

Ticket Enquiry

HIMACHAL ROAD TRANSPORT CORPORATION
JOURNEY CUM RESERVATION TICKET

Onward Journey Ticket Details

Service No : 8, HIMACHAL BHAWAN DELHI - SHIMLA ISBT TUTIKANDI : 20:00 HRS

TICKET NO.	SERVICE NO	SERVICE CLASS
201712220008652	8	HIMSUTA AC VOLVO / SCANIA 2X2
SOURCE	JOURNEY DATE	Boarding Time
HIMACHAL BHAWAN DELHI	22-Dec-2017	20:00 HRS
DESTINATION	TRANSACTION REF.NO.	
SHIMLA ISBT TUTIKANDI	OB2017200212865	
BOARDING PLACE : HIMACHAL BHAWAN DELHI	ALTERNATE BOARDING POINT :	ALIGHTING POINT : SHIMLA ISBT TUTIKANDI
No. of Seats : 2(Adults: 2 Children: 0)		

Total Fare Details

Original Basic Fare	1714.00	Concession Amount	0
Basic Fare	1714	Concession Type	No Discount
Toll Fee	30	Service Charges	28
Total Levies	112		

Total Fare: 1884 / 2 = 942

Passenger Information

Seat No	Passenger Name	Age	Gender
23 ; 24	AYUSH CHAUHAN ; PARUL GAZTA	27 ; 25	MALE ; MALE

Enroute Refreshment

Refreshment Rates

Passenger who has to carry the Identity card in original.

Note : You have to pay discount given, if you failed to produce Smart Cards on demand during journey.

Terms and Conditions :

1. The arrival and departure of the bus will depend up on the condition of roads, weather and the natural calamity.
2. Travelling without Ticket is offence. However in case of e-Tickets, if your e-Ticket is confirmed i.e appearing in your account booking history, you can travel without Printout of e-Ticket at your Mobile/Laptop along with any ID Proof.
3. Passenger is himself responsible for his luggage.
4. In case of any technical problem, the traveller will be allowed to travel in other HRTC buses or refund will be made for the remaining journey.
5. Any ID proof must be carried with you at the time of travelling.
6. No Email request will be entertained for cancellation of e-Tickets.
7. GST & Service Charges are Non-Refundable.
8. Website url: <http://www.hrtchp.com>

Excerpts from Regulation

1. e-Tickets can be booked upto 4 hours prior to departure time of the bus from originating station of the route.
2. Customer will only get the e-Ticket when the transaction has been done completely. For any incomplete transaction HRTC will not be responsible.
3. Passengers who fail to Board the Bus at the Source Station mentioned in the e-Ticket have no right to claim refunds in such cases.
4. Claims for refunds in case of reduced or diverted services will not be entertained.
5. e-Tickets are not transferable and do not confer any priority upon the holder over genuine passenger.
6. Tickets which are loaned, lost or stolen will not be replaced.
7. HRTC has full rights to change Bus fares/Bus Departure Time/cancellation rules any time Depending on the Rules and Regulations.

In Case of Cancelling Tickets

1. An amount of 10% of fare will be deducted in case the cancellation of e-tickets is upto 12 hours prior to the departure time of the bus (from originating station of the route).
2. An amount of 25% of fare will be deducted in case the cancellation of e-tickets is with in 4 to 12 hours prior to the departure time of the bus (from originating station of the route). After this no cancellation is allowed.
3. The e-Tickets can only be cancelled by the User himself upto 4 hours prior to the Departure Time of the bus (from the originating station of the route) by logging in to his/her account and then clicking on Print/Cancel link shown against the e-Ticket and then clicking on Cancel Button appeared on Tickets Detail Page. e-Tickets can not be cancelled at HRTC Counters.
4. The service charges are non-refundable in case of e-Tickets cancellation.
5. No refund will be made in case of e-tickets after departure of bus (from the originating station of the route).
6. e-Tickets can only be cancelled by the User himself upto 4 hours prior to the Departure Time of the bus from the Originating Station of the Route by logging in to his/her account and then clicking on Print/Cancel link shown against the e-Ticket. e-Tickets can not be cancelled with in 4 hours prior to the Departure Time of the bus from the Originating Station of the route through any mode.
7. For example : If an e-Ticket is booked from Shimla-Delhi for Rampur-Delhi route departing at 5:00PM from Rampur (Originating Station of the Route) and 9:30PM from Shimla (Source of the Passenger), then the cancellation rules will be applicable from the Departure Time from Rampur (Originating Station of the Route) and not from Shimla (Source Station of the Passenger e-Ticket). This e-Ticket can be cancelled by the user himself upto 1:00PM. No cancellation will be allowed for this e-Ticket after 1:00PM through any mode. No Email request will be entertained for cancellation of tickets.

For any queries contact on phone Numbers:-Dharmasala: 01892-224903, Manali: 01902-252323, Delhi: 011-23868694, Shimla: 0177-2657326, 0177-2806587