Qualification details

ICT30120 - Certificate III in Information Technology

Summary

Releases:

Release	Status	Release date
3	Current	2022/02/03
2	Replaced	2020/10/02
1	Replaced	2020/07/21

Usage recommendation: **Current**

Mapping:

Mapping	Notes	Date
Supersedes ICT30118 - Certificate III in Information, Digital Media and Technology		2020/07/21

Training packages that include this qualification

Code	Title	Release
ICT	Information and Communications Technology	8.0 - 8.1

Units of competency

Code		Title	Essential
BSBCRT301		Develop and extend critical and creative thinking skills	Core
BSBTEC201		Use business software applications	Elective
BSBXCS301		Protect own personal online profile from cyber security threats	Elective
BSBXCS302		Identify and report online security threats	Elective
BSBXCS303		Securely manage personally identifiable information and workplace information	Core
BSBXCS401		Maintain security of digital devices	Elective
BSBXCS402		Promote workplace cyber security awareness and best practices	Elective
BSBXCS403		Contribute to cyber security threat assessments	Elective
BSBXCS404		Contribute to cyber security risk management	Elective
BSBXCS405		Contribute to cyber security incident responses	Elective
BSBXTW301		Work in a team	Core
CUAANM301		Create 2D digital animations	Elective
CUAANM302		Create 3D digital animations	Elective
CUADIG211		Maintain interactive content	Elective
CUADIG301		Prepare video assets	Elective
CUADIG302		Author interactive sequences	Elective
CUADIG303		Produce and prepare photo images	Elective
CUADIG304		Create visual design components	Elective
CUADIG311		Prepare video assets	Elective
CUADIG312		Author interactive sequences	Elective

Code		Title	Essential
CUAPOS211		Perform basic vision and sound editing	Elective
CUASOU212		Perform basic sound editing	Elective
ICPDMT3460		Incorporate video into multimedia presentations	Elective
ICTCLD301		Evaluate characteristics of cloud computing solutions and services	Elective
ICTCLD401		Configure cloud services	Elective
ICTDMT405		Produce interactive animations	Elective
ICTGAM304		Develop three-dimensional (3D) models for digital games	Elective
ICTGAM305		Apply simple textures and shading to three-dimensional (3D) models for digital games	Elective
ICTGAM306		Review and apply traditional animation principles	Elective
ICTICT213		Use computer operating systems and hardware	Elective
ICTICT214		Operate application software packages	Elective
ICTICT215		Operate digital media technology packages	Elective
ICTICT216		Design and create basic organisational documents	Elective
ICTICT219		Interact and resolve queries with ICT clients	Elective
ICTICT221		Identify and use specific industry standard technologies	Elective
ICTICT222		Research and share ICT solutions for Indigenous users	Elective
ICTICT309		Create ICT user documentation	Elective
ICTICT310		Identify and use industry specific technologies	Elective
ICTICT311		Customise packaged software applications	Elective
ICTICT312		Use advanced features of applications	Elective
ICTICT313		Identify IP, ethics and privacy policies in ICT environments	Core
ICTICT314		Connect internal hardware components	Elective
ICTICT315		Implement system software changes	Elective
ICTICT316		Implement new technology	Elective
ICTICT317		Maintain standard operating environments	Elective
ICTICT318		Validate test cases and develop proof of concepts	Elective
ICTICT438		Select, configure and deploy software and hardware testing tools	Elective
ICTNWK307		Provide network systems administration	Elective
ICTNWK308		Determine and action network problems	Elective
ICTNWK309		Configure and administer network operating systems	Elective
ICTNWK310		Administer network peripherals	Elective
ICTNWK311		Install and test network protocols	Elective
ICTPMG301		Contribute as part of an IT project management team	Elective
ICTPRG302		Apply introductory programming techniques	Core
ICTPRG430		Apply introductory object-oriented language skills	Elective
ICTPRG435		Write scripts for software applications	Elective
ICTSAS210		Update and maintain hardware, software and documentation inventories	Elective
ICTSAS211		Develop solutions for basic ICT malfunctions and problems	Elective
ICTSAS212		Record the requirements of client support requests	Elective
ICTSAS213		Maintain the integrity of ICT systems	Elective
ICTSAS214		Protect devices from spam and destructive software	Elective
ICTSAS215		Protect and secure information assets	Elective
ICTSAS216		Maintain ICT equipment and replace consumables	Elective
ICTSAS217		Connect a home based local wireless network	Elective
ICTSAS305		Provide ICT advice to clients	Core

Code		Title	Essential
ICTSAS308		Run standard diagnostic tests	Elective
ICTSAS309		Maintain and repair ICT equipment and software	Elective
ICTSAS310		Install, configure and secure a small office or home office network	Elective
ICTSAS311		Maintain computer hardware	Elective
ICTSAS312		Provide basic system administration	Elective
ICTSAS440		Monitor and administer security of ICT systems	Elective
ICTWEB304		Build simple web pages	Elective
ICTWEB305		Produce digital images for the web	Elective
ICTWEB306		Develop web presence using social media	Elective
ICTWEB431		Create and style simple markup language documents	Elective
ICTWHS204		Follow work health and safety and environmental policy and procedures	Elective

Classifications

Scheme	Code	Name
ANZSCO Identifier	313112	Ict Customer Support Officer
ASCED Qualification/Course Field of Education Identifier	0203	Information Systems
Qualification/Course Level of Education Identifier	514	Certificate III
Taxonomy - Industry Sector	N/A	Education Support, Information Technology, Information Technology Support Services
Taxonomy - Occupation	N/A	IT Technician, Help Desk Officer, Customer Service Representative (ICT), Client Support Officer (ICT), User Support Specialist