## Working:

Product: BBKCRCHO018TIACP2

```
Raw TourPlan response: {
 "?xml": {
  "@_version": 1,
  "@_encoding": "utf-8"
 },
 "Reply": {
  "AddServiceReply": {
   "BookingId": 1528,
   "Ref": "TAWB100523",
   "ServiceLineId": 6418,
   "SequenceNumber": 10,
   "Status": "RQ",
   "Services": {
     "Service": {
      "ServiceLineId": 6418,
      "ServiceLineUpdateCount": 1,
      "Opt": "BBKCRCHO018TIACP2",
      "OptionNumber": 101951,
      "Date": "2025-10-29",
      "SequenceNumber": 10,
      "RoomConfigs": {
       "RoomConfig": {
        "Adults": 2,
        "Children": 0,
        "Infants": 0,
        "RoomType": "DB",
        "PaxList": {
         "PaxDetails": [
            "PersonId": 2290,
            "Forename": "Adult 1",
            "Surname": "Tess Robinson",
            "PaxType": "A",
            "PaxText1": "",
            "PaxText2": "",
            "PaxText3": "",
            "PaxText4": "",
            "PaxText5": "",
            "PaxText6": "",
            "PaxText7": "",
```

```
"PaxText8": "",
      "PaxText9": "",
      "PaxText10": ""
    },
      "PersonId": 2291,
      "Forename": "Adult 2",
      "Surname": "Tess Robinson",
      "PaxType": "A",
      "PaxText1": "",
      "PaxText2": "",
      "PaxText3": "",
      "PaxText4": "",
      "PaxText5": "",
      "PaxText6": "",
      "PaxText7": "",
      "PaxText8": "",
      "PaxText9": "",
      "PaxText10": ""
    }
   ]
 }
},
"CostedInBooking": "Y",
"LinePrice": 456438,
"SCU": "pkg",
"SCUqty": 1,
"Pickup_Date": "2025-10-29",
"puTime": 0,
"puRemark": 413131202,
"Dropoff_Date": "2025-10-31",
"doTime": 0,
"doRemark": "",
"Remarks": "",
"SupplierName": "Chobe Princesses / House Boat",
"Description": "Chobe Princess 2 Night River Cruise",
"Description2": "",
"Comment": "Standard Cabin Fully Inclusive",
"Comment2": "",
"CancelDeleteStatus": "D",
"CanUpdate": "N",
"CanAccept": "N",
"PriceCode": "ST",
```

```
"TourplanServiceStatus": "WR",
      "ServiceCategory": "S",
      "LocationCode": "BBK",
      "Voucher Status": "",
      "ServiceLineExpiryDate": "2025-10-29",
      "SupplierConfirmation": ""
    }
   }
  },
  "BookingUpdateCount": 2,
  "ServiceLineUpdateCount": 1
 }
Saved cruise booking response to: D:\drive\My
Drive\thisisafrica\updated-tia\updated-tia\tourplan-logs\booking-attempts\cruise-booking-respon
se-2025-08-12T05-04-02.xml
TourPlan booking response: {
 status: 'RQ',
 bookingId: 1528,
 reference: 'TAWB100523',
 fullReply: {
  Bookingld: 1528,
  Ref: 'TAWB100523',
  ServiceLineId: 6418,
  SequenceNumber: 10,
  Status: 'RQ',
  Services: { Service: [Object] }
}
TourPlan booking returned non-OK status: RQ
Full response: {
 "?xml": {
  "@_version": 1,
  "@_encoding": "utf-8"
 },
 "Reply": {
  "AddServiceReply": {
   "BookingId": 1528,
   "Ref": "TAWB100523",
   "ServiceLineId": 6418,
   "SequenceNumber": 10,
   "Status": "RQ",
   "Services": {
     "Service": {
```

```
"ServiceLineId": 6418,
"ServiceLineUpdateCount": 1,
"Opt": "BBKCRCHO018TIACP2",
"OptionNumber": 101951,
"Date": "2025-10-29",
"SequenceNumber": 10,
"RoomConfigs": {
 "RoomConfig": {
  "Adults": 2,
  "Children": 0,
  "Infants": 0,
  "RoomType": "DB",
  "PaxList": {
   "PaxDetails": [
     {
      "PersonId": 2290,
      "Forename": "Adult 1",
      "Surname": "Tess Robinson",
      "PaxType": "A",
      "PaxText1": "",
      "PaxText2": "",
      "PaxText3": "",
      "PaxText4": "",
      "PaxText5": "",
      "PaxText6": "",
      "PaxText7": "",
      "PaxText8": "",
      "PaxText9": "",
      "PaxText10": ""
    },
      "PersonId": 2291,
      "Forename": "Adult 2",
      "Surname": "Tess Robinson",
      "PaxType": "A",
      "PaxText1": "",
      "PaxText2": "",
      "PaxText3": "",
      "PaxText4": "",
      "PaxText5": "",
      "PaxText6": "",
      "PaxText7": "",
      "PaxText8": "",
      "PaxText9": "",
```

```
"PaxText10": ""
          }
      }
     "CostedInBooking": "Y",
     "LinePrice": 456438,
     "SCU": "pkg",
     "SCUqty": 1,
     "Pickup_Date": "2025-10-29",
     "puTime": 0,
     "puRemark": 413131202,
     "Dropoff_Date": "2025-10-31",
     "doTime": 0,
     "doRemark": "",
     "Remarks": "",
     "SupplierName": "Chobe Princesses / House Boat",
     "Description": "Chobe Princess 2 Night River Cruise",
     "Description2": "",
     "Comment": "Standard Cabin Fully Inclusive",
     "Comment2": "",
     "CancelDeleteStatus": "D",
     "CanUpdate": "N",
     "CanAccept": "N",
     "PriceCode": "ST",
     "TourplanServiceStatus": "WR",
     "ServiceCategory": "S",
     "LocationCode": "BBK",
     "Voucher_Status": "",
     "ServiceLineExpiryDate": "2025-10-29",
     "SupplierConfirmation": ""
  }
 "BookingUpdateCount": 2,
 "ServiceLineUpdateCount": 1
}
TourPlan booking response: {
status: 'RQ',
bookingId: 1528,
reference: 'TAWB100523',
message: undefined,
```

```
totalCost: 0
}
TourPlan returned status: RQ - handling as quote requiring manual confirmation
Manual confirmation booking created: TAWB100523
NOT WORKING CRUISE:
Product Code: BBKCRTVT001ZAM3NM
Date: 2025-11-01
Customer: Tess Robinson2
Timestamp: 2025-08-12T05:19:15.956Z
Product analysis: Other product type - BBKCRTVT001ZAM3NM
Proceeding with TourPlan booking
Using booking type: QB=Q (Quote for manual confirmation)
SENDING CreateBooking XML with proper RateId: <?xml version="1.0" encoding="UTF-8"?>
<!DOCTYPE Request SYSTEM "hostConnect_5_05_000.dtd">
<Request>
 <AddServiceRequest>
  <AgentID>SAMAGT</AgentID>
  <Password>S@MAgt01</Password>
  <NewBookingInfo>
   <Name>Tess Robinson2</Name>
   <QB>Q</QB>
  </NewBookingInfo>
  <Opt>BBKCRTVT001ZAM3NM</Opt>
  <RateId>Default</RateId>
  <DateFrom>2025-11-01</DateFrom>
  <SCUqty>1</SCUqty>
  <Adults>2</Adults>
  <Children>0</Children>
  <RoomType>DB</RoomType>
  <Email>tess@goviralnow.net</Email>
  <puRemark>413131202</puRemark>
 </AddServiceRequest>
</Request>
```

Saved cruise booking request to: D:\drive\My

Drive\thisisafrica\updated-tia\updated-tia\tourplan-logs\booking-attempts\cruise-booking-request -2025-08-12T05-19-15.xml

TourPlan Response XML: <?xml version="1.0" encoding="utf-8"?><!DOCTYPE Reply SYSTEM "hostConnect\_5\_05\_000.dtd"><Reply><AddServiceReply><Status>NO</Status></AddService Reply></Reply>

```
Raw TourPlan response: {
 "?xml": {
  "@ version": 1,
  "@_encoding": "utf-8"
 },
 "Reply": {
  "AddServiceReply": {
   "Status": "NO"
}
Saved cruise booking response to: D:\drive\My
Drive\thisisafrica\updated-tia\updated-tia\tourplan-logs\booking-attempts\cruise-booking-respon
se-2025-08-12T05-19-16.xml
TourPlan booking response: {
 status: 'NO',
 bookingld: undefined,
 reference: undefined,
 fullReply: { Status: 'NO' }
TourPlan booking returned non-OK status: NO
Full response: {
 "?xml": {
  "@ version": 1,
  "@_encoding": "utf-8"
 },
 "Reply": {
  "AddServiceReply": {
   "Status": "NO"
}
TourPlan booking response: {
 status: 'NO',
 bookingld: null,
 reference: null,
 message: undefined,
 totalCost: 0
TourPlan returned status: NO - handling as quote requiring manual confirmation
ERROR: A normally working product was declined by TourPlan!
Product: BBKCRTVT001ZAM3NM
Check: Date availability, rate validity, or TourPlan configuration changes
Warning: Working product did not get TourPlan reference!
```

## NOT Working: Product Code: BBKCRTVT001ZAM3NS Date: 2025-10-31 Customer: Tess Robinson7 Timestamp: 2025-08-12T06:08:29.623Z Product analysis: Other product type - BBKCRTVT001ZAM3NS Proceeding with TourPlan booking Using booking type: QB=Q (Quote for manual confirmation) SENDING CreateBooking XML with proper RateId: <?xml version="1.0" encoding="UTF-8"?> <!DOCTYPE Request SYSTEM "hostConnect 5 05 000.dtd"> <Request> <AddServiceRequest> <AgentID>SAMAGT</AgentID> <Password>S@MAgt01</Password> <NewBookingInfo> <Name>Tess Robinson7</Name> <QB>Q</QB> </NewBookingInfo> <Opt>BBKCRTVT001ZAM3NS</Opt> <RateId>Default</RateId> <DateFrom>2025-10-31</DateFrom> <SCUqty>1</SCUqty> <Adults>2</Adults> <Children>0</Children> <RoomType>DB</RoomType> <Email>tess@goviralnow.net</Email> <puRemark>413131202</puRemark> </AddServiceRequest> </Request> Saved cruise booking request to: D:\drive\My Drive\thisisafrica\updated-tia\updated-tia\tourplan-logs\booking-attempts\cruise-booking-request -2025-08-12T06-08-29.xml TourPlan Response XML: <?xml version="1.0" encoding="utf-8"?><!DOCTYPE Reply SYSTEM "hostConnect\_5\_05\_000.dtd"><Reply><AddServiceReply><Status>NO</Status></AddService Reply></Reply> Raw TourPlan response: { "?xml": { "@ version": 1,

"@ encoding": "utf-8"

```
},
 "Reply": {
  "AddServiceReply": {
   "Status": "NO"
  }
 }
Saved cruise booking response to: D:\drive\My
Drive\thisisafrica\updated-tia\updated-tia\tourplan-logs\booking-attempts\cruise-booking-respon
se-2025-08-12T06-08-30.xml
TourPlan booking response: {
 status: 'NO',
 bookingld: undefined,
 reference: undefined,
 fullReply: { Status: 'NO' }
}
TourPlan booking returned non-OK status: NO
Full response: {
 "?xml": {
  "@ version": 1,
  "@ encoding": "utf-8"
 },
 "Reply": {
  "AddServiceReply": {
   "Status": "NO"
  }
 }
TourPlan booking response: {
 status: 'NO',
 bookingld: null,
 reference: null,
 message: undefined,
 totalCost: 0
TourPlan returned status: NO - handling as quote requiring manual confirmation
Using TIA-CRUISE fallback for non-working cruise product
Manual confirmation booking created: TIA-CRUISE-1754978910173
Working cruises:
BBKCRTVT001ZAM2NS (/products/BBKCRTVT001ZAM2NS)
BBKCRTVT001ZAM2NM (/products/BBKCRTVT001ZAM2NM)
```

BBKCRCHO018TIACP3 (/products/BBKCRCHO018TIACP3) BBKCRCHO018TIACP2 (/products/BBKCRCHO018TIACP2)

NOT working cruises:

BBKCRTVT001ZAM3NM (/products/BBKCRTVT001ZAM3NM)
BBKCRTVT001ZAM3NS (/products/BBKCRTVT001ZAM3NS)