

SECTION I : JOURNEY DETAILS (Please Indicate Ticket No. or attach M/R wherever fare claimed is for other than IIInd Class and for air journey and bus journey enclose used ticket/folders)

Departure			Arrival			Model & Class of travel	Train No./ Train Name	Purpose of Journey (Please give details)	Amount Claimed (₹)	Ticket No./MR	Remarks
Date	Time	Station	Date	Time	Station					No./Bus Ticket No.	
20/9	10:00	Jamnagar	20/9	12:00	Rajkot	By Bus	NA	Team Meet	100	Local	Travelled
							18402/ok ha puri exp				
20/9	12:30	Rajkot	20/9	20:00	Vadodara	Train			850	8550865359	By local
24/9	11:58	Vadodara	24/9	18:30	Rajkot	Train	17018/Ra jkot Exp		1080	4856339408	Transport
24/9	19:00	Rajkot	24/9	21:00	Jamnagar	By Bus	NA		100	Local	

Date- 27/11/2017

Signature- 
Name & Designation-

Vatsal N. Bagtharia

Sr. Engineer

7486868385

From: ticketadmin@irctc.co.in

Sent: 19 September 2017 11:35 AM

To: vasu.6193@gmail.com

Subject: Booking Confirmation on IRCTC, Train: 18402, 20-Sep-2017, 2A, RJT -BRC

This is a system generated mail. Please do not reply to this email ID. If you have a query or need any clarification you may:

(1) Call our 24-hour Customer Care or

(2) Email Us care@irctc.co.in

Ticket Confirmation

Dear Customer,

Congratulations! Thank you for using IRCTC's online rail reservation facility. Your e-ticket has been booked and the details are indicated below.

Please take a screenshot of ERS i.e. Virtual Reservation Message(VRM) OF YOUR TICKET FROM YOUR Booked Tickets History page .You have to carry this VRM or SMS send to you along with any one from the listed identity cards (Voter Identity Card / Passport / PAN Card / Driving License / Photo ID card issued by Central / State Govt / Student Identity Card with photograph issued by recognized School or College for their students / Nationalised Bank Passbook with photograph / Credit Cards issued by Banks with laminated photograph) during train journey in original. Both these i.e SMS or VRM & original ID will be examined by ticket checking staff on stations/trains for verification purpose.

Ticket Details

Transaction ID :	100000983839431	PNR No. :	8550865359	Train No. / Name :	18402 / OKHA PURI EXP
Date of Booking :	19-Sep-2017	Class :	SECOND AC	Quota :	GENERAL
Date of Journey :	20-Sep-2017	From :	RJT	To :	BRC
Boarding At :	RJT	Date Of Boarding :	20-Sep-2017	Reservation Up to :	BRC
Scheduled Departure :	12:30 Hrs				

Sl. No.	Name	Age	Gender	Status	Coach	Seat / Berth / WL No
1	VATSAL BAGTHARIA	25	Male	CNF	A1	39

Fare Details

Distance :	347 KM
Ticket Fare :	Rs. 850.00
Service Charge (Inclusive of GST) :	Rs. 0.00
Travel Insurance Premium (Inclusive of GST) :	Rs. 0.00
Total Fare :	Rs. 850.00 *
* Payment Gateway charges as applicable.	

Verified

IRCTC SBI Platinum credit card: [Apply Now](#)

- Book Free Train tickets using Reward Points on www.irctc.co.in
- Enjoy zero payment gateway charge

For cancellation of your ticket, please log in to your account, select the PNR you wish to cancel and cancel your ticket online. Cancellation of your e-Ticket is possible only on the website www.irctc.co.in, and is NOT possible on PRS Counters.

You can cancel any of the passenger names from the list of passengers on this ticket without affecting the ticket as a whole.

This ticket is booked on a personal user ID and can not be sold by an agent. If bought from an agent by any individual, it is at his/her own risk

CANCELLATION OF E-TICKETS

(1) E-Ticket can be cancelled online till preparation of charts (which is normally 4 to 6 hours before the scheduled departure of the train from the originating stations. (For trains starting up to 12 noon the chart preparation is usually done on the previous night)) OR 4 hours before the scheduled departure of boarding the train in case of confirmed ticket OR 30 minutes before the scheduled departure of boarding the train in case of RAC/WL whichever is earlier. If by any reason you are unable to cancel your ticket on the website till the time of charting please mail to etickets@irctc.co.in. User can check their refund status online by clicking "Refund Status" link after logging in. All refund will be processed as per extant Railway Refund Rules. Please refer refund rules [here](#).

(2) After preparation of charts, the user shall have to file online TDR for claiming refund. IRCTC forward the case to concerned Zonal Railway on the basis of Customer request through EDR and Enhance coaching refund system. The refund case will be decided by Railways. The TDR can be filed by the same user who books the ticket. After receipt of the refund amount from Railway, it shall be credited only in the same

account through which booking was made through opted payment gateway. If by any reason you are unable to file TDR through website please mail to etickets@irctc.co.in. User can check TDR/Refund status through TDR History. All refund will be process as per extent Railway Refund Rules. Please refer refund rules [here](#).

(3) Any refund amount will be credited only in the same account through booking was made by user. Customer is advised not to close that account so that refund amount will be credited back.

Now User can change Boarding Station from IRCTC's website. To Change Boarding Station Please log into IRCTC website then go to Book Ticket History Page then Select the PNR and Choose New Boarding Station.

To View the Guidelines for Changing Boarding Station Please Click [here](#)

For CHANGE IN NAME customer can now approach the nearest Railway Reservation Office with Electronic Reservation Slip print out and photo identity proof mentioned in the Electronic Reservation Slip at least 24 hours before the scheduled departure of train as per existing Railway rules.

Once you have cancelled your ticket, the fresh details and changes made by you will be available on the Cancelled e-Tickets History (as a link to site). The refund amount due to you after cancellation will be credited back to the same account which you had used for booking the ticket.

Passengers are advised not to carry inflammable/dangerous/explosive articles as part of their luggage and also to desist from smoking in the trains.

For any further assistance, please contact us at 24*7 Hrs.
Customer Support at **011-39340000** or mail us at care@irctc.co.in.

Just dial 139 from your landline, mobile & CDMA phones for railway enquiries.

To book and get food delivered on your train berth, please call IRCTC Toll free No. {0} or log in at www.ecatering.irctc.co.in

To book Budget Hotels, call IRCTC OYO Hotels on 9313223344 now or [Click here to book](#)

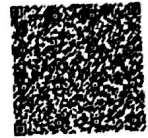
***** Information *****

For any enquiries or information regarding your transaction with IRCTC, do not provide your credit/debit card details by any means to IRCTC. All your queries can be replied on the basis of 15 digit IRCTC Transaction id/ 10 digit PNR no./ User id. IRCTC does not store the credit/ debit card information in any form during the transaction.

Please don't print unless extremely necessary.

IRCTC e-Ticketing Service

Electronic Reservation Slip (Personal User)



1. You can travel on e-ticket sent on SMS or take a Virtual Reservation Message (VRM) along with any one of the prescribed ID in original. Please do not print the ERS unless extremely necessary. This Ticket will be valid with an ID proof in original. Please carry original identity proof. If found traveling without original ID proof, the passenger will be treated as without ticket and charged as per extent Railway Rules.
2. Valid IDs to be presented during train journey by one of the passenger booked on an e-ticket :- Voter Identity Card / Passport / PAN Card / Driving License / Photo ID card issued by Central / State Govt / Public Sector Undertakings of State / Central Government, District Administrations, Municipal bodies and Panchayat Administrations which are having serial number / Student Identity Card with photograph issued by recognized School or College for their students / Nationalized Bank Passbook with photograph / Credit Cards issued by Banks with laminated photograph/Unique Identification Card "Aadhaar".
3. Service Accounting Code (SAC) 996411: Local land transport services of passengers by railways for distance upto 150 Kms Service Accounting Code (SAC) 996416: Sightseeing transportation services by railways for Tourist Ticket Service Accounting Code (SAC) 996421: Long distance transport services of passengers through rail network by Railways for distance beyond 150 Kms
4. In case the ticket has been booked in advance before implementation of GST and the same is cancelled after implementation of GST, Refund amount due as per refund shall be refunded to passenger. However total amount of service charge charged at the time of booking shall not be refunded to passenger in cash/ shall not be transferred in the account in which transaction took place in case of e-Tickets etc.
5. Refund of service tax shall be made only after Ministry of Railways gets refund from the department. The cancelled ticket shall be treated as credit note for getting refund of service tax amount.
6. General rules/ Information for e-ticket passenger have to be studied by the customer for cancellation & refund.

PNR No: 4856339408	Train No. & Name: 17018/RAJKOT EXPRESS	Quota: TATKAL (TQ)
Transaction ID: 1000000088287878	Date & Time Of Booking: 23-Sep-2017 00:38:32 HRS	Class: THIRD AC (3A)
From: VADODARA JN(BRC)	Date Of Journey: 24-Sep-2017	To: RAJKOT JN(RJT)
Boarding At: VADODARA JN(BRC)	Date Of Boarding: 24-Sep-2017	Scheduled Departure: 24-Sep-2017 11:58 *
Resv. Upto: RAJKOT JN(RJT)	Scheduled Arrival: 24-Sep-2017 18:50 *	Adult: 2 Child: 0
Passenger Mobile No: 8866045345		Distance: 347 KM
Passenger Address:	Navkar 3 yogi park, Kalawad Road, Rajkot, GUJARAT - 360005	
N S		

FARE DETAILS :

Ticket Fare **	₹ 2160.0	Rupees Two Thousand One Hundred and Sixty Only
IRCTC Service Charge (Incl. of GST) #	₹ 0.0	Rupees Zero Only
Travel Insurance Premium (Incl. of GST)	₹ 0.0	Rupees Zero Only
Total Fare (all inclusive)	₹ 2160.0	Rupees Two Thousand One Hundred and Sixty Only

** Inclusive of GST - ₹ 102.8 Only

Service Charges per e-ticket irrespective of number of passengers on the ticket.

$$2160 / 2 = 1080$$

✓ Bg
Verified

PASSENGER DETAILS :

SNo.	Name	Age	Sex	Booking Status	Current Status
1	DARSHAN VORA	25	Male	CNF/B3/25/LOWER	CNF/B3/25/LOWER
2	VATSAL BAGTHARIA	25	Male	CNF/B3/26/MIDDLE	CNF/B3/26/MIDDLE

Indian Railways GST Details :

Invoice Number : PS17485633940811 Address: Indian Railways New Delhi

Supplier Information		Recipient Information		Taxable Value	CGST		SGST/UGST		IGST		Total Tax
SAC Code	GSTIN	GSTIN	Name	Address	Rate	Amount	Rate	Amount	Rate	Amount	
996421	07AAAGM0289C1ZL				2057.2				5.0	102.8	102.8

This ticket is booked on a personal user ID and cannot be sold by an agent. If bought from an agent by any individual, it is at his/her own risk.

Place of Supply: VADODARA JN(BRC) State Code/Name of Supplier : 24/Gujarat

Ticket Printing Time: 23-Sep-2017 00:44:30 HRS

क्या आप जानते हैं कि आपके किराये का 43% देश के आम नागरिक वहन करते हैं?

Are you aware that 43% of your fare is borne by the common citizens of the country?

Print ERS Without Advertisements [X]

E-Catering
Book food and get it delivered on your Train Berth
Book Now

Indian Railways In Collaboration With IRCTC Launches
DESERT CIRCUIT
TIGER EXPRESS
WITH CITY OF LAKES UDAIPUR
LTC Compliance SEMI LUXURY AC TOURIST TRAINS

IMPORTANT :

1. For details, rules and terms & conditions of E-Ticketing services, please visit www.irctc.co.in.
2. *New Time Table will be effective from 1-Oct-2017. Departure time and Arrival Time printed on this ERS/VRM is liable to change. Please Check correct departure, arrival from Railway Station Enquiry, Dial 139 or SMS RAIL to 139.
3. There are amendments in certain provision of Refund Rules. Refer Amended Refund Rules w.e.f 12-Nov-2015.(details available on www.irctc.co.in under heading Refund Rule--> Cancellation of Ticket and Refund Rules 2015.)
4. The accommodation booked is not transferable and is valid only if the ORIGINAL ID card prescribed is presented during the journey. The ERS/VRM/MRM along with valid id card of any one the passenger booked on e-ticket proof in original would be verified by TTE with the name and PNR on the chart. If the Passenger fail to produced/display ERS/VRM due to any eventuality(loss, damaged mobile/laptop etc.) but has the prescribed original proof of identity, a penalty of Rs.50/- per ticket as applicable to such cases will be levied. The ticket checking staff on board/off board will give excess fare ticket for the same.
5. E-ticket cancellations are permitted through www.irctc.co.in by the user.

6. PNRs having fully waitlisted status will be dropped and the names of the passengers will not appear on the chart. They are not allowed to board the train. However the names of PARTIALLY waitlisted/confirmed and RAC will appear in the chart.
7. Obtain certificate from the TTE/Conductor in case of (a) PARTIALLY waitlisted e-ticket when LESS NO. OF PASSENGERS travel, (b) A.C. FAILURE, (c) TRAVEL IN LOWER CLASS. This original certificate must be sent to GGM (IT), IRCTC, Internet Ticketing Centre, IRCA Building, State Entry Road, New Delhi-110055 after filing TDR online within prescribed time for claiming refund.
8. In case of Partial confirmed/RAC/Wait listed ticket, TDR should be filed online within prescribed time in case NO PASSENGER is travelling for processing of refund as per Railway refund rules under heading General Information.
9. While TDR refund requests are filed & registered on IRCTC website www.irctc.co.in, they are processed by Zonal Railways as per Railway Refund Rules. (detail available on www.irctc.co.in)
10. In premium special train cancellation is not allowed.
11. Confirmed ticket can be cancelled upto thirty minutes before scheduled departure of the train. However, no refund shall be granted on cancellation of confirmed ticket after four hours before the scheduled departure of train.
12. RAC/partially confirmed Ticket can be cancelled upto thirty minutes before scheduled departure of the train. However, refund will be granted as per provisions of extant Railway Refund Rule.
13. In case, on a party e-ticket or a family e-ticket issued for travel of more than one passenger, some passengers have confirmed reservation and others are on RAC or waiting list, full refund of fare, less clerkage, shall be admissible for confirmed passengers also subject to the condition that the ticket shall be cancelled online or online TDR shall be filed for all the passengers upto thirty minutes before the scheduled departure of the train.
14. For Suvidha Train, only 50% refund is allowed in case of cancellation of Confirm/RAC tickets upto 6 hours before the scheduled departure of the train or preparation of chart whichever is earlier.
15. In case of Train Cancellation, full refund will be granted automatically by the System. However, if the train is cancelled partially on its run, passengers are required to file TDR within 72hrs from schedule departure of the train from the passenger's boarding station.
16. Passengers are advised not to carry inflammable/dangerous/explosive/articles as part of their luggage and also to desist from smoking in the trains.
17. Contact us on: - 24*7 Hrs Customer Support at 011-23340000/011-39340000, Chennai Customer Care 044 - 25300000 or Mail To: care@irctc.co.in.
18. Variety of meals available in more than 1500 trains. For delivery of meal of your choice on your seat log on to www.ecatering.irctc.co.in or call 1323 Toll Free. For any suggestions/complaints related to Catering services, contact Toll Free No. 1800-111-321 (07.00 hrs to 22.00 hrs)
19. Railway Security Helpline No. 182
20. ALL India Passenger Helpline no 138
21. PNR and train arrival/departure enquiry no. 139
22. To report unsavoury situation during journey, Please dial railway security helpline no. 182
23. All the Terms and conditions specified will be applicable in case of opting Travel Insurance facility. Please Refer Travel Insurance's Terms & Conditions available on Home page of www.irctc.co.in website.
24. Never purchase e-ticket from unauthorized agents or persons using their personal IDs for commercial purposes. Such tickets are liable to be cancelled and forfeited without any refund of money, under section (143) of the Indian Railway Act 1989. List of authorized agents are available on www.irctc.com E-Ticket Agent Locator

Dear Passengers Know Your Entitlement

Indicative Standard Menu Mail Express :- (Catering charges are not included in ticket fare)	
Tea (With tea bag)/Coffee (150ml)	Rs. 7/-
Rail Neer/Packaged drinking water (Chilled)	
(a). 1 litre bottle/1000ml	Rs. 15/-
(b). 500ml. Bottle	Rs. 10/-
Janta meal or Economy meal or Janta Khana	Rs. 20/-
Standard Breakfast	
Veg. Breakfast - Bread Butter and Cutlet -02 Veg. Cutlet (100 gm) + 02 bread slice+10gms butter chiplet + Totmato sauce	Rs. 30/-
Veg. Breakfast - Idli and Vada -04 no. Idli (200 gm) + 04 no Urad Vada (120gm) + 50gms Chutney	Rs. 30/-
Non-Veg. Breakfast - Omelette of 02 eggs + 02 bread slice + 10gms butter chiplet + Totmato sauce	Rs. 35/-
Standard Casserole meals - Lunch/Dinner	
Vegetarian - Rice (150 gm) + Parantha (02 nos.)/ Chapati (04nos.) + Dal/Sambhar(150gms) + Mix Veg.(100gms) + Pickel sachet + 250 ml PDW glass	Rs. 50/-
Non. Vegetarian - Rice (150 gm) + Parantha (nos.)/Chapati (04nos.) + Dal/Sambhar(150gms) + Egg curry (02 nos of eggs) + Pickel sachet +250 ml PDW glass	Rs. 55/-