CHARLENE C. GOZAR

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CAREER OBJECTIVE

As a professional, I'm eager to learn, to develop and to apply my skills in web development. I'm ready to learn new things and face the challenges that I may encounter throughout my journey in your company. I'm confident enough to say that I will be an asset in your company that you can be proud of.

SKILLS

TECHNICAL:

- Web development and web design
- Frontend and Backend coding
- Graphic designing and video editing

Programming: HTML5, CSS3, JavaScript, JQuery, Bootstrap, MDBootstrap, PHP, VB, MySQL, Java, and C#

Tools: MS Office, Maya, Photoshop, Illustrator, MS Windows, Linux, Github and Gitlab

GENERAL:

- Problem-solving / Analytical
- Verbal and Written Communication
- Teamwork and Collaboration
- Adaptability
- Leadership
- Multi-tasking and Time Management

PROFESSIONAL EXPERIENCE

TPG TELECOM

Technical Support Representative | Ortigas | October 31, 2016 – Present

- Analyze customers problem with their internet and home phone service
- Troubleshoot and resolve technical issues for voice or internet connection issues
- Educate customers for possible causes of the issues of their services
- Helping customers to troubleshoot and configure their equipment
- Utilize multiple tools to record the results
- Learned different causes and effects of internet and home phone issues and its solutions

PRE-PROFESSIONAL EXPERIENCE

TUITT CODING BOOTCAMP

Web Development Training | Quezon City | May 2018 - August 2018

- Frontend and Backend training
- Gained 4 reliable projects while in bootcamp

MNET IT TRAINING SOLUTIONS

On-The-Job-Training | Quezon City | April - May 2014

- Designed the registration, inquiry, and attendance system for the trainees.
- Learned basic tools in Adobe Photoshop and Illustrator through designing company's brochures.

EDUCATION

BACHELOR OF SCIENCE in Computer Science

University of the East

Recto Ave., Sampaloc, Manila | June 2011 - December 2015

HIGH SCHOOL DIPLOMA

Saint Joseph College of Bulacan

San Jose Patag, Sta. Maria, Bulacan | June 2007 - March 2011

Recipient of Secondary Laboratory Scholarship

ELEMENTARY

Sto. Rosario Sapang Palay College

Brgy. Assumption, San Jose del Monte City, Bulacan | June 1998 - March 2006

Recipient of World Children Scholarship

PROJECT

ARCS: Automated Robot Control System, Thesis Project

- In charge of documentation and hardware of the project

ACCOMPLISHMENT

Sumobot Competition Champion, 2014

AFFILIATIONS

- Google Day 2015, Master of Ceremony
- Organizes seminars, tutorials, and school activities as a staff of Student Council in College of Computer Studies and System

REFERENCES

Will be provided upon request.