

# Business Analyst



Presented by OIM, your trusted partner in Quality Services. We specialise in supplying top-tier Quality Inspection Personnel to integrate and reinforce your teams.

## EXECUTIVE SUMMARY

Detailed-oriented Business Analyst with over 3 years of experience in digital transformation and software development across IT and analytics. Expertise in requirements engineering, user stories, and acceptance criteria, with a strong focus on business process modeling and optimization. Proven ability to collaborate with cross-functional teams and support testing, UAT, and post-deployment activities. Holds a Master's in Enterprise Engineering, emphasizing process optimization and digital transformation initiatives.

## KEY ACHIEVEMENTS

**Process Optimization:** Contributed to a 20% improvement in execution efficiency within finance operations through workflow optimization.

**UAT Support:** Improved release quality by approximately 30% and reduced rework by 20% through structured testing and early requirement clarification.

**Automation of Workflows:** Automated internal workflows using n8n, reducing manual reporting and coordination effort by around 40% .

## PROFESSIONAL EXPERIENCE

### Business Analyst Intern

OIM Services, Lyon, France

Mar 2025 - Aug 2025

- Conducted stakeholder workshops to gather and formalize business requirements.
- Modeled current and target state processes using BPMN 2.0 and UML.
- Automated internal workflows, reducing manual reporting effort by around 40% .

### Business Analyst

Cognizant Technology Solutions, Chennai, India Jan 2024 - Sept 2024

- Supported enhancement and new feature delivery for a banking application by capturing and analyzing functional requirements.
- Designed and supported functional and UAT test scenarios, validating features against requirements.
- Maintained structured project documentation to ensure alignment and audit readiness.

### Product Analyst

Cognizant Technology Solutions, Chennai, India

Oct 2021 - Dec 2023



## TECHNICAL SKILLS

- Python
- JavaScript
- SQL
- SQL Server
- PostgreSQL
- Power BI
- Tableau
- Node.js
- React.js
- Pandas
- NumPy
- Git
- Azure
- ServiceNow
- Jira
- Confluence
- SharePoint
- UML
- Lucidchart
- Excel
- Smartsheet
- n8n
- BPMN 2.0
- Agile Scrum

## SOFT SKILLS & PERSONALITY TRAITS

- Detail-oriented
- Collaborative
- Proactive

## EDUCATION & TRAINING

- Master in Enterprise Engineering – University of Bordeaux (2024)



Quality, Integrity, Reliability

OIM France SAS

RCS Saint Nazaire 948 296 983

12, allée des Alizés + 44380 PORNICHET,  
France



- Contributed to the full SDLC of a banking application within an Agile delivery team.
- Designed and executed functional and integration test cases, validating API behavior using Postman.
- Improved release quality by approximately 30% through closer collaboration between functional and development teams.

- Bachelor in Electrical and Electronics Engineering – Anna University (2021)
- Microsoft Certified – Azure Fundamentals – AZ-900
- Internal Training – MERN Application Development – Cognizant
- Intermediate to Advanced Python – Udemy