

# Vipul Goyal

+1 236-514-4321 | vipulgoyalmg@gmail.com | Vancouver, BC V3K

## SUMMARY

Passionate Sr. Software Manager accomplished in team leadership, delivery management, change management, release management and stakeholder management.

Certified mentor and people manager (PMP, PMI-ACP, CSPO, CSM).

Having more than 15 years of experience with a track record of working alongside cross-functional and cross-domain teams. Being efficient in relationship management, stakeholder engagement, and end-to-end delivery. Having an excellent blend of decision-making, planning, communication skills and technical skills. Working very closely to deliver the user experience.

- Collaborating with the VP and Director of Engineering to come up with organizational OKRs and cascading them further to the teams.
- **Hands-on leader**, taking engineering teams forward, working on technologies like React, Typescript, AWS, SQL/Postgres and Java.
- **Leading cross-functional**, geographically distributed teams of developers, architects and quality enthusiasts.

## WORK EXPERIENCE

**Sr. Engineering Manager**, Tread.io,  
Vancouver, BC

**August 2022-Current**

- Organized data and model information for use in key decision-making, having a startup and entrepreneur mindset.
- **Hiring new potential** as well as growing internal teams on technical and cultural aspects, improving the onboarding process.
- **Mentoring** and coaching the team gives them a **purpose** and **autonomy** to understand the solutions we are working on.
- **Spearheading** the technical discussions, doing **root cause analysis**, listening to different perspectives, and **empowering** the team to come up with the best solutions based on **communication and collaboration**.
- **Built** and grew a **team of 5 members to 14+ in an year** enabling them to master and work with autonomy on the end-to-end SDLC process.
- Designing strategic and innovative solutions, code review and merge strategies, channelling teams' energy towards **productivity and coming up with creative and edge-cutting solutions**.
- Understanding the product OKRs, keeping myself updated on the latest technologies and working with the teams to come up with specific technical solutions, as and when required.
- Led a team working on web cloud technologies like **AWS**, **rest** to deploy and ship the application.
- Leading the team as a **Servant Leader**, and creating a bridge between quality and roadblocks.
- Extensively worked on a scalable market application, alongside an execution-focused team on implementing **engineering best practices**, code reviews, **agile methodologies**, **coding standards**, database, security, business strategies, and release and build processes.

- Creating a **continuous performance culture** to establish growth and development of team members by holding **regular direct and skip level 1-1s**, conducting quarterly performance & and development reviews, setting objectives, and providing valuable feedback to team members.
- Encouraged **team collaboration** and motivated individual employees through positive reinforcement and technical recognition.
- Collaborate **with other leaders in Product Management, Design**, Data, and Engineering to plan strategy, improve processes, and strengthen how our teams work collaboratively for cloud, enterprise, and consulting projects.
- Clearly communicate the **company vision and OKRs** to your direct reports and provide feedback on those objectives back to the management team.

**Software Engineering Manager, Thinkific Labs,**  
Vancouver, BC

**May 2021-August 2022**

- Hands-on software leader driving **Product information management system, Pricing, Search** and Discovery and **Payment gateways**.
- Working with **Product Management and Design to drive A/B testing** to understand the customer better and deliver as per their needs and feedback.
- Worked on System Designs, data warehouse, and data engineering and communicate client expectations in a collaborative manner
- Led high-performing and technical functional teams, building and fostering a culture of growth, learning and ownership.
- Coaching and mentoring engineers on their learning and growth paths.

**Engineering Manager, GlobalLogic,**  
New Delhi, India

**May 2014- May 2021**

- Delivery Management, Stakeholder Management, Risk and Conflict Management.
- Spearheaded **Pre-sales and won 2 new customers** for the organization.
- Developed Scale-QA **infrastructure**, using docker and **Kubernetes**, which improved the **Deployment matrix** by increasing the **success rate to >98%**, increasing the unit test coverage to 95% and **API test coverage to 85%**.
- Cultivating a feedback-driven approach to coach and develop new and old talent
- Managed varied-sized teams, as small as 8 up to 15 members.
- **Problem-Solving**: Designing strategic solutions, code review and merge strategies, channelizing teams' energy towards productivity and coming up with creative and edge-cutting solutions
- **Cross-Functional Domain**: Worked on various domains like healthcare, banking, internet, retail
- Quantitative and qualitative metrics communication, analysis and risk to all the stakeholders at inter and intra-teams
- Framework Development- Developed frameworks from scratch, which decreased the delivery timelines thereby helping in Shift-left and early bug detection
- **Agile Methodologies**- Scrum, ceremonies, inter-team coordination.

**Senior Software Engineer, Infoedge India Pvt. Ltd,**

**May 2011-April 2014**

**Software Engineer, Acidaes Solutions Pvt. Ltd,**

**November 2010-April 2011**

## **CERTIFICATIONS**

- Project Management Professional (PMP)
- PMI - Agile Certified Practitioner (PMI-ACP)
- Certified Scrum Product Owner (CSPO)
- Certified ScrumMaster (CSM)
- Leadership Potential Certification, Dale Carnegie
- Train the Trainer Certified, Dale Carnegie

## **EDUCATION AND TRAINING**

- Master in Technology (Software Systems, Majors: Data Analytics): GPA: 8.02
- Bachelors in Technology (Computer Science and Engineering): 71%

## **ACTIVITIES AND HONORS**

1. Achieved "Individual Excellence Award" 3 times in a row for my Project and Organizational initiatives.
2. Spot Awards: Client Appreciations
3. Guru-Drona Award: Imparted Corporate trainings
4. Out of Box Award: team performance improvement
5. Star Performer: continuously a Star performing from past 5 years.

### **Volunteer Experience**

1. Corporate Social Responsibility (CSR): Core member of the team, adopted around 1000 children for their study
2. Act as an SME in Pre-Sales and Advisory activities