

startdatetime	tollfree	answerpoint	customer_name	account_num	caller	call_date	call_time
1/6/2021 0:09	1300-80-8843	(007) 477-4654	Chakra Express Berhad	H138989202041	(009) 897-2785	1/6/2021	00:09:07
1/6/2021 0:12	1300-88-4149	(007) 280-2621	Syarikat Ninian Services	A349596253442	(011) 9080-7862	1/6/2021	00:12:16
1/6/2021 0:30	1300-80-9520	(003) 9929-4891	Suk Dee Services Sdn. Bhd.	G543943996617	(013) 491-5289	1/6/2021	00:30:57
1/6/2021 0:31	1300-80-8843	(007) 477-4654	Chakra Express Berhad	H138989202041	(009) 379-3714	1/6/2021	00:31:15
1/6/2021 0:33	1800-80-8722	(003) 9904-7183	Bank Jie Koay Berhad	A782482625155	(010) 592-1597	1/6/2021	00:33:23
1/6/2021 0:36	1300-80-3075	(007) 255-7720	Theo Siaw Group Sdn. Bhd.	G487461103916	(004) 504-9381	1/6/2021	00:36:35
1/6/2021 0:37	1300-80-8843	(007) 477-4653	Chakra Express Berhad	H138989202041	(082) 822-350	1/6/2021	00:37:09
1/6/2021 0:49	1800-88-2704	(007) 277-5675	Syarikat Kavita Sales	G976215187057	(003) 531-9479	1/6/2021	00:49:17
1/6/2021 0:50	1800-88-2704	(007) 277-5676	Syarikat Kavita Sales	G976215187057	(015) 140-7191	1/6/2021	00:50:38
1/6/2021 0:51	1800-88-1025	(003) 5452-9486	Ashraf Sales Berhad	U351371492308	(013) 310-9950	1/6/2021	00:51:50
1/6/2021 0:55	1800-88-8921	(007) 564-1409	Gambino Finance Group Sdn. Bhd.	G847817902742	(015) 501-7478	1/6/2021	00:55:49
1/6/2021 0:57	1300-80-8843	(007) 477-4652	Chakra Express Berhad	H138989202041	(013) 659-7309	1/6/2021	00:57:08
1/6/2021 0:57	1800-88-6843	(007) 983-9237	Radio Media Sdn. Bhd.	P860353698153	(017) 137-5453	1/6/2021	00:57:46
1/6/2021 0:57	1300-80-5873	(003) 5391-2521	Latiff Banking Berhad	S405940890926	(003) 242-8635	1/6/2021	00:57:58
1/6/2021 0:59	1800-80-8722	(003) 9904-7183	Bank Jie Koay Berhad	A782482625155	(015) 186-8080	1/6/2021	00:59:45
1/6/2021 1:02	1300-80-3075	(007) 255-7720	Theo Siaw Group Sdn. Bhd.	G487461103916	(010) 601-9481	1/6/2021	01:02:04
1/6/2021 1:07	1300-88-5213	(007) 555-1075	Theiviya Sales Berhad	G317216297671	(014) 439-382	1/6/2021	01:07:41
1/6/2021 1:08	1800-88-2036	(007) 359-1442	Bank Dana Malaysian Berhad	C125479901394	(007) 745-6825	1/6/2021	01:08:23
1/6/2021 1:15	1800-80-3257	(007) 604-7069	Syarikat Shui Ang Express	G245309600462	(089) 752-1885	1/6/2021	01:15:04
1/6/2021 1:16	1800-80-1579	(007) 344-1901	Suhaimi Services Sdn. Bhd.	S559228992508	(003) 450-4452	1/6/2021	01:16:15
1/6/2021 1:16	1300-80-9520	(003) 9929-4892	Suk Dee Services Sdn. Bhd.	G543943996617	(004) 168-9749	1/6/2021	01:16:53
1/6/2021 1:17	1800-80-3257	(007) 604-7069	Syarikat Shui Ang Express	G245309600462	(004) 472-1695	1/6/2021	01:17:45
1/6/2021 1:18	1800-88-1025	(003) 5452-9485	Ashraf Sales Berhad	U351371492308	(019) 187-6113	1/6/2021	01:18:29
1/6/2021 1:20	1800-80-2613	(003) 5547-9805	Kat Sau Express Berhad	G782875555380	(017) 531-9499	1/6/2021	01:20:02
1/6/2021 1:22	1800-88-8921	(007) 564-1409	Gambino Finance Group Sdn. Bhd.	G847817902742	(012) 399-6691	1/6/2021	01:22:23
1/6/2021 1:23	1300-80-9520	(003) 9929-4890	Suk Dee Services Sdn. Bhd.	G543943996617	(004) 664-7978	1/6/2021	01:23:59
1/6/2021 1:26	1800-80-8722	(003) 9904-7185	Bank Jie Koay Berhad	A782482625155	(007) 799-5478	1/6/2021	01:26:03
1/6/2021 1:27	1300-88-7033	(003) 4308-1301	Mastura Group Sdn. Bhd.	S420827765538	(004) 796-6773	1/6/2021	01:27:57
1/6/2021 1:28	1800-88-3329	(003) 8018-6824	Tiah King Services Berhad	B545634919109	(082) 272-183	1/6/2021	01:28:54
1/6/2021 1:32	1800-88-2691	(007) 444-4384	Martin-Schulz Asia Berhad	S992145424887	(012) 666-4919	1/6/2021	01:32:33

hr	dy	area	state	region	calls	calls<60sec	duration	dduration
12AM - 2AM	Tuesday	KUALA LIPIS	PAHANG	EAST COAST REGION	1	1	48	00:00:48
12AM - 2AM	Tuesday	MOBILE	JOHOR / MELAKA / N. SEMBILAN	SOUTHERN REGION	1	1	17	00:00:17
12AM - 2AM	Tuesday	MOBILE	JOHOR	SOUTHERN REGION	1	1	3	00:00:03
12AM - 2AM	Tuesday	RAUB	PAHANG	EAST COAST REGION	1	1	42	00:00:42
12AM - 2AM	Tuesday	MOBILE	JOHOR	SOUTHERN REGION	1	1	31	00:00:31
12AM - 2AM	Tuesday	KAMPAR	PERLIS	NORTHERN REGION	1	1	47	00:00:47
12AM - 2AM	Tuesday	SRI AMAN	SARAWAK	EAST MALAYSIA	1	0	265	00:04:25
12AM - 2AM	Tuesday	BANGSAR	KUALA LUMPUR	CENTRAL REGION	1	1	45	00:00:45
12AM - 2AM	Tuesday	MOBILE	SARAWAK / SABAH	EAST MALAYSIA	1	0	233	00:03:53
12AM - 2AM	Tuesday	MOBILE	MELAKA	SOUTHERN REGION	1	1	3	00:00:03
12AM - 2AM	Tuesday	MOBILE	PERAK	NORTHERN REGION	1	1	0	00:00:00
12AM - 2AM	Tuesday	MOBILE	TERENGGANU	EAST COAST REGION	1	0	192	00:03:12
12AM - 2AM	Tuesday	MOBILE	SARAWAK / SABAH	EAST MALAYSIA	1	0	298	00:04:58
12AM - 2AM	Tuesday	GOMBAK	SELANGOR	CENTRAL REGION	1	1	59	00:00:59
12AM - 2AM	Tuesday	MOBILE	MELAKA	SOUTHERN REGION	1	0	89	00:01:29
12AM - 2AM	Tuesday	MOBILE	KUALA LUMPUR / SELANGOR	CENTRAL REGION	1	1	47	00:00:47
12AM - 2AM	Tuesday	MOBILE	SARAWAK	EAST MALAYSIA	1	1	52	00:00:52
12AM - 2AM	Tuesday	KLUANG	JOHOR	SOUTHERN REGION	1	1	40	00:00:40
12AM - 2AM	Tuesday	TAWAU	SABAH	EAST MALAYSIA	1	1	9	00:00:09
12AM - 2AM	Tuesday	AMPANG	KUALA LUMPUR	CENTRAL REGION	1	1	14	00:00:14
12AM - 2AM	Tuesday	SUNGAI PETANI	KEDAH	NORTHERN REGION	1	0	202	00:03:22
12AM - 2AM	Tuesday	KAMPAR	PERLIS	NORTHERN REGION	1	1	31	00:00:31
12AM - 2AM	Tuesday	MOBILE	N. SEMBILAN	SOUTHERN REGION	1	1	35	00:00:35
12AM - 2AM	Tuesday	MOBILE	N. SEMBILAN	SOUTHERN REGION	1	1	1	00:00:01
12AM - 2AM	Tuesday	MOBILE	PERLIS	NORTHERN REGION	1	1	0	00:00:00
12AM - 2AM	Tuesday	KAMPAR	PERLIS	NORTHERN REGION	1	0	234	00:03:54
12AM - 2AM	Tuesday	KULAI	JOHOR	SOUTHERN REGION	1	1	51	00:00:51
12AM - 2AM	Tuesday	SUNGAI PETANI	KEDAH	NORTHERN REGION	1	1	0	00:00:00
12AM - 2AM	Tuesday	SRI AMAN	SARAWAK	EAST MALAYSIA	1	1	22	00:00:22
12AM - 2AM	Tuesday	MOBILE	PULAU PINANG	NORTHERN REGION	1	0	215	00:03:35

cost	busy	no_answer	other	incomplete	complete	dur_range	reason	hr_id	state_id	dur_range_id	billing
480	0	0	0	0	1	46 - 60 seconds		1	7	4	Unbilled
170	0	0	0	0	1	16 - 30 seconds		1	17	2	Unbilled
30	0	0	0	0	1	1 - 15 seconds		1	1	1	Unbilled
420	0	0	0	0	1	31 - 45 seconds		1	7	3	Unbilled
310	0	0	0	0	1	31 - 45 seconds		1	1	3	Unbilled
470	0	0	0	0	1	46 - 60 seconds		1	9	4	Unbilled
2650	0	0	0	0	1	Greater than 2 minutes		1	12	6	Unbilled
450	0	0	0	0	1	31 - 45 seconds		1	4	3	Unbilled
2330	0	0	0	0	1	Greater than 2 minutes		1	19	6	Unbilled
30	0	0	0	0	1	1 - 15 seconds		1	5	1	Unbilled
0	0	0	1	1	0		OTHER	1	8	7	Unbilled
1920	0	0	0	0	1	Greater than 2 minutes		1	14	6	Unbilled
2980	0	0	0	0	1	Greater than 2 minutes		1	19	6	Unbilled
590	0	0	0	0	1	46 - 60 seconds		1	13	4	Unbilled
890	0	0	0	0	1	1 - 2 minutes		1	5	5	Unbilled
470	0	0	0	0	1	46 - 60 seconds		1	15	4	Unbilled
520	0	0	0	0	1	46 - 60 seconds		1	12	4	Unbilled
400	0	0	0	0	1	31 - 45 seconds		1	1	3	Unbilled
90	0	0	0	0	1	1 - 15 seconds		1	11	1	Unbilled
140	0	0	0	0	1	1 - 15 seconds		1	4	1	Unbilled
2020	0	0	0	0	1	Greater than 2 minutes		1	2	6	Unbilled
310	0	0	0	0	1	31 - 45 seconds		1	9	3	Unbilled
350	0	0	0	0	1	31 - 45 seconds		1	6	3	Unbilled
10	0	0	0	0	1	1 - 15 seconds		1	6	1	Unbilled
0	0	0	1	1	0		OTHER	1	9	7	Unbilled
2340	0	0	0	0	1	Greater than 2 minutes		1	9	6	Unbilled
510	0	0	0	0	1	46 - 60 seconds		1	1	4	Unbilled
0	0	0	1	1	0		OTHER	1	2	7	Unbilled
220	0	0	0	0	1	16 - 30 seconds		1	12	2	Unbilled
2150	0	0	0	0	1	Greater than 2 minutes		1	10	6	Unbilled