Deepakshi Vashisht– Salesforce Developer

Executive Summary

- **5+ years of IT experience** with **3+** years in Design and Development of **Salesforce** Application.
- Has extensive experience in Sales Cloud & Service Cloud which includes building customized application using Apex Triggers, Apex jobs, Flows
- Have experience in Development of LWC Components
- Have worked on deployment tools, Data loader, VS Code, JIRA.
- Strong knowledge on Apex, SOQL, good understanding on best practices.

Experience Summary

Lightning	Sales	Service	
6 Months	3 years	1 year	

Education
- Bachelors of Technology in Electronics & Communication in 2016

Functional Expertise
- CRM consulting
- Troubleshooting
- Solution development
- Technical document
- Development

Technical Expertise
- Sales Cloud
- Service Cloud
- Salesforce Lightning
- Integration
- Admin/Configurations

Industry Sectors
- Electronics
- Energy & Utility

Methodologies
- Agile
- Waterfall

SALESFORCE CERTIFIED Platform Developer I

SALESFORCE CERTIFIED Platform App Builder

COPADO Certified

COPADO CERTIFIED FUNDAMENTALS I

Relevant Experience

Salesforce Developer for a client in Energy & Utility Industry- Sales Cloud

- Part of Agile team as Salesforce developer responsible for delivering user stories in 2 weeks sprints, Participate in Scrum calls, Demos, Retrospective meetings
- Created/Modified Apex Triggers & Handlers Classes, write test classes to meet the Acceptance criteria
- Created & Modified LWC Components to meet the UI requirements, Modified App & Record pages accordingly to add LWC Components
- Developed/Revised Process Builders & Workflows, Worked on other customization like Validation Rules
- Manage deployment activities, code review, Trouble shoot and solve Exceptions.

Salesforce Developer for a client in Electronics Industry- Sales & Service Cloud

- Part of Agile team that is responsible for building business process on both Sales & Service cloud especially Case Management functionality
- Created Custom Objects, Lookups, Validations, Modified Profiles, Permission Sets to meet the security requirements.
- Created Email Templates, Page Layouts, Record Types, Custom Fields, Lightning Record Pages etc.
- Created Apex Triggers & Classes, Process builders for Automation
- Developed Workflows email notifications, Used custom metadata and custom settings
- Involved in design discussion and User Story sizing
- Performed pre-deployment and post-deployment activities.
- Collaboratively worked with team in brainstorming and Optimizing application performance

Cognizant