Business Analyst

Presented by OIM, your trusted partner in Quality Services. We specialise in supplying top-tier Quality Inspection Personnel to integrate and reinforce your teams.

GM

EXECUTIVE SUMMARY

Business Analyst with over 3 years of experience in IT and analytics, specializing in Agile methodology and stakeholder collaboration. Proven skills in data visualization and business process modeling, with a strong focus on optimizing workflows. Currently pursuing a Master's in Enterprise Engineering at the University of Bordeaux. Recognized for delivering actionable insights and enhancing operational efficiency through automation and strategic planning.

KEY ACHIEVEMENTS

Automated Business Processes: Reduced manual reporting and task coordination time by approximately 30% through automation of internal workflows.

Operational Efficiency Improvement: Achieved a 20% improvement in operational efficiency by optimizing manual workflows within clinical operations.

Interactive Dashboard Development: Designed and developed an Agile CRM dashboard to track customer engagement and KPIs, enhancing stakeholder reporting.

PROFESSIONAL EXPERIENCE

Business Analyst Intern

OIM Services, Lyon, France   *Mar 2025 – Present*

- Led requirements gathering sessions and translated findings into actionable user stories.
- Produced functional specification documents and contributed to business process modeling using BPMN and UML.
- Collaborated with cross-functional teams during Agile ceremonies to ensure continuous alignment.

Associate

Cognizant Technology Solutions, Chennai, India   *Jan 2024 - Sept 2024*

- Managed clinical applications and assisted in adapting to new technologies and workflows.
- Identified and optimized manual workflows, resulting in a 20% improvement in operational efficiency.
- Collaborated with business leaders to develop and execute strategic plans for application development.

Programmer Analyst

TECHNICAL SKILLS

- Python
- JavaScript
- SQL
- SQL Server
- PostgreSQL
- Power BI
- Tableau
- Node.js
- React.js
- Pandas
- NumPy
- Git
- Azure
- Jira
- UML
- Lucidchart
- Excel
- Smartsheet
- n8n

SOFT SKILLS & PERSONALITY TRAITS

- Analytical
- Collaborative
- Detail-oriented
- Proactive

EDUCATION & TRAINING

- Master in Enterprise Engineering – University of Bordeaux (2024 - 2025)
- Bachelor in Electrical and Electronics Engineering – Anna University (2017 - 2021)
- Microsoft Certified: Azure Fundamentals – AZ 900

Quality, Integrity, Reliability

Cognizant Technology Solutions, Chennai, India   ***Oct 2021 - Dec 2023***

- Developed expertise in Full Stack Development, including HTML, CSS, React.js, and Node.js.
- Assisted in gathering requirements and building applications, focusing on functionality and user engagement.
- Utilized version control systems and collaborated with developers using Jira.

Quality, Integrity, Reliability