



QA Bug Report – Segwise.ai Dashboard



Tester Details

- **Tester Name:** Gaurav
- **Date of Testing:** July 2025
- **Environment:**
 - Browser: Google Chrome (Latest version)
 - OS: Windows 11
 - Login used: qa@segwise.ai / segwise_test



Summary

This report documents the results of exploratory functional testing performed on the [Segwise.ai Dashboard](#). The testing focused on key areas like login, dashboards, filters, chart rendering, custom reports, and general UI/UX issues. A total of **6 bugs/UX inconsistencies** were identified.



Detailed Bug Report









| # | Category | Description | Severity | Steps to Reproduce | Expected Result |
|---|---------------------|--|----------|--|--|
| 1 | Login UX | No error message shown on entering incorrect credentials. | Medium | 1. Go to login page 2. Enter wrong password 3. Click Login | User should see "Invalid credentials" message. |
| 2 | Post-login Redirect | Successful login doesn't redirect to dashboard automatically. | Low | 1. Enter valid credentials 2. Click Login | Should auto-redirect to /dashboard. |
| 3 | Chart Loading UX | Dashboard charts take time to load, but no loader or indicator is shown. | Medium | 1. Login 2. Go to dashboard 3. Observe empty screen before charts load | Show a loading spinner or animation. |
| 4 | Date Filter UI | Date range selection doesn't clearly highlight selected | Medium | 1. Click on date filter | Selected range should be |

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|---|-----------------------|---|----------|--|---|
| | | range and lacks 'Apply' button. | | 2. Select dates 3. Observe UI | highlighted and applied. |
| 5 | Custom Report UX | No warning on navigating away with unsaved changes in report creation. | High | 1. Go to Reports 2. Create new report 3. Try to leave without saving | A confirmation popup should appear. |
| 6 | Mobile Responsiveness | On small screen sizes, chart components and buttons overlap, breaking layout. | Medium | 1. Open dev tools 2. Set width to mobile (e.g., 375px) 3. Scroll dashboard | Layout should adjust to smaller screens properly. |

✅ Suggested Test Cases (Functional)

| Test Case ID | Title | Description | Expected Outcome |
|--------------|-------------------------|--|-------------------------------|
| TC01 | Valid Login | Login using correct email/password | User navigates to dashboard |
| TC02 | Invalid Login | Login with incorrect password | User sees error message |
| TC03 | Dashboard Charts Render | Check that all charts render after login | All charts load correctly |
| TC04 | Filter Application | Apply a filter on date range | Filter updates charts |
| TC05 | Create and Save Report | Create a custom report with valid data | Report gets saved and listed |
| TC06 | Leave Unsaved Report | Attempt to close unsaved report | Show confirmation popup |
| TC07 | Mobile View Layout | Load dashboard on mobile width | No layout breakage or overlap |
| TC08 | Switch Dashboard Boards | Click to change board | New board data loads properly |

Regression Testing Checklist

| Feature Area | Test Scenario | Expected Outcome |
|--|--------------------------------------|--|
|  Login | Valid credentials login | Redirects to dashboard |
| | Invalid credentials | Displays error message |
|  Dashboard | Default dashboard loads on login | Charts are rendered correctly |
|  Charts | Data is updated on filter change | Correct chart data shows with no overlap |
|  Date Filter | Apply custom date range | Filter is applied and visually reflected |
| | Reset date filter | Reverts to default filter state |
|  Boards | Switch between boards | Corresponding board loads properly |
|  Reports | Create a new report | Report form appears, can be saved |
| | Save report with valid data | Report appears in saved list |
| | Leave unsaved report | Warning popup should be shown |
|  Responsive | Open dashboard on mobile-size screen | Layout adapts; no chart overlap |
| | Click menus and filters on mobile | Elements are accessible and usable |
|  Logout | Click logout button | Redirects to login page |

Usability Suggestions

- **Add loading indicator** when charts/data are being fetched.
- **Make the dashboard mobile-responsive** with proper breakpoints and stacking layout.
- **Provide tooltip explanations** for each metric or chart for first-time users.
- **Auto-redirect to dashboard after login** to improve flow.
- **Warn before navigating away** from unsaved reports.