# Project Report Template

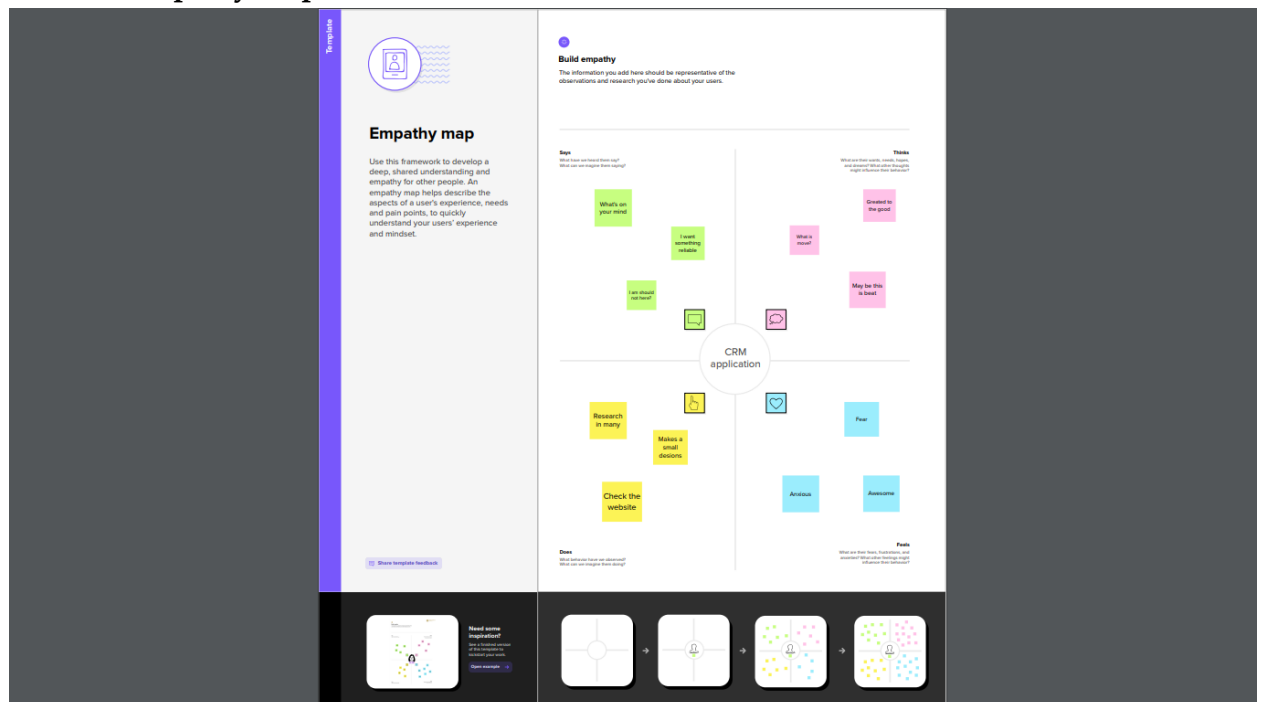## 1 INTRODUCTION

### 1.1 Overview

A visa slot management project is a system that is used to track and manage the availability of visa slots, which are appointments that are required for certain visa application. It might be used by a government agency or a visa processing center to schedule and manage appointments with applicants.
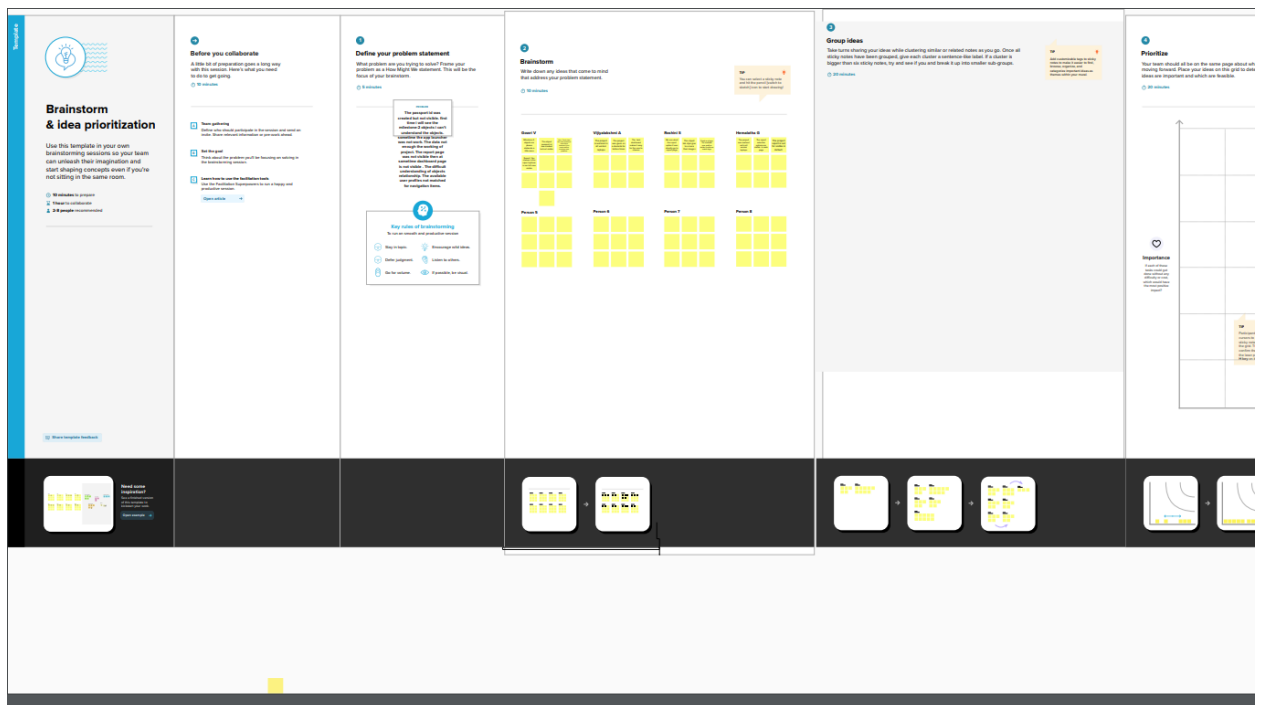
### 1.2 Purpose

Are you new to Salesforce? Not sure exactly what it is, or how to use it? Don't know where you should start on your learning journey? If you've answered yes to any of these questions, then you're in the right place. This module is for you. Welcome to Salesforce! Salesforce is game-changing technology, with a host of productivity-boosting features, that will help you sell smarter and faster. As you work toward your badge for this module, we'll take you through these features and answer the question, "What is Salesfoce, anyway?"

## 2 Problem Definition & Design Thinking
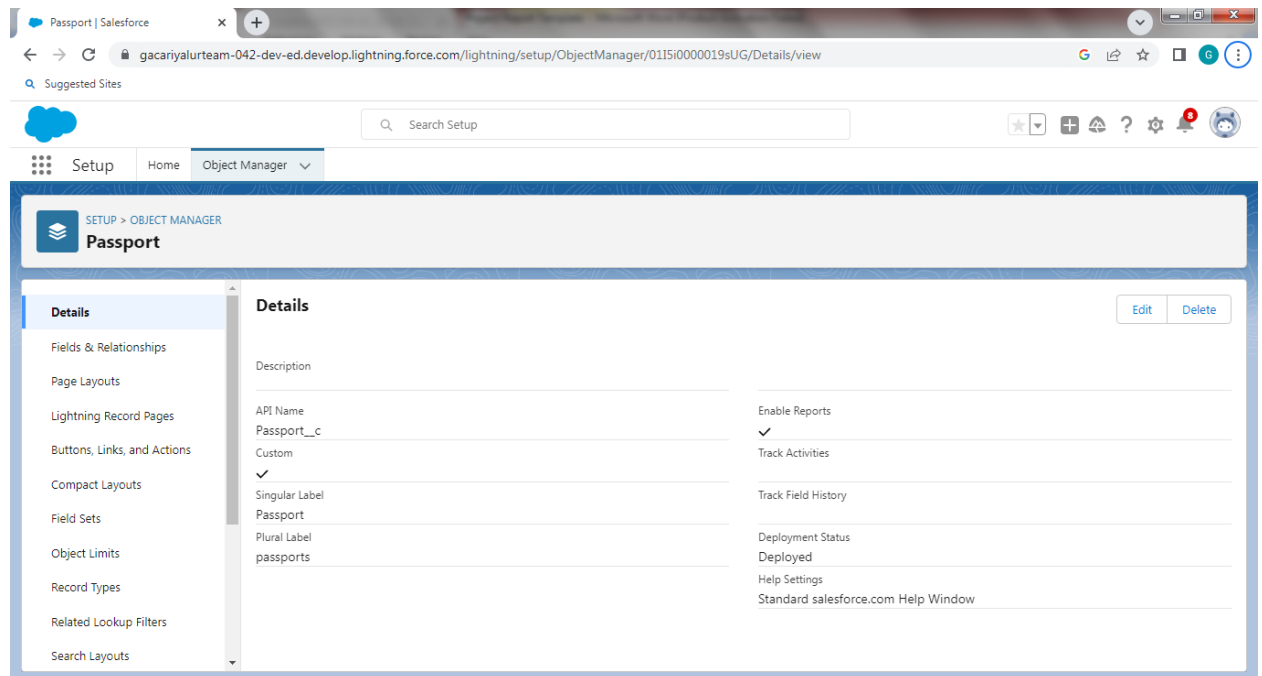
### 2.1 Empathy Map

## 2.2 Ideation & Brainstorming Map

# 3 RESULT

## 3.1 Data Model

| Object Name | Fields in the Object | |
|---|---|---|
| **Obj 1** <br><br> **Passport** | Field label | Data type |
| | Full name | None |
| | Passport number | None |
| | Contact number | None |
| | Permanent address | None |
| **Obj 2** <br><br> **Visa slot** | Field label | Data type |
| | Location | None |
| | Time | None |
| | Passport number | (Master) |
| | Visa slot number | None |
| **Obj 3** <br><br> **Payment** | Field Label | Data type |
| | Payment mode | None |
| | Card number | None |
| | Transaction Id | (Auto number) |
| | Cancel transaction | None |
| | Visa slot number | (Master) |

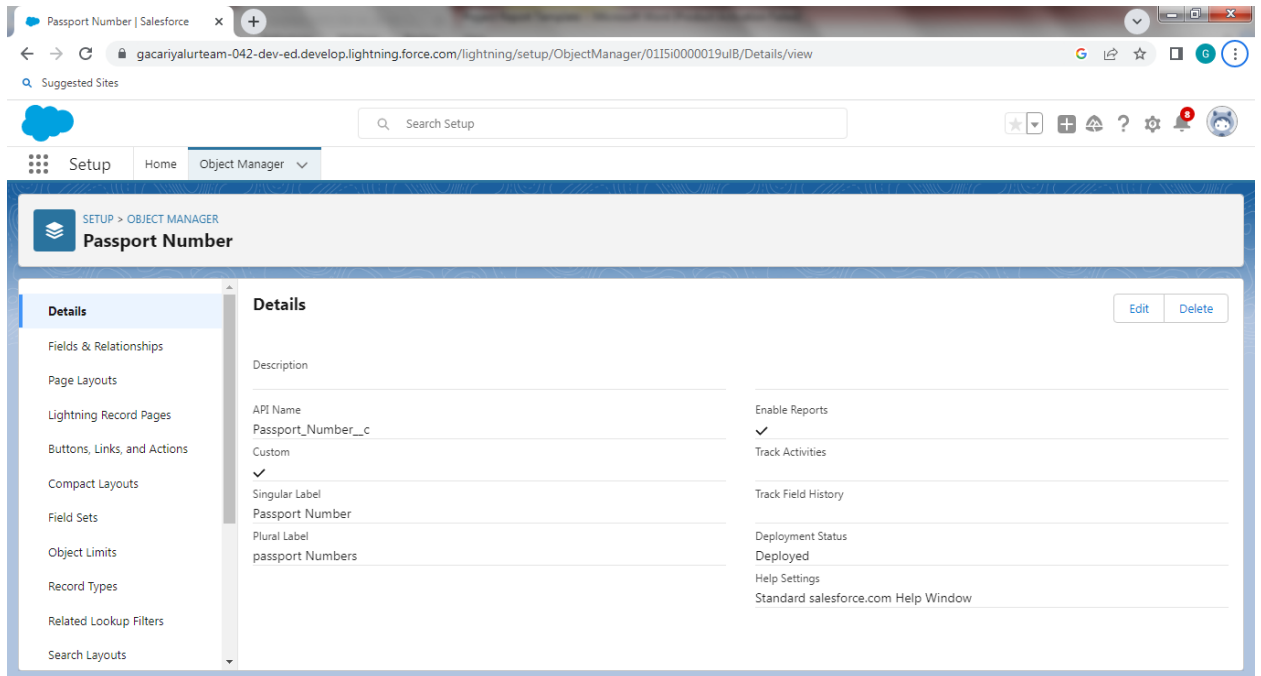| Obj 4 | | |
|---|---|---|
| **Reschedule/ Cancel** | Field Label | Data type |
| | Passport number | (Master) |
| | Location | None |
| | Time | None |
| | Cancel | None |
| | Status | None |

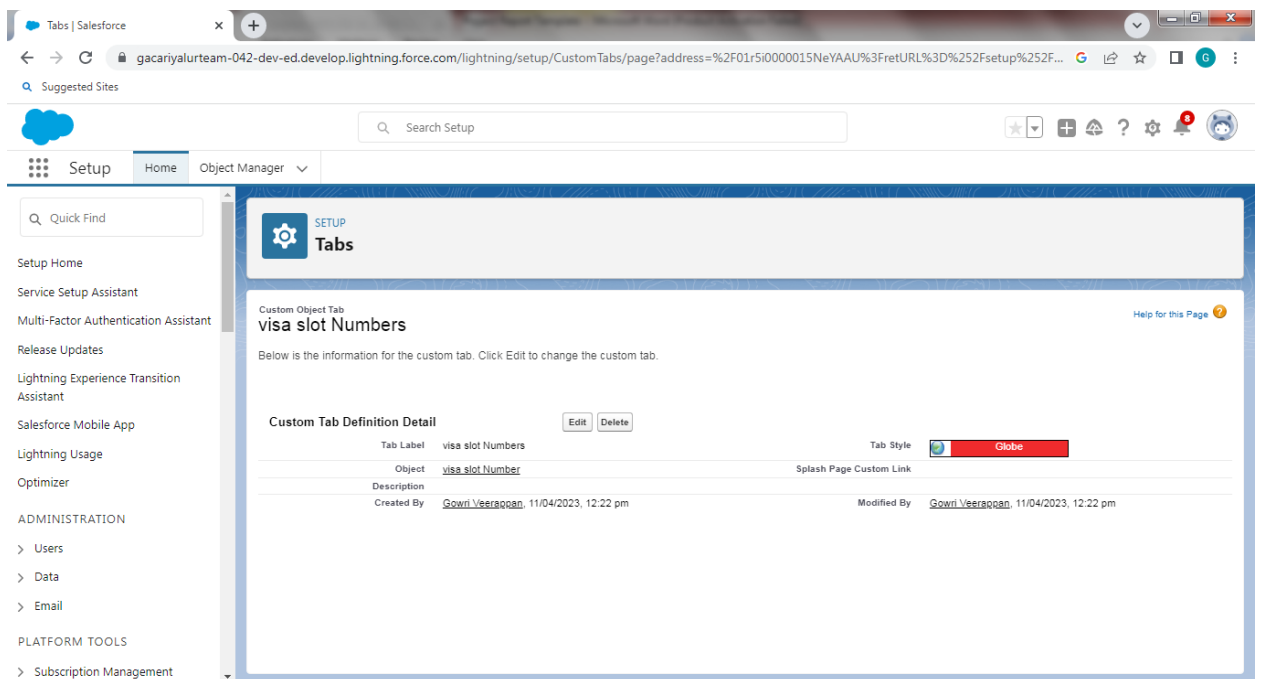### 3.2  Activity & Screenshot



**Description:**

　　　Activity:1 Creation of custom object: Passport

The following activity is my first activity in this project starting of this activity I am very interesting.
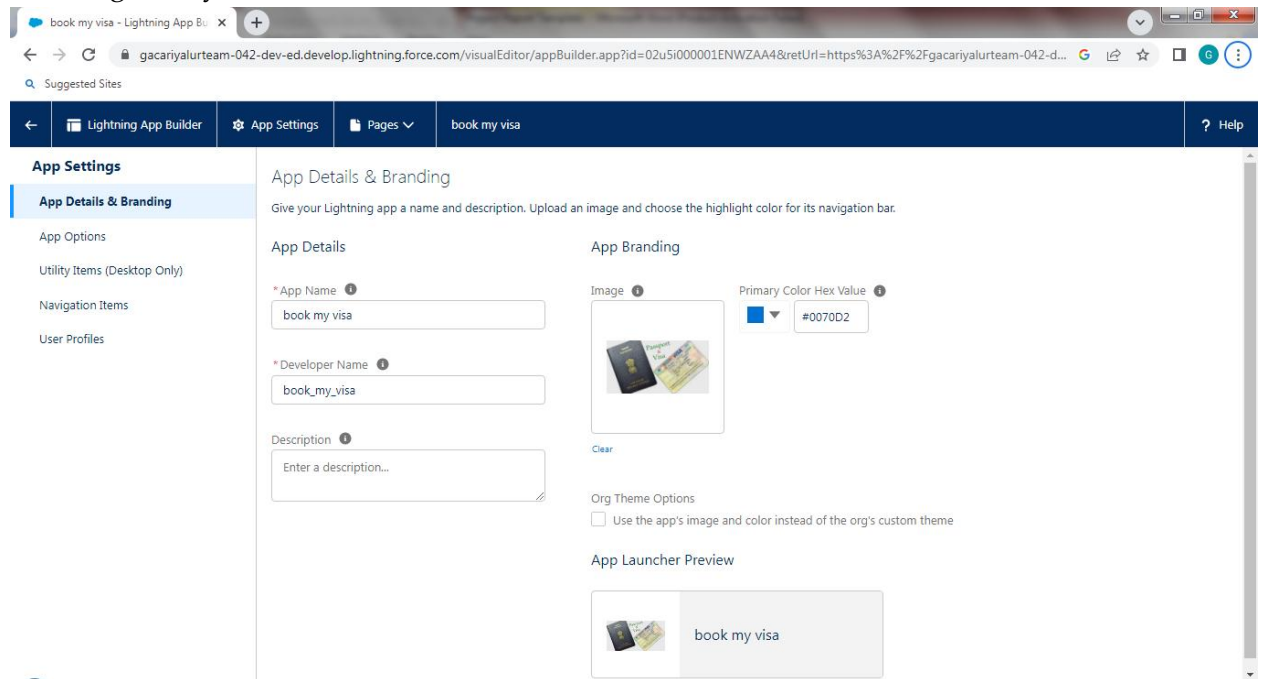
**Description:**

The following activity very easily and interesting. It was visible in step by step so very interesting.

**Description:**

        Milestone-3 Activity:1

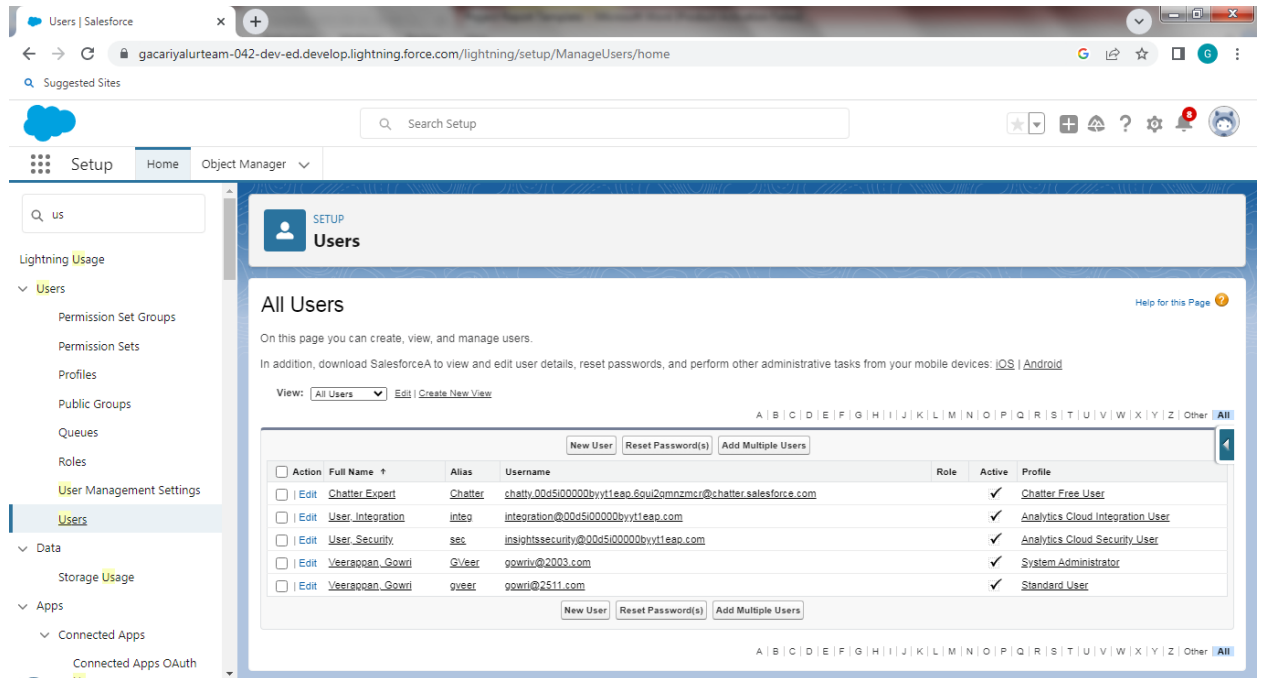        The following activity for very easy I am really like that this activity for inserting tab style



**Description:**

        Milestone -4 APP:

        The following activity is selection options are step by step visible in home so because  I am go this activity step by step.

**Description:**

        Milestone-5 User:

        The following activity is very easy but when finish my user please don't visible for '**Reset password'** option , because without knowing touch the option more than problems.

## 4 Trailhead Profile Public URL

**Team Lead -** https://trailblazer.me/id/gowrv
**Team Member 1 -https://trailblazer.me/id/vvijayalakshmi15**
**Team Member 2 -https://trailblazer.me/id/rophy1**
**Team Member 3 –https://trailblazer.me/id/hlatha126**

## 5 ADVANTAGES & DISADVANTAGE

**ADVANTAGES:**

1. Increased efficiency: Using a CRM application can streamline the process of booking a visa slot, reducing the amount of time and effort required to do so manually.

2. Improved transparency: CRM applications can provide users with real-time updates about the status of their visa applications and any potential issues that may arise.

3. Enhanced customer experience: By providing a streamlined and user-friendly process, a CRM application can help improve the overall customer experience for visa applicants.

**DISADVANTAGE**

1. Security risks: There are potential security risks associated with storing sensitive information such as passport details and visa application information on a CRM application.

2. Technical difficulties: When relying on technology to facilitate the visa application process, technical difficulties and glitches can arise, potentially causing delays and frustration for users.

## 6. APPLICATIONS

Overall, CRM applications can offer significant benefits to businesses looking to enhance their customer relationships and streamline their sales and support processes. However, the potential disadvantages and associated costs should be carefully considered before investing in such technology. As advancements are made in the technology, it is likely that any disadvantages would be increasingly mitigated, making CRM applications an even more attractive option for managing customer interactions.

## 7. CONCLUSION

Overall, a CRM application that helps to book visa slot applications can offer several advantages in terms of efficiency, transparency, and customer experience. However, it is important to carefully consider the potential security risks and technical difficulties associated with such technology. As advancements are made in the technology, it is likely that these risks will be increasingly mitigated, making CRM applications an even more attractive option for facilitating the visa application process.

## 8.FUTURE SCOPE

As technology continues to advance, it is likely that CRM applications will become even more sophisticated, incorporating features such as artificial intelligence and machine learning to optimize the visa application process. Additionally, the use of blockchain technology could help increase security and transparency in the process.