

Ideation Phase

Empathize & Discover

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| Date | 18 February 2026 |
| Team ID | LTVIP2026TMIDS56110 |
| Project Name | DocSpot – Online Doctor Appointment Booking System |
| Maximum Marks | 4 Marks |

Empathy Map Canvas:

An empathy map is a simple, easy-to-digest visual that captures knowledge about a user's behaviours and attitudes.

