**RAIL:**

Working Rail Product Fields (CPTRLROV001RRCTPR)

Status: "RQ" or "WQ" (gets TAWB reference)

CancelDeleteStatus: "D"

CanUpdate: "N"

CanAccept: "N"

TourplanServiceStatus: "WR"

ServiceCategory: "S"

Voucher\_Status: "L"

Non-Working Rail Products

Status: "NO" (gets TIA reference instead)

Working: CPTRLROV001RRCTPR

{

"success": true,

"data": {

"bookingId": 1570,

"reference": "TAWB100565",

"tourplanReference": "TAWB100565",

"status": "PENDING\_CONFIRMATION",

"tourplanStatus": "RQ",

"totalCost": 0,

"currency": "AUD",

"rateId": "Standard",

"customerDetails": {

"name": "tests33 rob",

"email": "tess@goviralnow.net",

"mobile": "0412123456"

},

"productDetails": {

"code": "CPTRLROV001RRCTPR",

"dateFrom": "2025-10-10",

"dateTo": "2025-10-10",

"adults": 2,

"children": 0,

"infants": 0

},

"requiresManualConfirmation": true,

"createdAt": "2025-08-14T06:29:00.746Z",

"message": "Your booking has been received. Our team will contact you within 48 hours to confirm availability.",

"rawResponse": {

"?xml": {

"@\_version": 1,

"@\_encoding": "utf-8"

},

"Reply": {

"AddServiceReply": {

"BookingId": 1570,

"Ref": "TAWB100565",

"ServiceLineId": 6460,

"SequenceNumber": 10,

"Status": "RQ",

"Services": {

"Service": {

"ServiceLineId": 6460,

"ServiceLineUpdateCount": 1,

"Opt": "CPTRLROV001RRCTPR",

"OptionNumber": 97895,

"Date": "2025-10-10",

"SequenceNumber": 10,

"RoomConfigs": {

"RoomConfig": {

"Adults": 2,

"Children": 0,

"Infants": 0,

"RoomType": "DB",

"PaxList": {

"PaxDetails": [

{

"PersonId": 2374,

"Forename": "Adult 1",

"Surname": "tests33 rob",

"PaxType": "A",

"PaxText1": "",

"PaxText2": "",

"PaxText3": "",

"PaxText4": "",

"PaxText5": "",

"PaxText6": "",

"PaxText7": "",

"PaxText8": "",

"PaxText9": "",

"PaxText10": ""

},

{

"PersonId": 2375,

"Forename": "Adult 2",

"Surname": "tests33 rob",

"PaxType": "A",

"PaxText1": "",

"PaxText2": "",

"PaxText3": "",

"PaxText4": "",

"PaxText5": "",

"PaxText6": "",

"PaxText7": "",

"PaxText8": "",

"PaxText9": "",

"PaxText10": ""

}

]

}

}

},

"CostedInBooking": "Y",

"LinePrice": 1146903,

"SCU": "Trip",

"SCUqty": 1,

"Pickup\_Date": "2025-10-10",

"puTime": 0,

"puRemark": 412123456,

"Dropoff\_Date": "2025-10-13",

"doTime": 0,

"doRemark": "",

"Remarks": "",

"SupplierName": "Rovos Rail",

"Description": "Rovos Rail Cape Town to Pretoria",

"Description2": "",

"Comment": "Deluxe Suite",

"Comment2": "",

"CancelDeleteStatus": "D",

"CanUpdate": "N",

"CanAccept": "N",

"PriceCode": "ST",

"TourplanServiceStatus": "WR",

"ServiceCategory": "S",

"LocationCode": "CPT",

"Voucher\_Status": "L",

"ServiceLineExpiryDate": "2025-10-10",

"SupplierConfirmation": ""

}

}

},

"BookingUpdateCount": 2,

"ServiceLineUpdateCount": 1

}

},

"configurationAnalysis": {

"productCode": "CPTRLROV001RRCTPR",

"status": "RQ",

"expectedToWork": false,

"statusMeaning": "On Request",

"requiresConfiguration": "Manual confirmation required"

}

}

}

Not working: PRYRLROV001PRCPPM

{

"success": true,

"data": {

"bookingId": null,

"reference": "TIA-RAIL-1755145878804",

"tourplanReference": null,

"status": "PENDING\_CONFIRMATION",

"tourplanStatus": "NO",

"totalCost": 0,

"currency": "AUD",

"rateId": "Standard",

"customerDetails": {

"name": "test18 rob",

"email": "tess@goviralnow.net",

"mobile": "0413123456"

},

"productDetails": {

"code": "PRYRLROV001PRCPPM",

"dateFrom": "2025-10-31",

"dateTo": "2025-11-02",

"adults": 2,

"children": 0,

"infants": 0

},

"requiresManualConfirmation": true,

"createdAt": "2025-08-14T04:31:18.805Z",

"message": "Your booking has been received. Our team will contact you within 48 hours to confirm availability.",

"rawResponse": {

"?xml": {

"@\_version": 1,

"@\_encoding": "utf-8"

},

"Reply": {

"AddServiceReply": {

"Status": "NO"

}

}

},

"debugXml": {

"request": "<?xml version=\"1.0\" encoding=\"UTF-8\"?>\n<!DOCTYPE Request SYSTEM \"hostConnect\_5\_05\_000.dtd\">\n<Request>\n <AddServiceRequest>\n <AgentID>SAMAGT</AgentID>\n <Password>S@MAgt01</Password>\n <NewBookingInfo>\n <Name>test18 rob</Name>\n <QB>Q</QB>\n </NewBookingInfo>\n <Opt>PRYRLROV001PRCPPM</Opt>\n <RateId>Default</RateId>\n <DateFrom>2025-10-31</DateFrom>\n <SCUqty>1</SCUqty>\n <Adults>2</Adults>\n <Children>0</Children>\n <RoomType>DB</RoomType>\n <Email>tess@goviralnow.net</Email>\n <puRemark>0413123456</puRemark>\n </AddServiceRequest>\n</Request>",

"response": "{\n \"?xml\": {\n \"@\_version\": 1,\n \"@\_encoding\": \"utf-8\"\n },\n \"Reply\": {\n \"AddServiceReply\": {\n \"Status\": \"NO\"\n }\n }\n}"

},

"configurationAnalysis": {

"productCode": "PRYRLROV001PRCPPM",

"status": "NO",

"expectedToWork": false,

"statusMeaning": "Declined by TourPlan",

"requiresConfiguration": "Product needs TourPlan configuration for online booking"

}

}

}

NOT Working: PRYRLROV001PRCPRY

{

"success": true,

"data": {

"bookingId": null,

"reference": "TIA-RAIL-1755149772961",

"tourplanReference": null,

"status": "PENDING\_CONFIRMATION",

"tourplanStatus": "NO",

"totalCost": 0,

"currency": "AUD",

"rateId": "Standard",

"customerDetails": {

"name": "testlocal1 rob ",

"email": "tess@goviralnow.net",

"mobile": "0411123456"

},

"productDetails": {

"code": "PRYRLROV001PRCPRY",

"dateFrom": "2025-10-31",

"dateTo": "2025-10-31",

"adults": 2,

"children": 0,

"infants": 0

},

"requiresManualConfirmation": true,

"createdAt": "2025-08-14T05:36:12.961Z",

"message": "Your booking has been received. Our team will contact you within 48 hours to confirm availability.",

"rawResponse": {

"?xml": {

"@\_version": 1,

"@\_encoding": "utf-8"

},

"Reply": {

"AddServiceReply": {

"Status": "NO"

}

}

},

"debugXml": {

"request": "<?xml version=\"1.0\" encoding=\"UTF-8\"?>\n<!DOCTYPE Request SYSTEM \"hostConnect\_5\_05\_000.dtd\">\n<Request>\n <AddServiceRequest>\n <AgentID>SAMAGT</AgentID>\n <Password>S@MAgt01</Password>\n <NewBookingInfo>\n <Name>testlocal1 rob </Name>\n <QB>Q</QB>\n </NewBookingInfo>\n <Opt>PRYRLROV001PRCPRY</Opt>\n <RateId>Default</RateId>\n <DateFrom>2025-10-31</DateFrom>\n <SCUqty>1</SCUqty>\n <Adults>2</Adults>\n <Children>0</Children>\n <RoomType>DB</RoomType>\n <Email>tess@goviralnow.net</Email>\n <puRemark>0411123456</puRemark>\n </AddServiceRequest>\n</Request>",

"response": "{\n \"?xml\": {\n \"@\_version\": 1,\n \"@\_encoding\": \"utf-8\"\n },\n \"Reply\": {\n \"AddServiceReply\": {\n \"Status\": \"NO\"\n }\n }\n}"

},

"configurationAnalysis": {

"productCode": "PRYRLROV001PRCPRY",

"status": "NO",

"expectedToWork": false,

"statusMeaning": "Declined by TourPlan",

"requiresConfiguration": "Product needs TourPlan configuration for online booking"

}

}

}

NOT Working: PRYRLROV001ROV004

{

"success": true,

"data": {

"bookingId": null,

"reference": "TIA-RAIL-1755153206986",

"tourplanReference": null,

"status": "PENDING\_CONFIRMATION",

"tourplanStatus": "NO",

"totalCost": 0,

"currency": "AUD",

"rateId": "Standard",

"customerDetails": {

"name": "test34 rob",

"email": "tess@goviralnow.net",

"mobile": "0412123456"

},

"productDetails": {

"code": "PRYRLROV001ROV004",

"dateFrom": "2025-10-31",

"dateTo": "2025-10-31",

"adults": 2,

"children": 0,

"infants": 0

},

"requiresManualConfirmation": true,

"createdAt": "2025-08-14T06:33:26.986Z",

"message": "Your booking has been received. Our team will contact you within 48 hours to confirm availability.",

"rawResponse": {

"?xml": {

"@\_version": 1,

"@\_encoding": "utf-8"

},

"Reply": {

"AddServiceReply": {

"Status": "NO"

}

}

},

"configurationAnalysis": {

"productCode": "PRYRLROV001ROV004",

"status": "NO",

"expectedToWork": false,

"statusMeaning": "Declined by TourPlan",

"requiresConfiguration": "Product needs TourPlan configuration for online booking"

}

}

}