

# Defect Triage Meetings

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# What are Defect Triage meetings?

Defect Triage meetings are held to discuss and prioritize the defects found by the testing team with the development team, business analysts, and other required project stakeholders.



# HOW DO WE REVIEW DURING TRIAGE MEETINGS???

## DURING TRIAGE MEETINGS:

- (a) The test team manager/lead gets the prioritized list of defects based on defect severity and priority.
- (b) It is during these meetings that the list of defects is further reviewed with the development team and BA.
- (c) This review of defects helps to further prioritize these defects and helps the development team to plan for fixing the same.



# HOW DO WE DECIDE DEFECT PRIORITIZATION???

## 1. CUSTOMER IMPACT:

- (a) What will be the impact of the defect in the field?
- (b) Would it block the customer's day-to-day work ?
- (c) Would it cause downtime?



If yes, then such defects are the “**ShipStopper**” bugs.

The product cannot be released without a fix for such issues.

## 2. EFFORTS REQUIRED

What will be the efforts required to fix the defect?



If it is not a ship-stopper and the efforts to fix are high, then based on consensus, such defects may be planned to be fixed in a future release.

### **3. IMPACT ON OTHER FEATURES:**

Is the defect a minor UI cosmetic issue?

Is it causing any impact on other application features?



Post-discussion with Product and Business management on low priority defects – the team can decide to defer the defect

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