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## Introduction to the International Student Support team

- Jo Bennett, Lisa Milne & Jill Moore

**WORLD  
CHANGING  
GLASGOW**

THE SUNDAY TIMES  
GOOD  
UNIVERSITY  
GUIDE  
2022

SCOTTISH  
UNIVERSITY  
OF THE YEAR





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## Welcome to Glasgow!

- We'd like to know about you! Poll questions





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# The International Student Advisers

- Jo Bennett (Full time)
- Lisa Milne (Full time)
- Jill Moore (Part-time: Monday-Wednesday)
- Melanie Sangha (Part-time: Thursday & Friday)





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## How we communicate with students

- Important messages
- Events and trips
- Look out for our 'International Student Messages' emails!
- Follow us on social media!
  - UofGinternational (Instagram)
  - @ISSUofG (Facebook)



**Wednesday 11 May 2022**  
**International Student Support**  
Events, updates and information for  
UofG international students.

### UPCOMING EVENTS



**INFORMATION SESSION: LOOKING FOR A JOB IN THE UK AFTER YOUR STUDIES AND INTRODUCTION TO THE GRADUATE ROUTE**

Date: Wednesday 11 May 2022  
Time: 14:00-15:00

Are you thinking about looking for work in the UK after your studies have ended? In this session, the International Student Adviser will provide an introduction to the Graduate Route visa, including information on the application costs, eligibility requirements and the application process. The Careers Manager from the Business School will also give a presentation on job searching strategies and there will be time at the end of the session for your questions.

[BOOK YOUR PLACE ON THIS EVENT HERE](#)



**CULTURAL SESSION: CLANS OF SCOTLAND, BROTHER IN ARMS**

Date: Thursday 26 May 2022  
Time: 13:00-14:00

The Clan system is one of the most distinctive features of Scottish history with many Scots today still proud to wear their clan tartan. Clan comes from the gaelic word clann literally meaning children but not all clan members were directly related.

Join us to learn more about the Clan system in Scotland and to hear some of the stories behind their origins and clan crests (coat of arms).

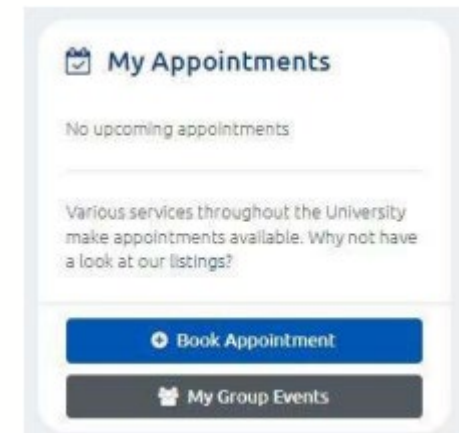
[BOOK YOUR PLACE ON THIS EVENT HERE](#)



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## How students can book to see us

- 1-1 International Student Advice appointments
  - immigration
  - welfare/personal/financial matters
  - matters related to dependants
- 1-1 Immigration & Visas and Welfare appointments (1 hour, zoom)
- Quick Queries (20 minutes, in-person)
- MyGlasgow Student Portal My Appointments





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## Common student questions







## Have I received the correct visa from UKVI?

- Check your visa expiry date!
  - Degree course 12 months or longer = course end date + 4 months
- Check the conditions
  - Have you been granted permission to work?
- Report errors to UKVI within 10 days





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## Can I work in the UK while I study?

- Check your visa conditions and visa decision letter!
- Student visa: "Work 20hrs max in term time" Student employment permissions. Up to 20 hours per week during term time and full time during vacation periods. 20 hour per maximum is not flexible.
- Standard Visitor visa: no work (paid or unpaid)
- Certain types of employment are prohibited on a Student visa.
- When you obtain a job offer or start working, you should apply for a National Insurance (NI) Number by applying online. You may need to attend an appointment to prove your identity (or post copies of documents).







## Do I need to register with Police?

- No
- From 5 August 2022, no-one is required to register under the Police Registration scheme
- You also do not need to make updates to a Police Registration Certificate



## How do I register with a doctor and dentist in the UK?

- Check for a local NHS doctor (GP) and dentist on [www.nhsinform.scot](http://www.nhsinform.scot)
- Take the following with you to register:
  - Passport
  - BRP or visa sticker
  - Certifying Letter
- GP appointments, hospital treatment and prescriptions are free. Dental treatment is not free – make sure you register with an NHS dentist.
- Don't wait until you are ill!

The screenshot shows the 'Services directory' section of the NHS website. It has a purple background with a white location pin icon. The text 'Find a local service or group.' is displayed. Below this is a search bar with a dropdown menu showing 'A&Es and Minor Injuries Units' and a search button with a magnifying glass icon. The search bar also contains the placeholder text 'Place / postcode'.





## Do I need to fill in a Council Tax exemption?

- Full-time students on courses of at least 24 weeks per academic year are eligible for exemption status
  - University accommodation - automatically exempt
  - Private accommodation - must submit an exemption application to GCC
    - 1) Ensure your term address is up to date in MyCampus
    - 2) 'Opt in' to the automated confirmation of student status on MyCampus (see the 'Addresses' page in your Student Center)
    - 3) Complete GCC Tax Exemption Form online
- You must be fully registered for UofG to confirm your student status to GCC
- [www.gla.ac.uk/myglasgow/students/sset/counciltax/](http://www.gla.ac.uk/myglasgow/students/sset/counciltax/)



## How do I open a UK bank account?

- Check your UK term address on MyCampus
- Print out Bank Letter from MyCampus or request a Bank Letter
- Book an appointment
- Take the following with you to your appointment:
  - Bank Letter
  - Passport
  - BRP or visa sticker





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**How do I stay safe in Glasgow?**



## How do I stay safe in Glasgow?

### In your accommodation

- Lock your doors and windows each time you are out.
- Don't keep large amounts of cash in your room.
- Familiarise yourself with accommodation staff contacts and reception opening hours.
- Take care of your purse/wallet, keys, passport & BRP – you could save a copy of important documents.
- Don't assume everyone coming into your building has a genuine purpose.

### At night

- Think about travelling by taxi.

- If walking, take care to...

walk through well-lit / well-populated streets

familiarise yourself with your route before you leave

try to walk with groups of friends

don't accept lifts





## Are there any safety rules I should be aware of?

- **Emergencies:** Call 999 in an emergency and ask for police, fire brigade or ambulance. Be ready to provide details of where you are and what the emergency is.
- **Firearms Act:** Don't carry anything which could be thought to be an offensive weapon (e.g. knife, pepper spray, mace, CS gas). If any of these are found in your possession, you will be charged by the police.
- **Drinking in a Public Place:** In Glasgow, the consumption of alcohol or possession of an open container of alcohol in public places is illegal. Breaking this law can mean a fine.
- **Telephone/Email Scams:** Sometimes students receive calls or messages from people saying they are calling from UKVI or an Embassy. They are usually quite threatening and make demands for money in the form of a fine. If you receive any such calls and are suspicious that the call is not genuine, please do not give out any personal information or confirm that any of the information they have is correct. Do not pay them any money. End the call and please let ISS know.



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## How can I meet other UofG students?

- UofG Welcome Week
  - Welcome to Scotland Social
  - Find a Friend Online
  - Conversation Café
  - Welcome Ceilidh
- Clubs & Societies – 353!
- GUSA Buddy System – 4 weeks of social sports sessions with your Buddy





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# I'm not sure I'll remember these details! Where can I find this information later?

- Session recording
- International Student Support webpages
  - Latest News
  - Upcoming Events
  - Link to book 1-1 Immigration & Visa Advice and Quick Queries appointments
  - Information and guides

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→ STUDY → RESEARCH → EXPLORE

Home / International students / International student support

## INTERNATIONAL STUDENT SUPPORT

- Visas and Immigration
- International Welcome Week
- Student Life and Wellbeing
- International Student Support

International Student Support is a dedicated team of advisors who are here to guide all our international students through their student journey here at Glasgow. From Visas and Immigration to Welcome and Orientation events we offer a wide and service to ensure that you have an excellent student experience.







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## I'm a new international student and I need some help with quick questions

- Come and see our Welcome Team!
- Welcome Desk – Fraser Building, level 2
  - Mobile phones
  - Settling into Glasgow
  - Directions and getting around Glasgow
  - Shopping
  - GP/dentist registration
  - Referral to other university services





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**International Student Support**

**[internationalstudentsupport@glasgow.ac.uk](mailto:internationalstudentsupport@glasgow.ac.uk)**

**#UofGWorldChangers**



**@UofGlasgow**