

## EXPERIENCE

### Freelance

San Francisco, CA

Product Designer

Jan 2017 — Present

- Develop flow charts and user journeys to map out intuitive, human-centered experiences for early-staged startups
- Execute favorable information architecture and interaction design to prioritize user experience and business goals
- Design and code visually pleasing user interfaces using front-end development with HTML & CSS

### Progressly

Redwood City, CA

Product Designer

Sep 2016 – Jan 2017

- Initiated and headed first-ever company design sprint, facilitating discussion between product, sales, and engineering resulting in a group brainstorm to reconstruct underlying framework structure from the ground up
- Collaborated with product manager, designers, and engineers to conduct research, ideate, and launch designs and constructed production-ready prototypes for user testing to validate customer needs
- Designed marketing ads and invented user-friendly drag and drop style guide for customer-facing sales presentations
- Redesigned company website, including creating an engineering page to drive candidate application

### Gliffy (iOS Mobile Application)

San Francisco, CA

Product and Visual Designer

Apr 2016 – Jun 2016

- Built the minimum viable product (MVP) prototype using the Jobs-to-be-Done methodology with a small team
- Created persona to define user type and generated user stories and task flows to establish desired system flow
- Conducted market research and comparative analysis to attain industry knowledge and establish potential product-market fit and piloted branding workshop for style guide creation and design compliance
- Designed flow and potential feature sets for whole application using mockups and built prototypes for user testing

### Canopy Trading (Responsive Web Application)

San Francisco, CA

Product Designer

Mar 2016 – May 2016

- Constructed an interactive learning platform for stock trading in a small team using Mobile First methodology
- Executed comprehensive research to identify product needs and administered user interviews to validate pain points
- Performed condensed version of the Google Ventures Design Sprint (GVDS) to develop a testable Pixate prototype
- Adopted Lean UX methodology to rapidly generate iterations after rounds of user testing based on synthesis

### Soma Water (Web Landing Page)

San Francisco, CA

Product Designer

Apr 2016 – May 2016

- Performed comprehension testing to analyze initial pain points and to determine the benchmarks for success
- Operated in a small team to perform abridged GVDS through crazy 8's and diverging and converging designs
- Collaborated with marketing team to improve information hierarchy to optimize conversion rates of offer
- Conducted A/B user testing to determine success of proposed changes to make a compelling presentation

## EDUCATION

University of California, Irvine

Quantitative Economics,

Minor in Statistics

Sep 2010 – Jun 2014

Tradecraft

Product Design

Mar 2016 – August 2016

## SOFTWARE

Sketch

Photoshop

Illustrator

Zeplin

Abstract

Marvel

InVision

Pixate

HTML5

CSS3

Bootstrap