare :

For cancellation of your ticket, please log in to your account, select the PNR you wish to cancel and cancel your ticket online. Cancellation of your e-Ticket is possible only is NOT possible on PRS. Counters.

You can cancel any of the passenger names from the list of passengers on this ticket without affecting the ticket as a - whole

This ticket is booked on a personal user ID and can not be sold by an agent. If bought from an agent by any individual, it is at his/her own risk

(1) E-Ticket can be cancelled online till preparation of charts (which is normally 4 to 6 hours before the scheduled departure of the train from the originating stations. (For trains starting up to 12 neon the chart preparation is usually done on the previous night) OR 4 hours before the scheduled departure of boarding the train in case of confirmed ticket OR 30 minutes before the scheduled departure of boarding the train in case of RAC/WL whichever is earlier. If by any reason you are unable to cancel your ticket on the website till the time of charting please mail to etickets@irstc.co.in. User can check their refund status online by clicking "Refund Status" link after logging in. All refund will be processed as per extent Railway Refund Rules. Please refer refund rules.

(2) After preparation of charts, the user shall have to file online TDR for claiming refund. IRCTC forward the case to concerned Zonal Railway on the basis of Customer request through EDR and finitiance coacting refund system. The refund case will be decided by Railways. The TDR can be filed by the same user who books the ticket. After receipt of the refund amount from Railway, it shall be credited only in the same account through which booking was made through opted payment gateway. If by any reason you are unable to file TDR through website please mad to etickets@irctc.co.in. User can check TDR/Refund status through TDR History. All refund will be process as per extent Railway Refund Rules. Please refer refund rules. here.

(3) Any refund amount will be credited only in the same account through booking was made by user. Customer is advised not to close that account so that refund amount will be credited beck.

Now User can change Boarding Station from IRCTC's website...To Change Boarding Station Please log into IRCTC website then go to Book Ticket History Page then Select the PNR and Change New

To View the Guidelines for Changing Boarding Station Please click here

For CHANGE IN NAME oustomer can now approach the nearest Ratiway Reservation Office with Electronic Reservation Stip print out and photo identity proof manifolised in the Electronic Reservation Stip at least 24 hours before the scheduled departure of train as per existing Ratiway rules.

you have cancelled your ticket, the fresh details and changes made by you will be available on the Cancelled e-Tickets History (as a link to site). The refund amount due to you after cartiellation will be so both to the same account which you had used for booking the ticket.

Passengers are advised not to carry inflammable/dangerous/explosive articles as part of their kuggage and also to desist from smoking in the trains

for any further assistance, please contact us at 24°7 Hrs. Customer Support at **011-39340000** or mail us at care@irctc.co.ir

To book and get food delivered on your train berth, please call IRCTC Toll free No. (0) or log in at www.ecatering.instc.co.in

To book Budget Hotels, call IRCTC OYO Hotels on 9313223344 new or Click here to back

r any enquines or information regarding your transaction with IRCTC do not provide your credit/debit card details by any means to IRCTC. All your queries can be replied on the basis of 16 digit IRCTC ansaction id/ 10 digit PNR no./ User id. IRCTC does not store the credit/debit card information in any form during the frequentian.

https://mail.google.com/mail/u/0/?ui=2&ik=7de0cc8cc8&jsver=Xg1-ui.2q06c.en.&view=pt&msg=15e61a6cd564b895&search=inbox&siml=07e61a6cd5...1/2