

FREDERICK FLINTSTONE  
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17 January 2025

## **Go to a Post Office by 27 January 2025 to finish proving your identity with GOV.UK One Login**

Dear Frederick Flintstone

To finish proving your identity with GOV.UK One Login, you need to go to a Post Office that offers in-branch verification by 27 January 2025.

Your Post Office customer letter was sent in the same envelope as this cover letter.

### **What you need to take to a Post Office**

When you go to a Post Office, you must take:

- your Post Office customer letter
- the photo ID shown on your customer letter

### **At the Post Office**

A member of Post Office staff will:

- check your customer letter
- scan your photo ID
- take a photo of you

If you do not go to a Post Office by 27 January 2025, you'll need to start proving your identity again.

### **After you've been to the Post Office**

You'll get an email from GOV.UK One Login about the result of your identity check – usually within a day of going to the Post Office.

### **Which Post Office to go to**

Your customer letter shows which Post Office you chose to go to.

You can go to a different Post Office as long as it offers in-branch verification:

**[www.postoffice.co.uk/identity/in-branch-verification-service](https://www.postoffice.co.uk/identity/in-branch-verification-service)**

You do not need to contact the GOV.UK One Login team if you want to go to a different Post Office.

### **If you need help**

If you did not ask to be sent this letter, or if you need help, contact the GOV.UK One Login team:

**[home.account.gov.uk/contact-gov-uk-one-login](https://home.account.gov.uk/contact-gov-uk-one-login)**

Regards

GOV.UK One Login team

# Ewch i Swyddfa'r Post erbyn 27 Ionawr 2025 i orffen profi eich hunaniaeth gyda GOV.UK One Login

Annwyl Frederick Flintstone

I orffen profi eich hunaniaeth gyda GOV.UK One Login, mae angen i chi fynd i Swyddfa'r Post sy'n cynnig dilysu mewn canghennau erbyn 27 Ionawr 2025.

Anfonwyd llythyr cwsmer Swyddfa'r Post yn yr un amlen â'r llythyr eglurhaol hwn.

## Beth sydd angen mynd gyda chi i Swyddfa'r Post

Pan fyddwch yn mynd i Swyddfa'r Post, mae'n rhaid i chi fynd â'r canlynol:

- llythyr cwsmer Swyddfa'r Post
- yr ID gyda llun a ddangosir ar eich llythyr cwsmer

## Yn Swyddfa'r Pos

Bydd aelod o staff Swyddfa'r Post yn:

- gwirio eich llythyr cwsmer
- sganio eich ID gyda llun
- tynnu llun ohonoch chi

Os na fyddwch yn mynd i Swyddfa'r Post erbyn 27 Ionawr 2025, bydd angen i chi ddechrau profi eich hunaniaeth eto.

## Ar ôl i chi fod yn Swyddfa'r Post

Byddwch yn derbyn e-bost gan GOV.UK One Login am ganlyniad eich gwiriad hunaniaeth – fel arfer o fewn diwrnod o fynd i Swyddfa'r Post.

## Pa Swyddfa'r Post i fynd iddi

Mae eich llythyr cwsmer yn dangos pa Swyddfa'r Post y gwnaethoch ddewis mynd iddi.

Gallwch fynd i Swyddfa'r Post gwahanol cyn belled â'i bod yn cynnig gwiriad mewn cangen:

**[www.postoffice.co.uk/identity/in-branch-verification-service](http://www.postoffice.co.uk/identity/in-branch-verification-service)**

Nid oes angen i chi gysylltu â thîm GOV.UK One Login os ydych am fynd i Swyddfa'r Post gwahanol.

Os ydych angen help

Os nad ydych wedi gofyn am dderbyn y llythyr hwn, neu os ydych angen help, cysylltwch â thîm GOV.UK One Login:

**[home.account.gov.uk/contact-gov-uk-one-login](http://home.account.gov.uk/contact-gov-uk-one-login)**

Cofion

Tîm GOV.UK One Login