

Terms

Program

- A computer program is a sequence of instructions written to perform a specified task in a computer

Software

- A software is a set of programs, procedures and its documentation concerned with the operation of a data processing system

Software Process

- A Process is a series of definable, repeatable, and measurable tasks leading to a useful result

Software Development

Ad-hoc Software Development (till 1960's)

- The Software was developed on a Trial & Error basis
- No Specific Process was followed during the development of the Product
- Defects were detected only after the product was delivered to the external Users

Terms

Software Engineering is defined as

- Software engineering is the application of a systematic, disciplined, quantifiable approach to the design, development, operation, and maintenance of software
- An establishment and use of sound engineering principles in order to obtain an economical software that is reliable and works efficiently on real machines

Software Crisis

Software fails to meet the user requirements

Software crashes frequently

Development of Software became expensive

Difficult to alter, debug, and enhance the software

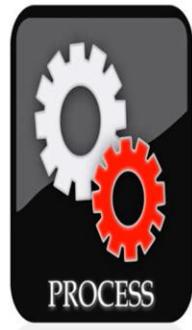
Software was often delivered late

Software used resources non-optimally

Process



How to make
coffee. What are
the steps??



A Process is a series of definable, repeatable, and measurable tasks
leading to a useful result.

Software Development Process



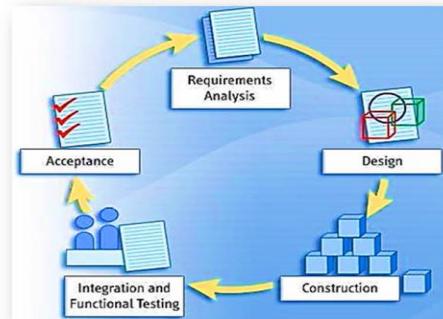
Software Development process involves
transformation of user needs into an
effective software solution.

SDLC

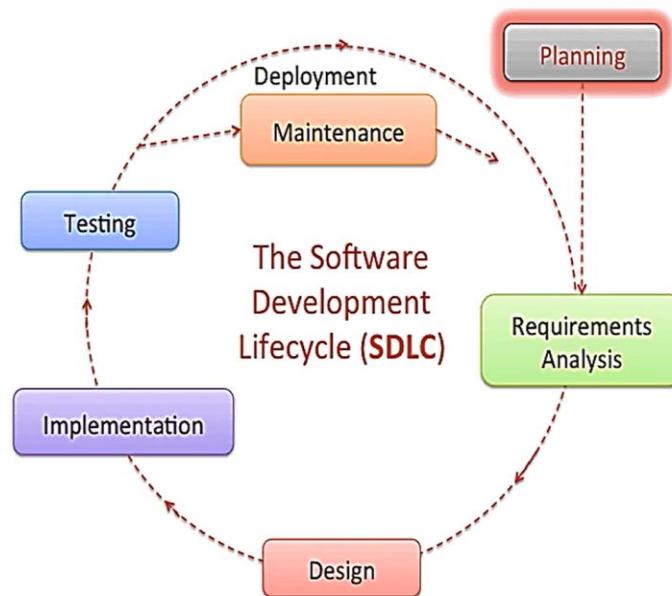


Software Development Life Cycle is the process used in a project to develop a software product

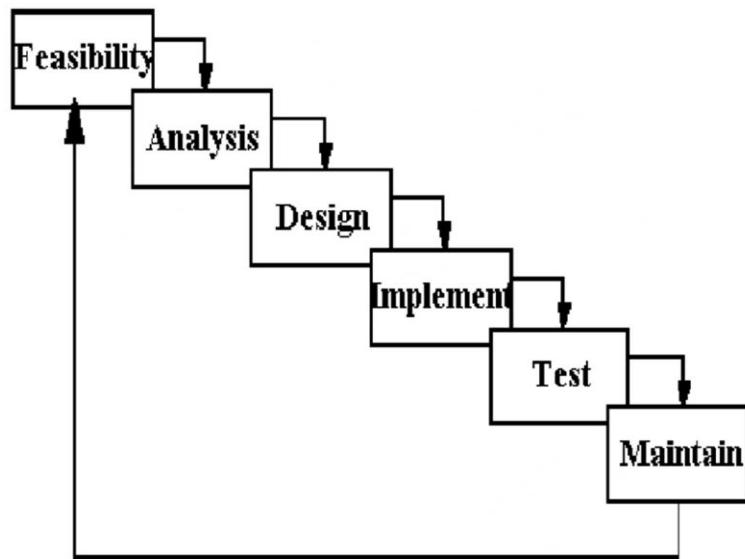
It describes how the development activities are performed and how the development phases follow each other



Software Development Life Cycle



Phases in SDLC



Analysis



The goal of the system analysis is to define the requirements of the system

Requirement gathering requires client as well as the service provider to get the detailed and accurate requirements

SRS(Software Requirement Specification) is the primary artifact of Analysis phase

Activities in Analysis Phase



Requirements gathering and analysis

Preparing Requirements Specification(SRS)

Design



Software design deals with transforming the customer requirements into a set of documents that is suitable for implementation in a programming language

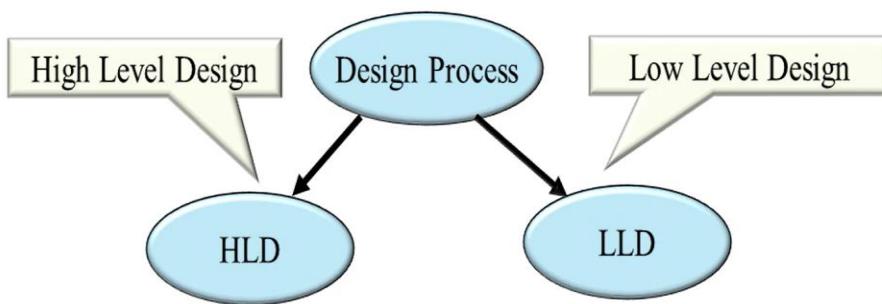
It is the process of defining the architecture, interface, component and other characteristics of a system

The design stage takes the requirements identified in the approved requirements document (SRS) as its initial input

Levels of a Design

Decompose the entire project into units / modules and identify the system architecture, data structure and processing logic

- DD(Design Document)= HLD + LLD



Construction(Code + Unit Testing)

Modular and subsystem programming code will be accomplished
during this stage

Unit testing /module testing is done in this stage by the developers



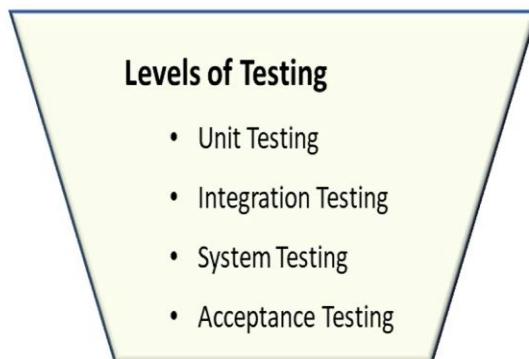
This stage produces the source code, executable, and databases
applicable

Testing



Testing is the process of executing the program with the intent of finding errors

Software testing is a process of verifying and validating that a software application or program meets the business and technical requirements



Testing



Software testing includes

Verification

- Confirms that the software meets its technical specifications

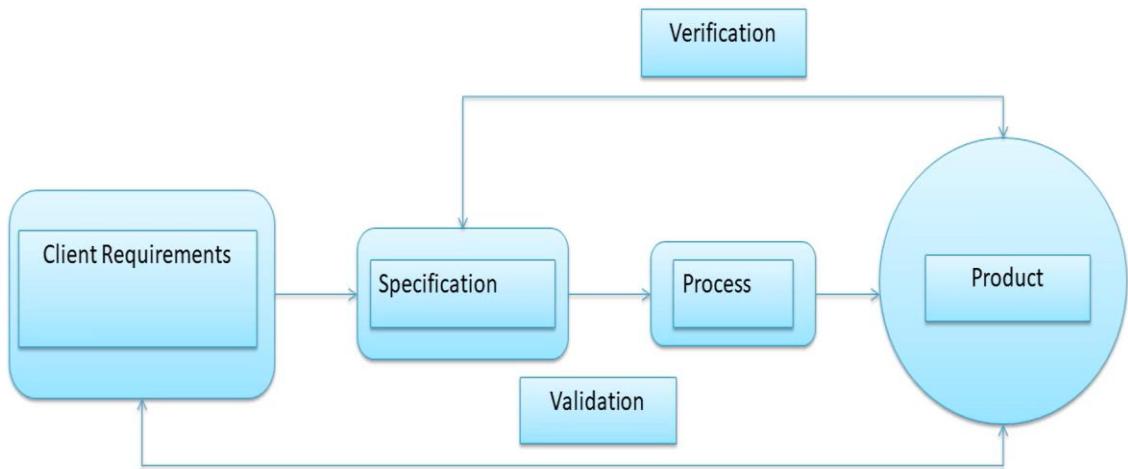
Validation

- Confirms that the software meets the business requirements

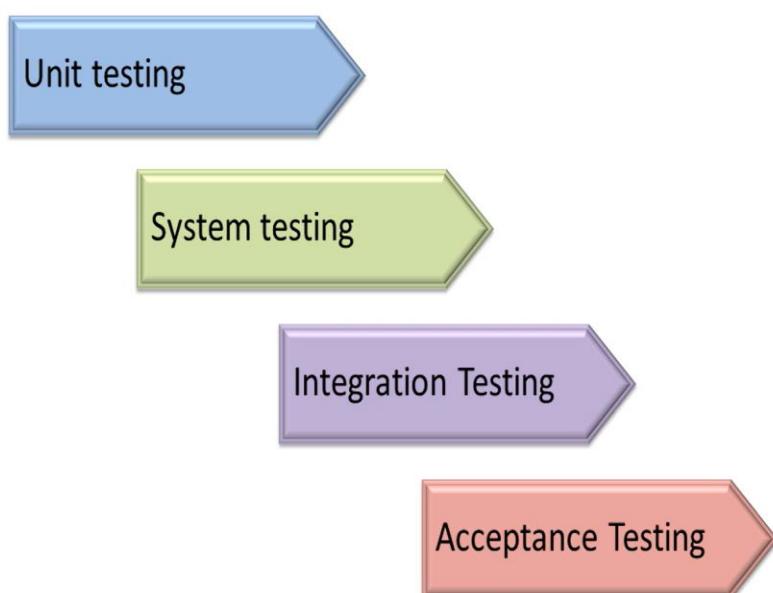
Defect

- Variance between the expected and actual result

Verification, Validation and Defect Finding



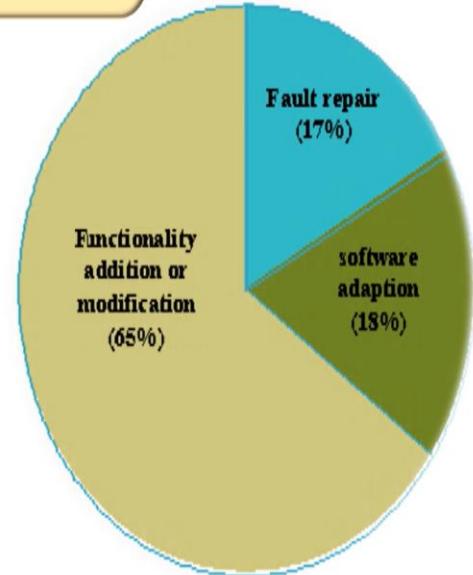
Levels of Testing



Maintenance

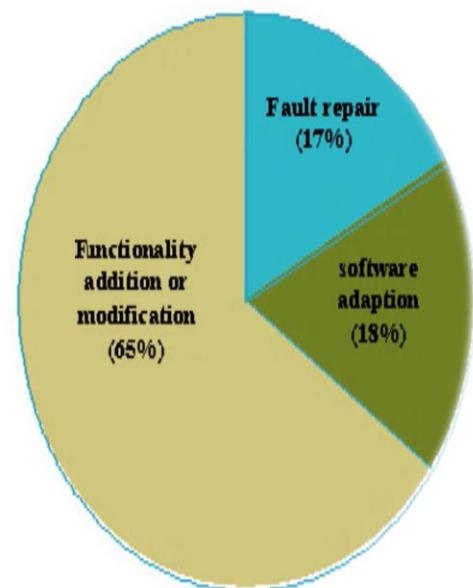


My house is leaking. It's a 5 year old house. I think it is time to do patch work.



Maintenance

Changes or enhancements happen everywhere. Software is no exemption. Any change that is made to the software after it is deployed is known as maintenance.



Software Development Life Cycle Models



Waterfall model

V-model

Prototype model

RAD (Rapid Application Development)

Incremental model

Spiral model

Waterfall Model

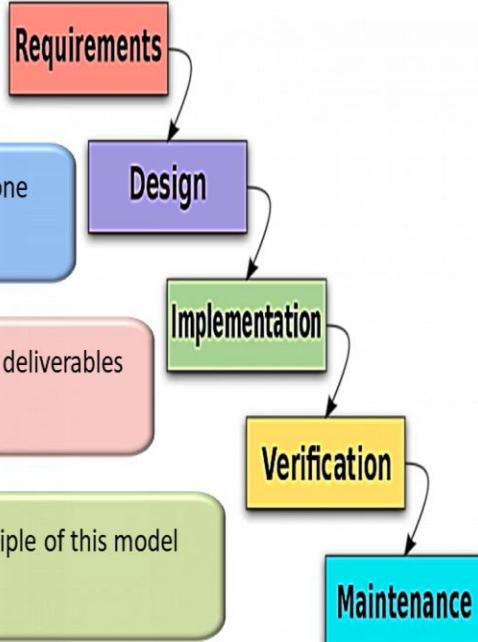


This model was proposed by Winston Royce in 1970

Waterfall model derives its name due to the cascading effect from one phase to the other as depicted in the diagram

Each phase has a well defined start and end point, with identifiable deliverables to the next phase

It is a linear sequential model, systematic in approach and the principle of this model suggests - "Can't retrieve to previous phase"



Advantages of Waterfall Model

- Simple and easy to use.
- Easy to manage due to the rigidity of the model – each phase has specific deliverables and a review process
- Phases are processed and completed one at a time
- Works well for smaller projects where requirements are very well understood
- Linear approach
- Equivalent importance to all the phases
- Contract Related issues can be addressed effectively

Limitations of Waterfall Model

- This model is suitable if the requirements are well-defined and stable
- User gets a feel of the system only at the later stages of development
- Backtracking cost is high in case of a problem
- Increased development of time and cost
- Systems must be defined up front
- Rigidity
- Hard to estimate costs & project overruns

Waterfall Model



Suitable when

- Software requirements are clearly defined and known
- Product definition is stable
- Software development technologies and tools are well known
- New version of the existing software system is created

V-Model



Verification and Validation Model commonly known as V-Model evolved from waterfall Model

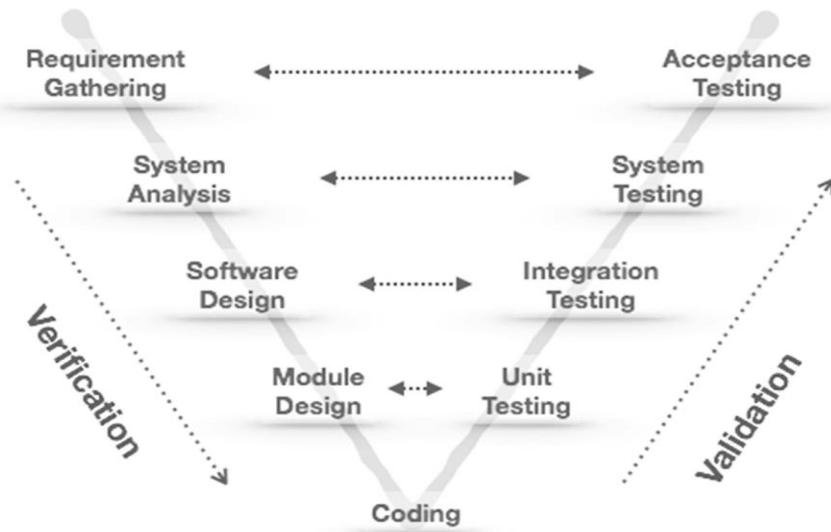
Each phase must be completed before the next phase begins

Testing is emphasized in this model more than in the waterfall model

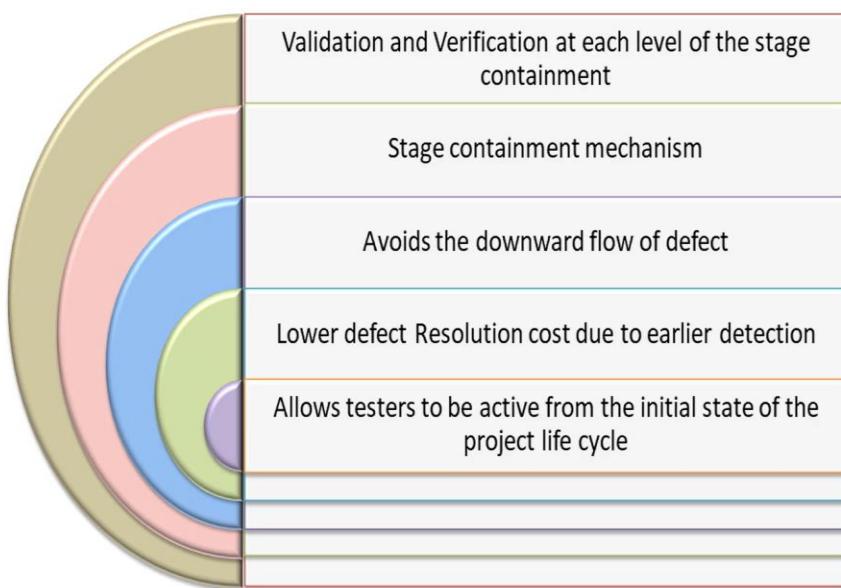
It is a structured approach to testing

Testing is done from the earlier stage thereby bringing high quality into the development of our products

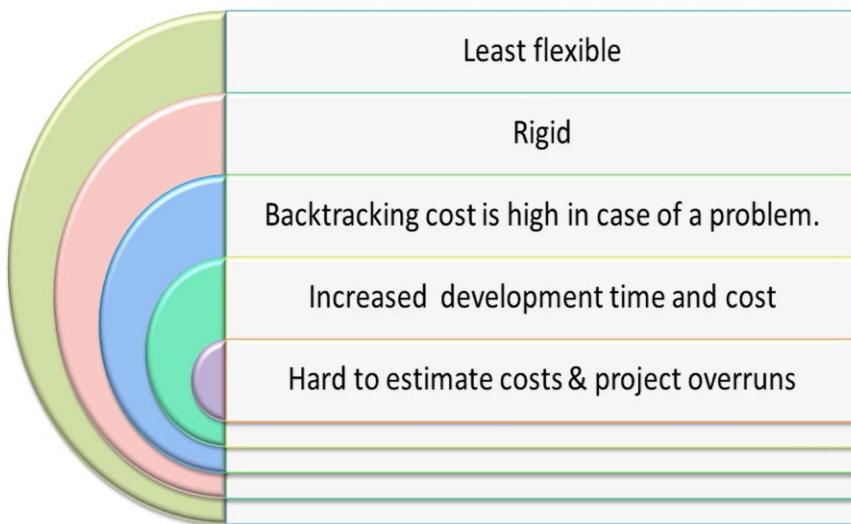
V-Model



Advantages of V-Model



Limitations of V-Model



Prototype Model

Creates prototypes, which is an incomplete version of the software program being developed.

Simulates only few aspects of the features of the System to be built



Prototype Model

Prototyping can also be used by the end users to describe and prove requirements that the developers have not considered.

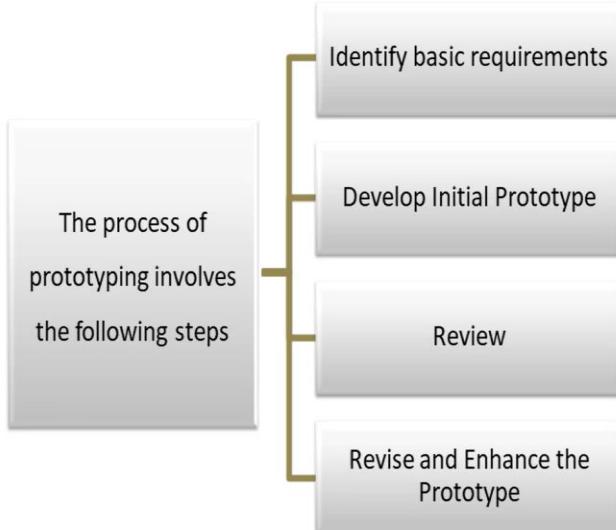
Developers build a prototype during the requirements phase.

Prototype is evaluated by the end users to provide corrective feedback

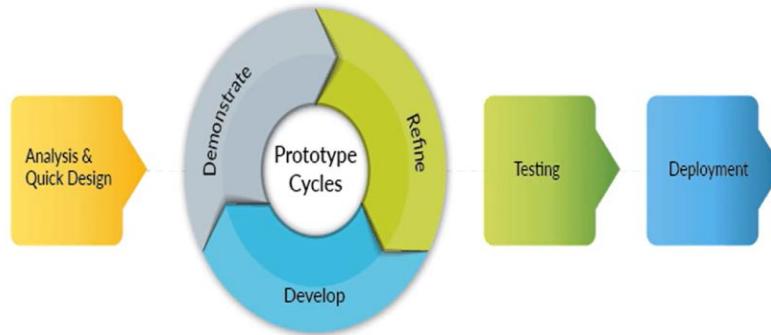
Developers further refine the prototype based on feedback.

When the user is satisfied, the prototype code is brought up to the standards needed for the final product.

Prototype Model



Prototype Model



What are the types of prototypes?

- Throw away
- Evolutionary

Throw away Prototype Model



This prototyping model is a 'quick and dirty' approach involving - Quick requirements assessment, analysis, design

Focuses on rapid construction

Ad-hoc development approach

Discards prototype after the objective is met

Throw away prototyping-Steps

Write preliminary requirements

Design the prototype

User experiences/uses the prototype, specifies new requirements.

Writing final requirements

Rapid Construction

Evolutionary Prototype Model

Requirements are prioritized and the code is developed initially for stable requirements, with an eye on quality

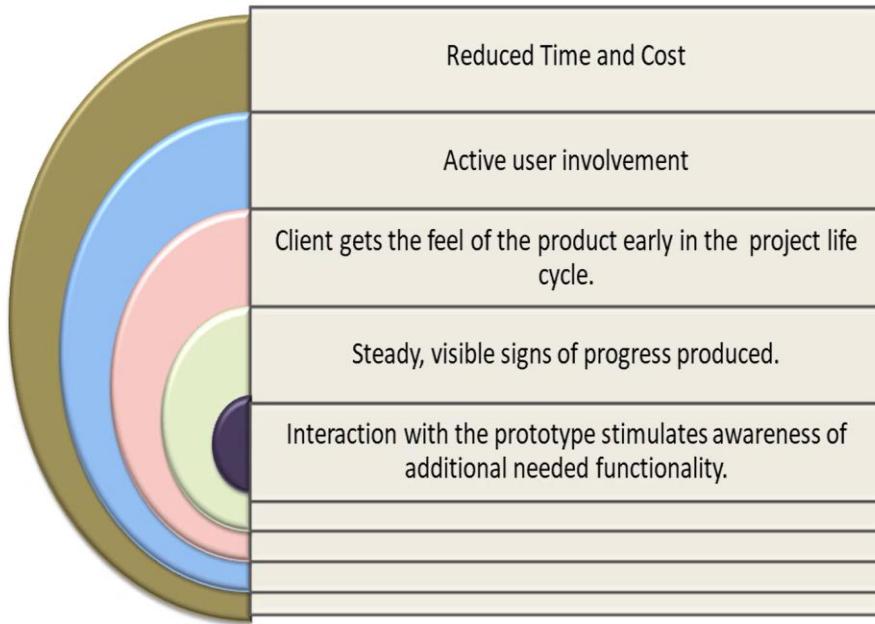
Software is continuously refined and augmented in close collaboration with the client

Build the software incrementally

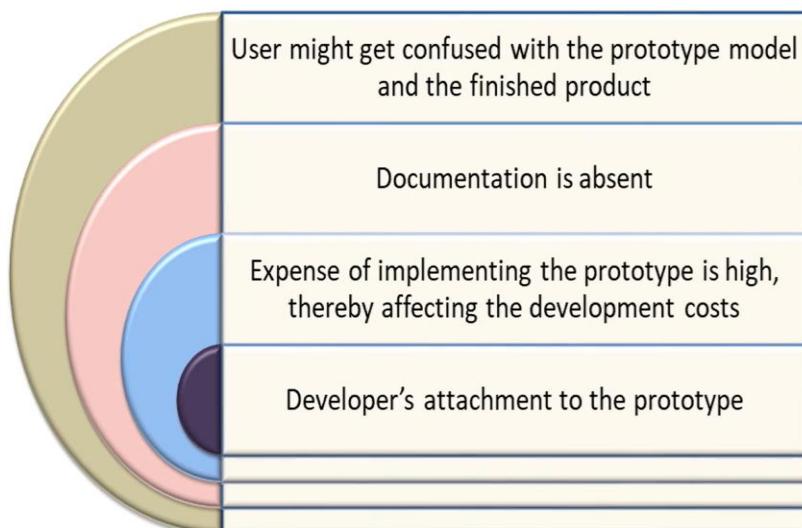
Adopt a rigorous, systematic approach

Iterative model

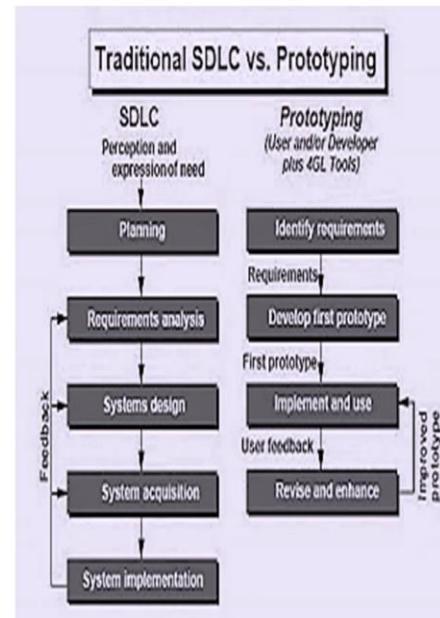
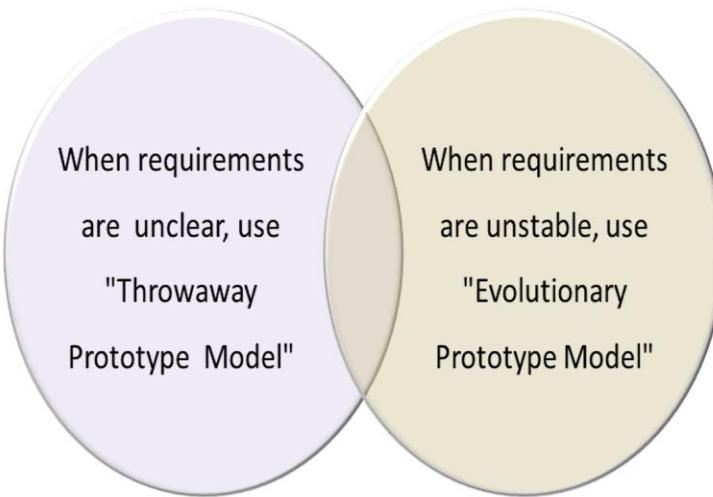
Advantages of Prototype Model



Limitations of Prototype Model



When to use Prototype Model?



Rapid Application Development



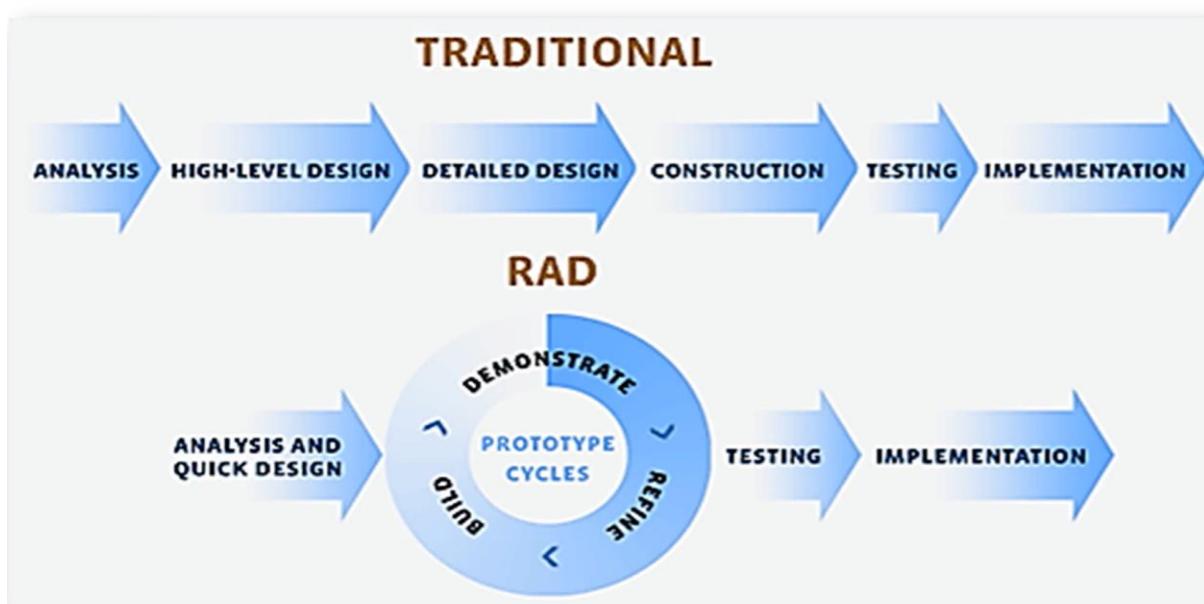
RAD is a high speed version of the linear sequential model

Characterized by a very short development life cycle

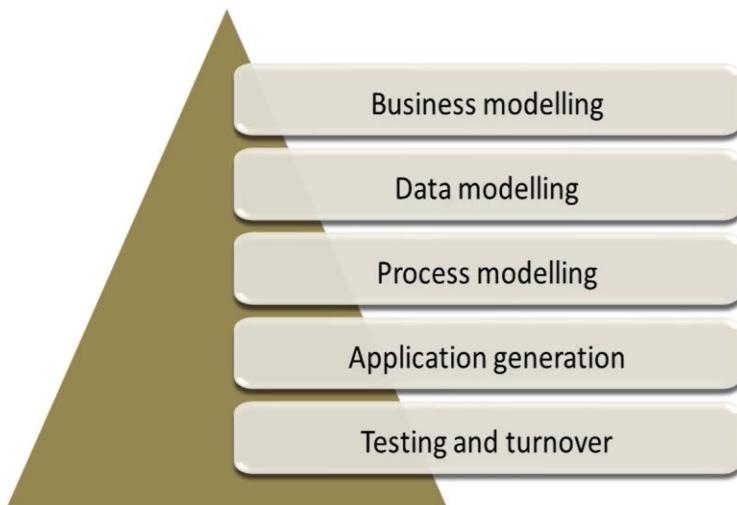
The RAD model follows a component based approach

Individual components are developed by different people and assembled to develop a large software system

Traditional vs RAD



Rapid Application Development phases



Advantages and Limitations of RAD

Advantages:

- Due to the emphasis on rapid development, it results in the delivery of a fully functional project in short period.
- Facilitates Parallel Development.

Limitations:

- Developers and clients must be committed to rapid-fire activities in an abbreviated time frame.
- If either party is indifferent in needs of other, the project will run into serious problem.
- It is not suitable for large projects.

When to use RAD?

When requirements are not
fully understood

User is involved throughout
the life cycle

System can be modularized

Incremental Model



The incremental model prioritizes requirements of the system and implements them in groups

Each subsequent release of the system adds function to the previous release, until all designed functionalities have been implemented

Advantages of Incremental Model



Uses "divide and conquer" breakdown of tasks

High-risk or major functions are addressed in the first increment cycles

Each release delivers an operational product

Customer can respond to each build

Customers get important functionality early

Limitations of Incremental Model



Requires early definition of a complete and fully functional system to allow for the definition of increments

Requires good planning and design as basis for the system

Absence of a well-defined module interface is a major obstacle for this model of development

When to use Incremental Model?



When most of the requirements are known up-front but are expected to evolve over time

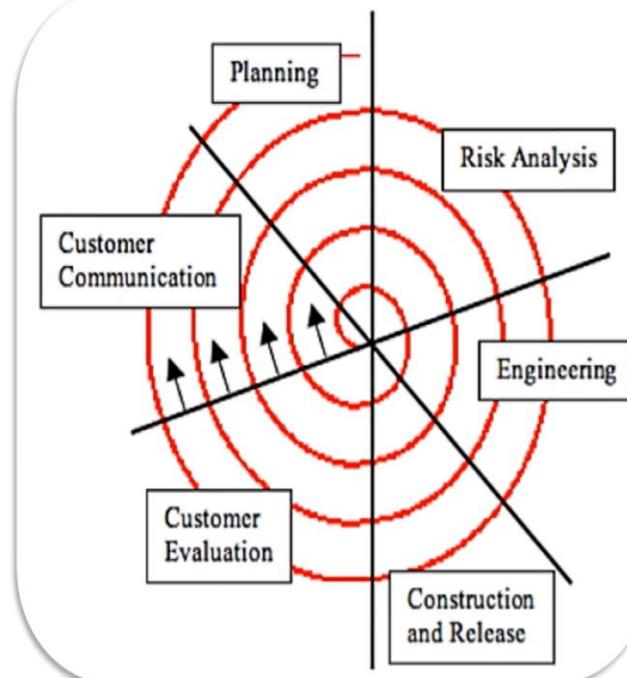
When projects have lengthy development schedules

Spiral Model



- Proposed by Barry Boehm in 1986
- Diagrammatic representation of this model appears like a spiral with many loops
- Suitable for technically challenging software products that are prone to several kinds of risks
- Accommodates prototyping. This model combines the features of the prototyping model and the waterfall model
- It is favoured for large, expensive, and complicated models
- Suggested for High-Risk Scenarios based projects

Spiral Model



Advantages of Spiral Model



Provides early indication risk.

Users see the system early because of rapid prototyping tools.

Critical high-risk functions are developed first.

Early and frequent feedback from users.

Limitations of Spiral Model



Time spent for evaluating risks are too large for small or low-risk projects and may not prove cost-worthy.

Time spent on planning, resetting objectives, doing risk analysis and prototyping may be excessive.

Relies on Risk assessment expertise.

When to use Spiral Model?



Risk perceived is very high

Requirements are complex

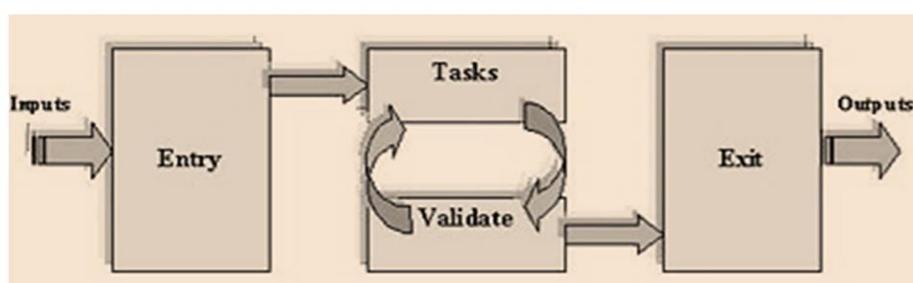
Significant changes are expected

Process Representation Technique – ETVX Model



IBM introduced the ETVX model to document their process.

Each phase in a process performs a well-defined task and generally produces an output.



ETVX Model



Entry

Task

Validation

Exit

ETVX Model Example



Entry

- Hall Ticket

Task

- Show Hall Ticket
- Get Question Paper
- Get Answer Sheet
- Write Answer for Respective questions

Verification

- Verify whether questions are written for appropriate questions
- Review the answers written

Exit

- Submission of the answer sheet to the invigilator

ETVX Model Example for Analysis Phase



Entry

- Feasibility Report

Task

- Collect requirement
- Analyze requirement
- Write SRS

Verification

- Review SRS

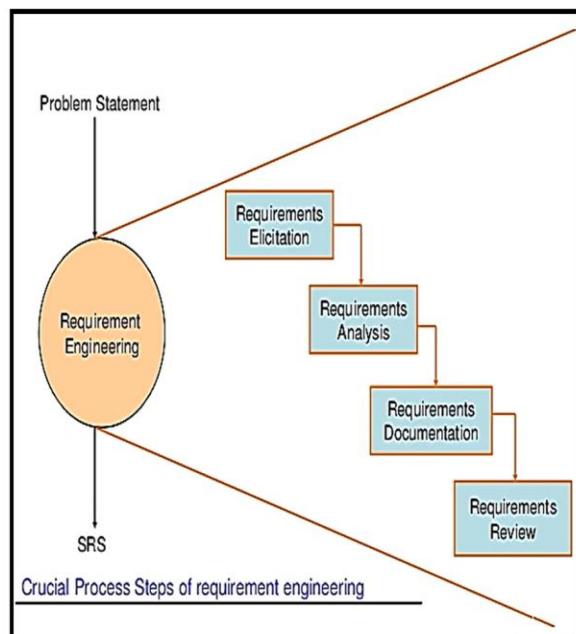
Exit

- SRS

Requirement Engineering



Here you go Tom! You have the requirements for a Matrimonial website in hand. This is the problem statement.



Requirement Elicitation



Elicit requirements from all stakeholders

Address problems of scope

Address problems of understanding

Address problems of volatility (changing requirements)

Requirement Analysis



The process of establishing the services the system should provide and the constraints under which it must operate.

The process of studying and analyzing the customer and the user/stakeholder to arrive at a definition of software requirements.

Requirement Analysis



Why is Requirement Analysis difficult?

Different “worlds”

- Bridging the gap between the client and the software developer
- Knowing what should be done VS knowing what to let a computer do

Users/stakeholders are not a uniform group

- conflict between cost and usability / performance / features
- conflicting demands from different departments

Getting the good (ideal) system

Vs

possibility of building it well

Requirement Analysis



Other factors

- Expectations, the final solution is difficult to imagine by the users
- Scope of the system
 - needs well defined boundaries
- Current vs. future system
 - resistance to change
- Process of negotiation between users and designers

Requirement Analysis



**Goals of requirement
Analysis and
specification phase**

- Understand the user's requirements
- Remove inconsistencies, anomalies, etc. from requirements
- Document requirements properly in an SRS document

Requirement Analysis

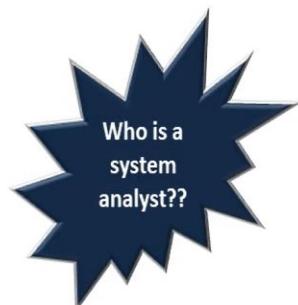


A person who performs requirement analysis is called a system analyst

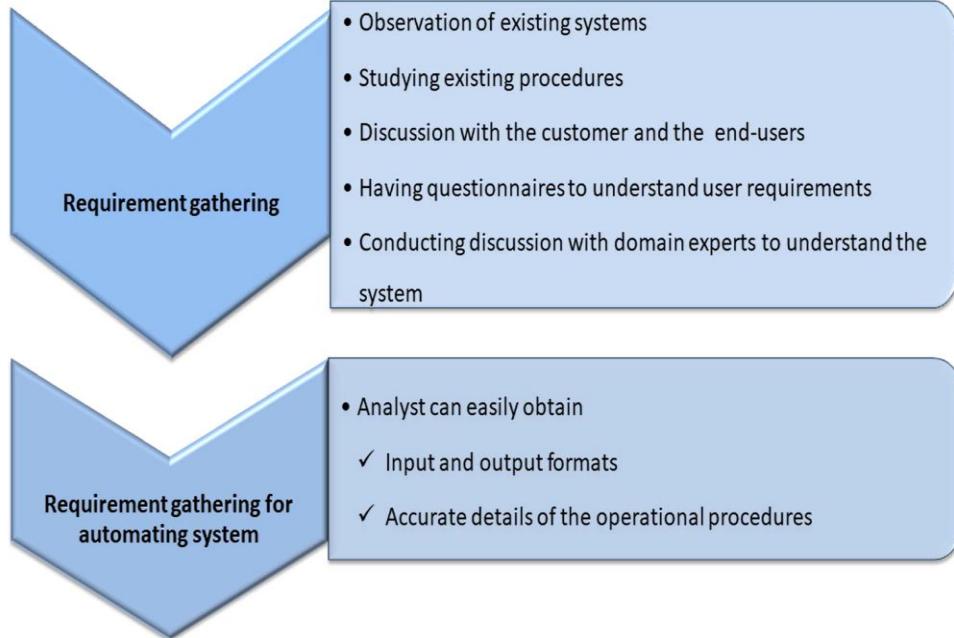
- Understands User requirement
- Collects data needed for the user requirement
- Writes the software requirement specification

Requirements analysis consists of two main activities:

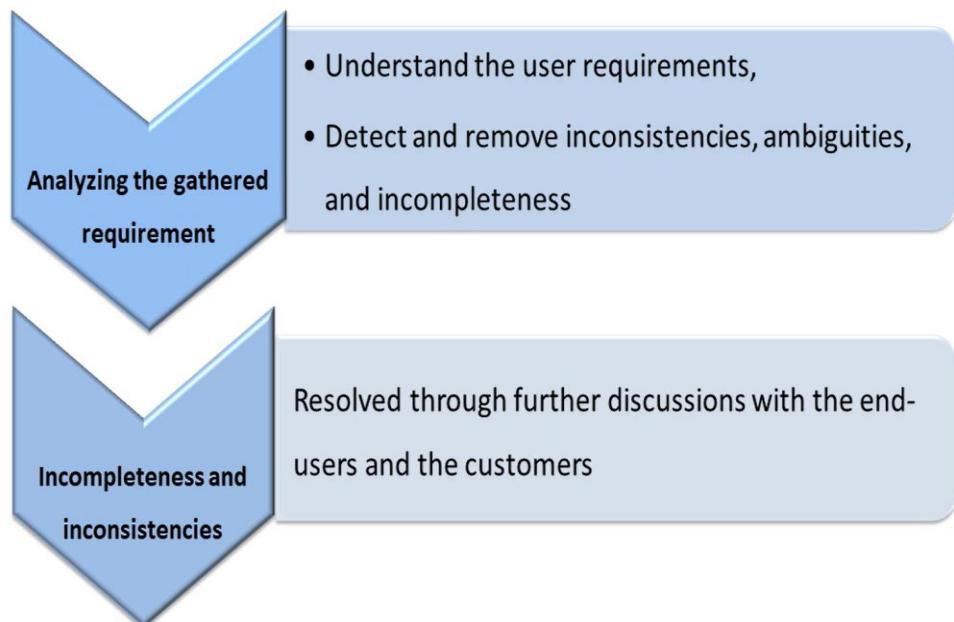
- Requirements gathering
- Analysis of the gathered requirements



Requirement Analysis



Requirement Analysis



Contradicting Requirement



One requirement conflicts with another requirement.



Tom have you come across any contradicting requirements? Can you give an example?



Sure!

When pouring hot filling into chocolate candy shells,

- the filling should be hot enough to pour quickly
- but it should also be cold enough to prevent melting of the chocolate.

Incomplete Requirement



Some requirements have been omitted:

- Due to oversight.

Example:

- A solar heater specifies what it will do on a 'sunny day' but it fails to specify what it will do on a 'rainy day'
- The analyst has not recorded when temperature falls below 90 degrees.
 - heater should be turned ON
 - water shower turned OFF.

Requirement Analysis



Several things about the project
should be clearly understood by the
analyst

- What is the problem?
- Why is it important to solve the problem?
- What are the possible solutions to the problem?
- What complexities might arise while solving the problem?

Software Requirements Specification



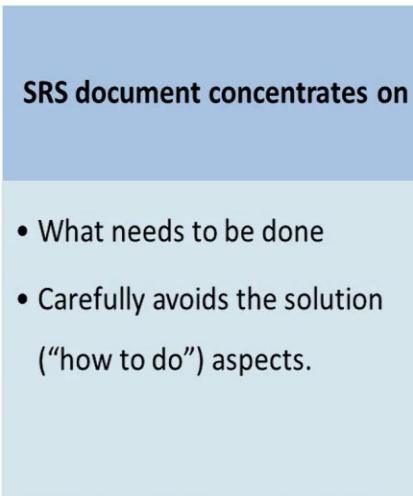
Outcome of the analysis phase

Contains all the information about the
requirements gathered

Main aim of requirements specification:

- Systematically organizes the requirements arrived during requirements analysis
- Documents requirements properly.

SRS



The SRS document is useful in various contexts

- Statement of user needs
- Contract document
- Reference document
- Definition for implementation

Properties of a good SRS



Concise

Specify what the system must do

Easy to change

Consistent

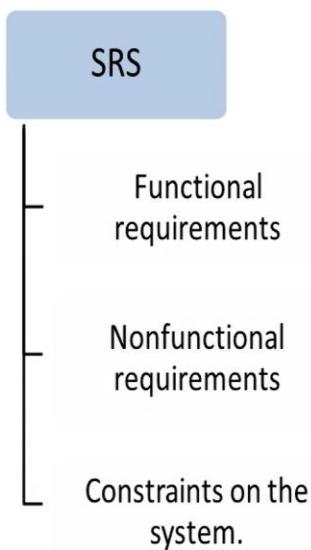
Complete

Traceable

Verifiable

SRS Document

SRS document normally contains three important parts



Functional Requirement

Functional requirements describe

- A set of high-level requirements
- Each high-level requirement
- Takes in some data from the user
- Outputs some data to the user
- Might consist of a set of identifiable functions which process the input

Constraints



Constraints describe things that the system should or should not do.

- For example,
- Standards compliance
- How quickly the system can produce results so that it does not overload the other system to which it supplies data, etc.
- Hardware to be used
- Operating system
- DBMS to be used
- Capabilities of I/O devices
- Data representation

SRS Document



Organization of SRS Document

- Introduction
- Functional Requirements
- Nonfunctional Requirements
 - External interface requirements
 - Performance requirements
- Constraints

SRS Document Structure



RF

1. Introduction	1
1.1 Purpose.....	1
1.2 Document Conventions.....	1
1.3 Intended Audience and Reading Suggestions.....	1
1.4 Project Scope	1
1.5 References	1
2. Overall Description	2
2.1 Product Perspective	2
2.2 Product Features.....	2
2.3 User Classes and Characteristics.....	2
2.4 Operating Environment.....	2
2.5 Design and Implementation Constraints	2
2.6 User Documentation	2
2.7 Assumptions and Dependencies.....	3
3. System Features.....	3
3.1 System Feature 1	3
3.2 System Feature 2 (and so on).....	4
4. External Interface Requirements.....	4
4.1 User Interfaces	4
4.2 Hardware Interfaces.....	4
4.3 Software Interfaces	4
4.4 Communications Interfaces	4
5. Other Nonfunctional Requirements	5
5.1 Performance Requirements.....	5
5.2 Safety Requirements.....	5
5.3 Security Requirements.....	5
5.4 Software Quality Attributes.....	5
6. Other Requirements	5
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ERD



Entity Relationship Diagram

ER diagram is widely used in database design

- Represents conceptual level of a database system
- Describes things and their relationships in high level

ERD



Entity

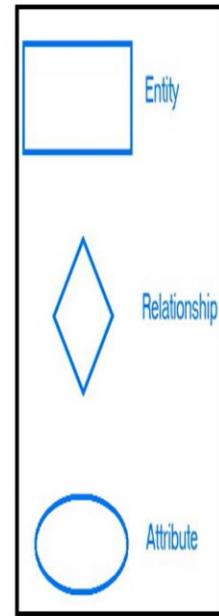
- An entity is a business object that represents a group, or a category of data.

Attribute

- Properties of an entity.

Relationship

- specifies the relations among entities



ERD



Relationship specifies association between two entities.

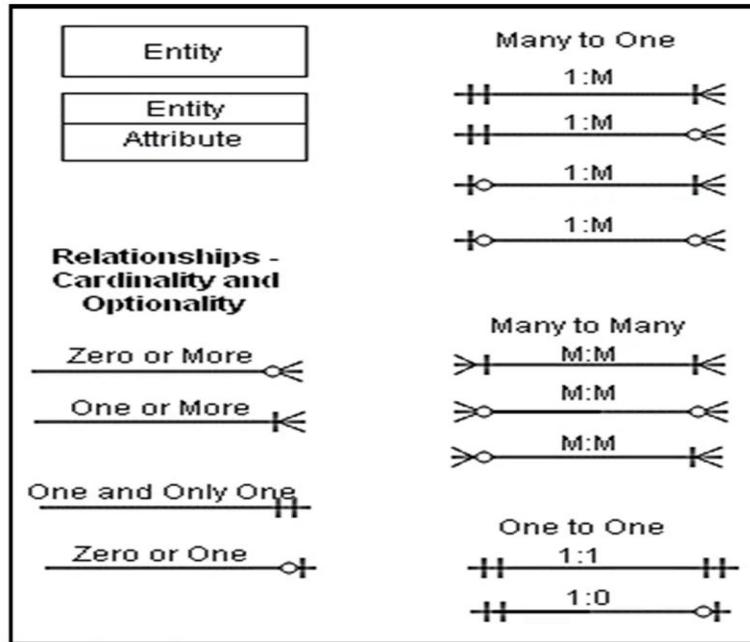
Cardinality

- One instance of an entity maps to how many instances of other entity
- Many-to-Many Relationships
- One-to-Many Relationships
- One-to-One Relationships
- Recursive Relationships

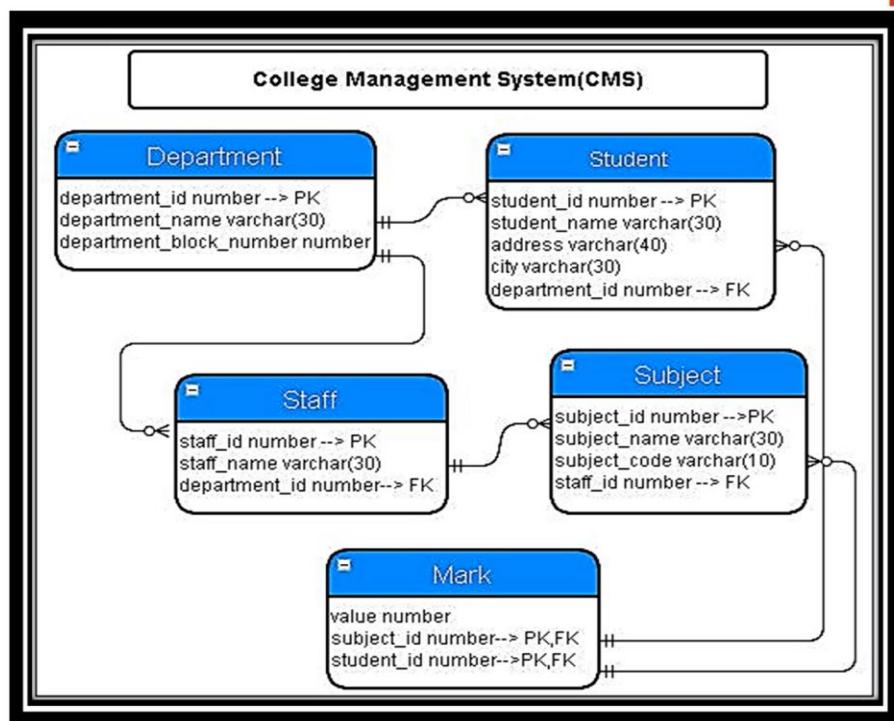
Optionality

- Is the relationship mandatory or optional
- Mandatory Relationships
- Optional Relationships

ERD Example



ERD Example

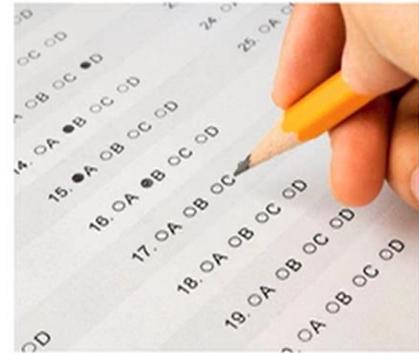


Software Testing



Process of executing the program with the intent of finding errors

Process of verifying and validating so that a software application or program meets the business and technical requirements that guide its design and development work as expected.



Fundamentals of Testing



Testing is the process of exercising or evaluating a system or system component by manual or automated means to verify that it satisfies specified requirements, or to identify differences between expected and actual results.

Testing can be used to show the presence of defects, but never their absence!



Importance of Testing



Most cost effective approach to build confidence in most of the software systems

Detects the faults in the software

Improves the quality and reliability by removing the faults from the software

Testing Profession

The testing profession is not about just creating test related documents.

- It is understanding the application functionality and coding
- Testers are the ones who are the certifying authority for the software itself
- Testers destruct the software to give better solutions

Who performs testing?

- Programmers and testers

What should a good tester possess?

- Creative thinking
- Questioning skills
- Never give up attitude

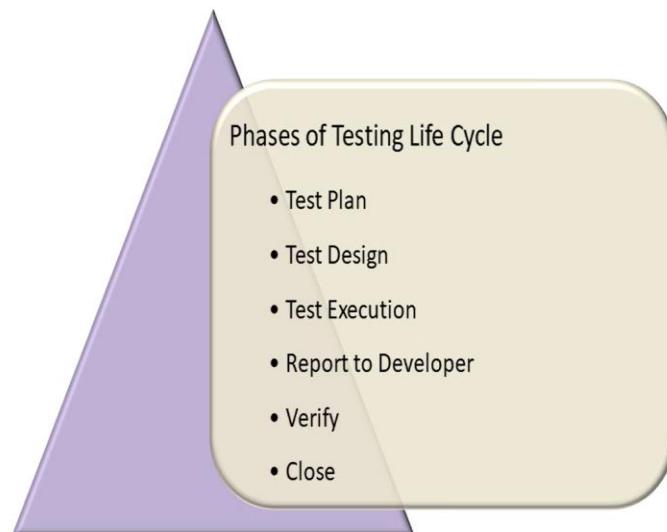
Who will test a Software ?
What makes one a good
Tester?



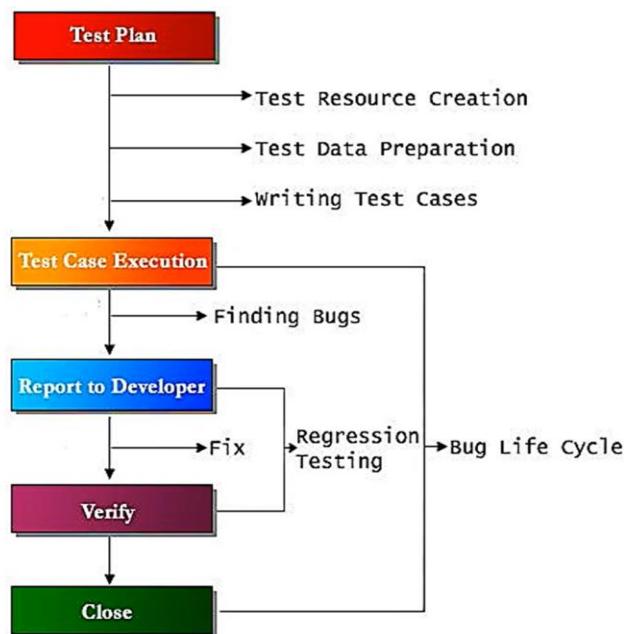
Testing Life Cycle



- Software testing life cycle identifies what test activities to carry out and when (what is the best time) to accomplish those test activities



Testing Life Cycle



Methodology of Testing



Manual Testing

Automated Testing

- Example
- Java – JUNIT
- Dot Net – N UNIT

Bugzilla

- Defect Tracking Tool

What are the different methods of Testing?



Levels of Testing

Unit Testing

Integration
Testing

System
Testing

Acceptance
Testing

What are the different
Levels of Testing?





Unit Testing

Unit Testing is used to check whether a particular module is implementing its specification

The cost of fixing a defect detected during unit testing is lesser in comparison to that of defects detected at higher levels.

Who performs testing?

- normally performed by software developers themselves or their peers
- In rare cases it may also be performed by independent software testers



Integration Testing



Integration Testing is a level of the software testing process where individual units are combined and tested as a group.

The purpose of Integration Testing is to expose faults in the interaction between integrated units.

Who performs this testing?

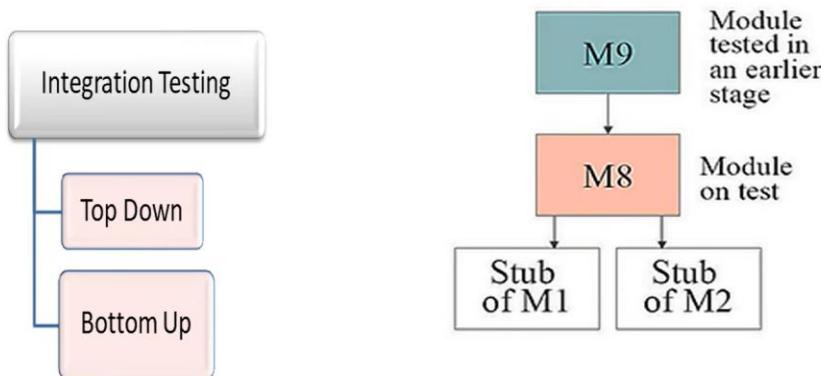
- Either Developers themselves or independent Testers

Integration Testing Approaches



Top Down

- Top level units are tested first and lower level units are tested step by step after that
- Test Stubs are needed to simulate lower level units which may not be available during the initial phases

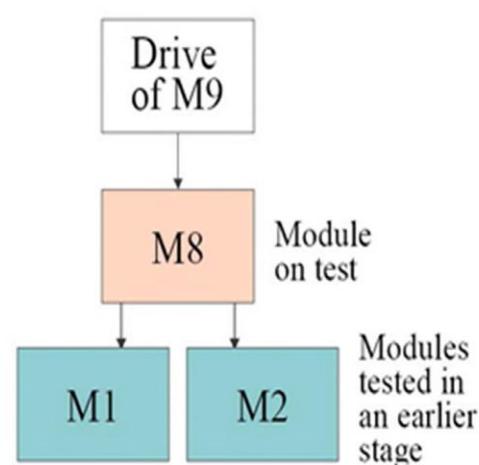


Integration Testing Approaches



Bottom Up

- Bottom level units are tested first and upper level units step by step after that
- Test Drivers are needed to simulate higher level units which may not be available during the initial phases



System Testing



System testing finds disparities between implementation and specification

Performed by:

Testers

System testing involves

Functional testing - Test the implementation of the business needs

Performance testing - It will test all the non functional requirements of the system specified in the specification

Performance Testing - Types



Stress tests

- evaluates the system when stressed to its limits

Regression tests

- required when the system being tested is replacing an existing system

Usability test

- testing characteristics related to user friendliness

User Acceptance Testing

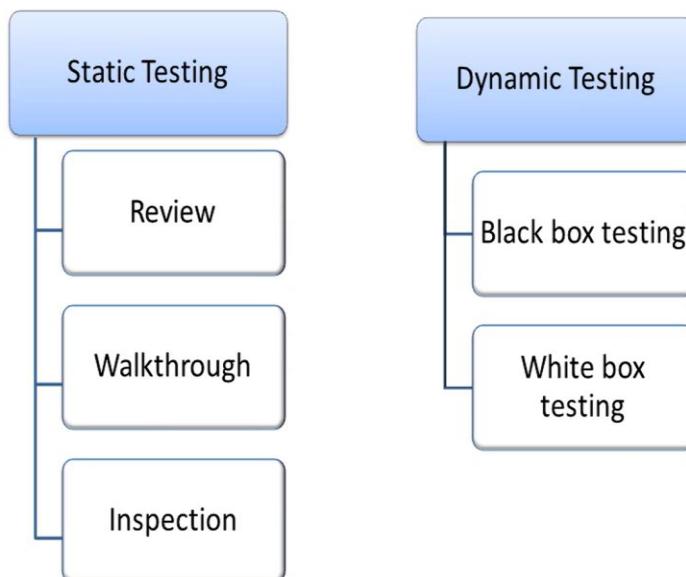


Done by the client to test whether the system meets the specified requirements

Types

- **Alpha testing** - Done by the client in developer's environment
- **Beta testing** - Done by the client in real world environment

Types of Testing



Static Testing



Static testing is the testing of the software work products manually to find errors

Work product means all the documents related to software as well as the code

Execution of the Code is not performed. Sanity of the code is checked.

Members of Static Testing



Author

Moderator

Reader

Recorder/Scribe

Inspector

Techniques in Static Testing



- REVIEW
 - It is a process in which the product is re-examined or re-evaluated for possible corrections
- WALK THROUGH
 - Mostly done on the code that is developed
 - The author gives sample test data. The test data examined with the code and intermediate results are recorded
- INSPECTION
 - Inspection involves step by step reading of the product, with each step checked against a predefined list of criteria(historical common errors, standards)

Review



- Review is a static testing technique.
- During review the artifacts are manually examined and the findings are recorded.
- Artifacts for which reviews are performed are
 - ❖ SRS
 - ❖ Design specification
 - ❖ Source code
 - ❖ Test plans
 - ❖ Test specification
 - ❖ Test cases
 - ❖ Test scripts
 - ❖ User guides
 - ❖ web pages

Review Advantages



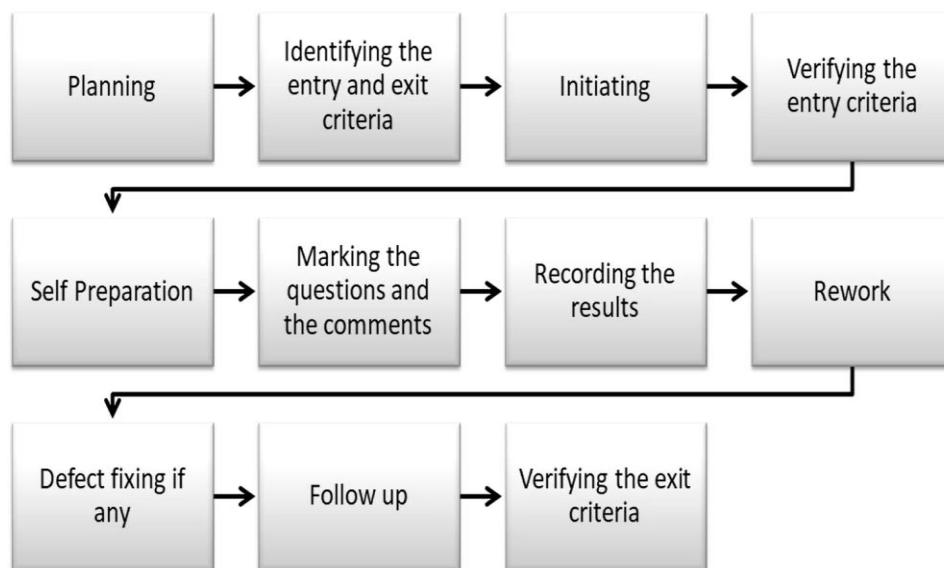
Early defect detection and correction

Fewer defects

Helps in identifying omissions

Saves testing cost and time

Review Process



Types of Review



Informal Review

Walkthrough

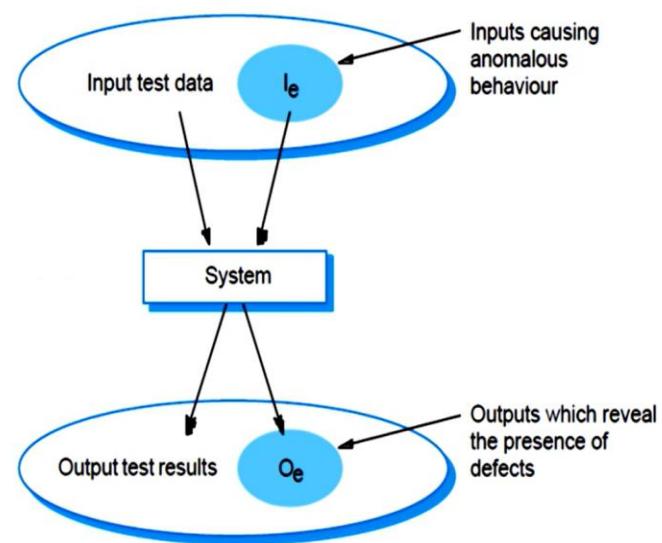
Technical Review

Inspection

Dynamic Testing – Black Box Testing



It is testing that ignores the internal mechanism of a system or a component and focuses solely on the outputs generated in response to selected inputs and execution conditions.



Test Case



Once the test plan for the level of testing has been written, the next stage of test design is to specify a set of test cases or test path for each item to be tested at that level

Each test case will specify how the implementation of the particular requirement or design decision is to be tested and the criteria for success of the test

A critical test case uncovers a new error

Black Box Testing



TECHNIQUES for generating a Testcase

Equivalence class partitioning

Boundary value analysis

Cause effect analysis

Error guessing

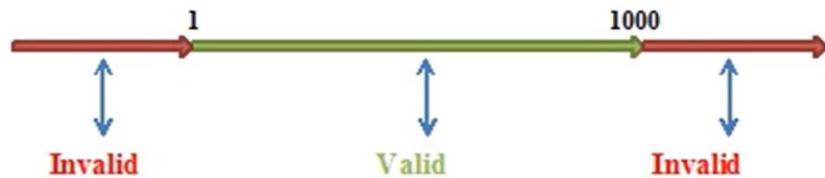
Equivalence Class Partitioning

Black-box technique divides the input domain into classes of data from which test cases can be derived.

For each of these equivalence classes, the set of data should be treated the same by the module under test and should produce the same answer.

Equivalence class guidelines:

- For a range of input choose three values such that,
 - One value is above the range
 - One value is below the range
 - One value is within the range



Equivalence Class Partitioning

- EXAMPLE SCENERIO

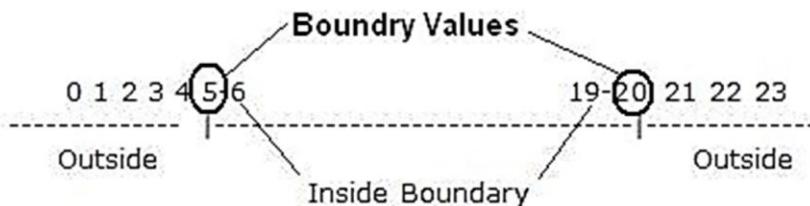
- The component “generate_grading” is passed an exam mark (out of 75) and a coursework (c/w) mark (out of 25), from which it generates a grade for the course in the range 'A' to 'D'. The grade is calculated from the overall mark, which is calculated as the sum of the exam and c/w marks, as follows:
 - greater than or equal to 70 - 'A'
 - greater than or equal to 50, but less than 70 - 'B'
 - greater than or equal to 30, but less than 50 - 'C'
 - less than 30 - 'D'
- When a mark is outside its expected range, then a fault message ('FM') is generated. All inputs are passed as integers.



Boundary Value Analysis



- Black-box technique focuses on the boundaries of the input domain rather than its center
- Boundary value analysis guidelines:
 - If input condition specifies a range bounded by values a and b, test cases should include a and b, values just below a and just above b



Cause Effect Analysis



The cause effect analysis helps in identifying the causes and their effects (and identify how they are linked) associated with a particular problem or situation.

A cause is an input condition or an equivalence class of input conditions. An effect is an output condition or a system transformation.

It is suitable for applications in which combinations of input conditions are few.

Cause Effect Analysis



EXAMPLE:

- A module for calculating increment, that decides how much increment percent will be assigned to every employee. The decision based on the experience and the designation
 - For exp (valid input range is 1 to 50)
 - Between 1 – 3 then inc% 10
 - Between 4 – 10 then inc% 20
 - Greater than 10 then inc% 30
 - For designation
 - Developer then inc% 30
 - Tester then inc% 40

Error Guessing



- It is an ad hoc approach guided by intuition and experience
- Example:
 - Consider a program is written into a file. The following test cases can be derived
 - Having an empty file
 - Not at all having a file
 - Having a file with read permission

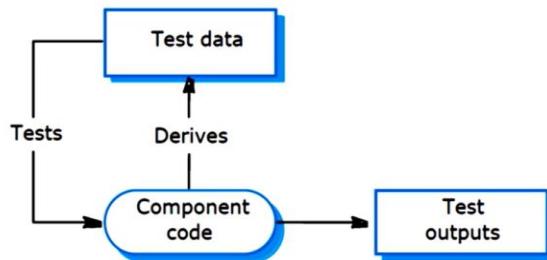
Dynamic Testing – White Box Testing



It deals with the internal logic and structure of the code

Derivation of test cases according to the program structure

It is also called as glass box testing, structural testing, clear box testing



Basis Path Testing



- Basis Path Testing is white box testing method
- Design test cases to cover the following in the code written
 - ❖ every statement (Statement coverage)
 - ❖ every predicate (condition) in the code (branch coverage)
 - ❖ loops (loop coverage)

Basis Path Testing

Derive a logical complexity measure of procedural design

- Break the module into blocks delimited by statements that affect the control flow (eg condition, method call, loop)
- Mark out these as nodes in a control flow graph
- Draw connectors (arcs) with arrow heads to mark the flow of logic
- Identify the number of regions (Cyclomatic Number) which is equivalent to the McCabe's number

McCabe's Number (Cyclomatic complexity)

- It defines the number of independent paths
- Provides the number of tests that must be conducted to ensure that all the statements are executed at least once.

Basis Path Testing

Complexity of a flow graph 'G', $v(G)$, is computed in one of three ways

- $v(G) = \text{No. of regions of } G + 1$
- $v(G) = E - N + 2$ (E : No. of edges & N : No. of nodes)
- $v(G) = P + 1$ (P : No. of predicate nodes in G or No. of conditions in the code)

Define a basis set of execution paths

Determine independent paths

Eliminate infeasible paths

Derive test case to exercise (cover) the basis set

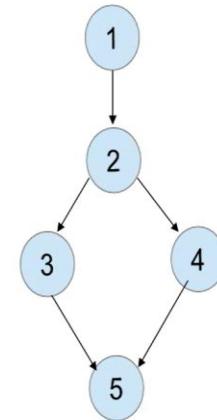
Basis Path testing



```

• int main() {
    - int a,b;
    - scanf("%d%d",&a,&b);
    - if(a > b)
        - printf("\n a is greater");
    - else
        - printf("\n b is greater");
    - }
}

```



McCabe's No

$$P+1 = 2$$

$$E-N+2 = 5-5+2 = 2$$

$$R+1 = 2$$

Individual Path testcase

1-2-3-5 a=10 , b=5

1-2-4-5 a=5 , b=10

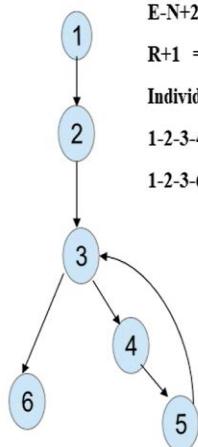
Basis Path Testing



```

• int main() {
    - int n,i;
    - scanf("%d",&n);
    - for(i=1; i<=n; i++) {
        - printf("\n%d",i);
    - }
}

```



McCabe's no

$$P+1 = 2$$

$$E-N+2 = 6-6+2 = 2$$

$$R+1 = 2$$

Individual Path

1-2-3-4-5-3-6 n=2

1-2-3-6 n=0

Black Box vs. White Box Testing



BLACK BOX TESTING

- Test cases are designed depending on the functionality
- Identifies hidden functionality
- Techniques
 - Equivalence class partitioning
 - Boundary value analysis
 - Cause effect analysis and graphing
 - Decision table

WHITE BOX TESTING

- Test cases are designed depending on the logic of the code
- Identifies unreachable code and checks for code coverage
- Techniques
 - Basis path testing

Static Testing Vs Dynamic Testing



STATIC TESTING

- manual examination (reviews) of the code or other project documentation
- Testing methodologies
 - Review
 - Inspection
 - Walkthrough
- Bugs discovered at this point are less expensive to fix

DYNAMIC TESTING

- the examination of the physical response from the system to variables that are not constant and change with time
- Testing methodologies
 - Black box testing
 - White box testing
- Depends on the type of bug identified.

When to Stop Testing?



Some of the common factors to stop Testing

- Testing budget of the project
- Resources available and their skills
- Project deadline and test completion deadline

Debugging



- Debugging is the process of finding the source of already identified bugs and fixing it.
- Performed by Developers.
- Steps in debugging
 - Find the defect in the code
 - Identify the root cause of the problem
 - Identify the exact place in the code that is the cause of the problem
 - Fix the defect
 - Recheck to ensure that the defect fixed is working as expected



Software Evolution



It is impossible to produce a system of any size which does not need to be changed.

Parts of the software may have to be modified to correct the errors that are found in operation, or to improve its performance or other non-functional characteristics.

After delivery, software systems always evolve in response to demand for change.

Software Evolution Approaches



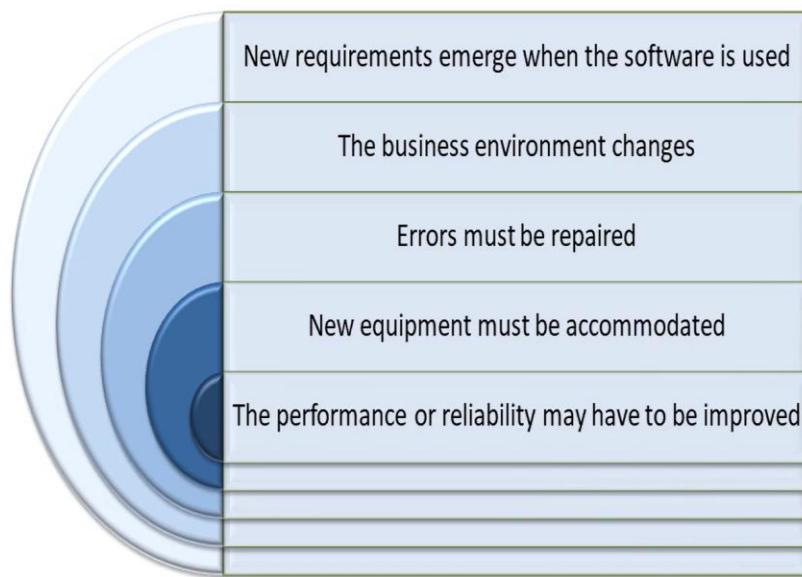
Software maintenance

Architectural transformation

Software re-engineering.



Software Change



Software change strategies



Software Maintenance

- Changes are made in response to changed requirements but the fundamental software structure is stable

Architectural Transformation

- The architecture of the system is modified
- Generally from a centralized to a distributed architecture

Software Re-engineering

- New functionality is not added to the system but it is restructured and reorganized to facilitate future changes

Software Maintenance



Modifying a program after it is used

Maintenance does not normally involve major changes to the system's architecture

Changes are implemented by modifying the existing components or by adding new components to the system

Types of maintenance



Corrective

Adaptive

Perfective

Preventive

Types of maintenance

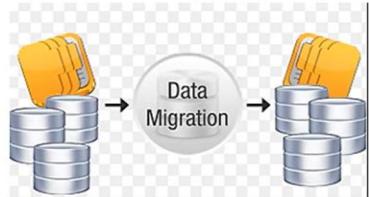
Corrective maintenance

- Maintenance that includes the repair of defects in an existing system
 - Defects can stem from
 - Requirements specification errors
 - Design errors
 - About 80% of all problems stem from requirements and design
 - Coding errors



Adaptive maintenance

- Maintenance to adapt software to changes in the working environment
- Invoked by:
 - Internal needs
 - External requirements e.g. changes in law



Types of maintenance

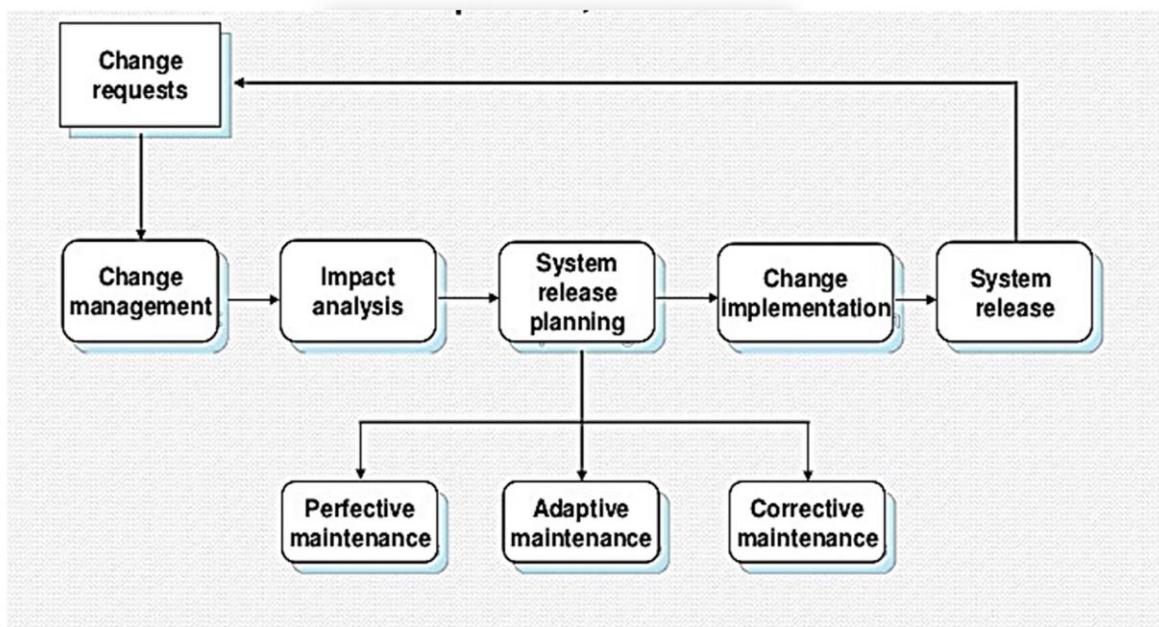
Perfective maintenance

- Includes all efforts to polish or refine the quality of the software or the documentation
- Important that the improvement reduces the system maintenance costs

Preventive maintenance

- Changes made to the system to avoid any software fault in the future

Software Maintenance



Maintenance costs



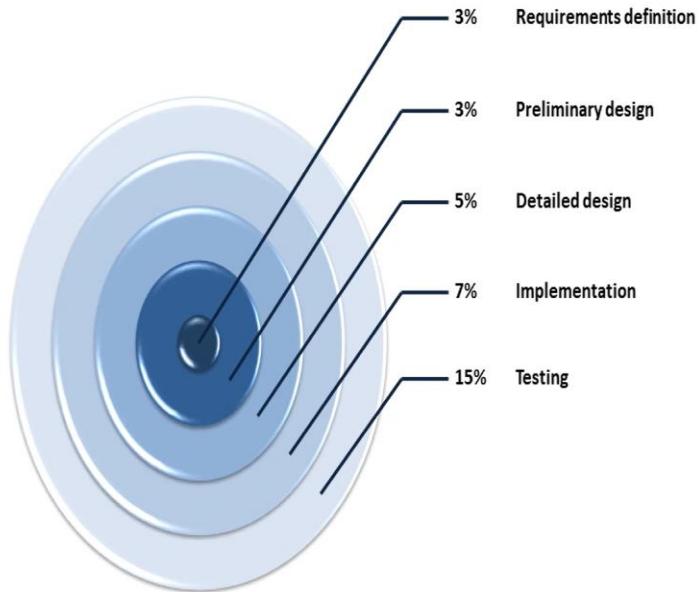
Usually greater
than the
development
costs

Affected by both
technical and
non-technical
factors

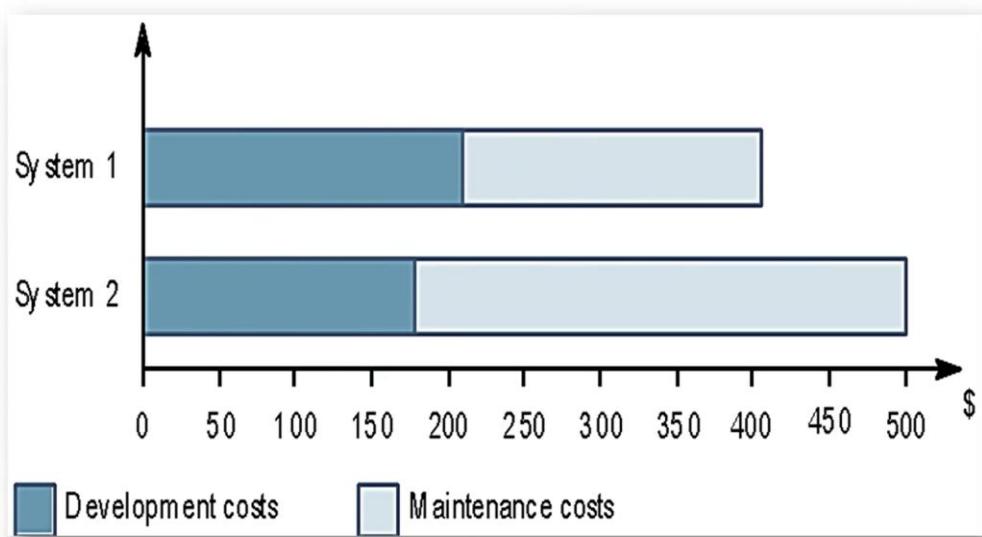
Increases as
software is
maintained

Ageing software
can have high
support costs

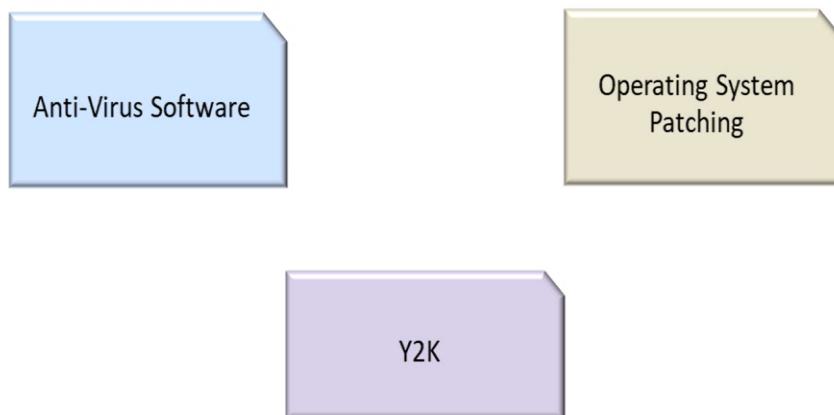
Relative Costs of Maintenance



Development / Maintenance cost



Maintenance Example

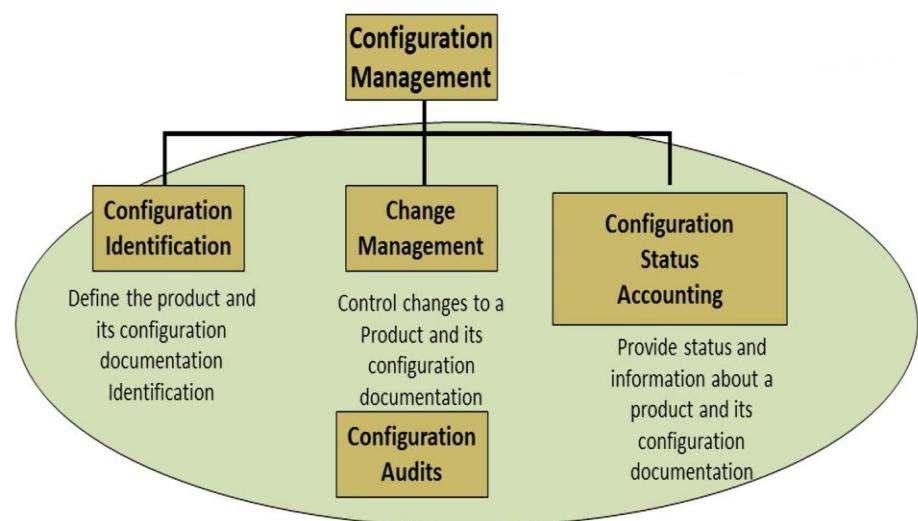


Software Configuration Management

What is configuration



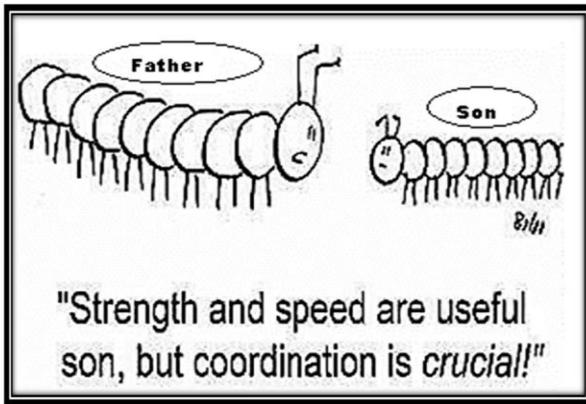
A configuration is the functional and physical characteristics of a hardware or software as set forth in technical documentation or achieved in a product.



Software Configuration Management



The art of coordinating S/W development activities, minimizing confusion by identifying, modifying and controlling modifications to software



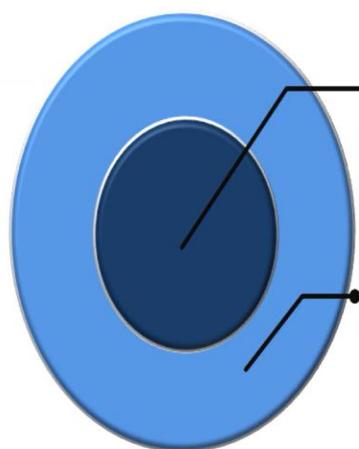
Software Configuration Management



New versions of software systems are created as they change:

- For different machines/OS
- Offering different functionality
- Tailored for particular user requirements

Configuration management is concerned with managing evolving software systems:



Software Configuration Management



SCM defines

- the types of documents to be managed and a document naming scheme
- who takes responsibility for the CM procedures and creation of “baselines”
- policies for change control and version management
- the CM records which must be maintained

Describes the tools which should be used to assist the CM process and any limitations to their use

Effectiveness of Software Configuration Management



Software entities that SCM is expected to manage include :

- Plans
- Specifications (SRS, Design)
- User Documentation
- Test data
- Support Software Tools, Source Code, Executable, and Libraries

SCM is said to be effective:

- when every work product can be accounted for
- when every work product or change made to it can be tracked and controlled

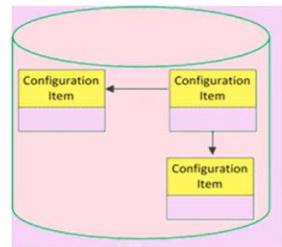
Configuration Item

A Configuration Item is an aggregation of hardware, software, or both, that is designated for configuration management and treated as a single entity in the configuration management process.

Large projects typically produce thousands of documents which must be uniquely identified.

Some of these documents must be maintained for the lifetime of the software.

Document naming scheme should be defined so that related documents have related names.



Types of Configuration Objects

To manage SCIs they must be separately named and organized using object-oriented approach.

There are two types of Objects

- Base Object
- Aggregate

Types of Configuration Objects



Base Object

A base object is the "unit of text" that has been created by a software engineer during analysis, design, code, or test.

Example

- section of a requirement specification
- a source listing for a component
- a suite of test cases that are used to exercise the code.

Types of Configuration Objects



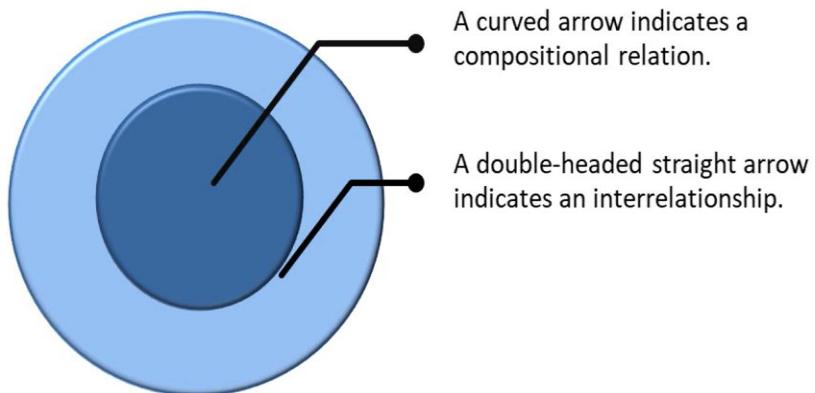
Aggregate Object

- An Aggregate Object is a collection of basic objects and other aggregate objects

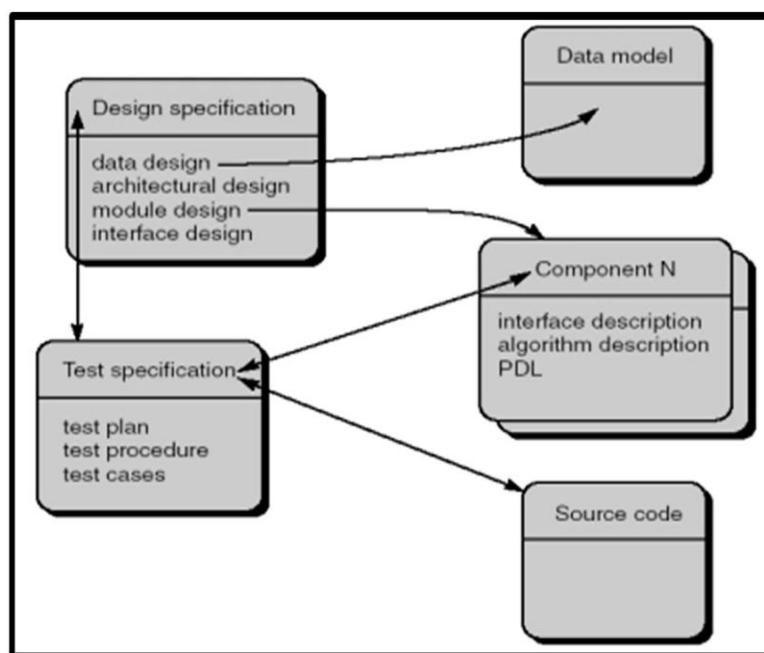
Example

- Design Specification is an aggregate object which comprises of Data Design, Architectural Design, Module Design, Interface Design

Relationship between Configuration Objects



Relationship between Configuration Objects



Baseline and Evolution Graph

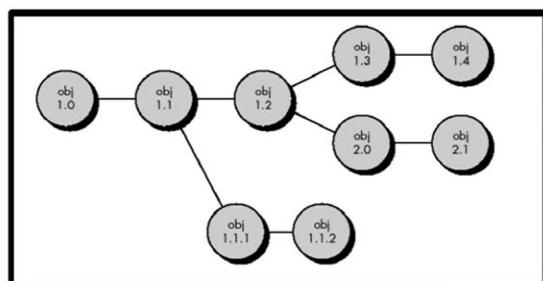


Baseline

"Specification or product that has been formally reviewed and agreed upon, that thereafter serves as the basis for further development, and that can be changed only through formal Change Control Procedures"

The evolution graph

Describes the change history of an object.

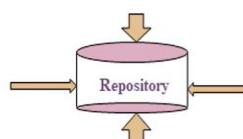


Configuration Repository



All CM information should be maintained in a configuration database

This should allow queries about configurations to be answered



- Who has a particular system version?
- What platform is required for a particular version?
- What versions are affected by a change to component X?
- How many reported faults in version T?

The CM database should preferably be linked to the software being managed

Check -in and Check-out

The Configuration items available in the Configuration Management system will be in read-only mode by default

Check in

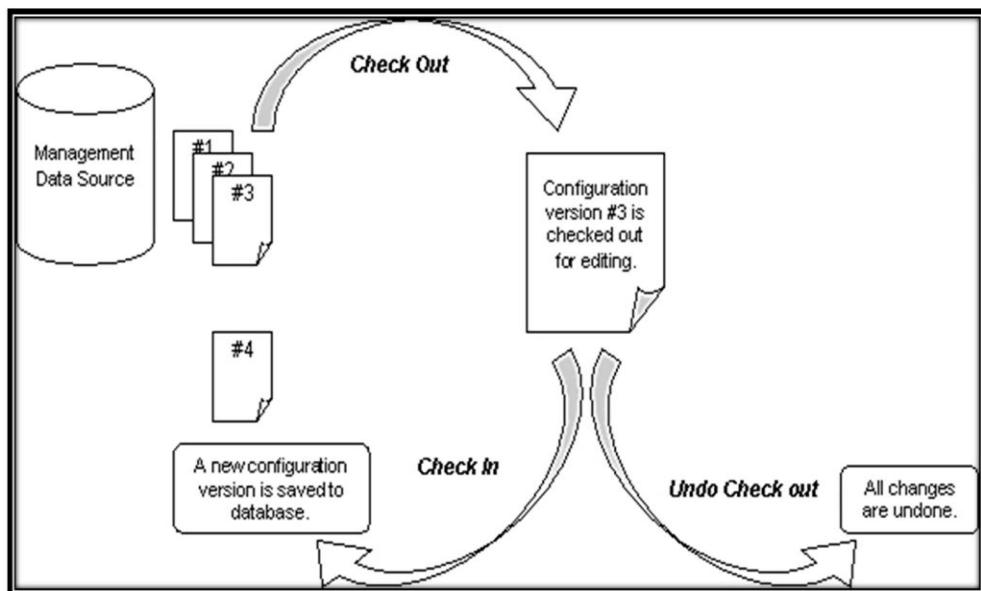
An operation used to make a developer's object version available to other users.

Check out

A process that creates a new version of an object from an existing version stored in the database.

Developers check out objects so they can work on them.

Check -in and Check-out



Change management



Change management (or change control) is the process during which the changes of a system are implemented in a controlled manner by following a pre-defined framework / model with some reasonable modifications.

Activities in Change Management:

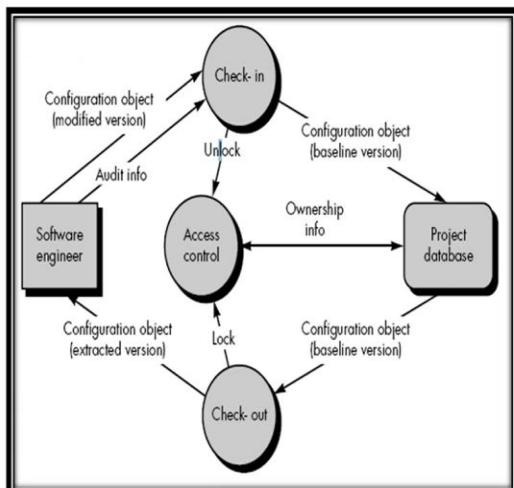
- Filtering changes
- Managing changes and the change process
- Reviewing and closing of Requests for Change (RFCs)
- Management reporting and providing management information

Synchronization Control



Synchronization Control

- helps to ensure that parallel changes, performed by two different people, don't overwrite each other.
- locks the object in the project database so that no updates can be made to it until the currently checked out version has been replaced.



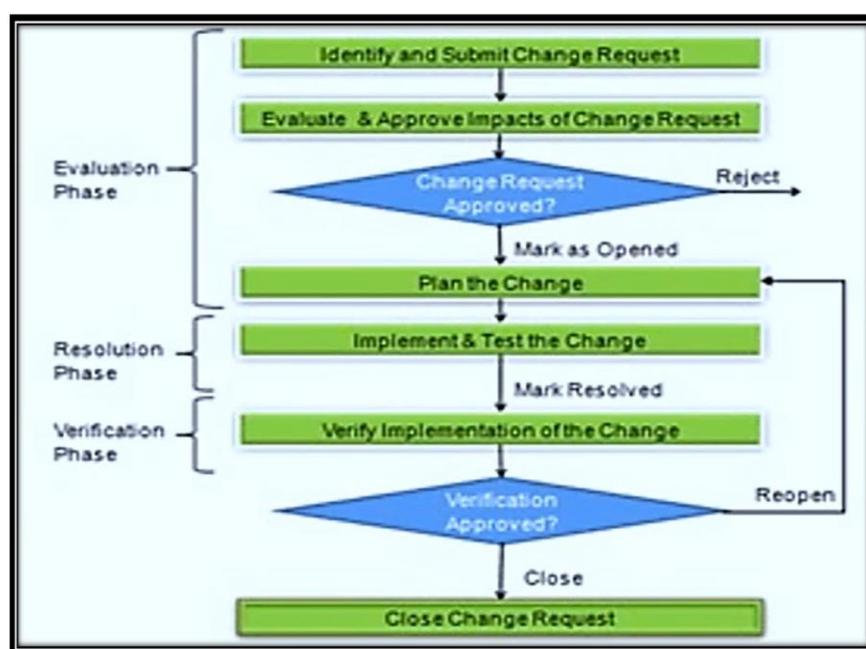
Change Control Board(CCB)

Change Control Board (CCB) or Software Change Control Board (SCCB)

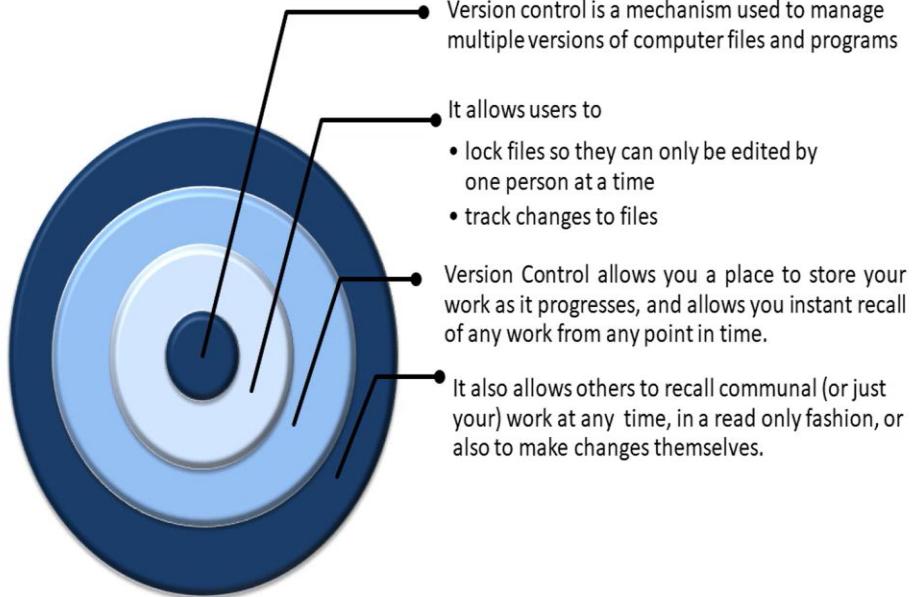
- is a committee that makes decisions regarding whether or not proposed changes to a software project should be implemented.
- is constituted of project stakeholders or their representatives.

The authority of the change control board may vary from project to project, but decisions reached by the change control board are often accepted as final and binding.

Change Control Process



Version Management



Benefits of Version Management

