

Customer Churn Analysis

7043

Total Customers

1869

Customer Churned

0.27

Churn_Rate

16.06M

Sales

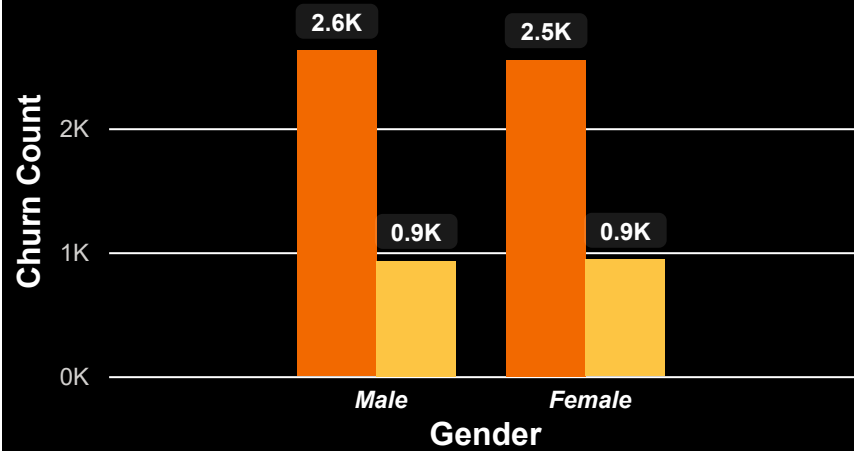
Contract

All



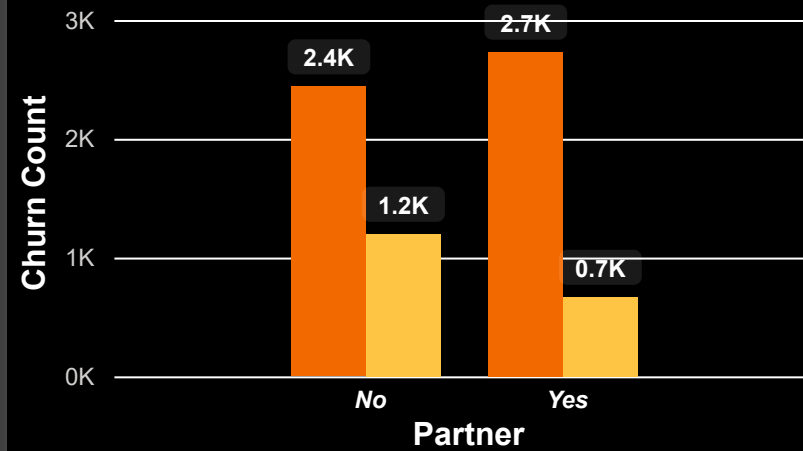
Churn based on Gender

Churn ● No ● Yes



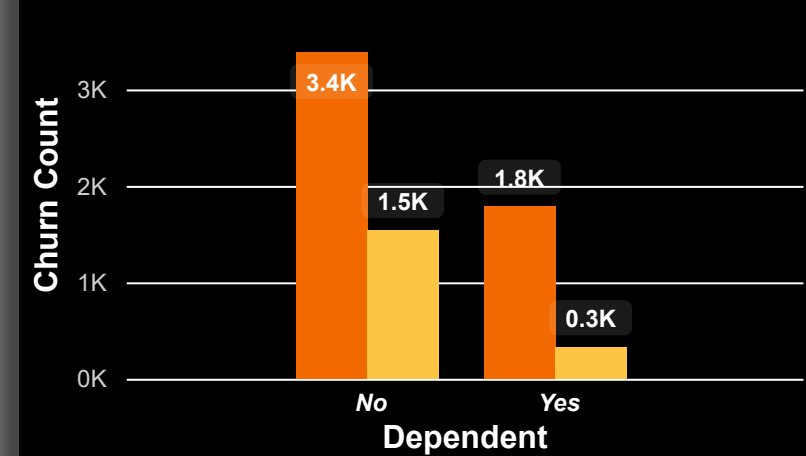
Churn based on Partner

Churn ● No ● Yes



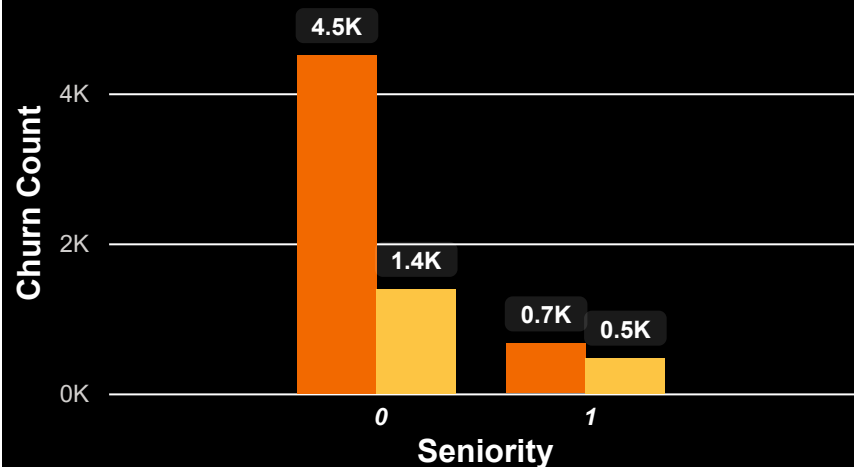
Churn Count based on Dependents

Churn ● No ● Yes



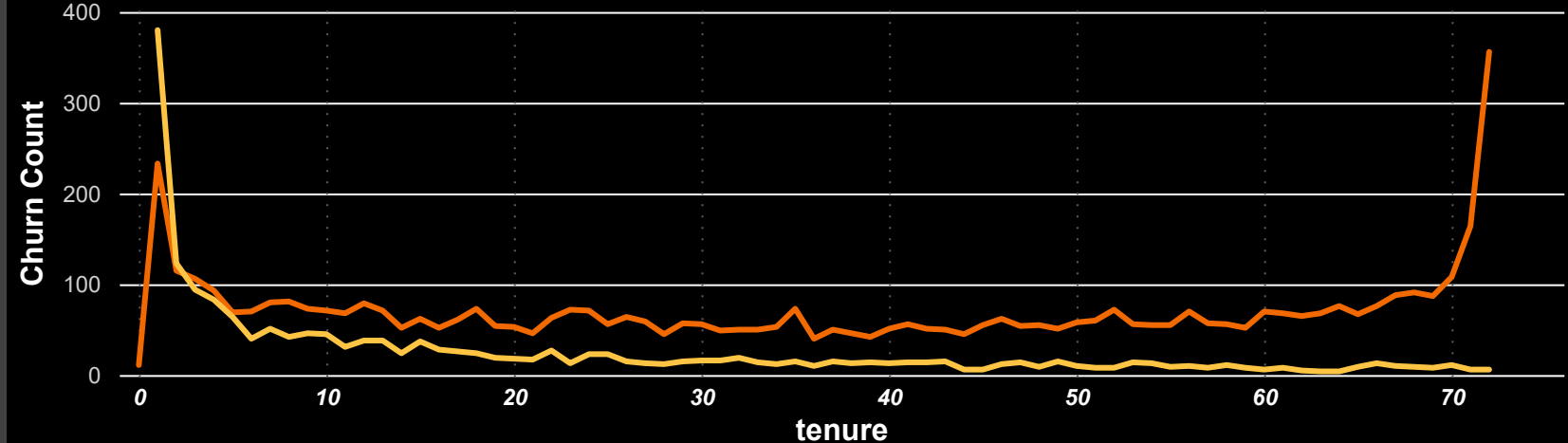
Churn based on Seniority

Churn ● No ● Yes



Churn over Tenure

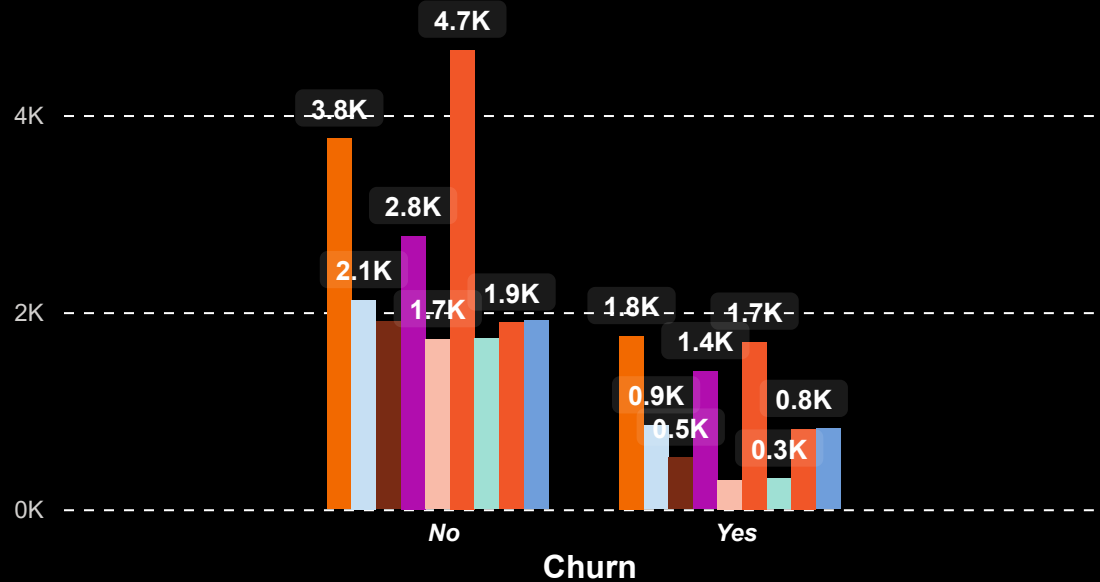
Churn ● No ● Yes





Churn Based on Services

- Internet Service
- MultipleLines
- OnlineBackup
- PaperlessBilling
- OnlineSecurity
- PhoneService
- TechSupport
- StreamingTV
- Sum of StreamingMovies



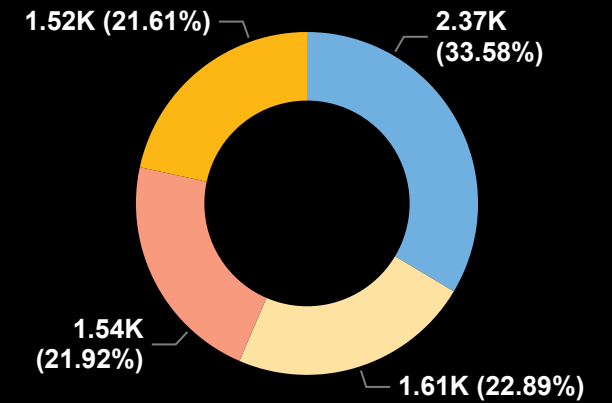
Contract

All

Churn by PaymentMethod

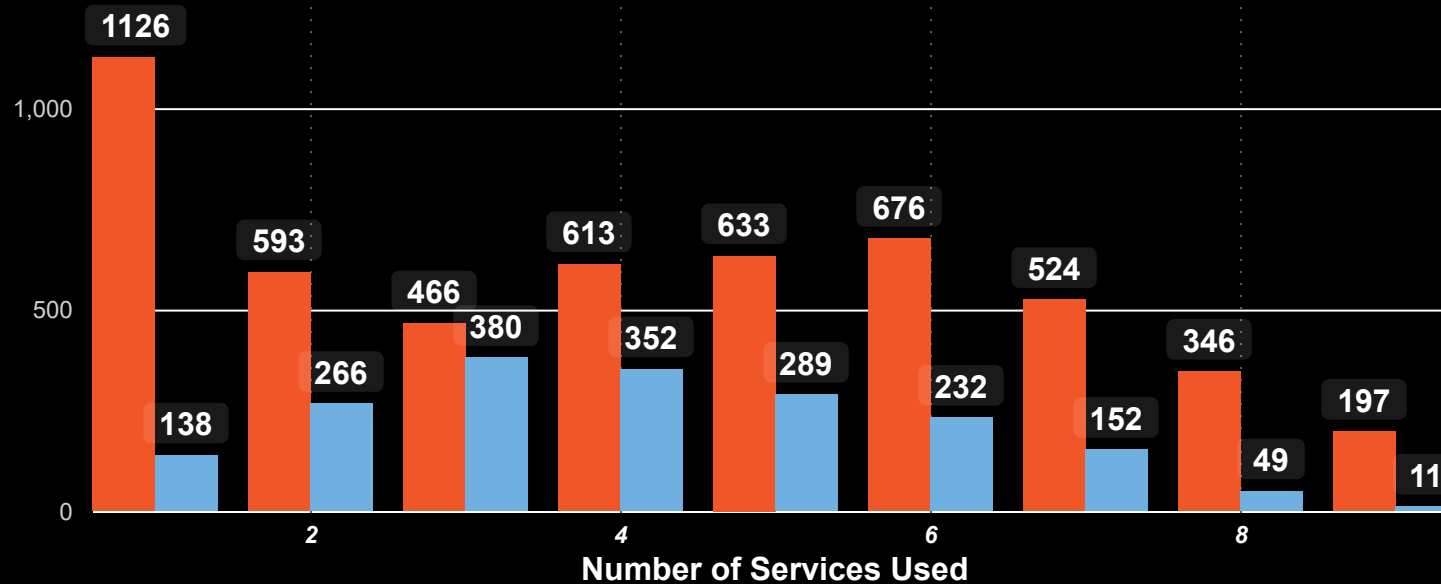
PaymentMethod

- Electronic check
- Mailed check
- Bank transfer (auto...)
- Credit card (autom...)



Churn by Total Services

Churn Flag 0 1



Services used by Customers

- Internet Service
- MultipleLines
- OnlineBackup
- PaperlessBilling
- OnlineSecurity
- PhoneService
- TechSupport
- StreamingTV
- StreamingMovies

