

Terms & Conditions

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Your access and use of the Site is subject to the following terms and conditions ("Website Terms and Conditions") and all applicable laws. By accessing and browsing this Site, you accept, without limitation or qualification, the Website Terms and Conditions. If you do not agree with any of the below Terms and Conditions, do not use this Site.

We reserve the right, in our sole discretion, to modify, alter or otherwise update these Website Terms and Conditions at any time and you agree to be bound by such modifications, alterations or updates.

INTENDED AUDIENCE

Unless otherwise specified, this site is intended for two categories of people i.e.

- Femenlife Consultants,
- Customers

Each category in turn is bound by an additional agreement i.e. Femenlife consultants is bound by the "Femenlife consultants agreement"; and a Customer is bound by the "Customer agreement". These agreements find mention on the relevant portions of the website that relate to each of these categories. If you fall within any of these categories, it is your responsibility to familiarise yourself with the appropriate agreement and to comply with its terms.

This website (operated by us from our office located in Pune, India) is intended as a service to the above mentioned categories of people located in India. Therefore any person who accesses this website from outside India shall do so at his/her own risk and is responsible for compliance with the laws of his/her respective jurisdiction.

No Cosmetics or Healthcare Advice

The products, information, services and other content provided on and through this site, including without limitation any products, information, services and other content provided on any Linked Site, are provided for informational purposes only to facilitate discussions with your beauticians or other healthcare professional (collectively, "Cosmetics Professional") regarding use options.

The information provided on this site and Linked Sites, including without limitation information relating to products and treatments is often provided in summary or aggregate form. It is not intended as a substitute for advice from your Cosmetic Professional, or any information contained on or in any product label or packaging. No healthcare advice, recommendation, or opinion is offered on this web site.

Customer Satisfaction Program

We observe an irreversible 100% Satisfaction Guarantee on our products, wherever specified. This assures that consumers of Femenlife products will be satisfied with their purchases.

According to this,

Product Return Conditions

1. The consultant must return the product(s) to Femenlife Warehouse.
2. Period of return for products is calculated as the number of days from the Invoice Date, to the date of receipt at the Femenlife Warehouse.
3. Condition refers to the condition in which the stock is received back from the Femenlife consultant as a return. The product can be 'marketable' or 'unmarketable' depending on the condition of the returned stock as assessed by the Returns executive at the Femenlife warehouse.
4. The Product Satisfaction Guarantee does not apply to open packs of literature and videos or other sales aids.
5. Taxes means all States, Central, VAT, GST Taxes levied in India.
6. Saleable refers to products that are unopened and sealed.

Warranty:

- This warranty does not cover any damage caused by accident, misuse, ordinary wear and tear (includes scratches on steel/gold polish/plating etc.)
- We offer Full Money Back Guarantee within 30 days from the date of invoice. For Full Money Back Guarantee, the jewellery should be unused, undamaged and in saleable condition with original tags & packaging.
- Repair in case of manufacturing defects will be done only within 90 days from the date of invoice.
- This New policy comes into effect from 20th October, 2020.

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SUBMISSIONS OF INFORMATION/IDEAS

Any information or material submitted by you to the Femenlife website (whether through e-mail or otherwise) will be deemed non-proprietary and non-confidential, and may be used by Femenlife without restriction. Notwithstanding the foregoing, all personal data (e.g., name, address and telephone number) provided to Femenlife will be handled in accordance with Femenlife Privacy Policy.

Femenlife is always improving its products and services and developing new features. If you have ideas regarding improvements or additions to the Femenlife, we would like to hear them. However, please note that under no circumstances shall any disclosure of any idea, related materials to Femenlife be subject to any obligation of confidentiality or expectation of compensation.

By submitting the idea and/or any related material to Femenlife, you are waiving any/all rights that you may have in the idea or any related materials and are representing and warranting to Femenlife that the idea and/or related materials are wholly original with you and that no one else has any rights in the idea and/or materials and that Femenlife is free to implement that idea and to use the materials if it so desires as provided or as modified by Femenlife, without obtaining permission or license from any third party.

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JURISDICTIONAL ISSUES

This agreement shall be governed by, construed and enforced solely in accordance with the laws of the India and the courts at Delhi shall have exclusive jurisdiction in this regard. This is the entire agreement between the parties relating to the matters contained herein.

TERMINATION

This agreement will terminate immediately without notice from us if in our sole discretion you fail to comply with any term or provision of this Agreement. Upon termination, you must destroy all materials obtained from this Site and all copies thereof, whether made under the terms of this Agreement or otherwise. In the event of termination, the disclaimers of warranties and limitations of liabilities, damages and remedies set forth in this Agreement shall survive.

OTHER

If any provision of this agreement shall be unlawful, void, or for any reason unenforceable then that provision shall be deemed severable from this agreement and shall not affect the validity and enforceability of any remaining provisions. We may at any time revise these Terms and Conditions by updating this posting. You are bound by any such revisions and should therefore periodically visit this page to review the then current Terms and Conditions to which you are bound.