

SOLUTION REQUIREMENT

TEAM ID	NM2025TMID02880
PROJECT NAME	Educational Organisation Using ServiceNow

Functional Requirements:

Following are the Functional Requirements of the proposed solutions.

FR	Functional Requirement (Epic)	Sub Requirement (Story / Sub-Task)
Fr-1	Setting up ServiceNow instance	“Setting up a ServiceNow instance
Fr-2	Creating a update. Set	Creating a update set
Fr-3	Creating a table	Creating Salesforce table Creating admission tables Creating student progress table
fr-4	Form layout	Configuring table form for student progress table
fr-5	Form design	Creating Form design for Salesforce table Creating Form design for admission table Creating Form design for students progress table
fr-6	Number maintenance	Creating Number maintenance for admin Number
Fr-7	Process flow	Creating processes flow for admission table
Fr-8	Client script	Creating “automate populate” client scripts for admission table Creating “income update “ client scripts for admission table Creating “disable fields client scripts for student progress table Creating “total update “ client scripts for student progress table

		Creating “result “client scripts for student progress table Creating “percentage “ client scripts for student progress table
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Non-functional Requirements:

Following are the non-functional requirements of the proposed solution.

FR NO.	Non-functional	Description
NFR-1	Usability	Easy access for students, faculty, and staff.
NFR-2	Security	Protect sensitive data and comply with regulations.
NFR-3	Reliability	High uptime and minimal disruptions.
NFR-4	Performance	Fast response times and efficient service.
NFR-5	Availability	24/7 access to services.
NFR-6	Scalability	Accommodate growth and expanding needs.

